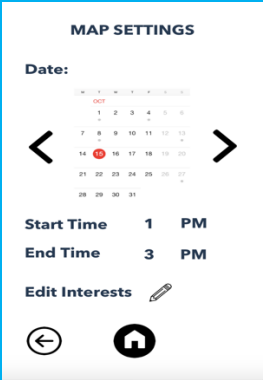
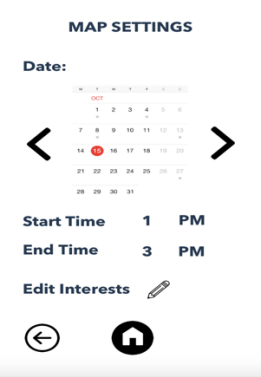
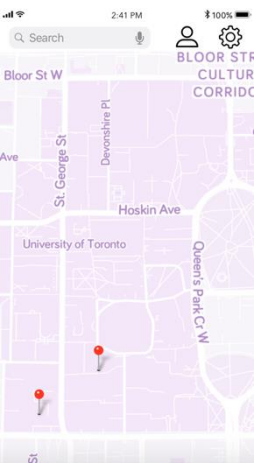


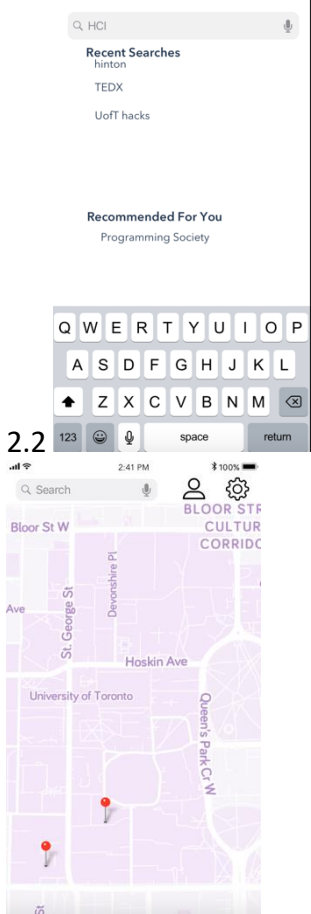
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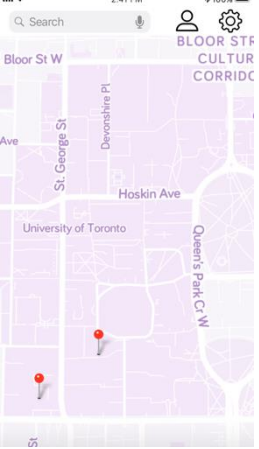
<i>Heuristic Evaluation Notes</i>	2
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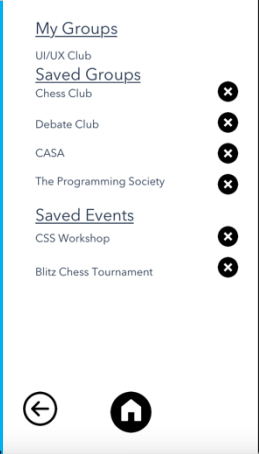
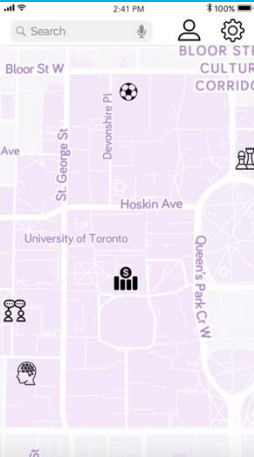
Heuristic Evaluation Notes









Screen(s)	Problem Details	Severity (0-4 scale)	Heuristic(s) Violated	Plan to Resolve Issue	#Evaluators
1. 1  settings screen	It is unclear to the user what the Date calendar and Start/End time display are for. What can they do with it? The “Edit Interests” functionality also seems out of place here.	4	<ul style="list-style-type: none"> - Aesthetic and minimalist design - Flexibility and efficiency of use - Visibility of system status 	Fixing the settings screen would involve some wholesale changes. We could move the date and time selection out of this screen entirely and into the main map to provide more visibility of system status (since the user could see the map respond to these date and time changes). We could then rename the “settings” page to a “filter” page, and allow the user to filter their interests here.	4
1. 2	Missing help and documentation	1	- Help and Documentation	Add contact us feature and guide to interface on settings page	1

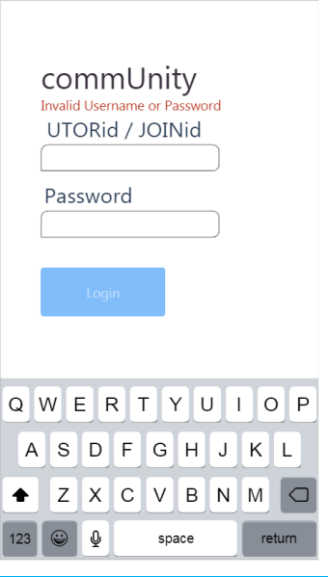
 <p>settings screen</p>					
<p>2.1</p>  <p>map_after_search screen</p>	<p>Use of map pins instead of icons as in realtime map may be confusing to the user.</p>	<p>1</p>	<p>- Consistency and standards</p>	<p>Replace pins with their relevant icons.</p>	<p>1</p>

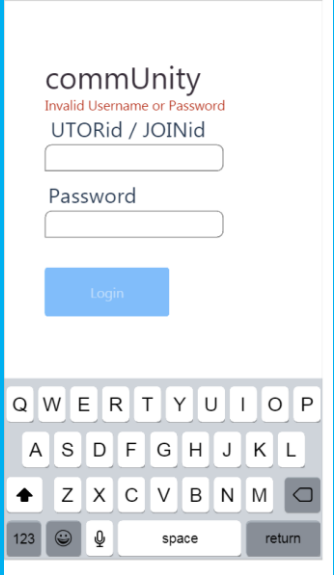
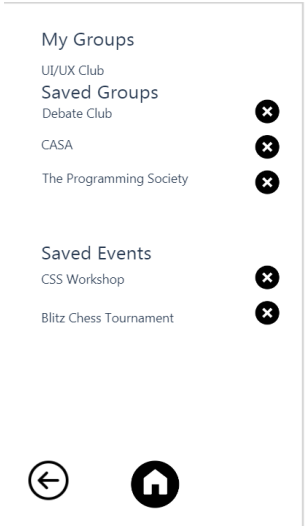
 <p>2.2 The transition from search to map_after_search</p>	<p>It is not clear to the user that the map has updated with respect to the input (“HCI”).</p>	<p>3</p>	<p>- Visibility of system status</p>	<p>Once a search is performed, add a box underneath the search bar with the relevant query.</p> <p>A drop down search feature on the map page itself might be more efficient with different colors for recent searches and recommendations like Google Search</p> <p>Instead of the pins, we could use Community's icon with its name next to it.</p>	<p>5</p>
<p>2.3</p>	<p>After searching on map, have to press home</p>	<p>3</p>	<p>- Consistency and Standards</p>	<p>Add a cross to the box in issue 2.2</p>	<p>2</p>

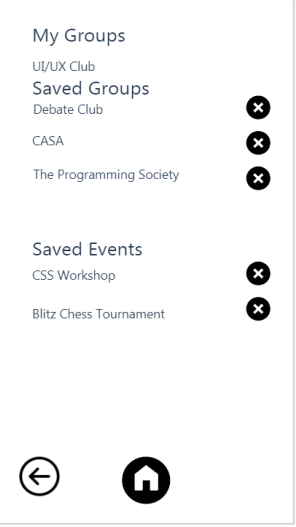
 <p>map_after_search screen</p>	<p>button to go back to real-time map</p>		<p>- Help users recognize, diagnose, and recover from errors</p>		
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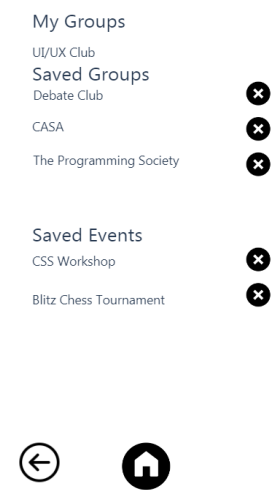
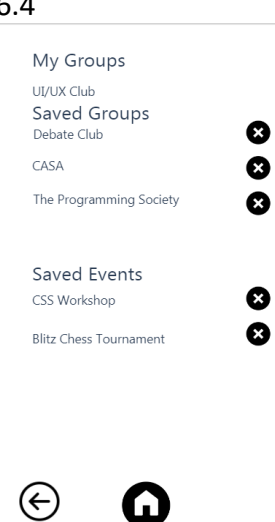
 <p>3.</p>  <p>All screens with back button</p>	<p>When users click “back” on a given screen, the screen transitions to the next screen by sliding right, when it would probably intuitively be expected to slide left.</p>	<p>2</p>	<p>- Match between system and real world</p>	<p>Fix the transition animations and get them to slide the “correct” way.</p>	<p>1</p>
<p>4.1</p>	<p>The hearts with which users can “like” events or groups are currently not interactive.</p>	<p>4</p>	<p>- Visibility of system status</p>	<p>Find some way to let the user know that their action of tapping the heart has been received and processed by the system. We could try</p>	<p>1</p>

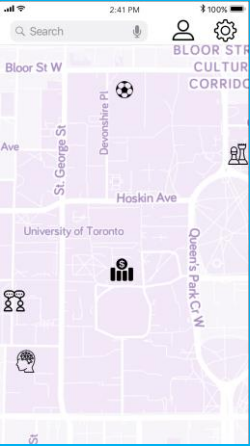

<p>Welcome Orientation Hosted by the UoT Chess Club </p> <p>Location: Burwash Hall, Room 6630</p> <p>Time: Monday, February 25, 2019 12:5 PM</p> <div data-bbox="233 363 422 493"> <p>The UoT Chess club is proud to host the Winter 2019 Orientation for new members of the chess club. All interested students are welcome to come and try. Please note that there is limited seating.</p> </div> <div data-bbox="212 558 443 623">    </div> <p>All event and group screens with a “like” functionality, as with the chess_club screen above</p>				<p>to find a way to “fill in” the hearts, or display a popup that confirms the user action.</p>	
<p>4.2</p> <p>Welcome Orientation Hosted by the UoT Chess Club </p> <p>Location: Burwash Hall, Room 6630</p> <p>Time: Monday, February 25, 2019 12:5 PM</p> <div data-bbox="233 1002 422 1131"> <p>The UoT Chess club is proud to host the Winter 2019 Orientation for new members of the chess club. All interested students are welcome to come and try. Please note that there is limited seating.</p> </div> <div data-bbox="212 1196 443 1261">    </div> <p>All group event screens with an arrow</p>	<p>It is unclear to the user what the arrow in the top right corner supposed to do</p>	<p>3</p>	<p>- Consistency and Standards</p>	<p>The right arrow could be a read more button</p>	<p>2</p>

<p>5. 1</p>  <p>Login screen</p>	Unclear specifically username or password is invalid	2	- Help users recognize, diagnose, and recover from errors	Seperate invalid username and password screens	1
5. 2	Visibility	1	- Aesthetic and minimalistic design;	Increase the font for better readability and make the corners of a button rounder.	1

 <p>Login screen</p>						
<p>6.1</p> 	<p>No way for user to undo a mistaken deletion of group or event</p>	<p>3</p>	<p>-Error prevention</p>	<p>Add a confirm delete popup before finally deleting.</p>	<p>3</p>	

Profile screen					
<p>6.2</p>  <p>Profile screen</p>	No clear distinction between sections	3	-Aesthetic and minimalist design	Add design elements to differentiate sections	1
6.3	No way of adding multiple groups to profile without having to search each one individually	3	- User Control and Freedom	Add a + button on page with searchable drop down box (the drop down updates while the name of a club is being entered)	1

 <p>The mockup shows a 'Profile screen' with two sections: 'My Groups' and 'Saved Events'. 'My Groups' lists 'UI/UX Club', 'Saved Groups', 'Debate Club', 'CASA', and 'The Programming Society'. 'Saved Events' lists 'CSS Workshop' and 'Blitz Chess Tournament'. Each item has a close icon (an 'x' in a circle). At the bottom are back and home navigation icons.</p>						
<p>Profile screen</p>						
<p>6.4</p>  <p>This is a duplicate of the mockup in the first row, showing the 'Profile screen' with 'My Groups' and 'Saved Events' sections and navigation icons.</p>		<p>Users could potentially experience problems with navigating the many saved events.</p>	<p>2</p>	<ul style="list-style-type: none"> - Recognition rather than Recall - Flexibility and Efficiency to use. 	<p>Let users be able to see "Saved Events" dates instead of opening the event itself to see the day of happening. Also, give the possibility to sort events by date (would be helpful if user has many saved events).</p>	<p>1</p>
<p>Profile screen</p>						

<p>7</p>  <p>map_before_search screen</p>	<p>Prefer to see the standard map colours.</p>	<p>1</p>	<p>- Consistency and Standards</p>	<p>Use the Google Maps as the main map for the “Main Page” and put communities/ events icons on top of it.</p>	<p>1</p>
<p>8.</p>  <p>club page</p>	<p>The club’s main page has only the general meeting times and upcoming events. There is no information on what the club is about, their president etc For this, the user must click on the URL to view their official website While the user is searching for a club to join, the meetings and</p>	<p>3</p>	<p>- Flexibility and Efficiency of use</p>	<p>The club main page should have all of its information that a club website would have. So there would be not much reason to have a separate website</p>	<p>1</p>

	upcoming events aren't of much use And the club has to make a separate website, which not all clubs can do and extra work for the clubs (inefficient)				
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