Norman Teodoro

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SUMMARY

I am a software engineer who has worked in various industries having held a variety of roles like support, systems administration, and development. During that time, I've learned to cultivate my personal interests and personality to help me excel in Engineering. A multi-faceted background has allowed me to develop an expertise in working in a goal-oriented and team driven-environment.

RELEVANT SKILLS

Languages

- Node.js, JavaScript, HMTL, CSS, Mongoose, React, Python, VB.Net, ASP.Net

Software

- Databases: Postgres, MongoDB, Microsoft SQL, MS Access

EXPERIENCE

Software Engineering Fellow   Jan 2022 – Apr 2022

General Assembly (Remote)

- 12 week, 480+ hour immersive study focusing on programming and computer science fundamentals as well as an array of in-demand programming languages, frameworks, and libraries.

- Project: Arcade game - a game written in JavaScript and HTML5. Link to the code: https://github.com/foosasugaome/candy_hunt

- Project: A simple stocks portfolio performance tracker. https://github.com/foosasugaome/express-finance

- Project: Inventory management software written in MERN stack. https://github.com/foosasugaome/kat-inventory-management-client

- Project: LFG – Software written in MERN stack: https://boisterous-crostata-b66bd1.netlify.app/

Remote Support Technician   Oct 2021 – Dec 2021

F12.net

- Provided technical support to the company's clients across Canada and the United States.

- Ensured long-term trust with different clients by familiarity with a large variety of different industries, systems, software, personnel, and SOPs.

- Used a variety of MSP software such as ConnectWise, N-Central, Screen Connect, and IT Glue.

Technical Support Technician   May 2019 - Sep 2020

Commission Scolaire Marguerite-Bourgeoys

- Coordinated with the school directors regarding IT needs and issues.

- Performed troubleshooting and diagnosis for issues related to software and peripheral equipment.

- Documented the inventory and ensure its accuracy.

- Monitored and responded to tickets using C2 Atom.

- Implemented remote troubleshooting techniques to solve common software and hardware issues.

Franchise Owner / Manager   Nov 2009 - Sep 2016

Gymboree Play & Music franchisee, Quezon City, Philippines

- Managed the day-to-day operations of the school.

- Approved and managed monthly budget and expenses.

Systems Analyst   Nov 2008 - Nov 2009

Ennovation Inc., Quezon City, Philippines

- Managed the company's software development team.

- Met with clients to discuss system requirements, specifications, costs, and timeline.

- Designed and implemented systems requirements of clients.

Senior Programmer/Analyst   Nov 2006 - Nov 2008

Paramount Life and General Insurance Corp, Makati, Philippines

- Developed web-based applications for the company.

- Maintained most of the existing web and windows-based applications.

- Evaluated and recommended hardware and software requirements.

IT Manager   Aug 2004 - Nov 2006

ASA Color & Chemical Industries, Inc., Quezon City, Philippines

- Provided IT solutions, infrastructure, and support for the organization.

- Managed the company's main system application and ensured system availability.

- Ensured that IT facilities met the needs of the individuals and projects.

Web Developer   Nov 2009 - Sep 2016

E-Store Exchange Inc., Makati, Philippines

- Developed and maintained the front-end and back-end systems of the company.

EDUCATION

General Assembly   Apr 2022

(Remote)

- Software Engineering Immersive Certificate

CFP Leonard da Vinci   Jun 2019

Montreal, Québec

- Diploma in Educational Studies – IT Support

Philippine School of Business Administration   Apr 2000

Manila, Philippines

- BSBA Management Information System