

**From:** Chick Foxgrover cfoxgrover@aaaa.org  
**Subject:** Fwd: PocketCloud End of Life Announcement  
**Date:** November 15, 2014 at 12:47 PM  
**To:** Patrick Conlin pconlin@aaaa.org, James Rich jrich@aaaa.org  
**Cc:** Michael Boyle mboyle@aaaa.org

dudes!

there must be a good replacement.

Chick Foxgrover - 4As - mobile

Début du message transféré :

**Expéditeur:** Wyse PocketCloud Support <pocketcloud@wyse.com>  
**Date:** 14 novembre 2014 14:15:20 UTC-5  
**Destinataire:** cfoxgrover@aaaa.org <cfoxgrover@aaaa.org>  
**Objet:** PocketCloud End of Life Announcement  
**Répondre à:** Wyse PocketCloud Support <pocketcloud@wyse.com>

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## Dell is retiring the PocketCloud service.

Effective June 30, 2015

Dear PocketCloud customer,

In 2009, PocketCloud was created to help people access their PCs from mobile devices anywhere. While PocketCloud has enjoyed a loyal user base, user adoption has waned in recent years, largely due to the rise of software-as-a-service and cloud storage applications. Effective June 30, 2015, Dell will retire the PocketCloud service.

Starting today, Dell will discontinue development on the PocketCloud apps and you will no longer be able to purchase the Pro version of the PocketCloud apps or the premium subscription service. The free version of the apps will be available for download until December 30, 2014 and Dell will continue to provide support for subscription customers until June 30, 2015. After June 30, 2015, Dell will discontinue support for PocketCloud.

Once the product is discontinued, the PocketCloud Remote Desktop app can be used in Manual mode, but auto-discovery and Cloudbin storage will no longer be available. Please keep in mind that Dell will no longer support the product and cannot ensure that PocketCloud will continue to work for you past June 30, 2015.

For additional information on how this might affect you as a customer and recommended next steps, please visit the PocketCloud end of life page at [www.Dell.com/wyse/pocketcloudEOL](http://www.Dell.com/wyse/pocketcloudEOL).

Dell and the PocketCloud team have thoroughly enjoyed providing this product to our customers over the last 5 years and sincerely appreciate the millions of customers like you who have shown us their support during that time. Should you have any additional questions please visit PocketCloud Support at [www.Dell.com/wyse/pocketcloudSupport](http://www.Dell.com/wyse/pocketcloudSupport).

Regards,  
Dell Wyse PocketCloud Team.

Free version of the apps will be available for download until **December 30, 2014**.

After **June 30, 2015**, Dell will discontinue support for PocketCloud.

For additional information on how this might affect you as a customer and recommended next steps, please visit the PocketCloud end of life page.

[PocketCloud EOL Page](#)

Should you have any additional questions please visit PocketCloud Support.

[PocketCloud Support](#)

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