# **MAXIM PEKARSKY**

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# **SKILLS**

#### Product

- JIRA/Confluence
- Looker
- Google Analytics
- Agile development
- A/B testing
- Excel
- People management
- User research

#### **Technical**

- HTML/CSS
- JavaScript (ES6)
- Node + Express
- · Ruby on Rails
- Socket.io
- Firebase
- MongoDB
- SQL

## **INTERESTS**

- Music composition (film music)
- Programming
- Behavioral economics
- Decision theory
- Music discovery systems
- Fencing

## **EDUCATION**

# BINGHAMTON UNIVERSITY

BS, cum laude, 2012 Financial Economics, Music Composition

## **EXPERIENCE**

## MAYOR'S OFFICE FOR ECONOMIC OPPORTUNITY

# **Product Management Apprentice**

New York, NY Mar 2018 – present

- Assist senior PMs in defining and tracking KPIs for ACCESS NYC online benefits portal.
- Spearhead Google Analytics integration. Collaborate with engineering and content to define requirements and manage implementation; build KPI dashboards for the team.

#### **HACKTERMS.COM**

#### Founder

New York, NY Sep 2017 – present

- Designed, built, and grew a crowdsourced dictionary of programming terms to 1100+ terms from 750+ users. Defined product roadmap and KPIs, prioritized user feedback.
- Built the site with Node/Express, Mongo, and Javascript following Agile methodology.

#### CODECADEMY

# **Product Operations Associate**

New York, NY Dec 2015 – Jul 2017

- Collaborated with key stakeholders from engineering, product, and content teams to design, test, build, and deploy a tutoring feature serving 5000+ paid users.
- Managed the ideation and development of a user-facing project review feature serving 2000+ paid users. Defined MVP product spec, collaborated with engineering and design to build, deploy, test, and support for the feature. Launch increased NPS from 15 to 32.
- Defined and reported on key success metrics for two tutoring products using Excel, SQL, and Looker (NPS, completion, churn, confidence, demand by language).
- Built and scaled internal systems (scheduling, SOPs, KPls, user feedback), enabling 120+ remote tutors to teach thousands of international users across two paid products.
- Hired and managed two remote teams of 120+ tutors. Managed two hiring contractors.

#### **INDIEGOGO**

#### Manager of Outreach

New York, NY Mar 2015 - Oct 2015

- Researched, identified, pitched, and guided individual hardware campaigns throughout the campaign cycle leading to multiple fundraises of \$50,000+, totaling over \$450,000.
- Designed and built mass-scale account maintenance workflow using third-party tools (Zapier, Typeform, Salesforce, AppleScripts) saving the team 5 hours/week.
- Implemented an email outreach strategy to engage inactive campaigns leading to a 350% increase in dormant campaign activation.

# **MAXIRETURN SERVICES**

#### **Electronic Health Records Consultant**

Brooklyn, NY Mar 2013 – Mar 2015

• Supported medical software integration across 10+ hospital units. Provided technical training to doctors during critical patient care in a zero-mistake environment.

#### **PROJECTS**

### TheyGotFit.com

2015 - 2016

Designed and built a platform to share and search before/after progress photos that match a user's fitness goals based on weight & height. Rails, JS, Bootstrap, PostrgreSQL

Explorchestra 2009 – 2012

Co-founded and led a 35-piece composers' orchestra that premiered over 75 original pieces. The orchestra continues to thrive and has premiered nearly 200 new pieces to date.