We use optional cookies to improve your experience on our websites, such as through social media connections, and to display personalized advertising based on your online activity. If you reject optional cookies, only cookies necessary to provide you the services will be used. You may change your selection by clicking "Manage Cookies" at the bottom of the page. Privacy Statement Third-Party Cookies

Accept

Reject

Manage cookies

Microsoft Ignite

Nov 19-22, 2024

Register now >



Q

Learn

Product documentation ∨ Development languages ∨

Portal

Sign in

Microsoft Intune

Product documentation V Learn Intune Developer resources V Troubleshooting Resources V

Free account

📆 Filter by title

Add apps overview

Intune protected apps

- > Store apps
- > Microsoft 365 Suite

Android Enterprise system apps

Web apps

Built-in apps

- > Build your app (LOB)
- > Add specific apps

PowerShell scripts

macOS shell scripts

Get the app bundle ID

Assign apps

Monitor apps

Discovered apps

- > Configure apps
- > Protect apps

Policies for Office apps

Quiet time policies

- > Troubleshoot
- > Protect Data and Devices with Intune
- > Configure device settings
- > Assign and deploy policies
- > Enroll devices in Microsoft Intune Use Intune Suite add-ons
- > Initiate remote actions
- > View reports and monitor status
- > Industry guides
- > Platform guides
- > Scenario-based guidance
- > Developer guidance
- > Privacy and personal data
- > Get help and support

Troubleshoot issues

Learn / Microsoft Intune / Intune service /

Use PowerShell scripts on Windows 10/11 devices in Intune

Article • 08/21/2024 • 20 contributors

Feedback

In this article

Move to modern management

Before you begin

Prerequisites

Create a script policy and assign it

Show 5 more

Use the Microsoft Intune management extension to upload PowerShell scripts in Intune. Then, run these scripts on Windows 10 devices. The management extension enhances Windows device management (MDM), and makes it easier to move to modern management.

(i) Important

To support expanded functionality and bug fixes, use .NET Framework 4.7.2 or higher with the Intune Management Extension on Windows clients. If a Windows client continue to use an earlier version of the .NET Framework, the Intune Management Extension will continue to function. The .NET Framework 4.7.2 is available from Windows Update as of July 10, 2018, which is included in Win10 1809 (RS5) and newer. Note that multiple version of the .NET Framework versions can coexist on a device.

This feature applies to:

Windows 10 and later (excluding Windows 10 Home)

① Note

Once the Intune management extension prerequisites are met, the Intune management extension is installed automatically when a PowerShell script or Win32 app, Microsoft Store apps, Custom compliance policy settings or Proactive remediations is assigned to the user or device. For more information, see Intune Management Extensions prerequisites.

PowerShell scripts, which are not officially supported on Workplace join (WPJ) devices, can be deployed to WPJ devices. Specifically, device context PowerShell scripts work on WPJ

Download PDF

devices, but user context PowerShell scripts are ignored by design. User context scripts will be ignored on WPJ devices and will not be reported to the Microsoft Intune admin center.

Move to modern management

User computing is going through a digital transformation. Traditional IT focuses on a single device platform, business-owned devices, users that work from the office, and different manual, reactive IT processes. The modern workplace uses many platforms that are user and business owned. It allows users to work from anywhere, and provides automated and proactive IT processes.

MDM services, such as Microsoft Intune, can manage mobile and desktop devices running Windows 10. The built-in Windows 10 management client communicates with Intune to run enterprise management tasks. There are some tasks that you might need, such as advanced device configuration and troubleshooting. For Win32 app management, you can use the Win32 app management feature on your Windows 10 devices.

The Intune management extension supplements the in-box Windows 10 MDM features. You can create PowerShell scripts to run on Windows 10 devices. For example, create a PowerShell script that does advanced device configurations. Then, upload the script to Intune, assign the script to a Microsoft Entra group, and run the script. You can then monitor the run status of the script from start to finish.

Before you begin

- When scripts are set to user context and the end user has administrator rights, by default, the PowerShell script runs under the administrator privilege.
- End users aren't required to sign in to the device to execute PowerShell scripts.
- The Intune management extension agent checks after every reboot for any new scripts or changes. After you assign the policy to the Microsoft Entra groups, the PowerShell script runs, and the run results are reported. Once the script executes, it doesn't execute again unless there's a change in the script or policy. If the script fails, the Intune management extension agent retries the script three times for the next three consecutive Intune management extension agent check-ins.
- For shared devices, the PowerShell script will run for every new user that signs in.
- PowerShell scripts are executed before Win32 apps run. In other words, PowerShell scripts execute first. Then, Win32 apps execute.
- PowerShell scripts time out after 30 minutes.

(i) Important

Best practices for privacy awareness when using PowerShell scripts and Remediation scripts include the following:

- Do not include any type of sensitive information in scripts (such as passwords)
- Do not include Personally Identifiable Information (PII) in scripts
- Do not use scripts to collect PII from devices
- Always follow privacy best practices

For related information, see **Remediations**.

Prerequisites

The Intune management extension has the following prerequisites. Once they're met, the Intune management extension installs automatically when a PowerShell script or Win32 app is assigned to the user or device.

- Devices running Windows 10 version 1607 or later. If the device is enrolled using bulk auto-enrollment, devices must run Windows 10 version 1709 or later. The Intune management extension isn't supported on Windows 10 in S mode, as S mode doesn't allow running non-store apps.
- Devices joined to Microsoft Entra ID, including:
 - Microsoft Entra hybrid joined: Devices joined to Microsoft Entra ID, and also joined to on-premises Active Directory (AD). See Plan your Microsoft Entra hybrid join implementation for guidance.
 - Microsoft Entra registered/Workplace joined (WPJ): Devices registered in Microsoft Entra ID, see Workplace Join as a seamless second factor authentication for more information. Typically these are Bring Your Own Device (BYOD) devices which have had a work or school account added via Settings>Accounts>Access work or school.
- Devices enrolled in Intune, including:
 - Devices enrolled in a group policy (GPO). See Enroll a Windows 10 device automatically using Group Policy for guidance.
 - o Devices manually enrolled in Intune, which is when:
 - Auto-enrollment to Intune is enabled in Microsoft Entra ID. Users sign in to devices
 using a local user account, and manually join the device to Microsoft Entra ID. Then,
 they sign in to the device using their Microsoft Entra account.

OR

- User signs in to the device using their Microsoft Entra account, and then enrolls in Intune
- Co-managed devices that use Configuration Manager and Intune. When installing Win32 apps, make sure the Apps workload is set to Pilot Intune or Intune. PowerShell scripts will be run even if the Apps workload is set to Configuration Manager. The Intune management extension will be deployed to a device when you target a PowerShell script to the device. Remember, the device must be a Microsoft Entra ID or Microsoft Entra hybrid joined device. And, it must be running Windows 10 version 1607 or later. See the following articles for guidance:
 - What is co-management
 - Client apps workload
 - How to switch Configuration Manager workloads to Intune
- Scripts deployed to clients running the Intune management extension will fail to run if the device's system clock is exceedingly out of date by months or years. Once the system clock is brought up to date, script will run as expected.

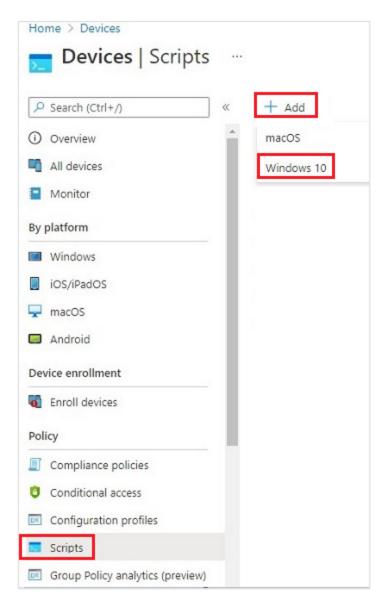
① Note

For information about using Window 10 VMs, see <u>Using Windows 10 virtual machines</u> <u>with Intune</u>.

Create a script policy and assign it

1. Sign in to the Microsoft Intune admin center ☑.

2. Select Devices > Scripts and remediations > Platform scripts > Add > Windows 10 and later.



- 3. In **Basics**, enter the following properties, and select **Next**:
 - Name: Enter a name for the PowerShell script.
 - **Description**: Enter a description for the PowerShell script. This setting is optional, but recommended.
- 4. In **Script settings**, enter the following properties, and select **Next**:
 - Script location: Browse to the PowerShell script. The script must be less than 200 KB (ASCII).
 - Run this script using the logged on credentials: Select Yes (default) to run the script with the user's credentials on the device. Choose No to run the script in the system context. Many administrators choose Yes. If the script is required to run in the system context, choose No.
 - Enforce script signature check: Select Yes (default) if the script must be signed by a trusted publisher. Select No if there isn't a requirement for the script to be signed.
 - Run script in 64-bit PowerShell host: Select Yes to run the script in a 64-bit PowerShell host on a 64-bit client architecture. Select No (default) runs the script in a 32-bit PowerShell host.

When setting to **Yes** or **No**, use the following table for new and existing policy behavior:

Expand table

Run script in 64- bit host	Client architecture	New script	Existing policy script
No	32-bit	32-bit PowerShell host supported	Runs only in 32-bit PowerShell host, which works on 32-bit and 64-bit architectures.

Yes 64-bit Runs script in 64-bit PowerShell host for 64-bit architectures. When ran on 32-bit, the script runs in a 32-bit reports the results. When rowerShell host.

Runs script in 32-bit PowerShell host. Runs script in 32-bit PowerShell host. Runs script in 32-bit PowerShell host. Runs script in 32-bit PowerShell host. Runs script in 32-bit PowerShell host. Runs script in 32-bit PowerShell host.

5. Select **Scope tags**. Scope tags are optional. Use role-based access control (RBAC) and scope tags for distributed IT has more information.

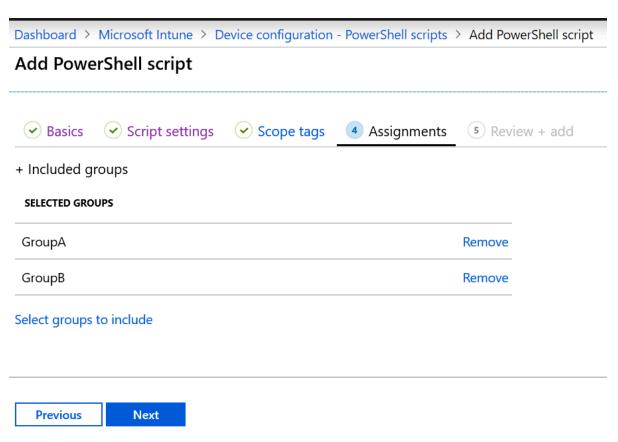
To add a scope tag:

- a. Choose **Select scope tags** > select an existing scope tag from the list > **Select**.
- b. When finished, select **Next**.
- 6. Select **Assignments** > **Select groups to include**. An existing list of Microsoft Entra groups is shown.
 - a. Select one or more groups that include the users whose devices receive the script. Choose **Select**. The groups you chose are shown in the list, and will receive your policy.

① Note

PowerShell scripts in Intune can be targeted to Microsoft Entra device security groups or Microsoft Entra user security groups. However, when targeting workplace joined (WPJ) devices, only Microsoft Entra device security groups can be used (user targeting will be ignored).

b. Select **Next**.



7. In **Review** + **add**, a summary is shown of the settings you configured. Select **Add** to save the script. When you select **Add**, the policy is deployed to the groups you chose.

Failure to run script example

8 AM

- Check in
- Run script ConfigScript01
- Script fails

9AM

- Check in
- Run script ConfigScript01
- Script fails (retry count = 1)

10 AM

- Check in
- Run script ConfigScript01
- Script fails (retry count = 2)

11 AM

- Check in
- Run script ConfigScript01
- Script fails (retry count = 3)

12 PM

- Check in
- No additional attempts are made to run ConfigScript01script.
- If no additional changes are made to the script, then no additional attempts are made to run the script.

Monitor run status

You can monitor the run status of PowerShell scripts for users and devices in the portal.

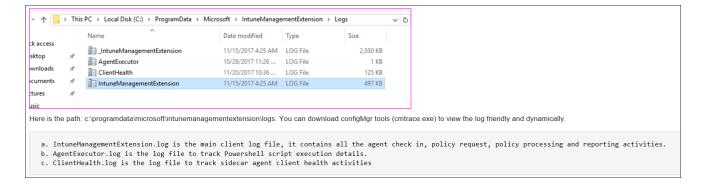
In **PowerShell scripts**, select the script to monitor, choose **Monitor**, and then choose one of the following reports:

- Device status
- User status

Intune management extension logs

Agent logs on the client machine are typically in

C:\ProgramData\Microsoft\IntuneManagementExtension\Logs. You can use CMTrace.exe to view these log files.



In addition, you can use the log file *AppWorkload.log* to help troubleshoot and analyze Win32 app management events on the client. This log file contains all logging information related to app deployment activities conducted by the IME.

Delete a script

In PowerShell scripts, right-click the script, and select Delete.

Common issues and resolutions

Issue: Intune management extension doesn't download

Possible resolutions:

- The device isn't joined to Microsoft Entra ID. Be sure the devices meet the prerequisites (in this article).
- There are no PowerShell scripts or Win32 apps assigned to the groups that the user or device belongs.
- The device can't check in with the Intune service. For example, there's no internet access, no access to Windows Push Notification Services (WNS), and so on.
- The device is in S mode. The Intune management extension isn't supported on devices running in S mode.

To see if the device is auto-enrolled, you can:

- 1. Go to Settings > Accounts > Access work or school.
- 2. Select the joined account > **Info**.
- 3. Under Advanced Diagnostic Report, select Create Report.
- 4. Open the MDMDiagReport in a web browser.
- 5. Search for the **MDMDeviceWithAAD** property. If the property exists, the device is autoenrolled. If this property doesn't exist, then the device isn't auto-enrolled.

Enable Windows 10 automatic enrollment includes the steps to configure automatic enrollment in Intune.

Issue: PowerShell scripts do not run

Possible resolutions:

- The PowerShell scripts don't run at every sign in. They run:
 - When the script is assigned to a device
 - o If you change the script, upload it, and assign the script to a user or device



The Microsoft Intune Management Extension is a service that runs on the device, just like any other service listed in the Services app (services.msc). After a device reboots, this service may also restart, and check for any assigned PowerShell scripts with the Intune service. If the Microsoft Intune Management Extension service is set to Manual, then the service may not restart after the device reboots.

- Be sure devices are joined to Microsoft Entra ID. Devices that are only joined to your workplace or organization (registered in Microsoft Entra ID) won't receive the scripts.
- Confirm the Intune management extension is downloaded to %ProgramFiles(x86)%\Microsoft Intune Management Extension.
- Scripts don't run on Surface Hubs or Windows 10 in S mode.
- Review the logs for any errors. See Intune management extension logs (in this article).
- For possible permission issues, be sure the properties of the PowerShell script are set to Run this script using the logged on credentials. Also check that the signed in user has the appropriate permissions to run the script.
- To isolate scripting problems, you can:

- Review the PowerShell execution configuration on your devices. See the PowerShell execution policy for guidance.
- Run a sample script using the Intune management extension. For example, create the C:\Scripts directory, and give everyone full control. Run the following script:

```
PowerShell

write-output "Script worked" | out-file c:\Scripts\output.txt
```

If it succeeds, output.txt should be created, and should include the "Script worked" text.

• To test script execution without Intune, run the scripts in the System account using the psexec tool locally:

```
psexec -i -s
```

 If the script reports that it succeeded, but it didn't actually succeed, then it's possible your antivirus service may be sandboxing AgentExecutor. The following script always reports a failure in Intune. As a test, you can use this script:

```
PowerShell

Write-Error -Message "Forced Fail" -Category OperationStopped mkdir "c:\temp"
echo "Forced Fail" | out-file c:\temp\Fail.txt
```

If the script reports a success, look at the AgentExecutor.log to confirm the error output. If the script executes, the length should be >2.

To capture the .error and .output files, the following snippet executes the script through AgentExecutor to PowerShell x86 (C:\Windows\SysWOW64\WindowsPowerShell\v1.0). It keeps the logs for your review. Remember, the Intune Management Extension cleans up the logs after the script executes:

```
PowerShell

$scriptPath = read-host "Enter the path to the script file to execute"
$logFolder = read-host "Enter the path to a folder to output the logs to'
$outputPath = $logFolder+"\output.output"
$errorPath = $logFolder+"\error.error"
$timeoutPath = $logFolder+"\timeout.timeout"
$timeoutVal = 60000
$PSFolder = "C:\Windows\SysWOW64\WindowsPowerShell\v1.0"
$AgentExec = "C:\Program Files (x86)\Microsoft Intune Management Extension
&$AgentExec -powershell $scriptPath $outputPath $errorPath $timeoutPath
```

Next steps

Monitor and troubleshoot your profiles.

Feedback

Additional resources

M Training

Module

Create and run scripts by using Windows PowerShell - Training

This module explains how to create and run scripts.

Certification

Microsoft 365 Certified: Endpoint Administrator Associate - Certifications

Plan and execute an endpoint deployment strategy, using essential elements of modern management, comanagement approaches, and Microsoft Intune integration.

Events

Nov 20, 12 AM - Nov 22, 12 AM

Gain in-demand skills with online sessions designed to meet the industry's challenges head-on at Microsoft Ignite.

Register now