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.htaccess Not Working - How to Troubleshoot and Fix

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```
<IfModule mod_rewrite.c>
RewriteEngine On
RewriteBase /
RewriteRule ^index\.php$ - [L]
RewriteCond %{REQUEST_FILENAME} !-f
RewriteCond %{REQUEST_FILENAME} !-d
RewriteRule . /index.php [L]
</IfModule>
```

.htaccess Not Working

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Hypertext Access File, or most known as .htaccess, is a configuration file for Apache web servers that can be used to **define very specific configuration options**. Configurations can become quite granular with the use of <u>regex</u> however, most users typically stick to using <u>popular</u> .htaccess <u>examples</u> such as redirecting web pages or setting custom headers.

Although .htaccess can be quite useful, it can also be somewhat of a challenge to figure out where the issue lies given you are faced with an .htaccess not working. This post provides a few tips for helping to resolve this issue by identifying a few common .htaccess problems that you can check in your own .htaccess file, as well as a few troubleshooting techniques.

Common .htaccess problems

The following includes a few common .htaccess problems that are easy to fix and worth trying if you are experiencing issues with your .htaccess file not working.

.htaccess needs to be enabled with AllowOverride

This is the first thing that should be verified. If the AllowOverride directive is set to None then this will disable all .htaccess files. In order to verify this, you must open the Apache configuration file (typically either called httpd.conf or apache.conf) and check that the AllowOverride directive

is set to AllowOverride All. If you needed to make changes to your Apache config, remember to save the file and **restart Apache**.

sudo service apache2 restart

The filename is misspelled or does not begin with a period

If you are creating an .htaccess file from scratch (i.e. you are not using a CMS which comes with an .htaccess file included) then you must ensure that the filename is correct and that it begins with a period (.). Without the period at the beginning, Apache will ignore the file - same goes for if the file is misspelled. Additionally, double check that the **filename is all lowercase**. Your .htaccess file should be named exactly as .htaccess .

The location of your rules needs to be above or below others

Certain .htaccess rules may be sensitive to where they are located within the .htaccess file and therefore cause an .htaccess not working issue. If upon adding an .htaccess rule you notice that it is not taking effect, try moving it above the previous rule or to the very beginning of your file.

Conflicting .htaccess files

Although most users simply use one .htaccess file, you have the ability to use multiple. Since .htaccess file rules apply to the directory that they live in, as well as all other subdirectories, it can happen that two or more .htaccess files are conflicting with one another. To verify this, try disabling each additional .htaccess file you have one-by-one in order to see where the issue is.

Improper syntax being used

It is quite common for a syntax error to be the reason for an .htaccess file not working. If you are familiar with how to read and configure .htaccess rules, double check your configuration.

Otherwise, you can use the troubleshooting tips mentioned in the next section to help determine why you are experiencing an issue.

How to troubleshoot .htaccess not working

There are a few options available for troubleshooting an .htaccess not working. Depending upon the type of issue you are trying to solve, you may need to use a **combination of the suggestions** mentioned below to determine what steps need to be taken to rectify the issue.

Using an .htaccess validator

If you're having issues with the actual syntax of your .htaccess file, you can run its contents through an .htaccess validator. The following tools will check your syntax and report back any errors that they find.

<u>.htaccess Check</u> - This first tool gives you two options for validating your .htaccess file. You can either copy and paste the contents of your file directly into the tool or upload an .htaccess file. The tool will then check your syntax and highlight any lines that it finds errors on.

You may paste your .htaccess lines in the text area below, or upload a text file from your computer:

```
<IfModule mod_rewrite.c>
RewriteEngine On
RewriteBase /
RewriteRule ^index\.php$ - [L]
RewriteCond %[REQUEST_FILENAME] !-f
RewriteCond %[REQUEST_FILENAME] !-d
RewriteRule . /index.php [L]

Submit Text Area
```

Or upload your file with the form below:

```
File to Upload: Choose File No file chosen Submit File
```

• <u>Lyxx</u> - You can also use the .htaccess syntax validator offered by Lyxx. This tool is similar to the one mentioned above except it does not have the option to upload an .htaccess file, you can only copy and paste your syntax.



Checking the Apache error log

If upon making changes to your .htaccess file your website breaks, you can also check the **Apache error log** for additional debugging information. The Apache error log file is typically located in the /var/log/apache2/ directory. Therefore, let's say for example we have the following content in our .htaccess file.

```
# BEGIN WordPress
<IfModule mod_rewrite.c>
    RewriteEngine On
    RewriteBase /
    RewriteRule ^index\.php$ - [L]
    RewriteCond %{REQUEST_FILENAME} !-f
    RewriteCond %{REQUEST_FILENAME} !-d
    RewriteRule . /index.php [L]
</IfModule>
# END WordPress

This is some gibberish
```

As you can see, I've added "This is some gibberish" to intentionally throw an error. Once this file is saved and the page is reloaded, we can check the error logs with the following command.

```
sudo tail /var/log/apache2/error.log
```

In this case, Apache throws the following error:

```
/var/www/wordpress/.htaccess: Invalid command 'This', perhaps misspelled or defined by
```

We can use this information to then go back to our .htaccess file and remove or modify any parts of the file that were flagged in the error log.

Debugging with the Apache configuration file

Lastly, you can also debug the content of your .htaccess file by inserting it into your Apache configuration file instead. All of the .htaccess rules will still apply in your configuration file, however now **Apache will parse and check the configuration file**. Be sure to include all the contents of your .htaccess in the <Directory> directive. Using the same example as above, the <Directory> portion of your config file may look similar to the following.

```
<Directory /var/www/wordpress>
    Options Indexes FollowSymLinks MultiViews
    AllowOverride All
    Order allow, deny
    allow from all
    # BEGIN WordPress
    <IfModule mod_rewrite.c>
        RewriteEngine On
        RewriteBase /
        RewriteRule ^index\.php$ - [L]
        RewriteCond %{REQUEST_FILENAME} !-f
        RewriteCond %{REQUEST_FILENAME} !-d
        RewriteRule . /index.php [L]
    </IfModule>
    # END WordPress
   This is gibberish
</Directory>
```

Once saved, you can run the following command to check the syntax of your config file.

```
sudo apache2ctl -t
```

In this case, Apache returns an error message that says there is a syntax error on line 72 of my configuration file. If you use this method you may also want to **verify the error logs** in the event that any additional information was recorded there.

Debugging mod_rewrite with logs

If you're using the Apache <code>mod_rewrite</code> module you can also enable the <u>rewrite log</u> to provide you with more debugging details. To do this, you need to have access to your Apache web server configuration file. Start by opening the configuration file and adding the appropriate directive values as required. For example:

```
LogLevel alert rewrite:trace6
```

The above snippet will log all mod_rewrite errors up to the the "alert" level in your error.log file. Check out Apache's log level directive to learn more. It should be noted that the higher trace log level you define, the slower this will make your Apache web server.

Summary

.htaccess files are **extremely useful** in many cases for users who either do not have root permissions or for users who simply aren't comfortable in making changes in their web server's configuration file. Trying to debug .htaccess not working isn't always the easiest thing to do, however, hopefully by checking the above mentioned .htaccess common problems as well as the troubleshooting tips, you'll have a better grasp on what you may have to modify to get your .htaccess file running smoothly.

Additionally, if you would like to do some further testing, give the httaccess tester tool a try. It allows you to specify a certain URL as well as the rules you would like to include and then shows which rules were tested, which ones met the criteria, and which ones were executed.

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