

# Frank Pigeon

IT Specialist (SYSANALYSIS) at AMEDDC&S

frank.pigeonjr@gmail.com

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## Summary

CodeUp student looking to transition into Web Development and Mobile Applications using the LAMP stack.

With over 15 years of IT experience, I am looking to broaden my horizons into web and mobile development. I am a U.S. Army veteran, hold a SECRET clearance, and have a Bachelor's Degree in Management, CIS. I am fluent in English and Spanish, a focused team player, lifetime learner, and am excited to take on new challenges that combine my creativity and business sense.

## Certifications

- \* CompTIA Project + (2011)
- \* CompTIA Security+ (2008)
- \* CompTIA A+ (2001)
- \* CCNA (2001)

## Specialties

- \* Project Management
  - \* Digital Media
  - \* Programming
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## Experience

### **IT Project Manager, Operations Training Support, G6, US Army Medical Department Center and School at United States Department of Defense**

June 2010 - Present (4 years 1 month)

Provides project management support during the planning, development, testing and implementation of new systems in support of the Army Medical Department, Military Health Systems, and the Medical Command. Support includes project planning, control, reporting, risk management, scheduling, tracking, variance analysis and administrative support throughout the life cycle of the project.

Develops the five year business plan for infrastructure refresh in conformance with established capital planning procedures and CIO guidance. Has knowledge of and is skilled in network systems design, development, testing, installation, operations, management, and maintenance concepts and methods.

Recommends and implements creative and innovative SharePoint solutions to AMEDDC&S G6 technical staff. Creates or modifies web parts and database-driven components, including document libraries, dashboards, and work flows on the G6 SharePoint portal.

## **IT Specialist, Operations Support, G6, US Army Medical Department Center and School at United States Department of Defense**

March 2008 - June 2010 (2 years 4 months)

Coordinates deployment services provided by the local Network Enterprise Center (NEC) to AMEDDC&S functional users. Manages AMEDDC&S involvement in the initial deployment, subsequent movement, and technology refresh of computer equipment, printers, copiers, and telephones.

## **Forward Deployed Tech at Decypher**

June 2006 - February 2008 (1 year 9 months)

Responsible for the daily operations of the Information Management Office as resident technical expert on all ADPE (Automated Data Processing Equipment), communications products, and audio / visual equipment, and networks assigned to the DMRTI command spanning four buildings and two installations (Ft. Sam Houston and Camp Bullis) in a senior joint military environment.

## **Systems Engineer at Directorate of Information Management**

March 2005 - June 2006 (1 year 4 months)

Responsible for the deployment, installation, configuration, and operation of all IT equipment acquired through the DOIM working independently or on a team of IT specialists in a dynamic, fast paced environment while maintaining DOD (Department of Defense) standards and guidelines. Installed, configured, repaired, deployed, troubleshoot personal computers and peripheral devices, and operating systems.

## **Systems Research Specialist at USARSO**

July 2004 - March 2005 (9 months)

Assisted the U.S. Army South (USARSO) G6 staff to implement / maintain program management over command and control systems for the USARSO headquarters.

Identified, compiled, analyzed and made recommendations for the system design and system integration to meet the present and future needs of USARSO. Assisted in C4 policy development and strategic planning for the USARSO headquarters.

## **SSG at US Army**

1997 - 2003 (6 years)

Served in various positions during military career:

- Information Technology Center Supervisor, Chief Information Office, Carlisle Barracks, PA
- Information Technology Team Leader, Directorate of Strategic Systems, U.S. Army War College
- Computer Technician, Directorate of Educational Technology, Ft. Leavenworth, KS
- Computer Operator Analyst (74B)

## Projects

### **Github**

May 2014 to Present

Members: Frank Pigeon

CodeUp project repositories.

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## Organizations

### **SATLUG**

December 2013 to Present

San Antonio Linux User Group

### **Geekdom**

Member

May 2014 to Present

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## Volunteer Experience

### **Worship & Communications Team at Hope Arise UMC**

January 2012 - December 2013 (2 years)

Maintain church website, social media presence, edit and upload weekly sermons to YouTube, worked with the worship team.

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## Languages

**Spanish**

(Native or bilingual proficiency)

**English**

(Native or bilingual proficiency)

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## Courses

### **Computer Science**

Regis University

Operating Systems Concepts

Principles of Programming

Control Structures

CS361

Data Structures

CS362

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**IT Project Manager, Operations Training Support,  
G6, US Army Medical Department Center and  
School**

United States Department of Defense

CompTIA Project+ Certification (2009 Objectives)  
Westlake training and development: Project  
Management Fundamentals and Project Management  
Risk Management  
SharePoint Designer

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## Skills & Expertise

**CompTIA**  
**Project Management**  
**CompTIA Project+ Certification**  
**CompTIA A+ Certification**  
**CompTIA Security+ Certification**  
**Security Clearance**  
**SharePoint**  
**Military Experience**  
**Information Assurance**  
**Network Architecture**  
**Government Contracting**  
**Active DoD Secret Clearance**  
**Adobe Creative Suite**  
**Wordpress**  
**Linux**  
**C++**  
**Software Development**  
**Troubleshooting**  
**Integration**

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## Certifications

**Project+ Certified Professional**

CompTIA License 10489480 June 2011

**Security + Certified Professional**

CompTIA License 10489480 August 2008

**A + Certified Computer Technician**

CompTIA License 10489480 May 2001

**Cisco Certified Network Associate**

Cisco License CSC010495050 June 2001 to June 2005

## Education

### **CodeUp**

Web Development using the LAMP stack, Computer Science, 2014 - 2014

Activities and Societies: Geekdom member

### **Regis University**

Computer Science, 2012 - 2013

### **Park University**

Bachelor of Science (B.S.), Management, CIS, 2004 - 2012

Grade: 3.85/4.0

Activities and Societies: Magna Cum Laude

### **Kansas City Kansas Community College**

Associate of Arts and Sciences (A.A.S.), Computer Information Systems, 2001 - 2003

Grade: 3.94/4.0

### **Balboa High School**

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## Interests

bass guitar, photography, new technologies, Linux, open source, web development and design, mobile apps development.

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[Contact Frank on LinkedIn](#)