# "Phistory" Privacy Policy Statement

# Accessing the "pHistory" means you agree to these Terms and conditions of use

By your access or use "pHistory" you agree to these Terms and Conditions of Use, <u>Intellectual Property Policy</u>, <u>Privacy Policy</u>, and <u>Electronic Communications Policy</u>. If you do not agree with the terms of these policies, do not access or use "pHistory". You might also be required to acknowledge to these Terms of Use or other third-party terms of use if you navigate to certain pages to or complete some transactions.

# Our pledge to protect your privacy

Values and is committed to protecting the privacy of health information we create or receive about you. Health information that identifies you ("protected health information") includes your medical record and other information relating to your care or payment for care.

## Privacy

The "pHistory" will provide you with a notice of privacy – <u>English version</u> / <u>Arabic version</u> that explains our privacy practices and your rights regarding your health information, the "pHistory" will provide you with a copy of our current Notice and ask you to acknowledge it. We reserve the right to charge a fee to cover the cost of providing your health information records to you. The "pHistory" may need to change its privacy policies and practices from time to time and will update the Notice accordingly. Use of the Site following any such change constitutes your agreement to follow and be bound by the terms and conditions as changed.

# **Payment**

In order to receive payment for the "pHistory" we provide to you we may use and share your health information with your insurance company or a third party who is paying for your care. We also may share your health information with other health care service or product providers who need to pre-approve or provide follow-up care to you, such as your physicians, other providers, emergency medical services (EMS providers), medical finder service provider, medical online service provider, medical club service provider, nursing homes and home care agencies so they can bill you, your insurance company, or a third party. For example, some health plans require your health information to pre-approve you for surgery and require preapproval before they pay us.

### Security

We take security measures to protect against unauthorized access to or unauthorized alteration, disclosure, or destruction of data. These include secure socket layers, firewalls and encryption, internal reviews of our data collection, storage and processing practices, and security measures, as well as physical security measures to guard against unauthorized access

to systems. Be sure to sign off when finished using a computer or via use mobile device. We have taken and will continue to take reasonable steps to ensure the secure and safe transmission of your personal information.

### Children

We do not intend to collect PII from children under 13. If you are under the age of 13, do not provide us with Personally identifiable information (PII), use our "pHistory". If we learn that we collected PII from a child under 13, we will promptly delete that information and we are not responsible of law for the content.

### **Patient**

Sharing your profile with hospitals, clinics, doctors and friends (by enabling the privacy key) is under your complete responsibility and you give the permission to access your profile.

# Hospital, Clinic, Doctor, X-ray, Labs and Pharmacy

Profiles shared with you are private and under responsibility, therefore have to be locked after completing the checkup, visited, etc. You to blame for any consequence resulted by your reckless disregard towards these private information

### Information We Collect and How We Use It

We collect information from several sources. Our "pHistory" server use cookies and automatically collects the domain name and Internet Protocol ("IP") address for each visitor to our "pHistory". We collect information about the usage of "pHistory". In addition, we may request or require you to provide personally identifiable information when create an account in order to access certain services or engage in certain activities on a "pHistory". The information collected depends on how you choose to use our services and our "pHistory".

### Visitors who Request Services via "pHistory"

A Service Provider may contact you to verify your personally identifiable information and interest in services or speaking with a physician. Our Service Providers collect is used to improve marketing and sales efforts, better connect "pHistory" visitors with Hospital, Clinic, Doctor, X-ray, Labs, Pharmacy, finder, online and clubs, services / providers.

# **Accessing and Updating Personal Information**

You may request access to your personal information or deletions of the same. We will use reasonable, good efforts to promptly address your concerns, subject to legal retention obligations and legitimate business needs.