

Report ID: _____
Vehicle identification number _____
Importer/dealer number _____

Customer statement

Customer name

Customer address

Phone number of customer

Mobile number of customer

Customer E-mail Vehicle

identification number

Please complete this form fully to avoid misunderstandings and to enable a fast processing. This is in our interest of all involved. This is in our common interest.

This form complements the already completed form.

- Do you agree to a possible inspection by the manufacturer?

Yes ☐

No ☐

Notes:

- Can parts be removed from your vehicle for analysis?

Yes ☐

No ☐

Notes:

- Did the dealer inform you the investigation may take a long time?

Yes ☐

No ☐

Notes:

- If you intend to sell the vehicle please inform the dealer about this.

Unfortunately, no statements can be made before the result of the investigation is available.

Other remarks:



Dealer stamp

Signature of customer

Date

Signature of the service manager

Date