Amelia - Patient

Amelia uses a mood diary recommended by her clinician

Amelia exports her data from her mood diary app to the clinician's website

Amelia receives a notification when her data has been reviewed by the clinician

Amelia logs in to clinician's site Amelia reads her Amelia messages her clinician in response

Amelia schedules her next meeting with her clinician

Amelia pays for her next session Amelia views her data unload history

Amelia can view the

history of files she has

uploaded and when

which allow her to consider it from a different perspective

The data

visualisations

offer a

week/month/year view

She logs her moods She uses the export function to share her weekly data with her clinician. She can set this to auto in case she forgets

is this notification by text or email?

When she logs in, Amelia is first shown the most recent comments by her clinician on her profile

clinician's

comments

The clinician's app has an encrypted in-app chat feature

The clinician's app has a calendar function

The clinician's app offers a secure payment facility

they were uploaded Amelia is shown some visualisations of her diary data

She logs the intensity of her moods

She logs her Amelia can upload

sends Amelia a data visualisation review by email at the end of each month

The clinician's app

factor authentication in place. A 6 digit code

Amelia can view the history of her in-app chat with her clinician

The clinician's app has a secure video chat function to enable remote therapy sessions

This facility could be a service like PayPal or Square

Paul schedules

an appointment

with his client

Paul can schedule

virtual or physical

neetings with his clien

Paul has access to a

calendar that shows

scheduled meetings

with his client

The calendar shows when Amelia has therapy sessions

The calendar allows Amelia to enter tasks she has been set by her clinician e.g. uploading her diary

Amelia can set reminders for when she has scheduled meetings or needs to complete a task

Paul provides

feedback to his

client

Paul wants his client to

view his feedback and

view their data on

activities at the her diary data manually to the time clinician's portal if she prefers

She writes to elaborate on all of the above

Amelia has the option to upload health and activity data from her FitBit/Apple Watch via manual upload

Paul recieves a

notification that his

patient has updated

their diary

Paul checks his emails

a daily digest email

from the service

Paul - Clinician







Key Sup Open Com Ment Idea

Paul uses a secure log in

> Paul can see if clients are struggling and can schedule a

Paul views his Paul sees a client's data dashboard view

Paul has multiple clients Paul sees his client's using this service and most recent data wishes to choose entry first between client profiles

appointments.

Paul wants an easy to read overview of his clients recent mood. He want to access this quickly before any scheduled

Paul can choose from different forms of data visualisation to view his client's data

Paul assesses

his client's data

Paul can view the

temporal evolution of

his client's data using

graphs and charts

The data allows him to see clients are working and if mood is improving overall

The data helps Paul on identifying triggers that may be influencing the mood changes on his clients which will help on providing a suitable feedback

Paul recommends a mood diary app to his patients

Paul uses a digital

platform for managing

his patients

They can export data from the mood diary to his platform using a unique email identifier

When Paul gets a new client he is able to send them a code/link that allows them to link their data export to his

username and password to his client to know that their late is safe with a secure log in

Paul wants to be able to take payment securely through the app

Paul logs into the web app

2FA makes login even more secure, given the confidentiality of the information

if needed for extra support

Paul gets recommendations for scheduling appointments From "Urgent" to "Casual practice, rather than a single individual, could be working together on delivering a care plan-e.g. psychologist, psychiatrist, GP - and that scheduled appointments and notes from each

> viewability of information can be set so that most confidential information is only

seen by therapist

different levels of

are viewable by all specialists on that team