Name: Pa'ez Freddy NRC: 2963 1) System 2) Mechanic 3) Car 41 Client 5) Program Customers 50ft ware 8) Account 9) Machine to cus 11) Day 12) Revenue 13) Resources 191 Honey

240 Class 1) Modification 2) Resource 3) Transaction 11) Service Promotion 6) Attention 11 Benefit 8) Recenue a) Gain 10) Expense