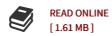




Turnaround Strategies for Customer Centric Operations: Turn-By-Turn Directions on the Path to Recovery (Paperback)

By Jack Skinner

Italics Publishing, United States, 2016. Paperback. Condition: New. Language: English. Brand new Book. Management, Operations, Total Quality Management Newly released third edition, with charts and graphs in high resolution Turnaround Strategies for Customer Centric Operationsis a turn-by-turn guide for leaders who endeavor in operational restructuring of underperforming organizations. The proposed approaches and suggested strategies, tactics, and methodologies are customer-centric, data-driven, and quality-oriented. This book brings a very structured approach to an otherwise overwhelmingly complex challenge: operational turnaround. The approach presented is structured strategy: a simple, organized, results-oriented recovery plan, together with decisive, superior execution of such plan, can increase dramatically the chances for a successful and stable operational turnaround and the undeterred progress towards profitability and growth. Essentially a leadership and management science book that reads like a novel and brings easy-to-use tools for transformational leaders regardless of industry, Turnaround Strategies is a handbook for total quality management in distressed operations.



Reviews

This composed ebook is wonderful. It really is writter in basic words rather than hard to understand. You may like the way the writer compose this pdf. -- Ryder Nolan

This book can be well worth a go through, and a lot better than other. It is writter in simple words and phrases and not confusing. Its been printed in an exceptionally simple way in fact it is merely right after i finished reading through this pdf by which basically changed me, modify the way i think.

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