edox
CASE STUDY

How Edox Relieved the Burden for an Overworked One-Man "IT Department"

Most law firms see an IT department as a luxury, and the few law firms that try to build internal IT departments generally end up staffing a single person who is then tasked with supporting all their systems – from QuickBooks to Windows to ediscovery software – to say nothing of setting up and maintaining scalable infrastructure.

That was the case with this client before they engaged Edox to support IT using ongoing **managed services**. (We are also engaged for consulting, paper discovery, early case assessment and hosted review.)

An ongoing engagement, this project has seen our consultants, project managers and systems engineers:

- Process over 12 million docs, which amounted to 2 terabytes of data
- Run multiple versions of search terms to cull the data and segregate documents into privileged and non-privileged
- Set up and customize a Relativity database for different types of docs
- Set up security and permission levels for the entire organization
- Create individual work spaces to allow parties to independently code data

In addition to relieving the internal IT manager of duties well beyond what any one person could do, Edox brought the client measured savings. With the firm distributed across multiple locations, they would normally have been charged for each data set they hosted; however, we treated the data as a single set, which resulted in an invoice that was a third of the size most consultancies would have charged.

INDUSTRY: Law Firm

LOCATION: Arizona, California and Texas

TIMING: December 2011 to Present

On anonymous case studies: The privacy of our clients is important to us. That's why we keep details, such as names, confidential. When you work with us, you can be sure your privacy will always be protected.

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