

Adam Chow

fr0zensn0w.github.io

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OBJECTIVE

Seeking a **full-time** position in **Product/Project Management** to improve a product and the customer experience

EDUCATION

Georgia Institute of Technology, Atlanta, GA

GPA: 3.29

Bachelor of Science, **Computer Science** threads in **People and Media**

December 2017

WORK EXPERIENCE

VMware

Atlanta, GA

Intern | **Product Management VMware Boxer | Patent filing in progress**

May – August 2017

- Researched, and worked with deep learning to classify actionable emails.
 - Leveraging iOS 11 and Core ML to build new features
 - Created UI/UX designs and flow diagrams for this new feature
- Provided a solution for a 12 step manual process to a 3 step manual and 3 step automatic process for feedback in the Boxer mobile application
- Created how-to videos for marketing Boxer
- Analyzed and updated the popular one click dialing feature for conference calls

Intern | **Product Management VMware Boxer**

May – August 2016

- Identified new features for iOS 9, 10 and Android Nougat to be implement into VMware's Application suite
- Performed competitive analysis to highlight areas of improvement
- Created Configuration and Deployment guide for over 70 of VMware's largest customers
- Created high fidelity prototype to keep track of customer status and their environments

NCR Silver

Alpharetta, GA

Intern | **Software Development**

May – July 2015

- Utilized Sencha Ext JS JavaScript framework and Agile development to upgrade the merchant interface for over 10,000 merchants around the U.S.
- Improved both website design and UX components to make the site more user-friendly

The Kroger Co.

Cincinnati, OH

Intern | **Research & Development**

June – August 2014

- Developed and Tested ZigBee technologies and devices in Kroger stores

Intern | **Research & Development**

June – August 2013

- Integrated new charging board into Kroger R&D handheld devices
- Conducted tests of experimental Advantage Checkout in a new store

Intern | **Research & Development**

June – August 2012

- Designed UI/UX for an R&D product being implemented enterprise wide
- Built and repaired over 300 experimental devices and provided feedback on common problems

PROJECTS

SmartBins – Provisional Patent Number 62/400,631

- Developed a hardware and software solution to determine how full overhead compartments are in an airplane
- First Place Winner of Delta's Best Travel Hack at HackGT 2016
- Placed in the top 8 of over 170 teams totaling over 1000 students

Sentiment Analysis of Yik Yak – See fr0zensn0w.github.io for the project

- Developed website that shows a sentiment analysis of Yik Yak submissions on college campuses for HackGT 2015.
- Winner of the ManTech prize for best use of undocumented interface

Historic Cook Park – Virtual Reality – See HistoricMimsPark.github.io for the project

- Created a web based virtual reality world utilizing A-Frame making it a cross-platform VR experience.

SKILLS

Programming Languages/Frameworks: Java, JavaScript, HTML, CSS, Sencha Ext JS, Cordova, A-Frame, C, Python, Sketch