

Gian Fountain

IT Administrator/Specialist

Knowledgeable and thorough Information Technology Administrator/Specialist with superior attention to detail. Driven and self-motivated, and therefore effective at completing tasks with minimal supervision. My current position has me involved in many different roles ranging from end-user support to creating web pages and fully operable databases.

EXPERIENCE

IT Administrator/Specialist

Tompkins Consolidated Area Transit

Work with Microsoft Windows Architecture; MS Windows Server 2008/2012/2016, Active Directory, Exchange Server, and Group Policy Management. Ensure there is a Backup & Disaster Recovery plan by using Veritas Backup Exec. Manage email through Mimecast. Administrate IBM Maximo, Sonicwall, Shoretel, and Avail for users. Lastly provide end user support from basic to advanced issues.

IT Engineer

Darkhorse Tech

Worked as an MSP for Dental Offices throughout the US. Most of the work was done remotely, but sometimes required onsite visits. This job consisted of basic duties such as fixing printers remotely to completely setting up servers/workstations for the Dental Offices.

Management of Information Systems Tutor

SUNY Canton

Assisted in helping Students learn the concepts underlying the design, implementation, control, evaluation, and strategic use of modern, computer-based information systems for business data processing, office automation, information reporting, decision-making, and electronic commerce. With the main focus on the managerial and strategic aspects of information technology.

Email: fount126@gmail.com

Phone: (518)-955-2719

Address: 159 Chelsea Drive
Cortland, NY 13045

Portfolio: fount126.github.io

LinkedIn: linkedin.com/in/gianfountain

SKILLS

PHP / MySQL / MariaDB

WAMP / XML / HTML

CSS / Ajax / JavaScript

AWS / Python/ PowerShell

Windows Server

Microsoft Exchange

Maximo / SonicWALL / Veritas

WordPress / Dreamweaver

Active Directory / Nimble

VMware / Hyper-V

EDUCATION

B.S. INFORMATION TECHNOLOGY

SUNY Canton (2014 – 2017)

- 3.87 GPA
- Cum Laude Honours
- Presidents List
- Management of Information Systems Tutor

A.A.S. Dental Technology

Erie Community College (2011 – 2013)

- 3.26 GPA
- Presidents List