1. Provide users to inquire about the current menu, including item descriptions and prices.
2. Implement a system that will be able to place orders specifying items and quantities.
3. Our system should be capable of accepting and recording special requests for orders, such as dietary restrictions or ingredient substitutions.
4. Implement a system where customers can book table reservation requests and provide confirmation messages with reservation details.
5. Provide an implementation of real-time updates on order status upon user request, indicating preparation stages and expected wait times.
6. Automated responses for customer service inquiries and the ability to connect users with staff if requested.
7. Manage loyalty program points showing users their current points and what they can redeem with their points as well as rewards they can redeem when they save on points.
8. Incorporate a system after a user places an order, the system will confirm the payment method and total amount. Also implement a pay now method.
9. Incorporate customer feedback giving their review on their meal and service.
10. Maintain low inventory items that require restocking, based on thresholds set in the database and notify staff that does inventory orders.
11. Enable automated broadcast messages about daily specials or promotions directly to subscribed users.
12. Implement an alert notification sending reservation reminders to accounts for upcoming table reservations they booked.
13. Facilitate communication among staff for shift changes, daily specials updates, and other operational needs.

14. Provide an implementation to announce upcoming restaurant events, such as theme nights or happy hours, and allow users to express interest or RSVP.

15. Implement a notification in case of an emergency that affects restaurant operations, to quickly notify information to staff and customers as needed.