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| Luke Fox |  | **A qr code with a cartoon child  Description automatically generated** |
| About me  I am passionate about diagnosing and solving IT issues whilst providing friendly, knowledgeable support and advice. With a unique background prior to my career change in 2021, I utilise the skills I gained through teaching and working with young people, as well as being self-employed, to adapt my communication and make IT accessible for all. I am committed to continually developing my IT skillset and consider learning new expertise a hobby. |  | <https://foxyflow.github.io/Portfolio/>   **Contact**  Luke.davis.fox@gmail.com  United Kingdom |
| Experience ICT Support TechnicainNovember 2024 -- Current | St. Peter’s Academy Fenton Manor Maintaining, updating, and leading in academy infrastructure.  Created an automated Enrolment System using Python. Developed Sega’s Tower of Power September 2024 – October 2024 | London UK  C# Unity (Free demo on Windows) IT Technician and consultantApril 2023 – September 2024 | Wellington New Zealand Geeks on Wheels Helping business and individual clients with IT problems.  Cleaned out viruses on Windows and Android devices for scam victims.  Communicated client led solutions to ensure smooth and efficient resolution  Managed system maintenance and upgrades for clients  Managed email setup and configuration of routers.  Installation of wall mounted TVs and other related hardware.  Adjusted communication effectively according to client knowledge and business needs Printer technicianSeptember 2022 – April 2023 | Brother Tauranga New Zealand Built and configured industrial printers for businesses. Blockchain software EngineerJanuary 2022 – April 2022 | NFT Flash for Tattoo World Fixed term contract with small start-up company  Created an NFT Marketplace e-commence webapp. software consultantAugust 2021 – December 2021 | Manaaki Created teaching videos which covered how to use Manaaki software, presented Web-builders vs. Web Developers and Taught Python. Previous experience Prior to my career change into Information Technology, I taught Guitar, outdoor pursuits such as teaching skateboarding, and  taught High School Mathematics and English NCEA levels. I also worked as a self-employed plasterer. | Right to work  I hold Permanent Right to Work Status in the UK and am currently employed as the ICT Technician for St. Peter’s Academy  EDUCATION Bachelor of Science: Major in Applied Computing University of Waikato Postgraduate Certificate in Education University of Waikato Bachelor of Arts: Major in Education Victoria University, Wellington  SKILLS IT Technical Support and adviceIssue diagnostics at all levels 1,2,3PythonC and C++C# Object OrientedWeb Development (JavaScript, CSS, HTML)Blockchain (Solidity, Hardhat, Truffle) |