IST110

**Enterprise Technology Integration Assignment** 

**Company 1: Amazon** 

Industry

E-commerce

**Technology Integration** 

Amazon has integrated innovative algorithms and machine learning into its

operations. The company has done so with personalized recommendations. Another

important advantage of technology integration can be identified by efficient inventory

management.

**Advancements in Operations** 

Technology has hugely improved Amazon's operations. It has streamlined order

processing and reduced delivery times with the help of predictive analytics. Automation

can be observed in warehouses.

**Profit Impact** 

The integration of technology has increased profits for Amazon because of more

customer satisfaction. It has happened because technology integration has reduced

operational costs.

**Organizational Improvement** 

Technology has brought a "culture of innovation" to the company. For example, data-driven decision-making has been promoting continuous improvement (Hanley & Hubbard, 2020).

#### **Overall Benefit**

The benefit of integrating technology into Amazon can be identified in its capability to revolutionize "the retail industry." It allows customers to have a seamless shopping experience.

# Company 2: Tesla

# Industry

Automotive

## **Technology Integration**

Tesla has integrated innovative technology into the benefits of its vehicles. The success of "electric propulsion systems," "autonomous driving features," etc. highlight the same (Lang et al., 2021).

### **Advancements in Operations**

Technology has significantly improved Tesla's operations. The company achieved this because of its improved vehicle performance and energy efficiency.

### **Profit Impact**

The integration of technology has helped the company to increase its profits. The

company has achieved reduced costs through innovative products and reduced

manufacturing costs because of automation.

**Organizational Improvement** 

Technology has influenced Tesla's organizational structure. It has happened

because of the promotion of a "culture of innovation," collaboration, and sustainability.

Tesla focuses a lot on research and development.

**Overall Benefit** 

The benefit of integrating technology into Tesla is its ability to disrupt "the

automotive industry." It has accelerated the transition to sustainable transportation and

changed the "future of mobility."

Company 3: Pfizer

Industry

Pharmaceuticals

**Technology Integration** 

Pfizer has integrated innovative technologies. For example, artificial intelligence

and "big data analytics" have been integrated into drug discovery and manufacturing

processes.

**Advancements in Operations** 

Technology has improved Pfizer's operations with its "drug discovery process."

The company has optimized clinical trials with the help of predictive modeling (Winch et al., 2021).

### **Profit Impact**

The integration of technology has increased profits for Pfizer. It has been achieved because of a reduced time-to-market for new drugs. It has lowered research and development costs. As a result, the effectiveness of pharmaceutical production has improved a lot.

# **Organizational Improvement**

Technology has enhanced Pfizer's organizational structure. Collaboration between scientists, engineers, and data analysts has become more prominent. As a result, it promotes a "culture of innovation".

#### **Overall Benefit**

The benefits of integrating technology into Pfizer are many. For example, the company's ability to bring medical breakthroughs and improve patient outcomes are two highlighting factors.

### References

- Hanley, D. A., & Hubbard, S. (2020). Eyes Everywhere: Amazon's Surveillance Infrastructure and Revitalizing Worker Power. Open Markets Institute.
- Lang, J. W., Reber, B., & Aldori, H. (2021). How Tesla created advantages in the EV automotive paradigm, through an integrated business model of value capture and value creation. Business & Management Studies: An International Journal, 9(1), 385-404.\
- Winch, G. M., Cao, D., Maytorena-Sanchez, E., Pinto, J., Sergeeva, N., & Zhang, S. (2021). Operation Warp Speed: Projects responding to the COVID-19 pandemic. Project leadership and society, 2, 100019.