

# MICHAEL MUZZY

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## FULL STACK WEB DEVELOPER

I am a seasoned problem solver who thinks outside the box but can still color inside the lines. I am steadfast in pursuit of a goal, I enjoy working hard, solving interesting puzzles, and I have fun doing it. I also understand how teams work and can engage effectively at any level from team member to team lead; I believe in clear, precise communication and I listen as carefully as I speak. I learned early in my automotive services career how mechanical systems work and later as a non-profit leader how service organizations work as systems; in both worlds I have used my skills to help others, which is the common thread. Getting back into software development has woken up my technical, logical approach to problem solving and ties it to my desire to empower others with information so they're able to make the best decisions for themselves.

Languages .....JavaScript | HTML | CSS | (1983) Cobol | Fortran  
Frameworks .....React JS | MongoDB | Firebase  
Coding Applications & Tools .....Visual Studio Code | GitHub  
Other Skills .....MS Office | QuickBooks | Sage Accounting | ConnectWise Manage

## SKILLS SUMMARY

- Leading by Example / Mentoring
- Empowering Others
- Maximizing Team Performance
- Creative Problem Solving
- Systems Thinking
- Data-Driven Decision Making
- Communicating with Clarity & Precision
- Active Listening
- Translating Technical Information to Non-Tech
- P&L Management

## EXPERIENCE

**Park Burlington** **Burlington, VT** **Mar 2020 – Present**

*City Council-approved project to implement the Downtown Parking Improvement Initiative; a public/private partnership between the Burlington Business Association (BBA) and the Department of Public Works (DPW) addressing downtown parking issues.*

### Developer (Capstone Project – Burlington Code Academy)

Working with representatives of BBA and DPW to develop a mobile-friendly interactive map that provides users with information regarding parking options including costs, parking duration, and distance to their destination, with the overall goal of educating users on the parking options in downtown Burlington and changing the public perception.

- Using Google Maps API, Firebase, JavaScript, and Node

**Connecting Solutions of Vermont, Inc.** **Waterbury, VT** **Jun 2018 – Jan 2020**

*IT support business maintaining computer networks for small and mid-size businesses.*

### Project Manager –Software Implementation

Hired on a contract basis and transitioned to full time temp in Nov 2018. Created a functional office structure including rebuilding the chart of accounts to support business decision making, redesigning A/P and A/R, and transitioning Payroll to outside firm. Configured ConnectWise Manage software to support operations, integrated it with existing accounting package, and launched.

- Transformed office and accounting operations in 18 months

**iTech US Inc.** **South Burlington, VT** **Aug 2016 – Mar 2018**

*H1B placement company connecting non-US residents with IT and programming jobs in the US.*

### A/P Accountant

Managed outflow of cash, paid the bills, and processed bi-weekly payments to ~250 independent contractors. Produced reports needed for internal and external auditing. Left role when company was sold.

**Shelburne Athletic Club** **Shelburne, VT** **Jul 2015 – Aug 2016**

### Opening Desk Clerk

Interim role that began at 4:45 in the morning helping members start each day off on a positive note.

## EXPERIENCE (CONTINUED)

<b>Ascentria Care Alliance</b>	<b>Burlington, VT</b>	<b>Jul 1998 – Jun 2015</b>
<i>New England based social services agency with 1,600+ employees and revenues in excess of \$65M (parent agency of Good News Garage and formerly Lutheran Social Services). Servicing four states (VT, NH/MA, CT) until 2010 when CT location closed.</i>		
<b>Director of Operations, Good News Garage New England</b>	<b>2008 – 2015</b>	
<b>Senior Operations Team Member, Ascentria Care Alliance</b>	<b>2008 – 2015</b>	
Prior GNG VT positions included:	<b>1998 – 2008</b>	
<b>Director of Operations</b>		
<b>Program Manager <i>Ready-To-Go</i> Program</b>		
<b>ASE Certified Master Automotive Technician</b>		

As Director of Operations, GNG New England, held responsibility for all aspects of Good News Garage's state-funded programs and coordinated efficiencies and best practices across all state offices. As Senior Operations Team Member, actively participated in weekly roundtables addressing both strategic and granular issues as necessary.

- Managed ~\$5M P&L and developed and executed budgets for GNG operations in the VT, NH/MA, and CT offices
- Developed *Ready-To-Go* program from concept to statewide operation, earning \$1M+ annual revenue
- Authored first three databases in Access to manage client rides in the *Ready-To-Go* program
- Participated in the name change and re-branding of 140-year-old social services agency from Lutheran Social Services to Ascentria Care Alliance
- Presented *Ready-To-Go* program at Utah's 2007 Welfare Peer Technical Assistance Network event sponsored by Utah Children and Families Office of Family Assistance (<https://bit.ly/3caRszS>)
- *Ready-To-Go* program recognized as one of "100 Best Practices" in federal Job Access and Reverse Commute (JARC) program; interviewed by Government Accountability Office representatives Mar 7, 2002

<b>Automotive Services</b>	<b>Vermont</b>	<b>1976 – 1998</b>
<i>Employers included: Goss Dodge, Lewis Motors, Alignatech, Noyes Tire, Brassard (Midas) Automotive, Shelburne/Malletts Bay Citgo</i>		
Positions held with these companies included:		
<b>ASE Certified Master Automotive Technician</b>		
<b>Service Manager</b>		
<b>Service Advisor</b>		
<b>Heavy Truck Alignment Technician</b>		

## EDUCATION & CERTIFICATIONS

Certificate in Full Stack Web Development .....	Burlington Code Academy .....	May 2020
Certificate in Clinical Pastoral Education .....	UVM Medical Center.....	2016
Certificate in Non-Profit Management .....	Marlboro College .....	2012
A.S. Data Processing (Computer Programming) .....	Champlain College .....	1983

## COMMUNITY

All Soul's Interfaith Gathering.....	Active Member.....	2013 – Present
	Meditation Leader.....	2014 – Present
	Board Member, Finance Committee.....	2013 – 2017
Northeast Electric Aircraft Technology Fair .....	Volunteer Official .....	2003 – Present
Vermont Works for Women .....	Active Supporter .....	2001 – Present
	Member, Board of Directors .....	2019 – 2020
	Chair, Finance Committee.....	2019 – 2020
Green Mountain RC Club .....	Active Member and Various Officer Roles .....	1997 – Present
Men Alive - VT.....	Active Member.....	1990 – Present
UVM Medical Center.....	Volunteer Chaplain.....	2015 – 2016
Green Mountain Curling Club .....	Team Member.....	2004 – 2010