Esther Amo-Nyarko

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CAREER OBJECTIVE: Seeking a position as a software developer to utilize my skills in web application development.

EDUCATIONAL QUALIFICATIONS

- 2015 - present - **Masters of Science in Computer Science**
    - Northern Kentucky University
- 2008 - 2012 - **Bachelor of Science in Computer Engineering**
    - Kwame Nkrumah University of Science and Technology (Ghana)

TECHINICAL SKILLS

- Excellent programming and web development skills (Java, PHP, JSON, JSP , JavaScript, jQuery, HTML, CSS)
- Excellent knowledge of Database design and Management(MySQL, Oracle)
- Excellent knowledge of the software development cycle.
- Highly proficient and knowledgeable in the use of the various Microsoft Office Suites

WORK EXPERIENCE

Graduate Assistant – Northern Kentucky University (January 2015 – Present)

- Grading undergraduate assignments (Object Oriented Programming, Introduction to Java, Software Testing and Maintenance)
- Preparing network diagrams using Visio

CoreNett Limited, Ghana (May 2013 – June 2014)

Role: Software Developer

- Defined requirements and functional specifications of applications to be developed
- Documented technical specifications of project being worked on

- Designed and developed databases and software applications

- Tested developed applications and fixed the various bugs found

- Provided operational support for developed applications

Vodafone, Ghana (October 2012- April 2013)

Role: Customer Service Representative (National Service Personnel)

- Processed fixed broadband internet application for customers

- Served as first point of contact for customers with internet connectivity problems, gathered information from customers and helped them to resolve basic problems with their internet connection.

- Escalated difficult problems to the fixed broadband technical team, tracked the problem resolution process and fed back to customers on progress of their problem resolution.