

PATRICK CAIN

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LinkedIn: <https://www.linkedin.com/in/patrick-cain-mn/> | Github: <https://github.com/fox-yokai>

Portfolio: <https://fox-yokai.github.io/portfolio/>

SUMMARY

Full Stack Web Developer with a background in Level 1 and Level 2 technical support. Graduate of the University of Minnesota Coding Boot Camp with a Bachelor of Science degree in Information Technology. Focused on developing apps that help people solve everyday problems; finding unique perspectives on how end-users interact with websites.

TECHNICAL SKILLS

Languages: JavaScript, SQL

Applications: MongoDB, Express, React.Js, Node.Js, GIT, Github, MySQL, HTML, CSS, Bootstrap, APIs, Heroku, jQuery, Sequelize, Axios, Sass

PROJECTS

Daily Dispatch | <https://github.com/fox-yokai/daily-dispatch> | <https://fox-yokai.github.io/daily-dispatch/>

- Brings news and trivia about superheroes to a single page
- Acted as project manager and was responsible for front-end design
- JavaScript, Bootstrap, HTML, CSS, APIs, JQuery

Top Shelf | <https://github.com/fox-yokai/top-shelf> | <https://murmuring-island-55644.herokuapp.com/index.html>

- Allows users to create an account to track, review, and share their wine
- Back-end responsibilities: Database design, implemented authentication using Passport
- Front-end responsibilities: Social media sharing options, UI design
- JavaScript, Node.Js, Express, MySQL, Passport, Sequelize, Bootstrap, jQuery

EXPERIENCE

Web Developer (volunteer)

2020

Minnesota Furs

Minneapolis, MN

Collaborated with a team of 3 people on existing and new projects, including server updates, new features and components for the Minnesota Furs public website, and updated older web components to current coding standards.

Key Accomplishments:

- Designing and building the website front-end
- Generate custom WordPress themes

Service Desk Specialist

2011 – 2019

DataSite (formerly known as Merrill Corp.)

St. Paul, MN

Provided level 1 and 2 technical support to 4,500 internal employees via phone and email. Ensured quick resolution of various issues and triaged other calls to various groups within the IT organization.

Key Accomplishments:

- Received multiple commendations for exceptional service
- Maintained over 96% customer satisfaction

EDUCATION**Coding Bootcamp Certificate:** University of Minnesota, St. Paul, MN

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express & ReactJS

Bachelor of Science, Information Technology: Sanford-Brown College, Mendota Heights, MN