

Privacy Notice

The Foot and Gait Clinic
31 Bridge Street
TA1 1TQ
01823 256440

Lawful Basis for the processing: Legitimate Interests

Purpose of processing:

We ask for your name and contact details so we can contact you regarding your appointments. We collect health information to complete our assessment, diagnosis and treatment. We are interested in providing the highest quality healthcare and to do this we need to keep records about you, your health and your care we will or have provided. Only professionals involved in your care will have access to your information. This typically means your podiatrist, dietitian or sports therapists. This form will give us consent to liaise with your doctor or other health professionals, if we need too and if we need to give your health details to the company that makes orthotics. This information is used to manufacture your orthotics.

If you are an adult we are legally obliged to keep your health records for no less than 8 years.

If the patient is a child, we are legally obliged to keep health records for no less than 25 years.

The provision of personal data is part of a statutory requirement. Possible consequences of failing to provide personal data includes us not being able to fully complete our medical history and assessment resulting in lesser care.

Your Rights:

Each individual has a right in what is done with personal information. Every individual has the right to withdraw consent, at any time (where relevant), the right to lodge a complaint with a supervisory authority.

Individuals have the right to access their personal data and supplementary information. The GDPR gives individuals the right to have personal data rectified. Personal data can be rectified if it is inaccurate or incomplete within one month.

Individuals have a right to have personal data erased and to prevent processing in specific circumstances (once beyond the obligated length of time):

- Where the personal data is no longer necessary in relation to the purpose for which it was originally collected/processed.
- When the individual objects to the processing and there is no overriding legitimate interest for continuing the processing.
- The personal data was unlawfully processed (ie otherwise in breach of the GDPR).

- The personal data must be erased to comply with a legal obligation.
- The personal data is processed in relation to the offer of information society services to a child.

We will check this policy is up to date regularly and therefore please re-read this regularly.

By being treated here you have agreed to have read, fully understood and agree to the content.