Gian Fountain

IT Administrator/Specialist

Knowledgeable and thorough Information Technology Administrator/Specialist with superior attention to detail. Driven and self-motivated, and therefore effective at completing tasks with minimal supervision. My current position has me involved in many different roles ranging from end-user Support to creating web pages and fully operable databases.

EXPERIENCE

IT Administrator/Specialist
Tompkins Consolidated Area Transit

Work with Microsoft Windows Architecture; MS Windows Server 2008/2012/2016, Active Directory, Exchange Server, and Group Policy Management. Ensure there is a Backup & Disaster Recovery plan by using Veritas Backup Exec. Manage email through Mimecast. Administrate IBM Maximo, Sonicwall, Shoretel, and< Avail for users. Lastly provide end user support from basic to advanced issues.

IT Engineer
Darkhorse Tech

Worked as an MSP for Dental Offices throughout the US. Most of the work was done remotely, but sometimes required onsite visits. This job consisted of basic duties such as fixing printers remotely to completely setting up servers/workstations for the Dental Offices.

Management of Information Systems Tutor
SUNY Canton

Assisted in helping Students learn the concepts underlying the design, implementation, control, evaluation, and strategic use of modern, computer-based information systems for business data processing, office automation, information reporting, decision-making, and electronic commerce. With the main focus on the managerial and strategic aspects of information technology.

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Cortland, NY 13045

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SKILLS

PHP / MySQL / MariaDB
WAMP / XML / HTML
CSS / Ajax / JavaScript
AWS / Python / PowerShell
Windows Server
Microsoft Exchange
Maximo / SonicWALL / Veritas
WordPress / Dreamweaver
Active Directory / Nimble
VMware / Hyper-V

EDUCATION

B.S. INFORMATION TECHNOLOGY
SUNY Canton (2014 – 2017)
- 3.87 GPA
- Cum Laude Honours
- Presidents List
- Management of Information Systems Tutor

A.A.S. Dental Technology
Erie Community College (2011 – 2013)
- 3.26 GPA
- Presidents List