

# Adam Chow

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[fr0zensn0w.github.io](https://fr0zensn0w.github.io)

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## OBJECTIVE

Seeking a **full-time** position in **Product Management** or **Software Development** to improve a product and the customer experience

## EDUCATION

**Georgia Institute of Technology**, Atlanta, GA

GPA: 3.29

Bachelor of Science, **Computer Science** threads in **People** and **Media**

**December 2017**

Residential Technical Advisor | WreckTechs

## WORK EXPERIENCE

### VMware

Atlanta, GA

May – August 2017

#### Intern | **Product Management VMware Boxer** | **Patent filed**

- Researched and worked with deep learning to classify actionable emails
  - Leveraged iOS 11 and Core ML to build new features
  - Created UI/UX designs and flow diagrams for the patent
- Provided and implemented a solution for a 12-step manual process to a 3-step manual and 3-step automatic processes for feedback in the Boxer mobile application coordinating 3 different teams (beta, development, support)
- Created How-To marketing videos for Boxer used in blog posts and customer briefcases
- Analyzed and wrote product requirements to update one tap dialing feature for conference calls

#### Intern | **Product Management VMware Boxer**

May – August 2016

- Identified new features for iOS 9, 10 and Android Nougat to be implement into VMware's Application suite
- Performed competitive analysis on VMware Boxer to highlight areas of improvement
- Created Configuration and Deployment guide for over 70 of VMware's largest customers
- Created high fidelity prototype to keep track of customer status and their environments

### NCR Silver

Alpharetta, GA

May – July 2015

#### Intern | **Software Development**

- Utilized Sencha Ext JS JavaScript framework and Agile development to upgrade the merchant interface for over 10,000 merchants around the U.S.
- Improved both website design and UX components by re-writing spec to make the site more user-friendly

### The Kroger Co.

Cincinnati, OH

Summers 2012-2014

#### Intern | **3 summers with Research & Development**

- Developed software prototype for the "Grocery Store of the Future"
- Developed and Tested ZigBee technologies and devices in Kroger stores
- Integrated new charging board into Kroger R&D handheld devices
- Conducted tests of experimental Advantage Checkout in a new store
- Built and repaired over 300 experimental devices and provided feedback on common problems
- Supported store installations with training and troubleshooting of the experimental devices

#### Intern | **Springdale Ice Cream & Beverage**

May – June 2013

- Used Value Stream Mapping as part of a Kaizen Event to lay groundwork for new quality control machine
- Optimized pallet placement in factory to keep assembly lines running efficiently

## PROJECTS

### SmartBins – See [fr0zensn0w.github.io](https://fr0zensn0w.github.io) for the project | **Provisional Patent No. 62/400,631**

- Developed a hardware and software solution to determine how full overhead compartments are in an airplane
- First Place Winner of Delta's Best Travel Hack at HackGT 2016
- Placed in the top 8 of over 170 teams totaling over 1000 students

### YearsPast/Epix – See [fr0zensn0w.github.io](https://fr0zensn0w.github.io) for the project and Senior Design Project

- Created a web/mobile/desktop slideshow application that uses EXIF data from photos to create a dynamic slideshow depending on the current date and when the photos were taken wide

### Cook Park – Virtual Reality – See [fr0zensn0w.github.io](https://fr0zensn0w.github.io) for the project

- Created a web based virtual reality world utilizing A-Frame making a cross-platform VR experience

## SKILLS

Sketch, Prototyping, Agile, Scrum, Project Management, Java, JavaScript, HTML, CSS, d3