

LOG 8371E

Software Quality Engineering

Lecture 05:

Software Performance Engineering

Armstrong Foundjem Ph.D. — Winter 2024

Obamacare website crashed on the day of launch

The Failed Launch Of www.HealthCare.gov

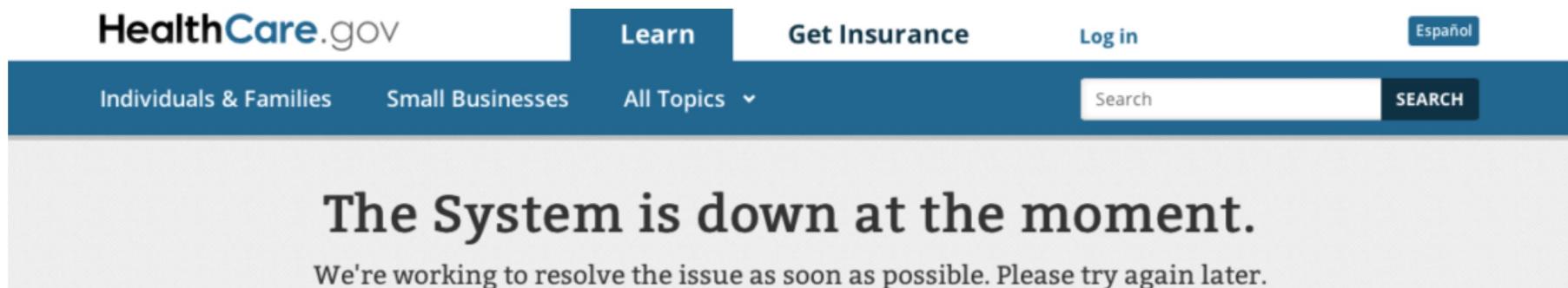
By [ABC123](#)

Alumni

MODIFIED NOV 18, 2016

Next:

[ImaginBank and its war against fintech](#)



The US Government's failed launch of the Healthcare.gov website highlights issues with integrating technology into a large bureaucratic organization.

"I'm going to try and download every movie ever made, and you're going to try to sign up for Obamacare, and we'll see which happens first" – Jon Stewart challenging Kathleen Sebelius (former Secretary of Health and Human Services) to a race.

(Ultra) Large-Scale Software Systems



4 million users

2600-3000 req/sec on most weekdays

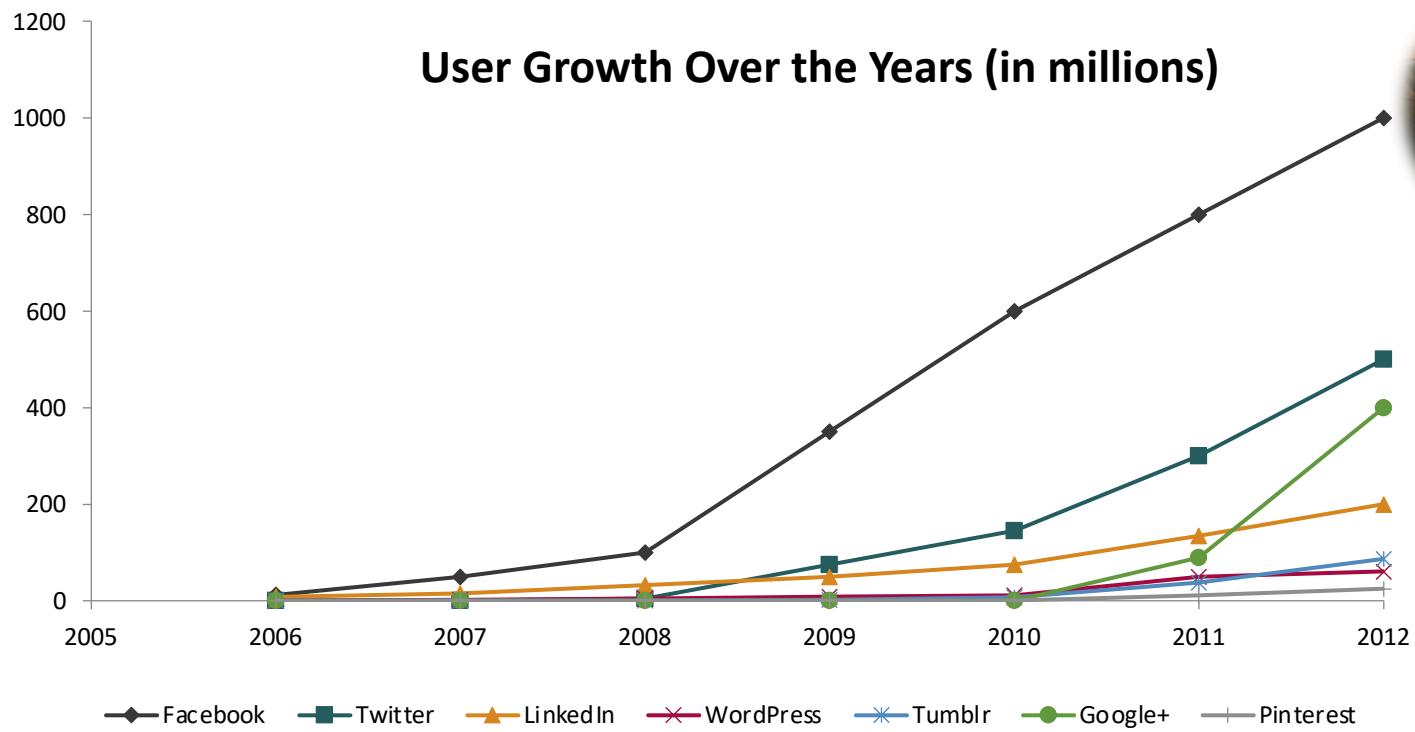


450 million active users

> 50 billion messages every day



Rapid Growth and Varying Usage Patterns

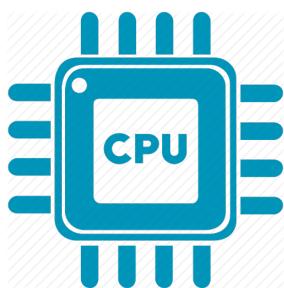


Software system failures are often due to performance issues rather than functional bugs

PERFORMANCE



Loading



CPU



RAM



I / O



Software system failures are often due to performance issues rather than functional bugs



One hour global outage
lost \$7.2 million in revenue
(02/24/09)

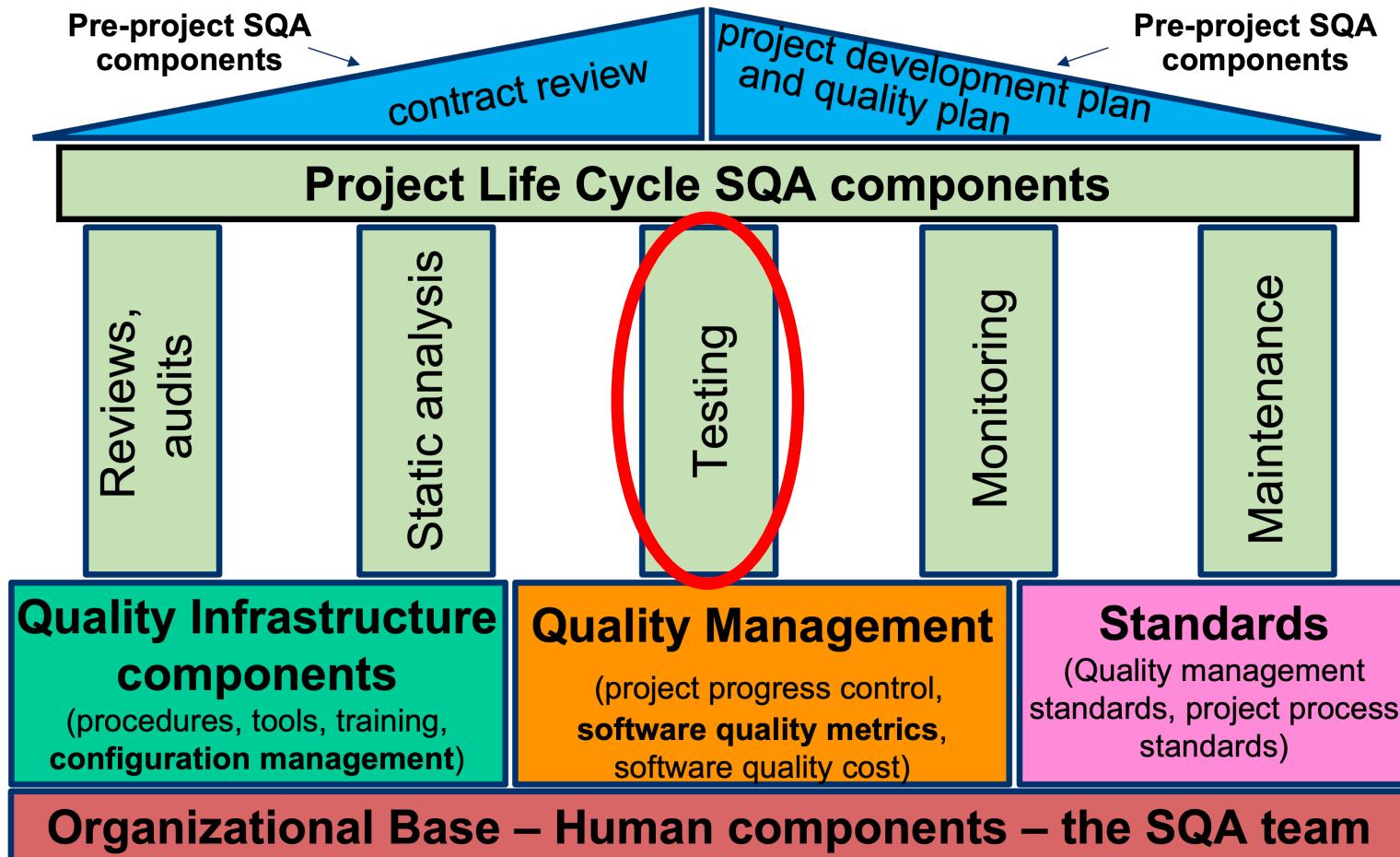


Flickr outage impacted
89 million users
(05/24/13)



A page load slowdown of only one second could cost \$1.6 billion

Today's topic in the SQA system



Agenda

- Software Performance Engineering (SPE)
- Performance testing
- Profiling
- Resources:
 - Trevor Warren, Body of Knowledge on Systems Performance Engineering. <https://tangowhisky37.github.io/PracticalPerformanceAnalyst/about/>
 - Gregg, Brendan. *Systems performance: enterprise and the cloud*. Pearson Education, 2013.
 - Jain, Raj. *The art of computer systems performance analysis - techniques for experimental design, measurement, simulation, and modeling*. Wiley professional computing, 1991.

Software Performance Engineering (SPE)

Performance Efficiency (ISO 25010)

Quality (sub) factor	Description
Performance efficiency	Performance relative to the amount of resources used under stated conditions
• Time behavior	Degree to which the response and processing times and throughput rates of a product or system, when performing its functions, meet requirements
• Resource utilization	Degree to which the amounts and types of resources used by a product or system when performing its functions meet requirements
• Capacity	Degree to which the maximum limits of a product or system parameter meet requirements

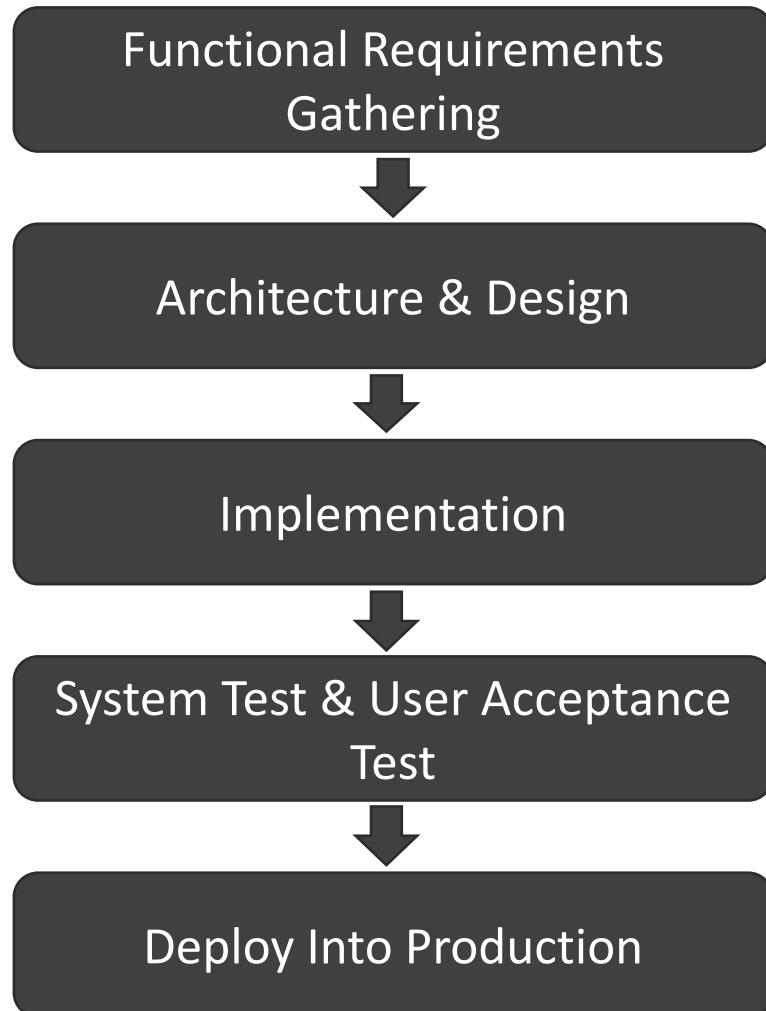
Software performance

- Performance measures the efficiency of the software against the constraints of time and resource allocation.
- There are several indicators to capture and evaluate performance.
 - ✓ **Response Time:** The total elapsed time between submission of a request and receipt of the response.
 - ✓ **Processing Rate/Throughput:** The total completions per unit time, e.g. Transactions/Sec.
 - ✓ **Utilization:** The ratio of busy time to total time (how busy or free the resources within a given system are).
 - ✓ Other indicators (e.g., capacity, battery/power consumption)
- It is possible to consider the performance of an **entire system** (including hardware and software) or part of the system such as a **software component**.

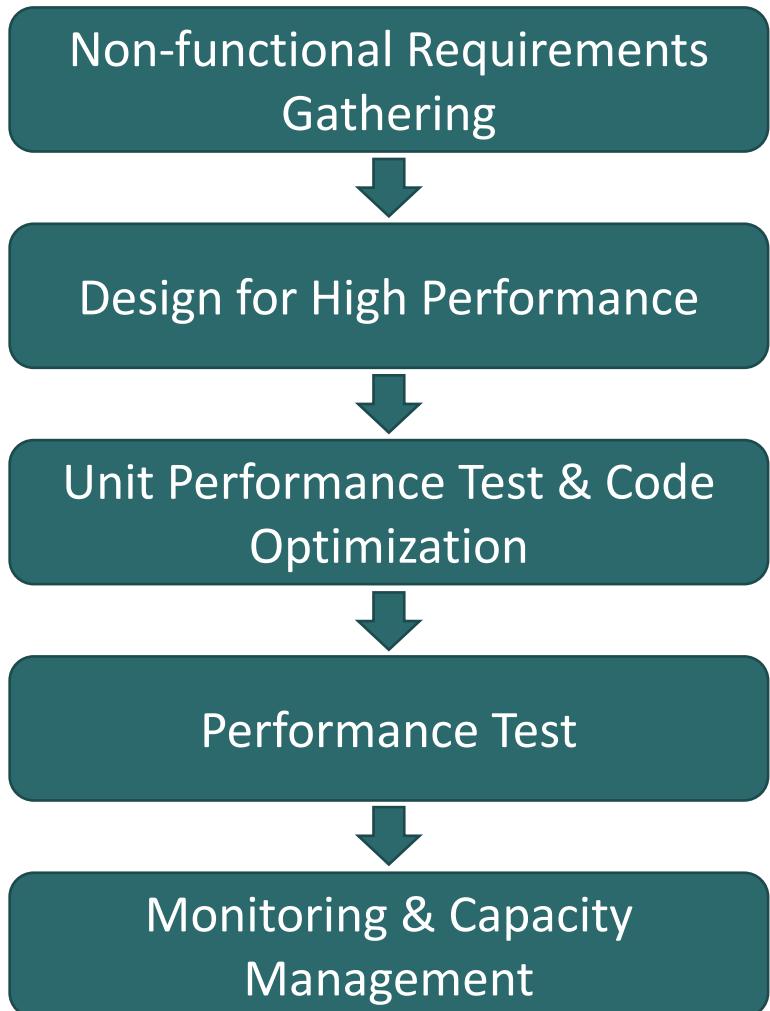
Software Performance Engineering (SPE)

- The set of tasks or activities that need to be performed across the **Software Development Life Cycle (SDLC)** to meet the documented **Non-Functional Requirements** (Performance, Scalability, Availability, Reliability, etc.)

Software Development Life Cycle



Performance Engineering Life Cycle



SPE: Objectives

- Increase revenue by ensuring the system processes all transactions in a timely manner.
- Eliminate delayed deployment due to performance issues.
- Eliminate unnecessary reengineering effort due to performance issues.
- Avoid additional and unnecessary costs of purchasing equipment.
- Reduce the increased costs of maintenance due to performance issues during production or *ad hoc* performance corrections.
- Reduce operational overhead to address system problems due to performance issues.
- Identify bottlenecks by simulating a prototype.
- Increase server capacity.

Software Development Life Cycle

Functional Requirements Gathering



Architecture & Design



Implementation



System Test & User Acceptance Test



Deploy Into Production

Performance Engineering Life Cycle

Non-functional Requirements Gathering



Design for High Performance



Unit Performance Test & Code Optimization



Performance Test

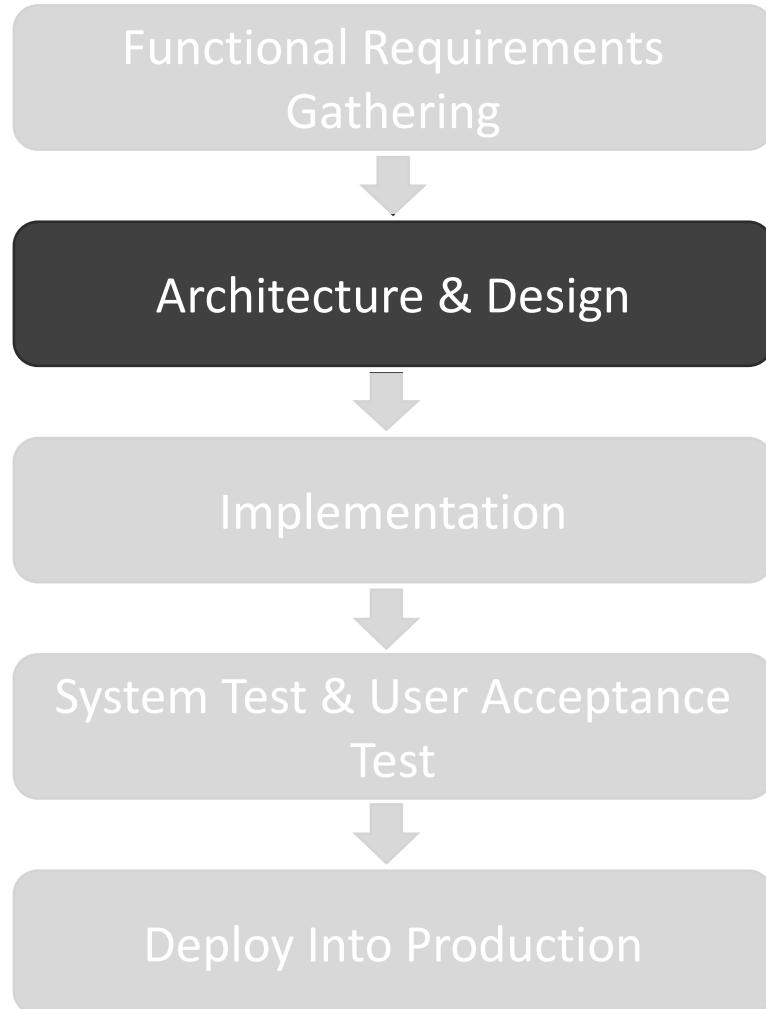


Monitoring & Capacity Management

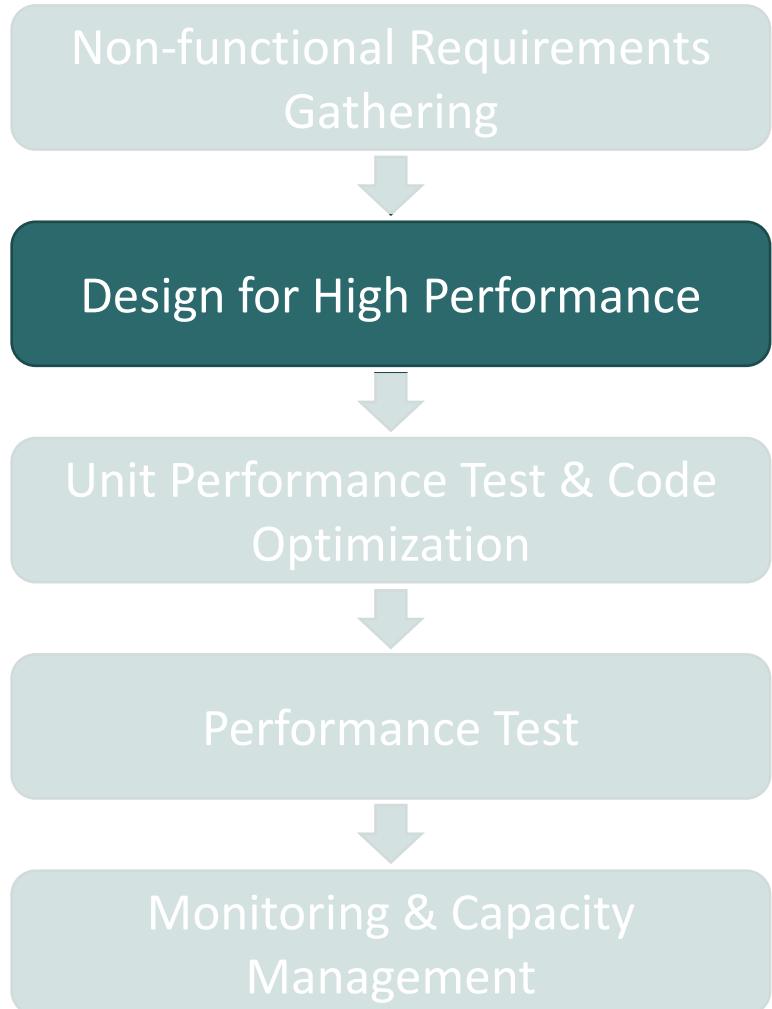
SPE: Requirements Phase

- Review business requirements and documentation.
 - Understand the business objectives and the platforms used to deliver them.
- Review production performance metrics of the current version if available.
- Determine non-functional requirements.
 - So that system performance goals can be set and measured against.
- Identify tools, resources and infrastructure.
 - Early identification allows budget and time allocation for installation and staff training.
- Confirm the consistency of the requirements with each other and the functional requirements.
 - Resolve conflicts between requirements.

Software Development Life Cycle



Performance Engineering Life Cycle



SPE: Architecture and Design

- Evaluate the **alternatives**.
 - Provide input from a performance perspective to the architecture being recommended.
- Determine the capacity of the required **infrastructure**.
 - By combining the non-functional requirements with the architecture design, determine the underlying infrastructure requirements.
- Define performance targets for **developers**.
 - Performance targets for the development teams across application components and tiers (used for unit performance tests).

Software Development Life Cycle

Functional Requirements Gathering

Architecture & Design

Implementation

System Test & User Acceptance Test

Deploy Into Production

Performance Engineering Life Cycle

Non-functional Requirements Gathering

Design for High Performance

Unit Performance Test & Code Optimization

Performance Test

Monitoring & Capacity Management

SPE: Implementation

- Monitor the development and **unit performance testing**.
- Develop **workload models**.
 - Business workload: how users will use the system to achieve business goals (e.g., Transactions per hour), including any peak load periods or regular cycles (e.g., quarterly).
 - Infrastructure workload: the workload on infrastructure resources (e.g. CPU, memory, network utilization etc.)
- Install and configure performance **monitoring tools** for the software and its infrastructure.

Software Development Life Cycle

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Performance Engineering Life Cycle

Non-functional Requirements Gathering

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Monitoring & Capacity Management

SPE: Testing

- Create performance tests to simulate the workload model.
- Use the tests to validate the non-functional requirements.
- Identify application bottlenecks.
- Validate the impact of code and configuration changes on application performance.
 - Identify performance regressions

What is a performance regression?



Does the new version have worse performance than the old version?



Mozilla takes performance regression seriously!

Performance Regressions Policy

In this document:

- [Basic Policy](#): Patch authors will be notified with a bug of regressions and have 3 days to respond or get backed out.
- [Requirements](#): Requirements for bugs.
- [Acceptable Outcomes](#): Responses to regressions.
- [Other Scenarios](#): Non standard regressions.

Basic Policy: Bug filed

Performance is a critical goal for Mozilla releases and the commercial products that will be based on Mozilla. We must all work together to ensure that Mozilla continues to meet and exceed our users' expectations.

Mozilla takes performance regression seriously!

Performance Regressions Policy

In this document:

“We cannot allow performance regressions to go unnoticed or unresolved during our development cycles.”

Performance is a critical goal for Mozilla releases and the commercial products that will be

Software Development Life Cycle

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Performance Engineering Life Cycle

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Performance Test

Monitoring & Capacity Management

SPE: Production

- Perform **performance monitoring** to continuously assess software performance, and to identify when the system is reaching its capacity.
- Perform **capacity management** to provide the required infrastructure capacity to sustain growth in business workloads.
- Provide **production workload data** to support the development of the next version.

Benefits of SPE

- Defining a clear set of **non-functional requirements** ensures successful development.
- The constant and early focus on system performance during all phases of development **prevents late and costly changes** in the future.
- Production performance monitoring maintains system performance and allows **capacity** to be expanded before it is exceeded.
- The proactive approach allows you to **avoid problems** and focus on development, not on constant problem solving.
- By successfully delivering a functional and performing system as required, the **customer** will receive full value.

Challenges of SPE

- By promoting **time to market** and **budget constraints**, the importance of SPE in the software lifecycle is reduced.
- The main challenge for an inefficient SPE is a **knowledge gap** between developers and quality experts.
 - This is also the reason for the difficulty of matching functional requirements with non-functional requirements (but not impossible).
- Performance is **perceived by users**.
 - Developers know the features but they cannot perceive the performance.
 - Quality experts know performance, but they don't know features.
- One recommended solution to bridge the gap is **automation**.
 - Eliminate the need for qualified people for manual construction of methods and models for performance.
 - Reduce time and effort for performance validation.

Performance Testing

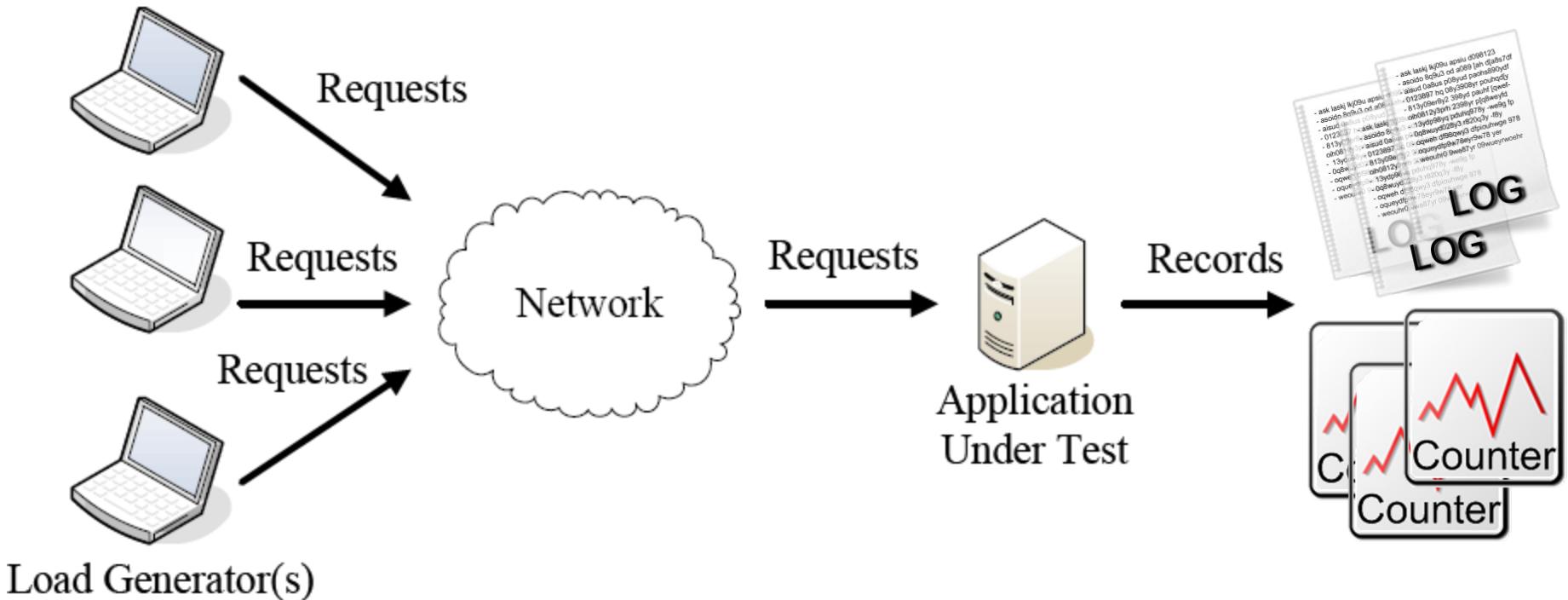
Performance Testing

- All the tests and methodologies to **measure, verify and validate the performance** of the system.
- It is **part of SPE**.
- Its objectives include:
 - Demonstrate system **compliance** with performance criteria.
 - **Compare** two systems to find the most efficient.
 - Measure and identify the **components** that cause the system to not perform well.

Testing: Types of tests

- **Load testing:** Tests the performance of the system under the expected load.
 - A number of users who perform a specified number of requests during a given period of time.
- **Stress testing:** Tests the limits of the system's capacity.
- **Endurance testing:** Tests the system under the expected load for a long time.
- **Spike testing:** Tests the reaction of the system by suddenly increasing or decreasing the load generated by a very large number of users
- **Capacity testing:** Tests the system to find the maximum capacity.
- **Configuration testing:** Test the effect of various configuration or configuration changes to the system.

Performance Testing



Test Design

Test Execution

Test Analysis

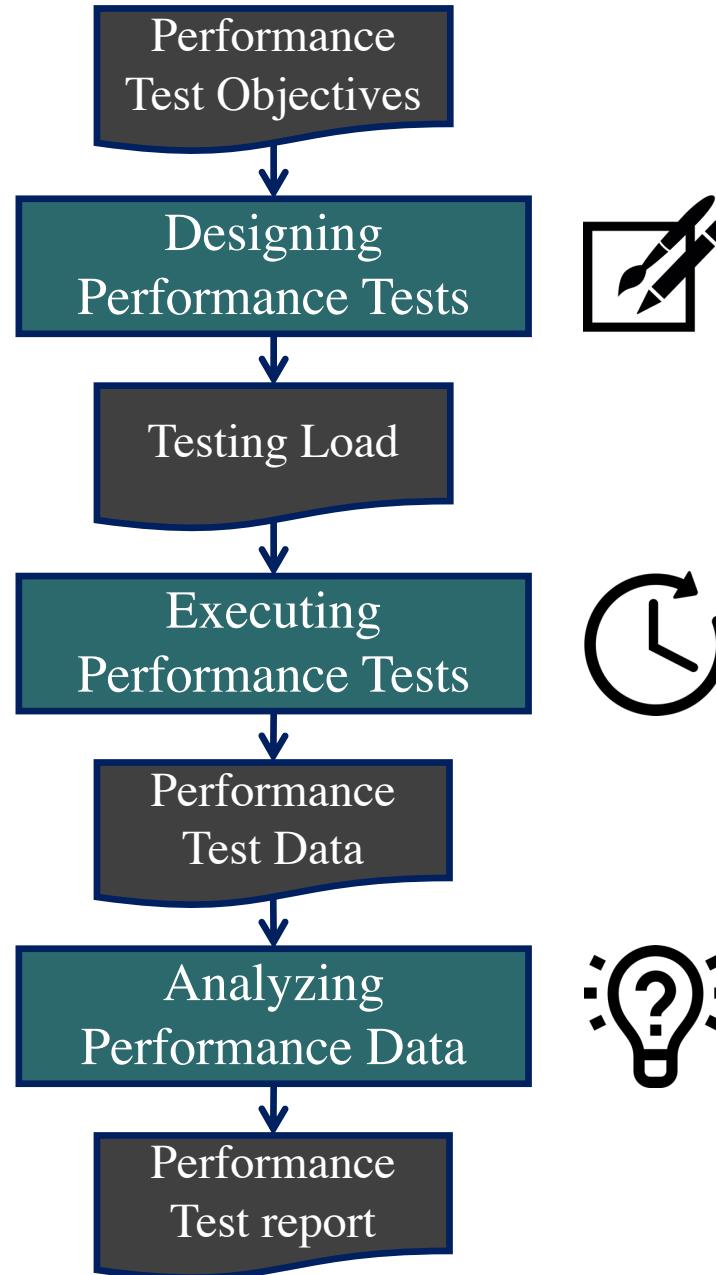
Mimics multiple users repeatedly performing the same tasks
Take hours or even days

Produces GB/TB of data that must be analyzed

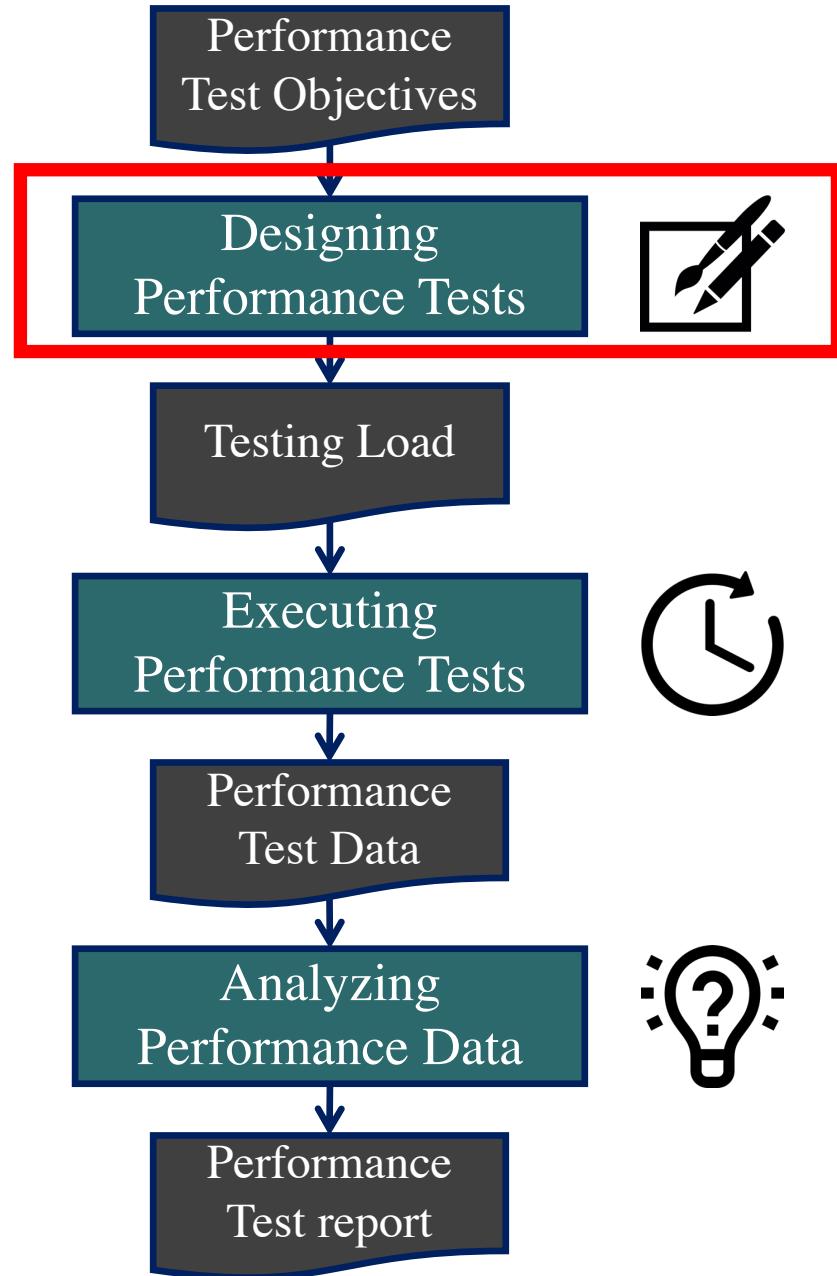
Testing: Errors

- Performance testing is the last step in development.
- More hardware fixes all performance issues.
- What works now, it will always work.
- One testing scenario is sufficient.
- Testing every part of the system equals testing the entire system.
- Developers are too experienced to need testing.
- Load testing is sufficient.

Performance Test Process



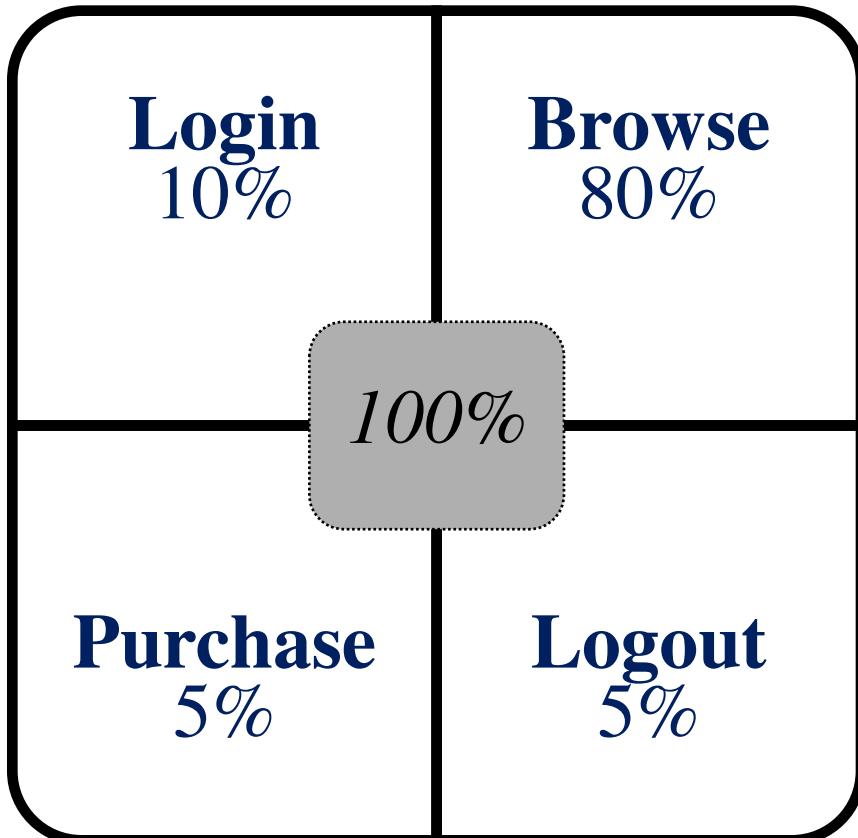
Performance Test Process



Designing Realistic Loads

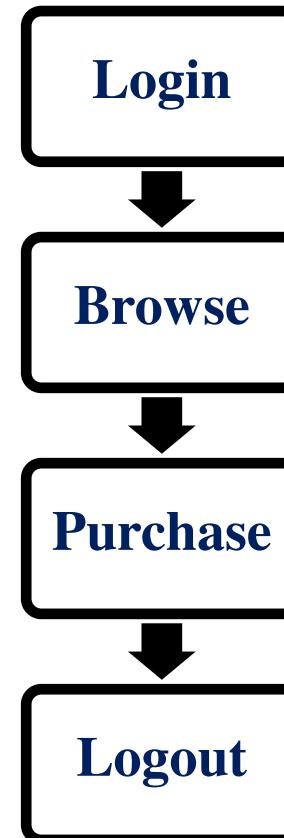
An E-Commerce System

Aggregate Workload



Steady Load, Step-wise load,
Extrapolated load

Use-Case



Load Derived from UML, Markov and
Stochastic Form-oriented Models

Aggregate Workload (I)

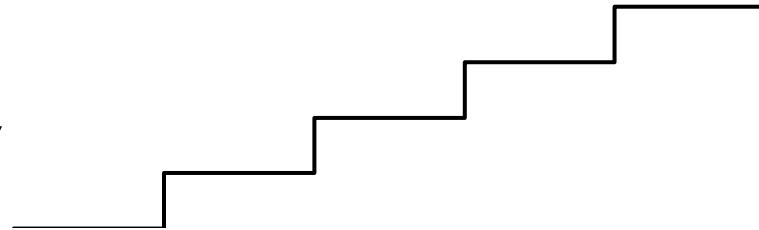
- Steady Load

- Ease of measurement
- Memory leaks?

[Bondi, CMG 2007]

- Step-wise Load

- Same workload mix
- Different workload intensity



[Hayes, CMG 2000]

Derived the testing loads from historic data

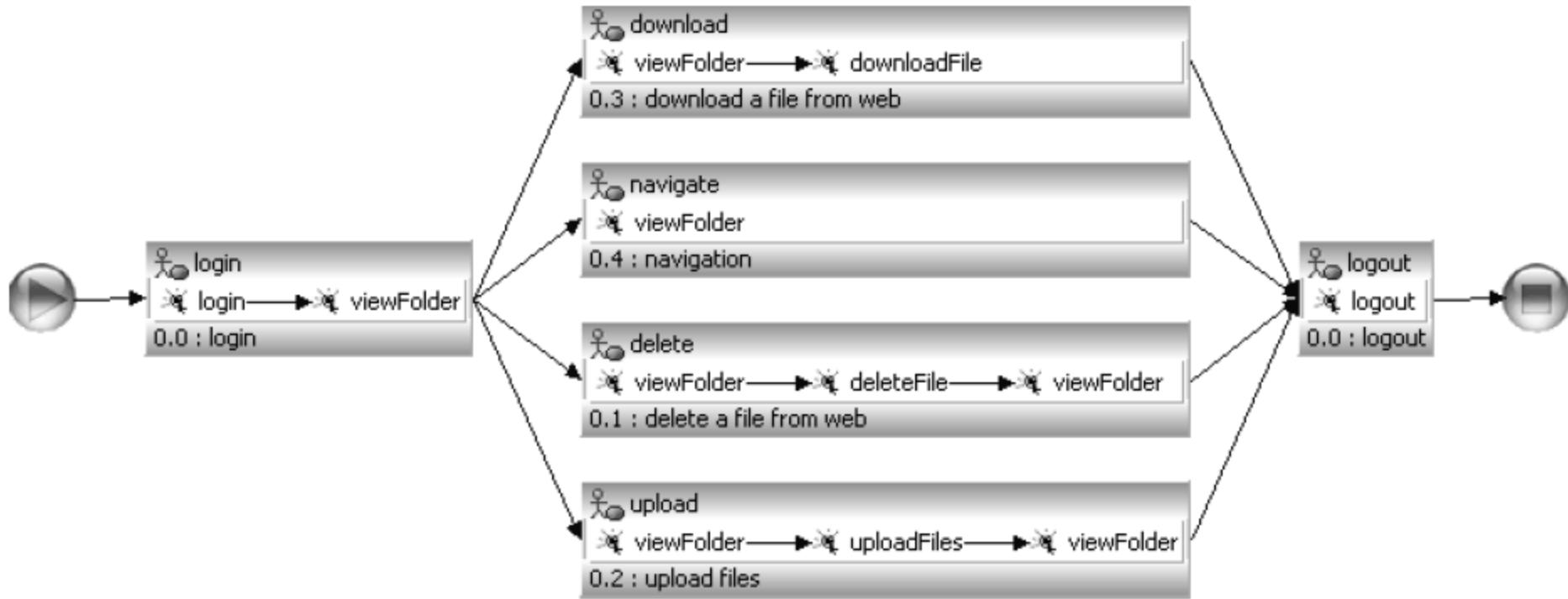
Aggregate Workload (2)

- In case of missing past usage data, testing loads can be extrapolated from the following sources:
 - Beta-usage data
 - Interviews with domain experts
 - Competitors' data



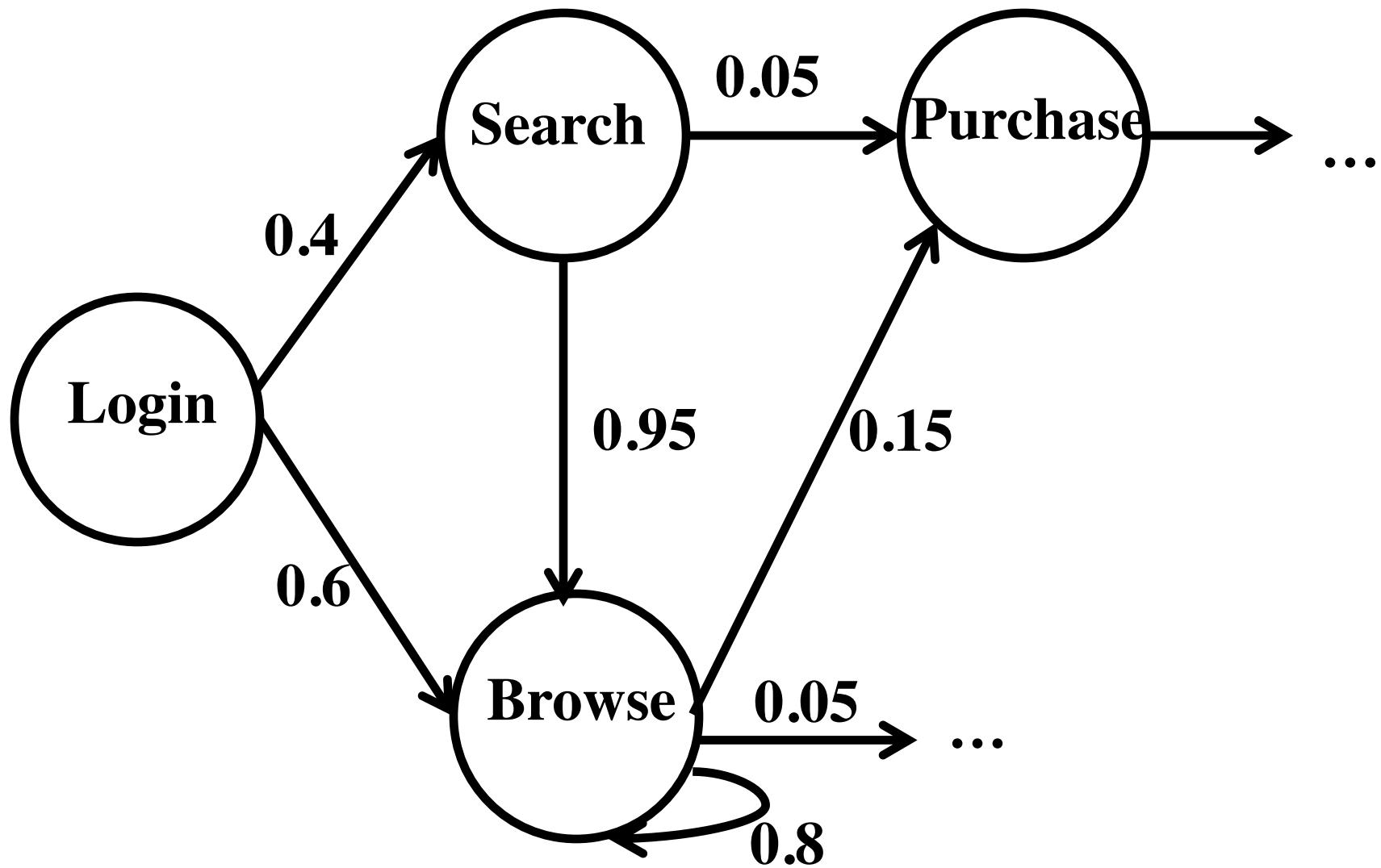
[Barber, WSE 2004]

Use-Case (I) - UML Diagrams



The RUG (Realistic Usage Model)
- derived based on UML use case diagrams

Use-Case (2) - Markov Chain



Use-Case (2)

- Markov Chain

```
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dsbrowse.jsp?browsetype=actor&browse_category=&browse_actor=ANTHONY%20A  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dsbrowse.jsp?browsetype=category&browse_category=11&browse_actor=&brow  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dslogin.jsp?username=user41&password=password HTTP/1.1" 200 2539 16  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dsbrowse.jsp?browsetype=actor&browse_category=&browse_actor=WILLIAM%20B  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dsbrowse.jsp?browsetype=category&browse_category=15&browse_actor=&brow  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dsbrowse.jsp?browsetype=actor&browse_category=&browse_actor=HILARY%20G  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dsbrowse.jsp?browsetype=category&browse_category=6&browse_actor=&brows  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dsbrowse.jsp?browsetype=title&browse_category=&browse_actor=&browse_tit  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dspurchase.jsp?confirmpurchase=yes&customerid=5961&item=646&quan=3&ite  
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET /dspurchase.jsp?confirmpurchase=yes&customerid=41&item=4544&quan=1&item  
192.168.0.1 - [22/Apr/2014:00:32:29 -0400] "GET /dslogin.jsp?username=user3614&password=password HTTP/1.1" 200 728 6  
192.168.0.1 - [22/Apr/2014:00:32:29 -0400] "GET /dsbrowse.jsp?browsetype=title&browse_category=&browse_actor=&browse_tit  
192.168.0.1 - [22/Apr/2014:00:32:29 -0400] "GET /dsbrowse.jsp?browsetype=actor&browse_category=&browse_actor=ELLEN%20A  
192.168.0.1 - [22/Apr/2014:00:32:29 -0400] "GET /dsbrowse.jsp?browsetype=category&browse_category=9&browse_actor=&brows  
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192.168.0.1 - [22/Apr/2014:00:32:29 -0400] "GET /dsbrowse.jsp?browsetype=actor&browse_category=&browse_actor=JULIA%20TA  
192.168.0.1 - [22/Apr/2014:00:32:29 -0400] "GET /dspurchase.jsp?confirmpurchase=yes&customerid=3614&item=4717&quan=2&it  
192.168.0.1 - [22/Apr/2014:00:32:31 -0400] "GET /dslogin.jsp?username=user13337&password=password HTTP/1.1" 200 1960 9  
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192.168.0.1 - [22/Apr/2014:00:32:35 -0400] "GET /dslogin.jsp?username=user5414&password=password HTTP/1.1" 200 2579 10  
192.168.0.1 - [22/Apr/2014:00:32:35 -0400] "GET /dsbrowse.jsp?browsetype=actor&browse_category=&browse_actor=GRACE%20BR  
192.168.0.1 - [22/Apr/2014:00:32:35 -0400] "GET /dspurchase.jsp?confirmpurchase=yes&customerid=5414&item=198&quan=3&ite  
192.168.0.1 - [22/Apr/2014:00:32:35 -0400] "GET /dsnewcustomer.jsp?firstname=RHUSQS&lastname=EBFMQDBUNM&address1=909823  
192.168.0.1 - [22/Apr/2014:00:32:35 -0400] "GET /dsbrowse.jsp?browsetype=title&browse_category=&browse_actor=&browse_tit  
192.168.0.1 - [22/Apr/2014:00:32:35 -0400] "GET /dspurchase.jsp?confirmpurchase=yes&customerid=20001&item=7868&quan=3&it  
192.168.0.1 - [22/Apr/2014:00:32:36 -0400] "GET /dslogin.jsp?username=user13713&password=password HTTP/1.1" 200 729 6  
192.168.0.1 - [22/Apr/2014:00:32:36 -0400] "GET /dsbrowse.jsp?browsetype=category&browse_category=9&browse_actor=&brows  
192.168.0.1 - [22/Apr/2014:00:32:36 -0400] "GET /dspurchase.jsp?confirmpurchase=yes&customerid=13713&item=493&quan=3&it  
192.168.0.1 - [22/Apr/2014:00:32:41 -0400] "GET /dslogin.jsp?username=user9011&password=password HTTP/1.1" 200 728 6
```

web access logs for the past few months

Use-Case (2)

- Markov Chain

192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET
/dsbrowse.jsp?browsetype=title&browse_category=&browse_actor=
&browse_title=HOLY%20AUTUMN&limit_num=8&customerid=41
HTTP/1.1" 200 4073 10

192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET
/dspurchase.jsp?confirmpurchase=yes&customerid=5961&item=646
&quan=3&item=2551&quan=1&item=45&quan=3&item=9700&qua
n=2&item=1566&quan=3&item=4509&quan=3&item=5940&quan=2
HTTP/1.1" 200 3049 177

192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET
/dspurchase.jsp?confirmpurchase=yes&customerid=41&item=4544&
quan=1&item=6970&quan=3&item=5237&quan=2&item=650&quan
=1&item=2449&quan=1 HTTP/1.1" 200 2515 113

Web Access Logs

Use-Case (2)

- Markov Chain

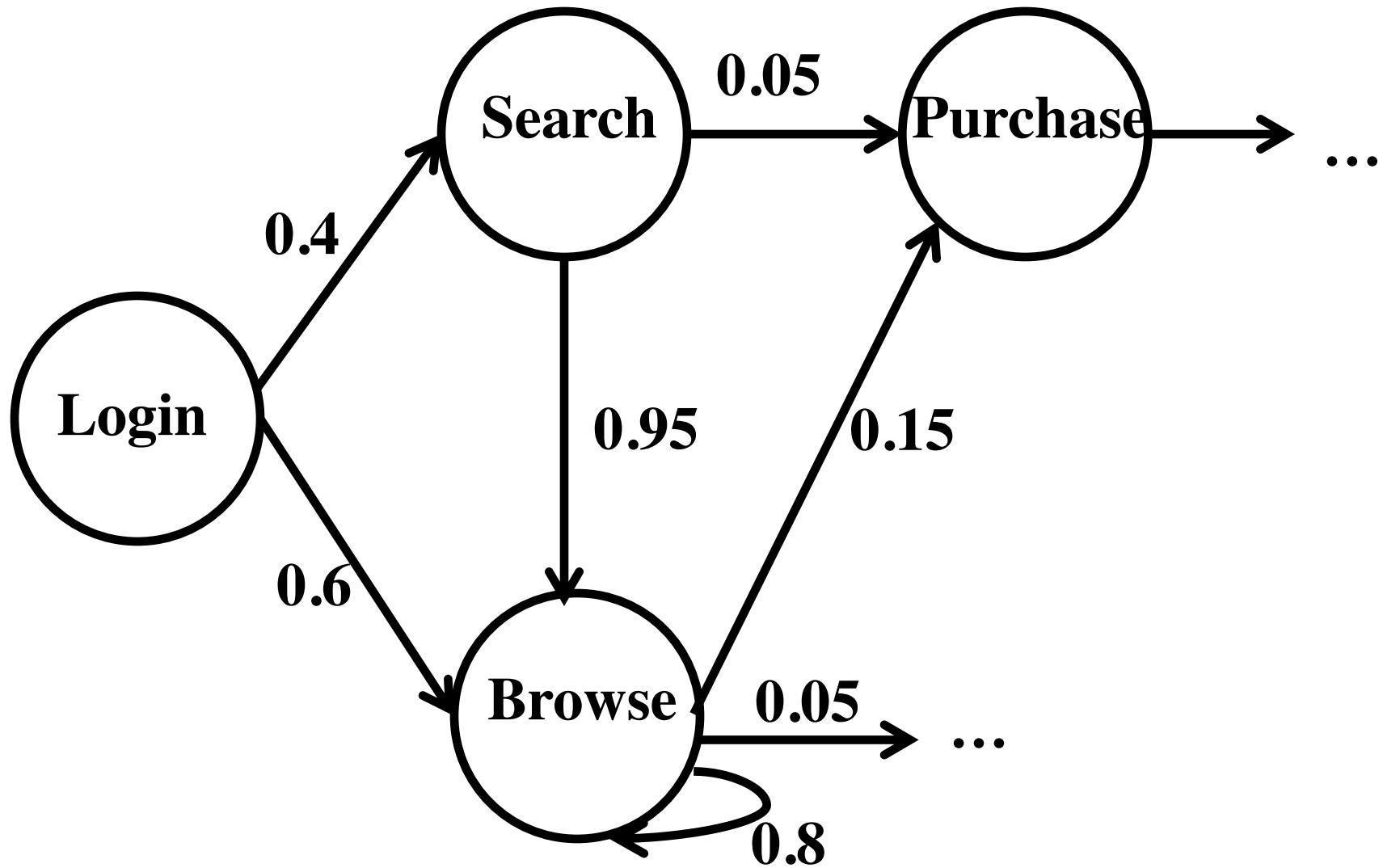
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET
/dsbrowse.jsp?browsetype=title&browse_category=&browse_actor=&browse_title=HOLY%20AUTUMN&limit_num=8&customerid=41 HTTP/1.1" 200 4073 10

192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET
/dspurchase.jsp?confirmpurchase=yes&customerid=5961&item=646&quan=3&item=2551&quan=1&item=45&quan=3&item=9700&quan=2&item=1566&quan=3&item=4509&quan=3&item=5940&quan=2 HTTP/1.1" 200 3049 177

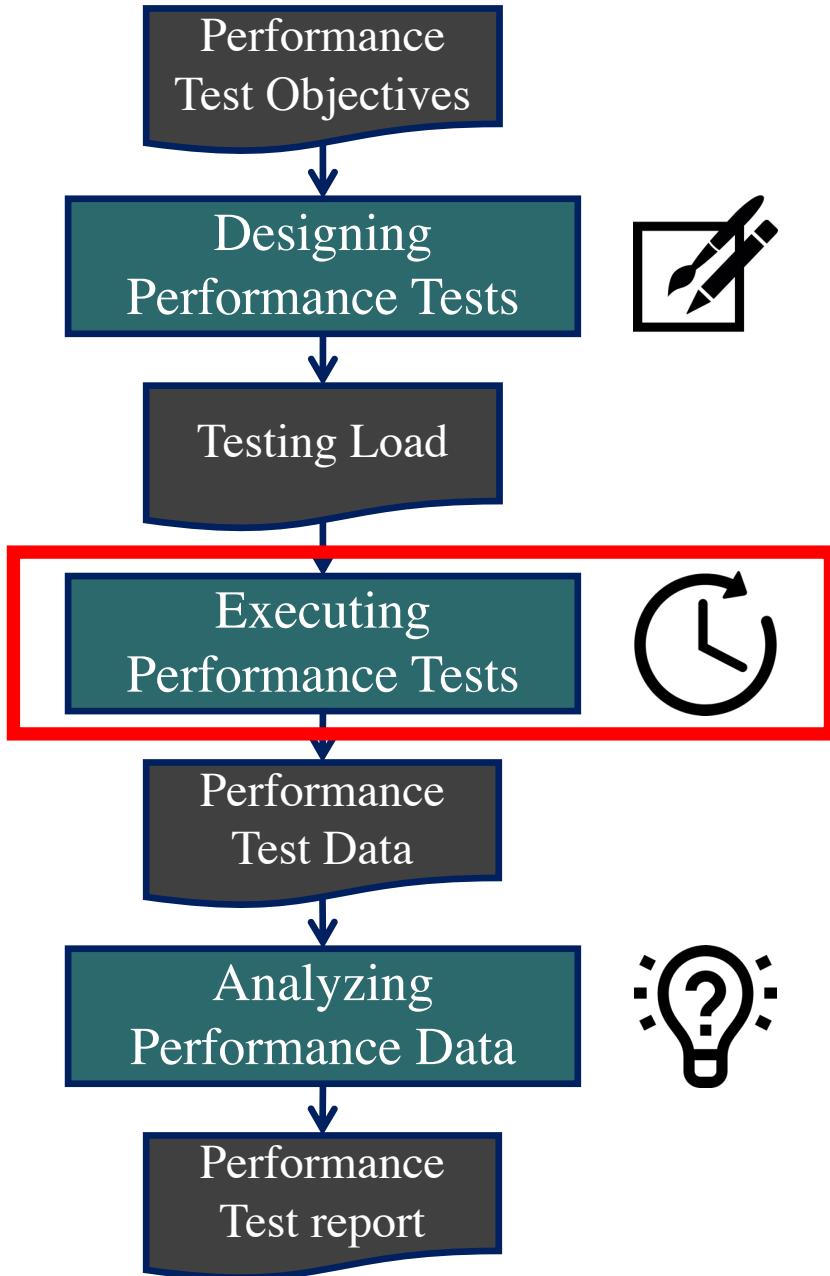
192.168.0.1 - [22/Apr/2014:00:32:25 -0400] "GET
/dspurchase.jsp?confirmpurchase=yes&customerid=41&item=4544&quan=1&item=6970&quan=3&item=5237&quan=2&item=650&quan=1&item=2449&quan=1 HTTP/1.1" 200 2515 113

For customer 41: browse -> purchase

Use-Case (2) - Markov Chain



Performance Test Process



Live-user Based Test Execution



- Coordinated live-user testing
- Users are selected based on different testing criteria (e.g., locations, browser types, etc.)

- Reflects realistic user behavior
- Obtain real user feedbacks on acceptable performance and functional correctness
- ✗ Hard to scale (e.g., limited testing time)
- ✗ Limited test complexity due to manual coordination

Driver-based Test Execution



- Easy to automate
- Scale to large number of requests

- Load driver configurations
- Hard to track some system behavior
(e.g., audio quality or image display)

- Specialized Benchmarking tools (e.g., LoadGen)
- Centralized Load Drivers (e.g., LoadRunner, WebLoad)
 - Easy to control load, but hard to scale (limited to a machine's memory)
- Peer-to-peer Load Drivers (e.g., JMeter, PeerUnit)
 - Easy to scale, but hard to control load

Three General Aspects When Executing a Load Test



Load Generation and Termination

- Static Configuration
- Dynamic Feedback
- Deterministic



Test Setup

- System Deployment
- Test Execution Setup



Test Monitoring and Data Collection

- Metrics and Logs

Test Execution Setup

- Live-user-based executions
 - Tester recruitment, setup and training
- Driver-based executions
 - Programming
 - Store-and-replay configuration
 - Model configurations (e.g., Markov chain for JMeter as an extension)



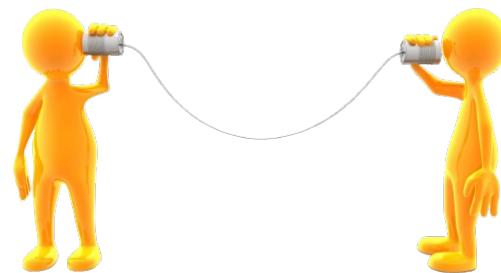
Load Generation and Termination

Static Configuration



- Timer-Driven
- Counter-Driven
- Statistic-Driven

Dynamic Feedback



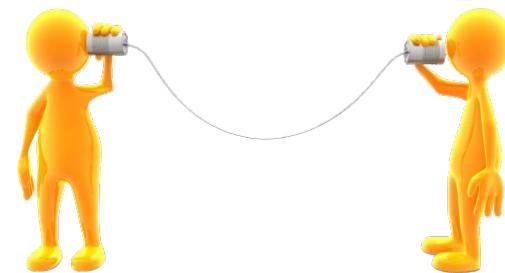
- Dynamically steer the testing loads based on system feedback

Load Generation and Termination

Static Configuration

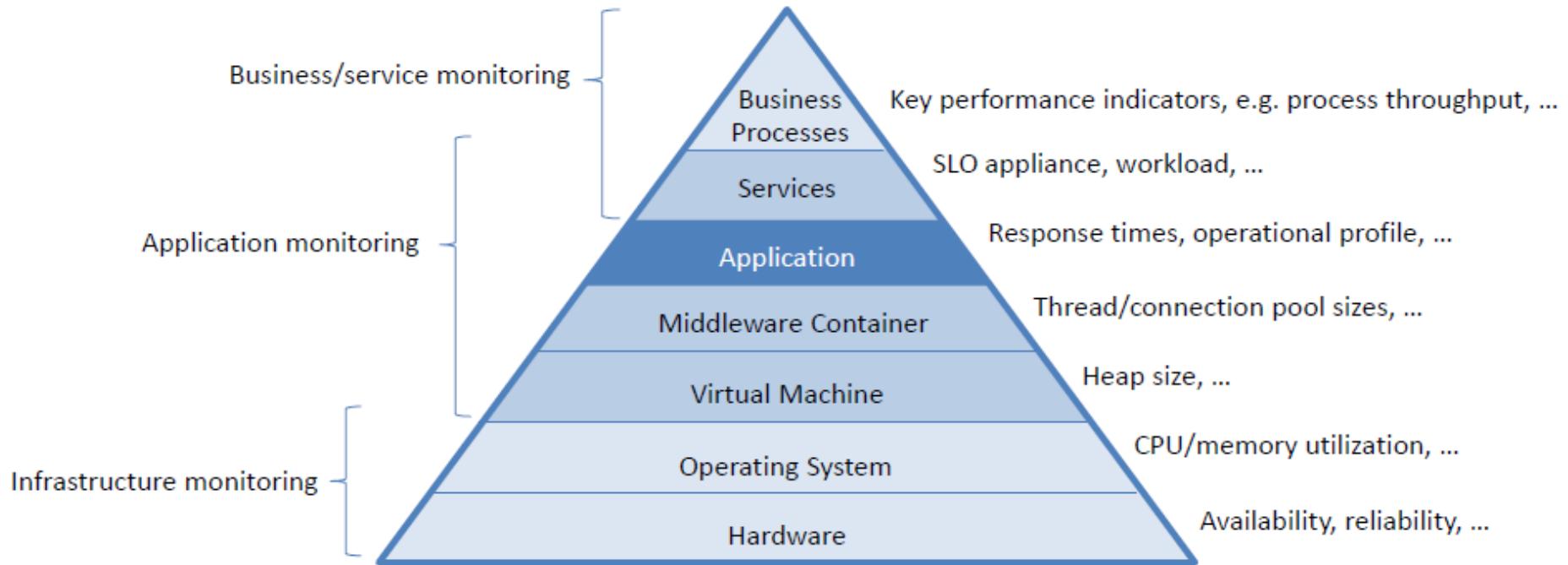


Dynamic Feedback

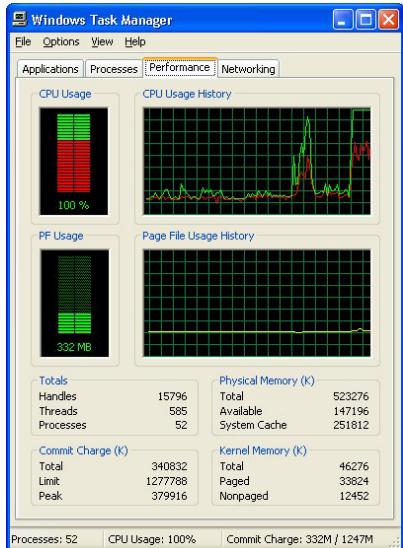


	Live-user Based	Driver Based
Static	✓	✓
Dynamic	✗	✓

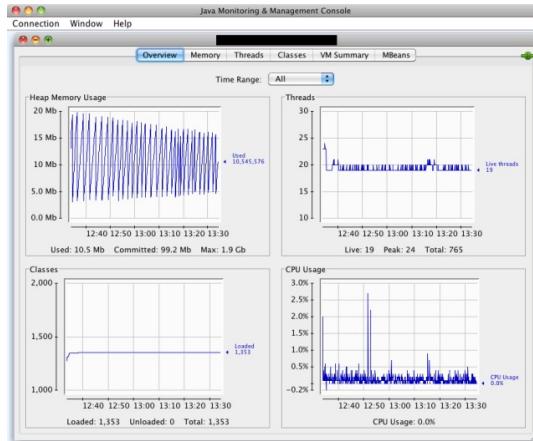
Performance Monitoring



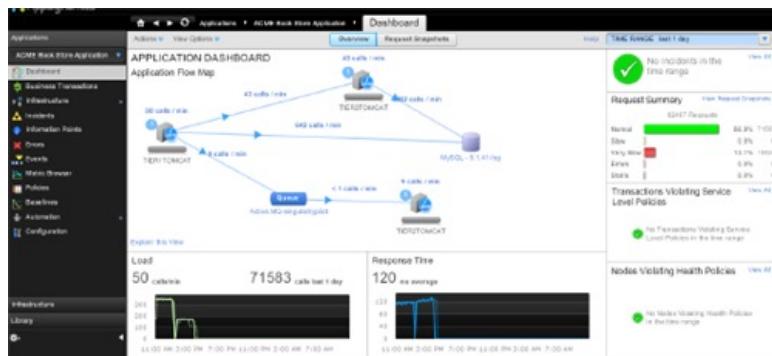
Test Monitoring Tools



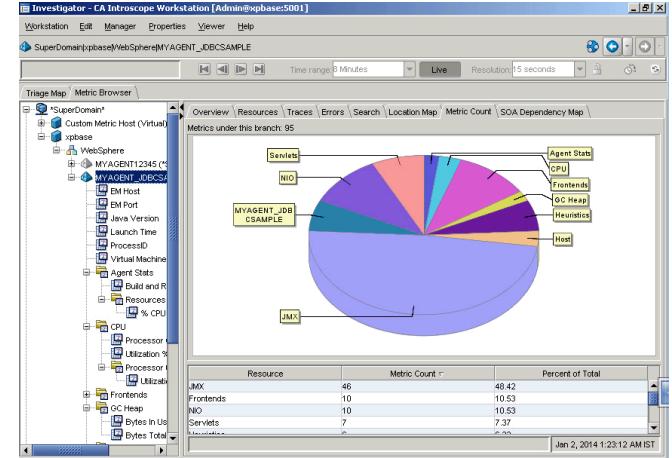
Task Manager



JConsole



App Dynamics



CA Willy

```
baban@hashprompt:~$ pidstat -u -r 1 1
Linux 3.2.0-36-generic (hashprompt)  Friday 15 February 2013  _x86_64_
(4 CPU)

03:24:49 IST      PID %usr %system %guest   %CPU   CPU  Command
03:24:50 IST    1554 0.00 0.00 0.00 0.99 2 Xorg
03:24:50 IST    2708 2.97 0.00 0.00 2.97 0 cinnamon
03:24:50 IST    2731 0.00 0.99 0.00 0.99 0 gkrellm
03:24:50 IST    6231 0.99 0.00 0.00 0.99 3 chromium-browse
03:24:50 IST   17570 0.99 0.00 0.00 0.99 3 pidstat

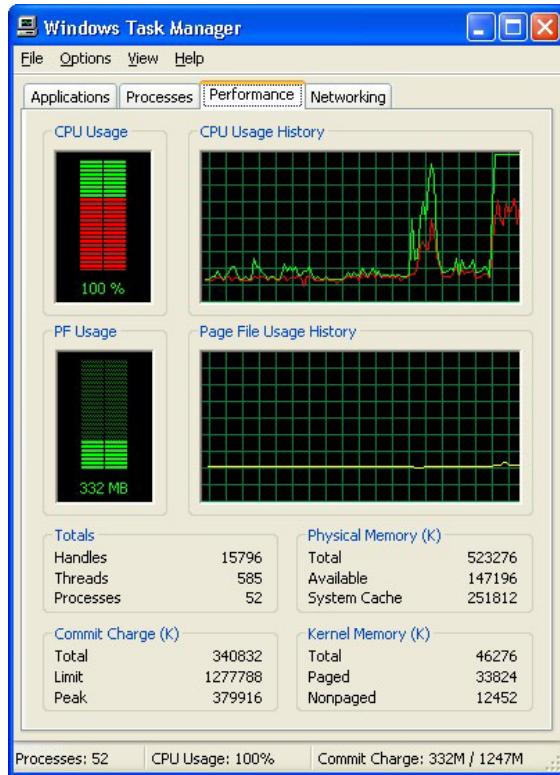
03:24:49 IST      PID minflt/s majflt/s   VSZ   RSS %MEM  Command
03:24:50 IST   1939 114.85 0.00 107088 1260 0.03 cpufreqd
03:24:50 IST    2708 1.98 0.00 1673884 139240 3.63 cinnamon
03:24:50 IST    2731 11.88 0.00 578060 14500 0.38 gkrellm
03:24:50 IST   6231 100.99 0.00 1088184 165708 4.32 chromium-browse
03:24:50 IST   17570 369.31 0.00 95436 1072 0.03 pidstat

Average:      PID %usr %system %guest   %CPU   CPU  Command
Average:    1554 0.00 0.99 0.00 0.99  Xorg
Average:    2708 2.97 0.00 0.00 2.97  cinnamon
Average:    2731 0.00 0.99 0.00 0.99  gkrellm
Average:   6231 0.99 0.00 0.00 0.99  chromium-browse
Average:  17570 0.99 0.00 0.00 0.99  pidstat

Average:      PID minflt/s majflt/s   VSZ   RSS %MEM  Command
Average:   1939 114.85 0.00 107088 1260 0.03 cpufreqd
Average:    2708 1.98 0.00 1673884 139240 3.63 cinnamon
Average:    2731 11.88 0.00 578060 14500 0.38 gkrellm
Average:   6231 100.99 0.00 1088184 165708 4.32 chromium-browse
Average:  17570 369.31 0.00 95436 1072 0.03 pidstat
baban@hashprompt:~$
```

pidstat

Agent-less Monitoring Examples



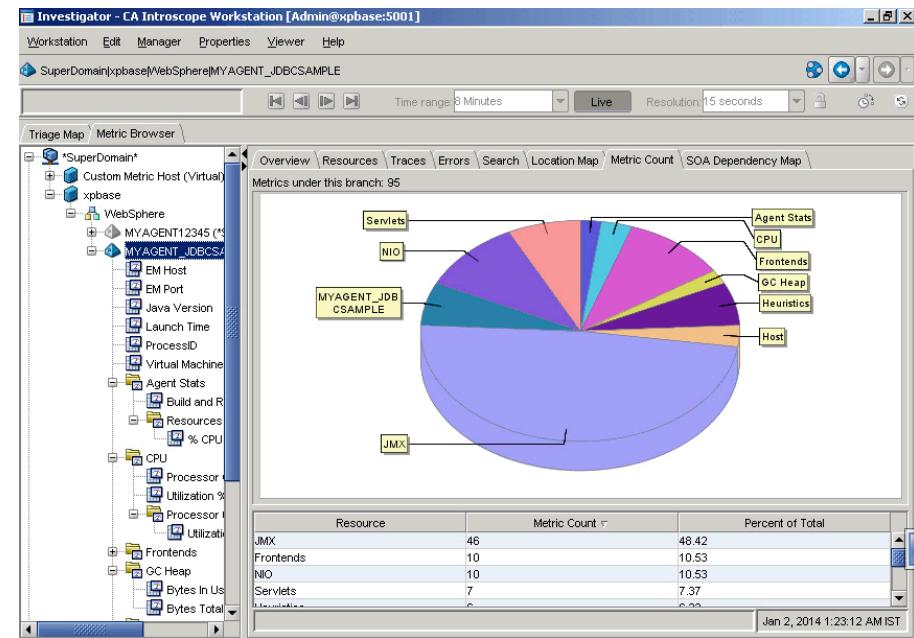
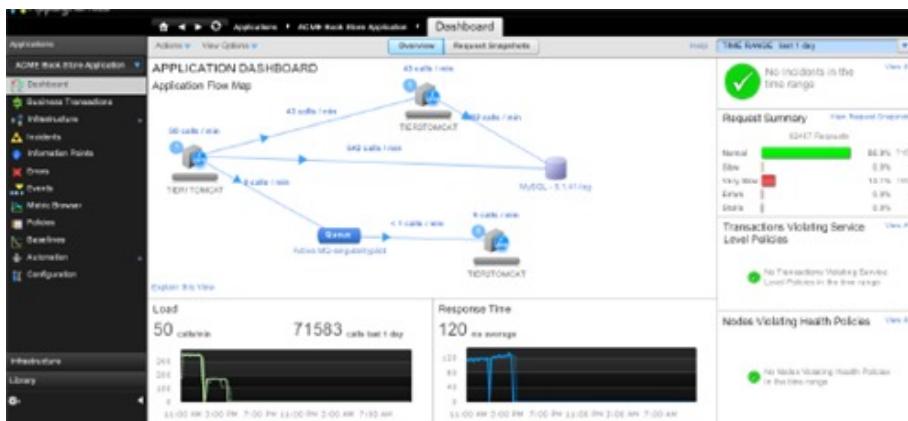
Task Manager



JConsole

PerfMon (Windows), sysstat (Linux), top

Agent-based Monitoring Examples



App Dynamics

CA Willy

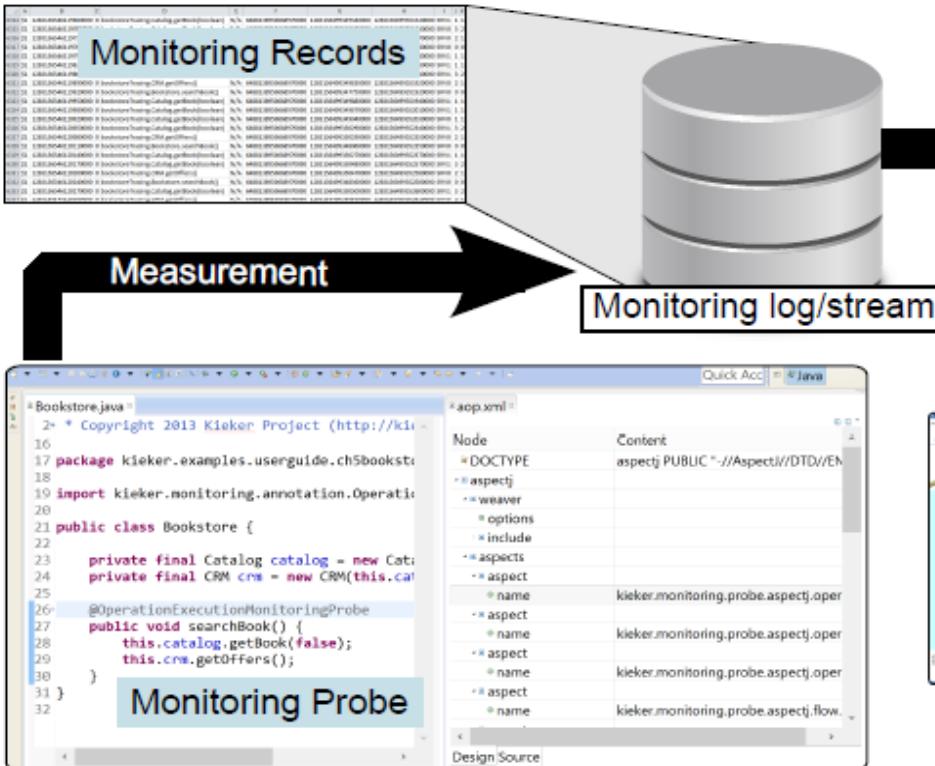
Dell FogLight, New Relic

Application Performance Monitoring (APM)

- Commerical Products:
 - AppDynamics, Compuware Dynatrace, ...
- Open-Source:
 - Kieker <http://kieker-monitoring.net/>

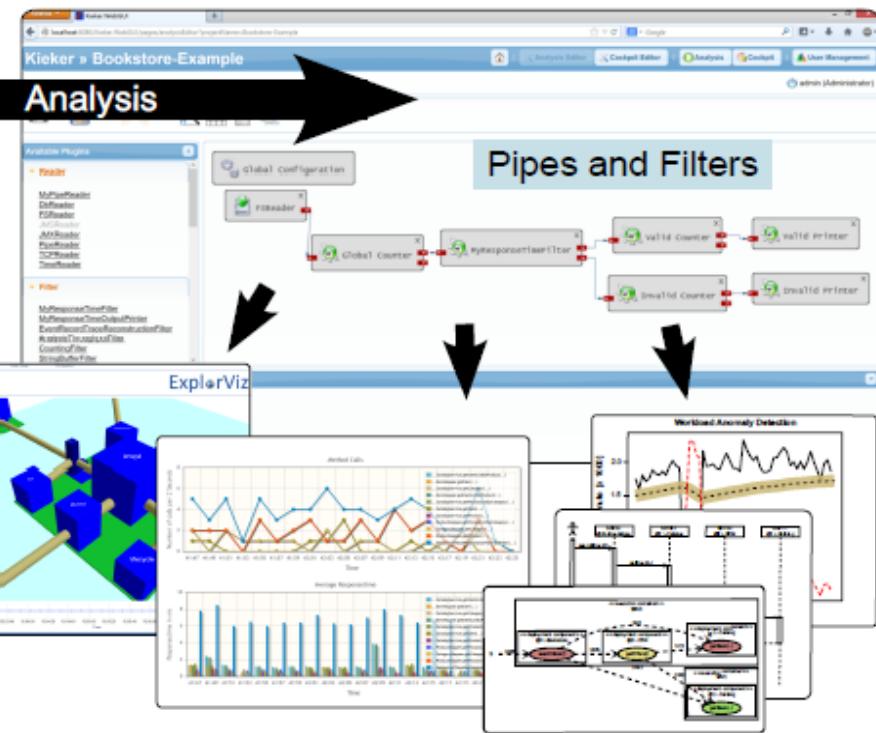


Kieker Monitoring Framework



Software System with Monitoring Instrumentation

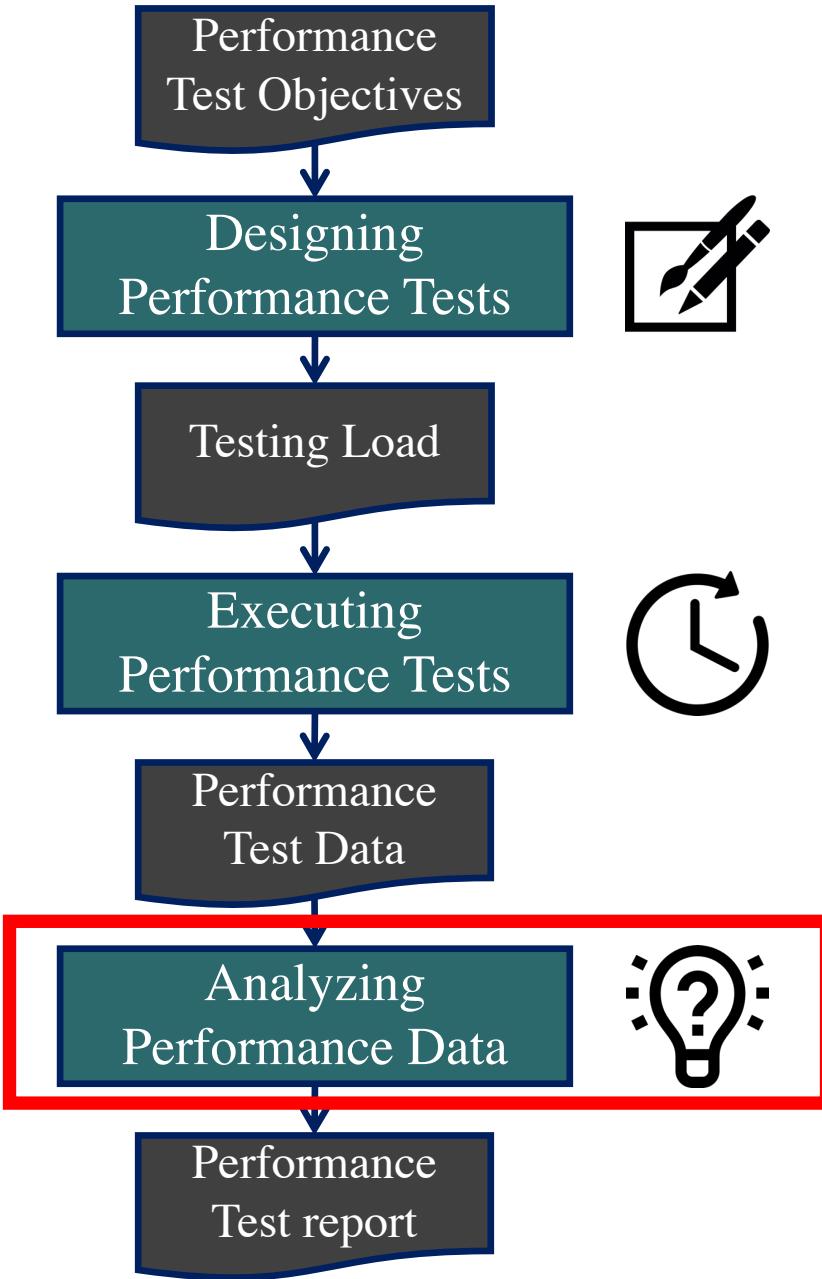
Analysis Configuration (via API and WebGUI)



Online and Offline Visualization

<https://kieker-monitoring.net/live-demo/>

Performance Test Process



Sample Counters

	A	B	C	D	E
1	Time	Disk Reads/sec	Disk Writes/sec	Page Faults/sec	Memory
2	2/29/08 16:58	0.049986394	0.000723659	0.003876542	3534848
3	2/29/08 17:01	0	0	0	3534848
4	2/29/08 17:04	0.060612225	0.027551011	0.016530607	3534848
5	2/29/08 17:07	0	0	0	3534848
6	2/29/08 17:10	0	0	0	3534848
7	2/29/08 17:13	0.060733302	0.027606046	0.016563628	3534848
8	2/29/08 17:16	0	0	0	3534848
9	2/29/08 17:19	0.060727442	0.027603383	0.01656203	3534848
10	2/29/08 17:22	0	0	0	3534848
11	2/29/08 17:25	0	0	0	3534848
12	2/29/08 17:28	0	0	0	3534848
13	2/29/08 17:31	0	0	0	3534848
14	2/29/08 17:34	0.121368621	0.055167555	0.038617289	3534848
15	2/29/08 17:37	0	0	0	3534848
16	2/29/08 17:40	0	0	0	3534848
17	2/29/08 17:43	0	0	0	3534848
18	2/29/08 17:46	0	0	0	3534848
19	2/29/08 17:49	0	0	0	3534848
20	2/29/08 17:52	0	0	0	3534848
21	2/29/08 17:55	0.121392912	0.055178596	0.033107158	3534848
22	2/29/08 17:58	0.060592703	0.027542138	0.02203371	3534848

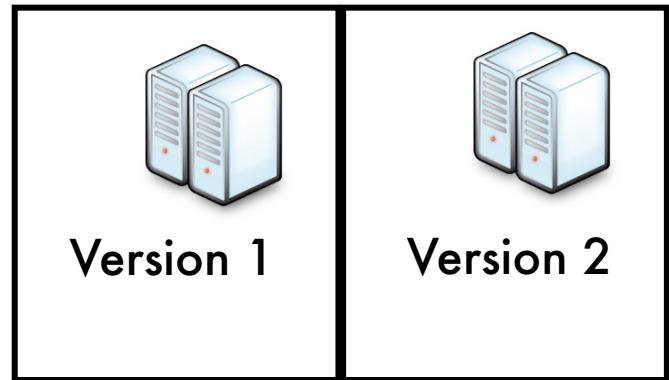
Sample Execution Logs

#	Log Lines
1	time=1, thread=1, session=1, receiving new user registration request
2	time=1, thread=1, session=1, inserting user information to the database
3	time=1, thread=2, session=2, user=Jack, browse catalog=novels
4	time=1, thread=2, session=2, user=Jack, sending search queries to the database
5	time=3, thread=1, session=1, user=Tom, registration completed, sending confirmation email to the user
6	time=3, thread=2, session=2, database connection error: session timeout
7	time=4, thread=1, session=1, fail to send the confirmation email, number of retry = 1
8	time=6, thread=2, session=2, user=Jack, successfully retrieved data from the database
9	time=7, thread=2, system health check
10	time=8, thread=1, session=1, registration email sent successfully to user=Tom
11	time=9, thread=2, session=3, user=Tom, browse catalog=travel
12	time=10, thread=2, session=3, user=Tom, sending search queries to the database
13	time=10, thread=3, session=4, user=Jim, updating user profile
14	time=11, thread=3, session=4, user=Jim, database error: deadlock

Comparing with thresholds or reference versions



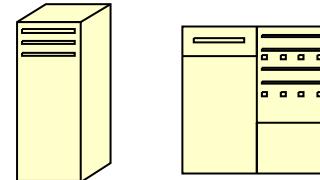
Comparing with threshold from requirement



Comparing with prior version

Comparing Alternatives

- Comparing one alternative with a threshold
- Comparing two alternatives
 - Non-corresponding measurements
 - Before-and-after comparisons
- Comparing proportions



Comparing one sample with a threshold

- Motivation
 - Is there a statistically significant difference between the performance of a system and a threshold?
- Assume there is one set of measurements (sample) corresponding to the alternative
- Example: **One-sample t -test**

One Sample t-test with R

```
> alt1 <- c(3,7,1,9,3,4,1,2,6,7,5,8,5,9,4,6,4,3,9,5)
> thre <- 3
> t.test(alt1, mu=thre)
```

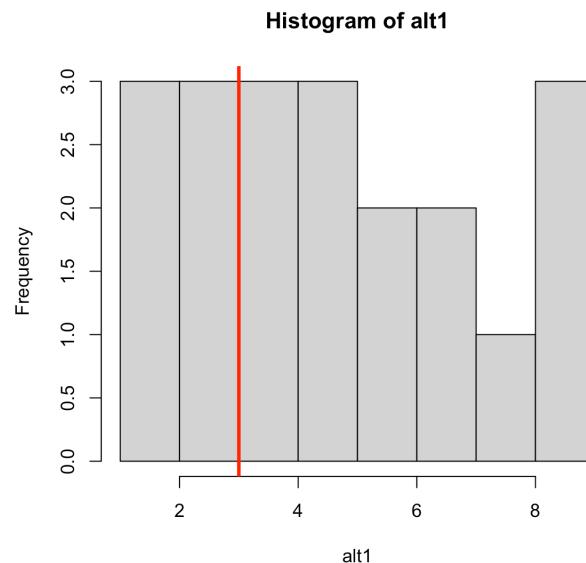
One Sample t-test

```
data: alt1
t = 3.604, df = 19, p-value = 0.001891
alternative hypothesis: true mean is not equal to 3
95 percent confidence interval:
3.859453 6.240547
```

sample estimates:

mean of x
5.05

```
> hist(alt1)
> abline(v=thre, col="red", lwd=3)
```



Comparing Two Alternatives

- Motivation
 - Is there a statistically significant difference between two systems?
 - Does a change made to a system have a statistically significant impact on its performance?
- Assume there are two sets of measurements (samples) corresponding to the two alternatives
- Will distinguish between two cases:
 - **Non-corresponding measurements (unpaired observations)**
 - The two sets of measurements (samples) are independent
 - **Before-and-after comparisons (paired observations)**
 - The two sets of measurements (samples) are not independent

Non-Corresponding Measurements

Assumptions

- Measurements form two independent samples
- Alternative 1: Alternative 2:
- Measurements within each set are independent and identically distributed (IID) random variables with variances, resp.

Example: Independent (unpaired) two-sample t -test

Two Sample t-test with R

```
> alt1<-c(3,7,1,9,3,4,1,2,6,7,5,8,5,9,4,6,4,3,9,5)
> alt2<-c(3,1,2,4,5,2,2,5,3,2,3,4,2,3,5,4,3,1,3,2)
> t.test(alt1,alt2)
```

Welch Two Sample t-test

```
data: alt1 and alt2
t = 3.3215, df = 27.478, p-value = 0.002539
alternative hypothesis: true difference in means is not equal to 0
95 percent confidence interval:
 0.8037895 3.3962105
sample estimates:
mean of x mean of y
      5.05      2.95
```

```
> par(mfrow=c(1,2))
> hist(alt1)
> hist(alt2)
```

Before-and-After Comparisons

■ Assumptions

- The two sets of measurements (samples) are not independent
- Measurements can be grouped into corresponding pairs (b_i, a_i)
- b_i = “before” measurement, a_i = “after” measurement
- The set of differences $d_i = b_i - a_i$ are independent and identically distributed (IID) random variables (sample)

■ Examples scenarios

- The effect of an optimization applied to a set of systems
Two corresponding measurements per system
- A set of randomly selected benchmarks run on two systems
Two corresponding measurements per benchmark

Example: **Dependent (paired) two-sample t-test**

Paired t-test with R

```
> before <- c(20,18,19,22,17,20,19,16,21,17,23,18)
> after <- c(22,19,17,18,21,23,19,20,22,20,27,24)
> t.test(before, after, paired=TRUE)
```

Paired t-test

data: before and after

t = -2.2496, df = 11, p-value = 0.04592

alternative hypothesis: true difference in means is not equal to 0

95 percent confidence interval:

-3.6270234 -0.0396433

sample estimates:

mean of the differences

-1.833333

```
> t.test(before, after, paired=TRUE, conf.level = 0.96)
```

Comparing Proportions

Counting the number of times several events occur in two systems.

Want to compare the fraction of time a particular event occurs :

X_1 = #occurrences of the event in system 1, n_1 = total #events in system 1

X_2 = #occurrences of the event in system 2, n_2 = total #events in system 2

Example: **Two-proportion Z-test**

Comparing Proportions with R

```
> total <- c(1300203, 999382)
> events <- c(142892, 84876)
> prop.test(events, total, conf.level=0.90)
```

2-sample test for equality of proportions with continuity correction

data: events out of total

X-squared = 3948.2, df = 1, p-value < 2.2e-16

alternative hypothesis: two.sided

90 percent confidence interval:

0.02432700 0.02561555

sample estimates:

prop 1 prop 2

0.10989976 0.08492849

Detecting Known Problems Using Patterns

- Patterns in the memory utilizations
 - Memory leak detection
- Patterns in the logs
 - Error keywords



Looking for known patterns: Deadlocks and memory leak



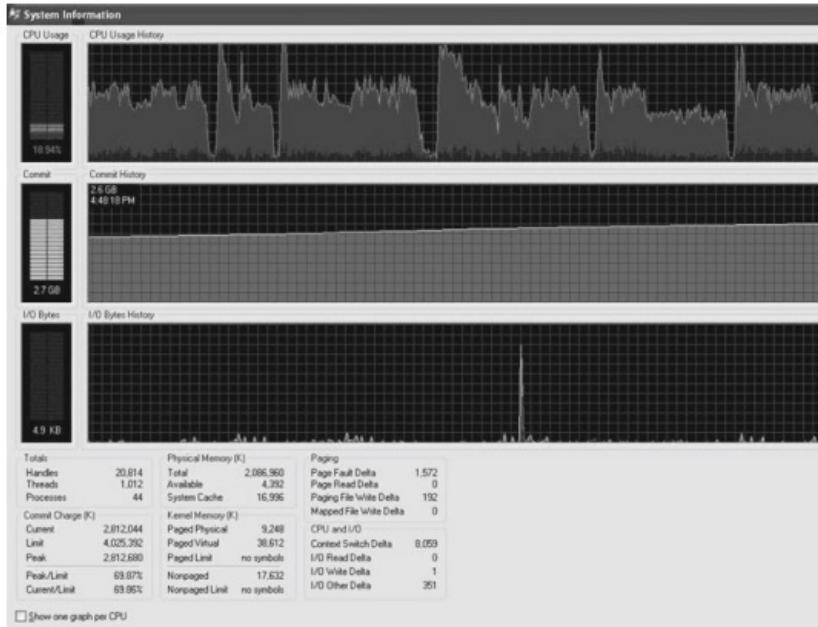
CPU

Memory

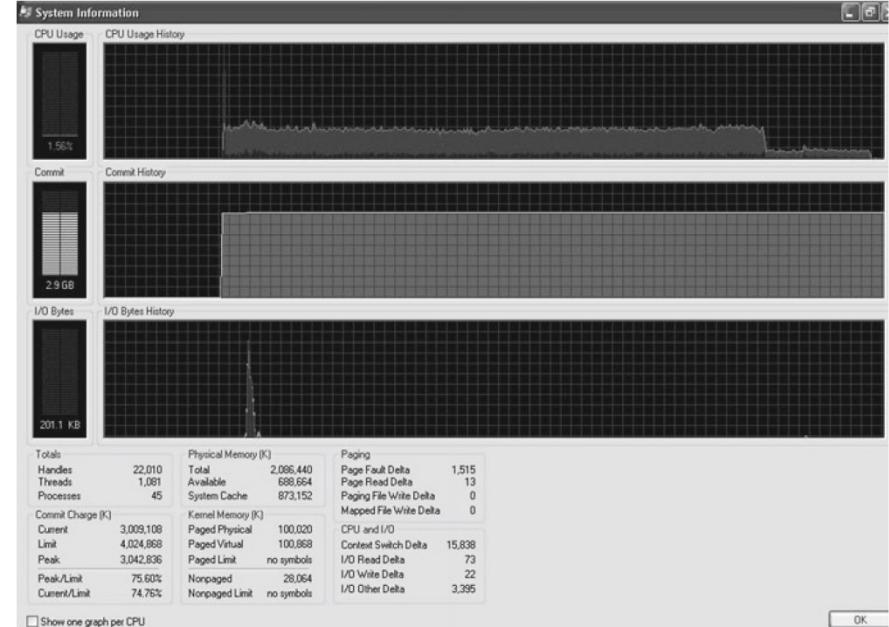
Performance data under steady load

[Avritzer et al., 2012]

Deadlocks and memory leak: before and after fix



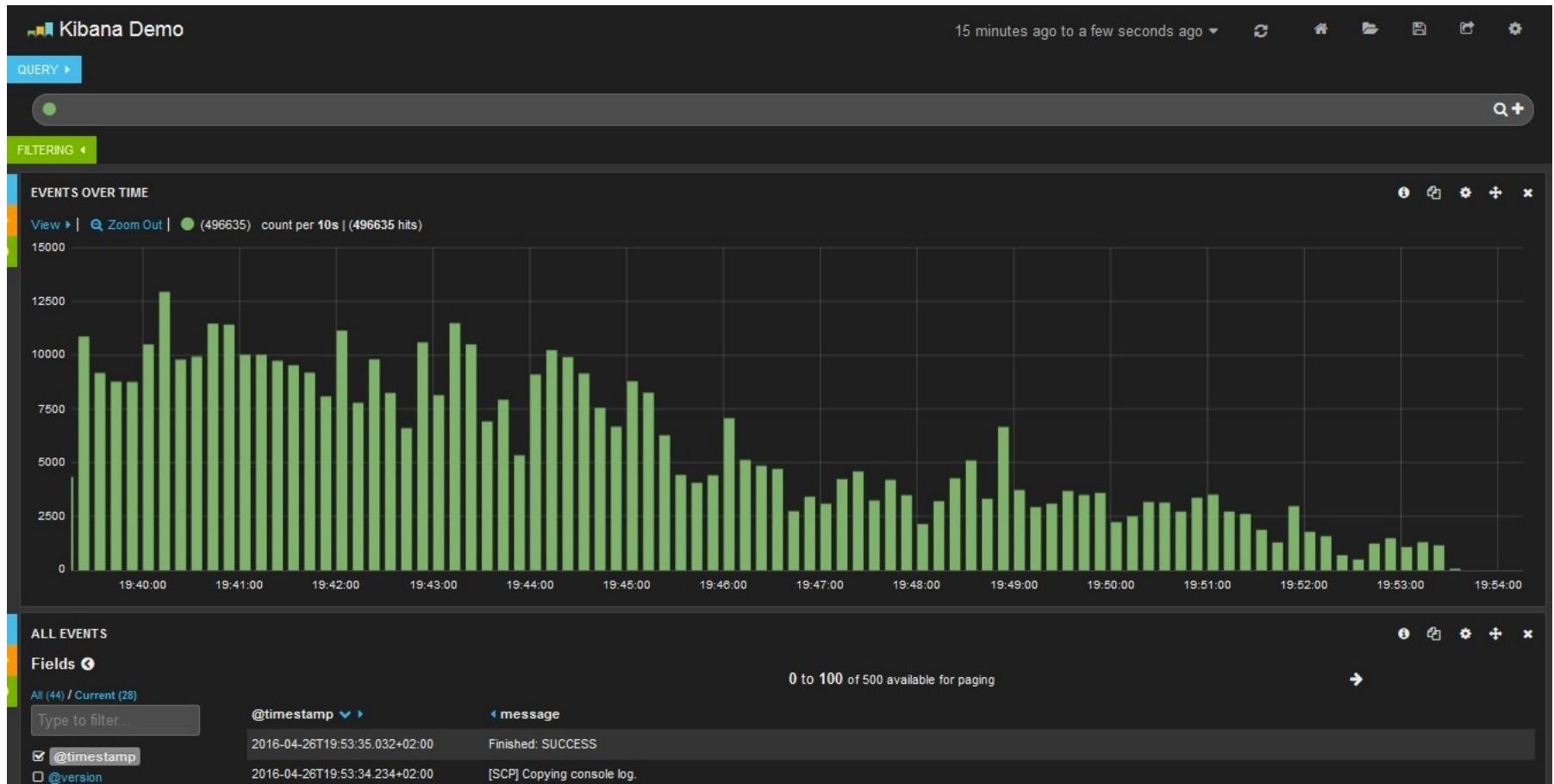
Before fix



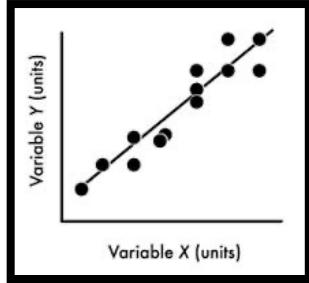
After fix

[Avritzer et al., 2012]

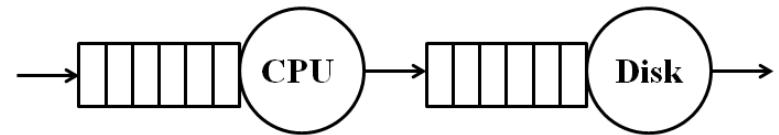
Tracking keywords in logs



Building performance models



Statistical / data
mining models
(black box)



Queuing models
(white box)

WHAT IF...?



Profiling

Profiling

- A form of **dynamic program analysis** that measures the complexity of the program in terms of space (memory) or time, or the frequency and duration of function calls.
- Its objective is the **optimization of the program** and the management of resources.
- It is a process that helps to **understand the behavior** of a program.
- It also helps evaluate and **compare performance** of different architectures.
- Profiling has two important components: **instrumentation** and **sampling**.

Profiling: Instrumentation

- It is possible to collect data by external tools, but this data is not **detailed** enough and of a **sufficient level of granularity**.
- For this reason, instrumentation is used.
 - A technique that **adds code (probes)** in the monitored program to collect performance data.
- It is possible to add probes at several levels of the system.
 - Source code (manually or automatically)
 - Assisted by the compiler
 - Binary code
- Motivation for profiling:
 - Collect exactly the data needed and infer the locality of the data.
 - Control the granularity of data.
 - Control the measurement process by activating and deactivating probes.



Profiling: Instrumentation Design

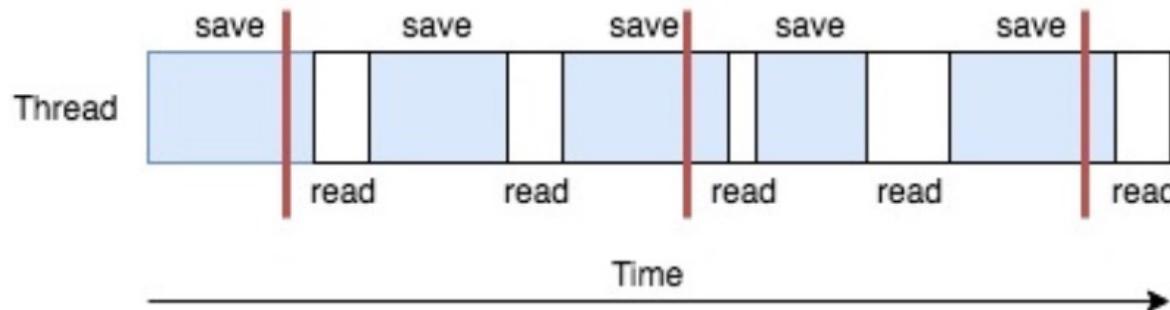
- Identify the **events** to be measured.
 - The events that are important for each scenario, including the start and end of key functions.
- Choose the level of **granularity**.
 - One could capture all the events but at a too high cost.
 - One could activate probes selectively at some points in the code and some components of the software.
 - One could activate some probes and then calculate the means, variances and distributions.
- Dynamically select the **data to be saved**.
 - Record data at runtime.
 - Use instrumentation parameters to vary metrics and their granularity.

Profiling: The pitfalls of instrumentation

- Instrumentation adds instructions at the start and end of an operation to count the operation execution time.
 - These instructions add **overhead**.
 - One could calculate the overhead and subtracts it from the runtime to make the measurement more precise.
- If the operation is too short, the overhead becomes considerable and the profiler cannot accurately compare the times between short operations and slow operations.
 - Then we can have a **false positive**: the profiler can identify a bottleneck that does not exist.
- Because instrumentation is an intrusive process, it is possible to identify "**heisenbugs**".
 - Bugs whose presence depends on the measurement process.
 - A phenomenon known as the "observer effect".

Profiling: Sampling

- Sampling does not affect the execution of the program.
 - No instruction is inserted in the source elbow nor in the compiled code.
- The operating system suspends the CPU at regular intervals and the profiler records the instruction that is currently executing.
- The profiler correlates the instruction with the corresponding point in the code.
- The profiler returns the frequency of execution of code points.
- Repeat profiling with sampling several times to obtain statistical significance.



Profiling : Sampling vs Instrumentation

- Sampling is **less precise** but much **more efficient** than instrumentation.
 - Sampling is based on approximations, so it requires several runs of profiling to converge its results.
 - Sampling is an external process of the application so it does not prevent software performance and it does not add any overhead (**not exactly, why?**).
- Sampling just captures a **snapshot** of the CPU, so it loses information.
 - We know which instruction is executing, but we do not know who called the instruction.
- If the profiled operation is **too short** (shorter than the sampling interval), the **sampling will not capture it**.
- If the operation or the profiled system is slow enough, instrumentation may be preferred.
 - Because the added overhead is insignificant compared to the execution time of operations.

Profiling: Automated Profiling

- Automated profiling facilitates optimization and guarantees continuous integration and continuous quality assurance.
- It also reduces optimization costs.
- Profiling tools are able to calculate a large number of measurements and produce detailed reports.
- **Warning!** Some profiling methods are characterized as **intrusive**, which can affect the results of the process.



JProfiler's CPU Profiling

Thread status: All states ▾

Method	Total Time	Inv.	Avg. Time	Median Time	Min. Time	Max. Time	Std. Dev.	Outlier Coeff.
weblogic.work.ExecuteThread.waitForR...	487 s	1,005	485 ms	51 µs	51 µs	14,295 ms	1,200 ms	280,305.16
weblogic.invocation.ComponentInvocati...	155 s	1,943	79,850 µs	76 µs	76 µs	26,472 ms	1,140 ms	348,320.13
weblogic.work.ExecuteThread.execute(...)	153 s	1,188	129 ms	102 µs	102 µs	26,472 ms	1,456 ms	259,532.71
weblogic.work.SelfTuningWorkManagerI...	153 s	1,188	129 ms	93 µs	93 µs	26,472 ms	1,456 ms	284,648.74
weblogic.work.PartitionUtility.runWorkU...	153 s	1,188	129 ms	89 µs	89 µs	26,472 ms	1,456 ms	297,441.93
weblogic.work.LivePartitionUtility.doRun...	153 s	1,188	129 ms	87 µs	87 µs	26,472 ms	1,456 ms	304,279.68
weblogic.invocation.ComponentInvocati...	153 s	1,187	129 ms	86 µs	86 µs	26,472 ms	1,457 ms	307,817.80
weblogic.work.SelfTuningWorkManagerI...	151 s	704	215 ms	32 µs	32 µs	26,472 ms	1,887 ms	827,259.00
weblogic.timers.internal.TimerThread.ac...	147 s	1,083	136 ms	1 µs	1 µs	4,218 ms	243 ms	4,218,763.00
...
	147	1,083	136	1	1	4,218	243	4,218,763.00

Q Class View Filters ▾ ?

A histogram showing the distribution of invocation counts versus call durations. The x-axis is labeled 'Call duration' and ranges from 0 to 50 seconds. The y-axis is labeled 'Invocation count' and is logarithmic, ranging from 1 to 1000. A vertical green line marks a specific call duration. A tooltip provides details for the bin containing the green line:

Call duration: 1.46 s ± 0.20 s
Invocation count: 20

The histogram shows a long tail of low invocation counts extending beyond 10 seconds.

Profiling vs Performance testing: when to use them in a project?

Profiling → Performance testing

- We can use profiling to understand the behavior of our program ...
- ... and identify the use of resources (CPU, memory etc.)
- After that, we can define the thresholds and objectives for the performance and test them.
- We can also train or provide inputs for our performance models.

Performance testing → Profiling

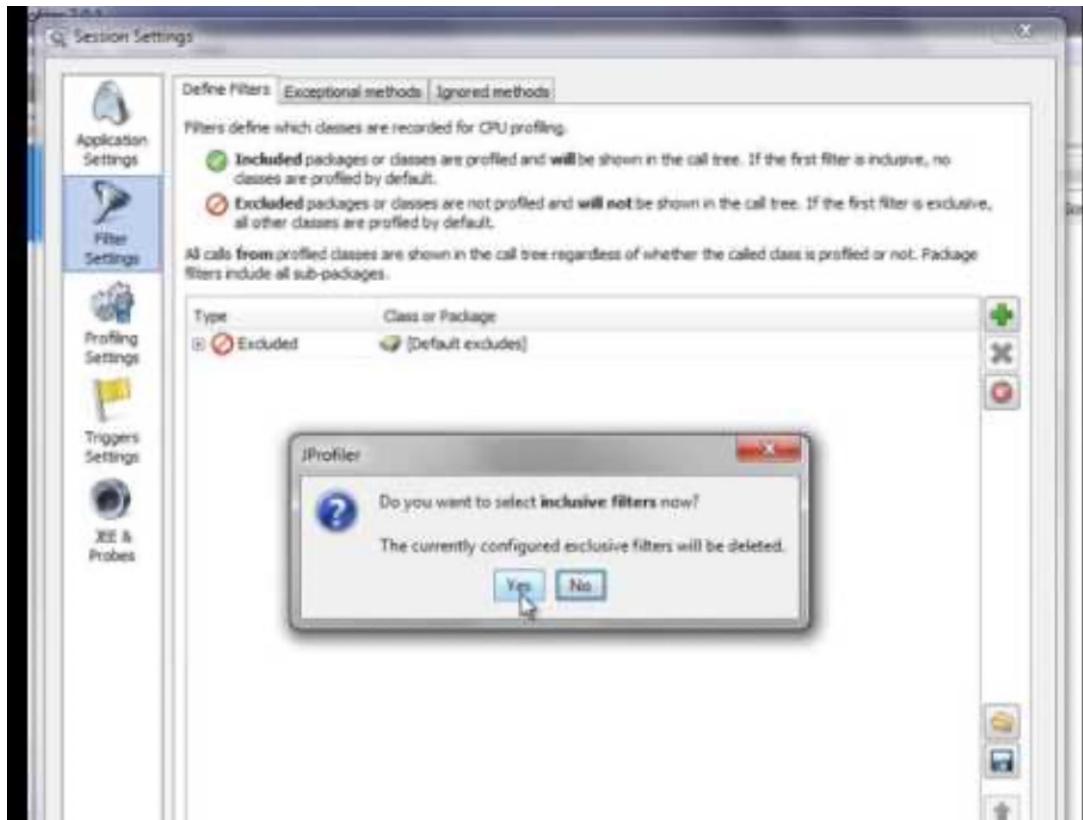
- Testing will indicate the presence of performance issues.
- According to this indication, profiling will reveal the exact point of the bottleneck.
- After, we optimize the code and rerun the tests.

Exercise I: Use JMeter to perform performance testing

- Follow the tutorial to load-test a demo website (<https://blazemeter.com/blog/getting-started-jmeter-basic-tutorial>) using JMeter:
 - Tutorial: <https://www.blazemeter.com/blog/getting-started-jmeter-basic-tutorial>
 - JMeter: <https://jmeter.apache.org>
- You may also consider other systems:
 - Some examples: <https://www.quora.com/Which-sample-website-I-can-use-to-test-using-JMeter>

Exercise 2: Sampling and instrumentation using JProfiler

- Use the instrumentation and sampling methods to profile an application (e.g., your IDE) running on your local machine.
- Tutorial: <https://youtu.be/XMUNKBxdQYk>



Exercise 3: Design realistic loads for performance testing

- Based on the following sample logs, design a use-case model using the Markov chain

#	Log Lines
1	time=1, thread=1, session=1, receiving new user registration request
2	time=1, thread=1, session=1, inserting user information to the database
3	time=1, thread=2, session=2, user=Jack, browse catalog=novels
4	time=1, thread=2, session=2, user=Jack, sending search queries to the database
5	time=3, thread=1, session=1, user=Tom, registration completed, sending confirmation email to the user
6	time=3, thread=2, session=2, database connection error: session timeout
7	time=4, thread=1, session=1, fail to send the confirmation email, number of retry = 1
8	time=6, thread=2, session=2, user=Jack, successfully retrieved data from the database
9	time=7, thread=2, system health check
10	time=8, thread=1, session=1, registration email sent successfully to user=Tom
11	time=9, thread=2, session=3, user=Tom, browse catalog=travel
12	time=10, thread=2, session=3, user=Tom, sending search queries to the database
13	time=10, thread=3, session=4, user=Jim, updating user profile
14	time=11, thread=3, session=4, user=Jim, database error: deadlock

TP2 - Performance Efficiency

- **Performance/load testing**
- **Performance Profiling**
- **Due on November 3rd**