

Chelsea Case-Miller (CHA)

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Primary Programming languages: C#, ASP.NET, Python, TSQL

WORK EXPERIENCE

Software Engineer & IT Technician at Greaves West & Ayre

Jun 2018 - Present

A local leading Accountant, with over 120 staff across 2 locations.

- Increased productivity across multiple departments, by designing and developing a custom workflow solution from the ground up. **(C# ASP.NET)**
- Improved client onboarding procedures by developing a web app to handle clients details. **(C# ASP.NET)**
- Implemented notification solutions to remind users of expiring smart cards used for PC logon. **(Python)**
- Personal IT & Network Manager for multiple clients, of which totalling 50+ computers over 5+ sites across the north east.
- Contributed to many SQL scripts and data pulls for multiple members of staff, regarding client data. **(TSQL)**

Volunteer Web App Developer

Nov 2024 - Present

A local startup, specialising in social events.

- Currently leading website and web app development to handle booking of events, along with a staff area to log people as attending, incident reports etc. **(Python Flask)**

EDUCATION

CHA, Level 4 Software Developer, Kaplan

Apr 2022 - Oct 2024

Earned a distinction (approx top 10%). Subjects included: Programming in Python, Unit testing, SDLC, Git.

HNC Computing, Edinburgh College

Aug 2017 - Jun 2018

Graduated with a B grade. Subjects included: Software development, Computer networking, Troubleshooting, Computer systems, Philosophy & ethics, Teamworking.

ADDITIONAL SKILLS & INTERESTS

- **Databases:** Microsoft SQL Server, mysql.
- **Frameworks:** Bootstrap, Picocss, ASP.NET Core (MVC) , Flask.
- **Operating Systems:** Windows 7,8,10,11, Ubuntu Server, Proxmox VE.
- **Cloud Technologies:** Microsoft 365, Cloud Server Hosting.
- **Tools:** Microsoft Office, Visual Studio, VS Code, Github, SSMS.
- **Interests:** Self hosted Proxmox server, Hardware Repairs, New technologies.