



Search for articles

SEARCH

SUPPORT TICKET LOGIN

☰ How do I generate a bypass code?

Explore other [articles](#) on this topic.

ANSWER

For instructions on how to generate a bypass code as a Duo administrator for a specific user, please see the documentation [Generating a Bypass Code](#). Note that only Duo administrators can generate and provide bypass codes for Duo-protected applications. Duo administrators and Duo Support are not capable of providing backup codes for [third-party accounts](#) protected by the Duo Mobile application. Please see [What do I do if I’m locked out of Instagram, Facebook, or another third-party Duo Mobile account?](#) for more information on third-party account lockouts.

A *bypass code* is a temporary passcode created by an administrator for a specific user to access a Duo-protected application. These are generally used as "backup codes," so that enrolled users who are having problems with their mobile devices (e.g., mobile service is disrupted, the device is lost or stolen, etc.) or who temporarily can't use their enrolled devices (on a plane without mobile data services) can still access their Duo-protected systems.

A user must have a valid Duo authentication device enrolled (like a phone or hardware token) in order to use a bypass code to authenticate. Bypass codes are not intended as a user's only 2FA method.

Bypass codes expire after being used the allowed number of times, or after an administrator-defined amount of time. A user can have up to 100 active bypass codes. Once a bypass code is created, the timeout and allowed uses cannot be extended.

Note: Bypass Codes are automatically deleted from the Duo Admin Panel once the expiration terms have been met.

Related articles:

- [How can I help a user who left their phone or hardware token at home?](#)
- [Can I create a bypass code for a Duo administrator?](#)

TRENDING ARTICLES

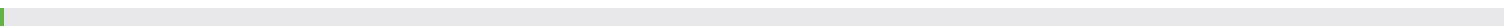
[Duo Mobile Privacy Information](#)

[What do I do if I’m locked out of Instagram, Facebook, or another third-party Duo Mobile account?](#)

[What phone numbers does Duo use for phone call authentications?](#)

[How do I resolve the error "Bad request timestamp" when using Duo Authentication for Windows Logon?](#)

[How do I generate a bypass code?](#)



How helpful do you find this article? (1 = lowest, 5 = highest)

1

2

3

4

5

→

Powered by Qualtrics [↗](#)