IOS UX REPORT

Martin Iliev

Q & A

What do you think of the idea of the students to have an app which shows a sum of all the Campuses, their working hours, and locations?
S1: The idea is nice, I find it difficult to reserve a room, because there are a lot of ways and none of them are concrete (we have the ISSD, Outlook and MS Teams), if we have a platform like this it will be easier. I prefer to download an extra app to make it easier for me, me, and a fellow classmate. We are doing a podcast and it is hard for us to schedule a room consistently because sometimes ISSD is not helpful.

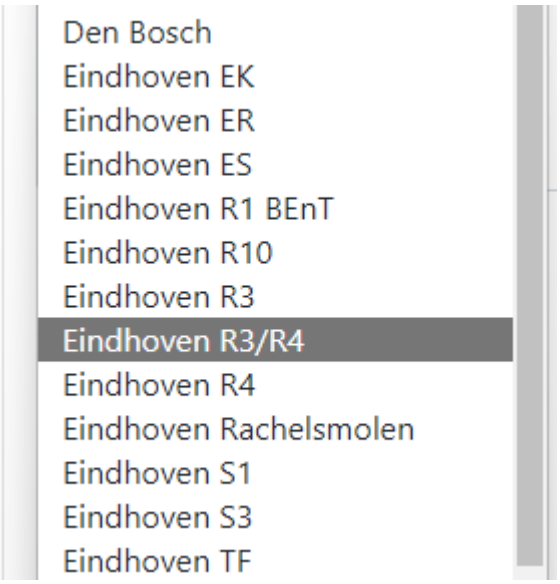
Outside of lectures how many hours do you study in the University or at home?
S1: I do prefer my study hours at the university, then my place, because of a lot of reasons like my Wi-Fi connection. I shall say that I spend around 40hrs/w on both campuses TQ5 & R10.

Do you think that students will benefit from this app?
S1: I would like to have the opportunity to use this application as tool that I will benefit from finding a room and saving a lot of time reserving it.

Current Issues

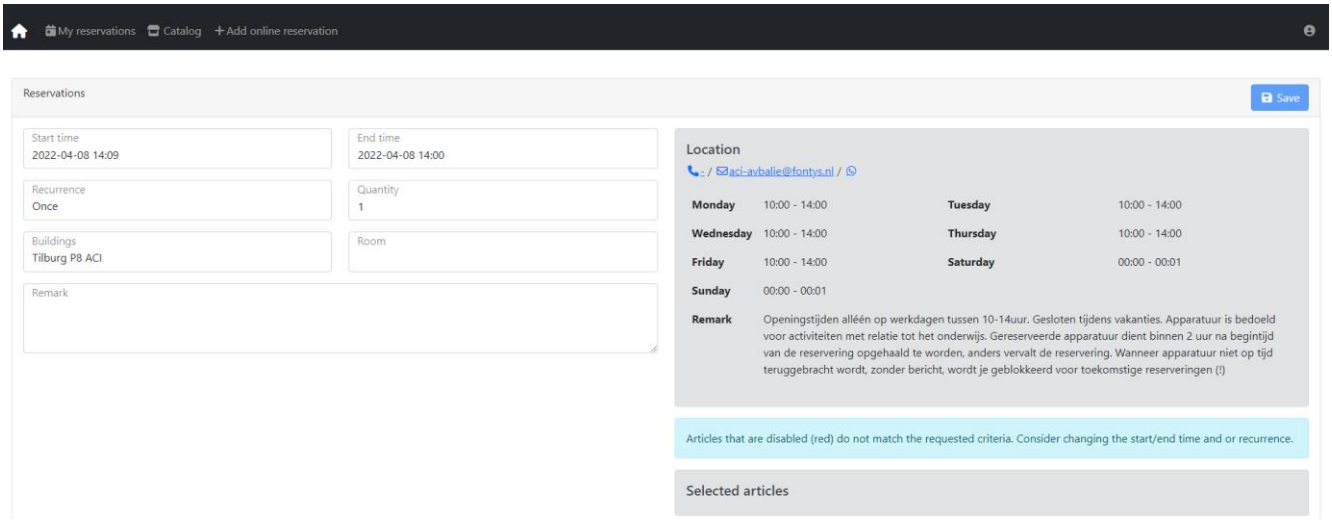
Currently the only way to reserve a room is to use FMU, Fontys Lending Resources or to use the Outlook app. The first option, the website is old, ugly, isn't up to date in terms of information and clearly left out for the benefit of Outlook, but there is a small issue with Outlook app, it is easy to use and it shows you if an oil is free or not, but it doesn't show you if this oil is a Staff room or a Meeting/Self Study room, which makes some students really confused, as of terms why their reservation gets declined, based on watching the behavior of students, who use the reservation method. Here are the picture proof of the issues discussed above:

FMU Portal



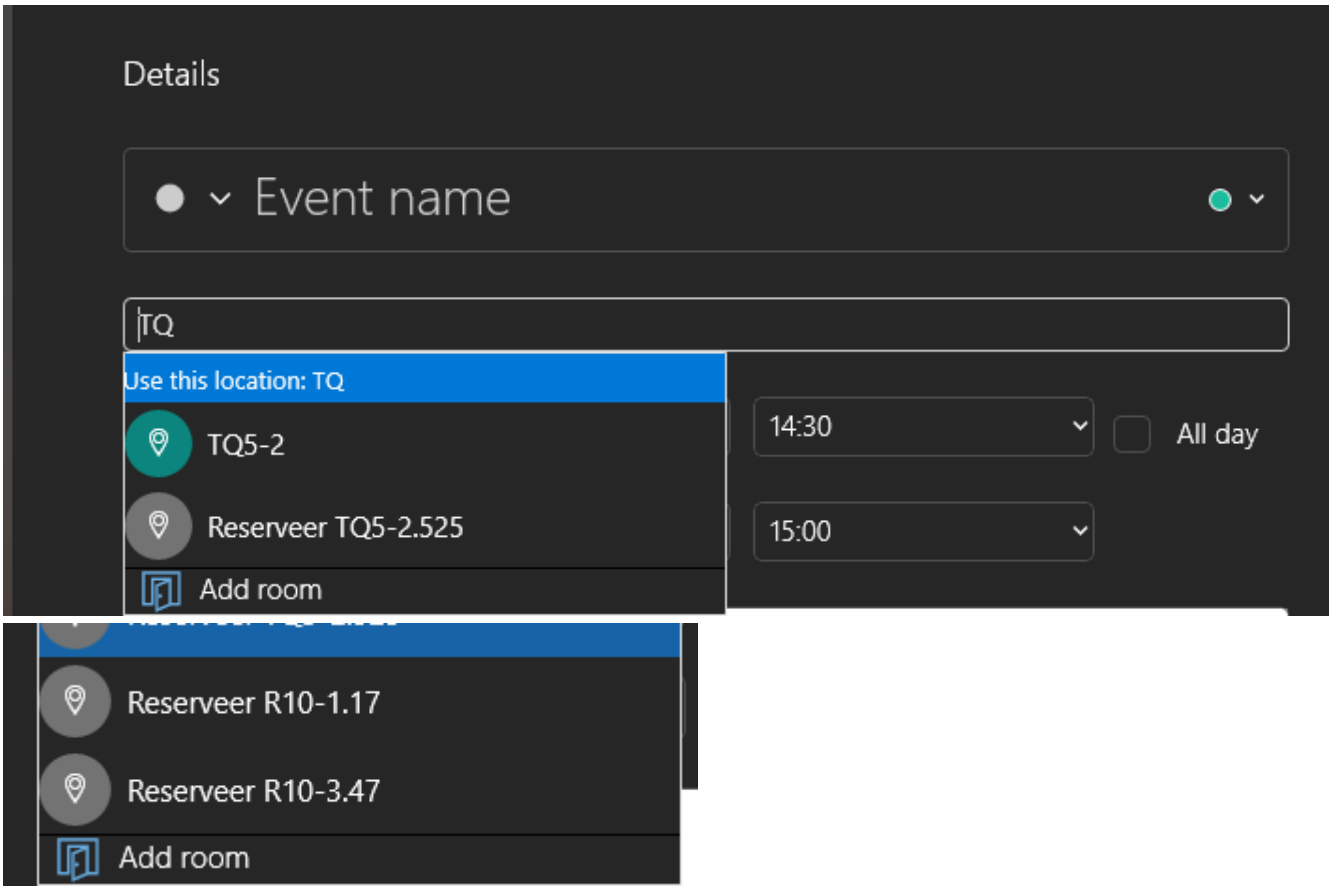
Missing buildings in Eindhoven

Incorrect building time



Basic Boot Strap UI, feels cheap

Outlook



As the example above, it does not show if this room is a Self-Study or a Staff Room