

**Forrest Zach**

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(843)-343-7066 (Cell)

**Education**

Computer Science Major / Business Administration Minor - Clemson University 2023

**Experience**Clemson Computing & Information Technology (CCIT) (Current)

Laptop Support / Service Desk

- Provide in person customer-facing support for software/hardware issues on student's laptops
- Worked remotely for 8 months in CCIT's Tier 1 call center, providing a myriad of support processes for Clemson students and faculty

McLeod Information Systems

Lead Intern 2019

- Led a 6 person team of interns, provided assistance and designated tasks
- Helped prepare company for future clients
- Gained extensive knowledge in network architecture and virtual machines

Charleston County School District: Contracts and Procurement Office

Summer Intern 2018

- 1 of 17 selected from Charleston County to participate in a paid work/study program
- Worked as a data entry clerk, completing multiple major projects necessary for 2018-2019 school year

St. Andrews Parish Parks And Playground Commission

Tennis Camp Counselor 6-8/2016 & 6-8/2017

- Responsible for up to 25 children at one time
- Interacted and communicated with camp parents and assisted the front desk
- Lead counselor for all daily camp infrastructure

**Skills**

- Experience in Java, C/C++, Python programming languages
- Proficient with computer software/hardware/3D modelling and Office 365/Adobe/G Suites
- Strong work ethic
- Excellent communication skills
- Experience in cybersecurity methodology and in machine learning
- Won "Best Hardware Hack", and "Best API Hack" in separate CUhackit Hackathons at Clemson University alongside a group

**References**

Rodney McLeod

McLeod Information Systems

CEO

(843)-608-0582

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Wayne Wilcher

CCSD; Contracts and Procurement Office

Director

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