BOTQAQI Privacy Policy

Effective Date: 10/16/20

Introduction

This privacy policy tells you how BotQAQI, an application of PlacerTech, uses your personal data, and personal data provided to us through Google APIs, when you interact with our application, and/or buy our software and services.

We include information on:

- What information we collect about you
- Why we collect data about you
- How we use the information that we collect
- Information on third-party services

It is important that you read this privacy policy, together with any other privacy policies we may provide, so that you are fully aware of how and why we are using your data.

BotQAQI uses Google API's in accordance with the Google API Terms of Service which you can find here. BotQAQI makes every effort to only request access to the minimal, technically feasible scope of access that is necessary to implement existing features or services in your application, and limit access to the minimum amount of data needed.

What Information We Collect About You and Why

"Personal Data", or "Personal Information" means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data).

The information that we collect about you includes:

- Your company name and website.
- Full name of Users
- Full email address of users
- Full Phone Number of users
- Billing information

BotQAQI does not direct its services to children (usually considered to be under the age of 13). We also do not intentionally collect personal information of children through any of our services.

How We Use the Information We Collect

BotQAQI collects this data in order to provide services through our application. These services include, but are not limited to, the ability to run your BotQAQI engine, maintain

your account, and charge you for services. The data we collect is limited to what is needed for the application to function and for you to purchase BotQAQI.

Any data not automatically collected, but inputted manually, is subject to this privacy policy. This data could include, but is not limited to, practice location, business telephone number, Doctor and/or staff member names, etc.

Information about Third-Party Services

BotQAQI uses third party services in order to process and analyze data. BotQAQI may share your data with the parties below for the purposes set out in this privacy policy.

We share data with the following specific parties:

- Stripe Service We use Stripe to store and process billing information. All online payments will be conducted in accordance with Payment Card Industry (PCI) data security standards (which are high!) and your billing information (which is only used by these payment processors for the purpose of performing fraud protection) is encrypted before being communicated to them. We do not currently accept payments online via our website.
- Google Platforms We use Google Clus, Google DialogFlow, Google Firebase, and Google Hosting to run our software, database, and website.

How to Contact BotQAQI About Our Privacy Policy

If you have any questions about this privacy policy, or would like to exercise any of your rights in regard to your personal information, please email us at info@placertech.com.

Changes to this Privacy Policy

BotQAQI, in the interest of transparency, will notify all clients of changes to this policy as well as update this policy on our website. These changes could include: the collection of additional data, attempts to alter the way we collect data, whether or not we collect more APIs and whether or not we begin using additional third party services.

Always remember to email <u>info@placertech.com</u> for any questions, comments or concerns in regard to this privacy policy.

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