

Fabiano Lopes

Sr. Data Analyst

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São Paulo – SP – Brazil

Profile

Bringing over 22 years of extensive experience in the technology sector, I have cultivated a versatile skill set ranging from systems development to proficient database administration (specifically SQL Server) and comprehensive data analysis. My expertise extends to utilizing ETL tools like Alteryx and AWS Glue, coupled with a strong command of data visualization tools such as PowerBI. Certified as an AWS Cloud Practitioner, I am committed to driving operational excellence through strategic data solutions.

Professional Experience

Itaú Unibanco, Sr. Data Analyst (03/2015 – Present)

- **Kaizen Assessment Project:**
I led the Kaizen Assessment project, implementing strategies including mapping the entire process. These efforts resulted in a projected **reduction of over 40% in data processing**, enabling faster report deliveries to clients and enhancing operational efficiency.
- **Analytic Data Cube for Insurance:**
Developed a data cube for the insurance area, **contributing to a 30% increase** in customer retention.
- **Data Dashboards and Visualization:**
Created dashboards using Tableau, Power BI, and Excel.
- **Generative Artificial Intelligence (GenAI) Project:**
Acted as a data consultant for a project using GenAI to develop a chatbot, **reducing the need for human telephone support**.
- **Hackathon Participation:**
Led the database-related aspects of a hackathon, facilitating a case study on **reducing customer service channel engagements**.

Keyrus (Worked at Vivo as third), Sr. Data Analyst (08/2014 – 02/2015)

- **Data Consolidation:**
Consolidated mobile, fixed, and TV telephony data for management reporting.
- **ETL Process Development:**
Extracted data from SQL Server, Teradata, and Oracle databases, developing ETL processes using SSIS.

Setis Automação, Sr. Data Analyst (10/2011 – 04/2014)

- **SQL Server 2008 Administration:**
Managed and administered SQL Server 2008.
- **Data Extraction:**
Extracted data for the development of management reports.

Skills

SQL (TSQL, SQL Server), Alteryx, Python, AWS (S3, Glue, Athena), SAS, PowerBI, ETL, Tableau

Certificates

AWS Cloud Practitioner ([Credly Certification](#))

Languages

Portuguese (Native), English (EF C1 Advanced)

Education

Information Technology, Faculdade Pentagono (Sao Paulo – Brazil)
01/1997 – 12/1999