

Main · Products · Veeam Backup & Replication

Recover ESXi password in Veeam



by **vmNik** » Apr 18, 2016 1:21 pm

Recover ESXi password in Veeam

Good morning.

POST REPLY

Is it possible to view/recover via SQL a password for an ESXi host attached to VBR? A remote host password has been forgotten but has a Veeam system in place there, attached with the ESXi host in question and able to backup, restore, etc. Looking at SQL table [dbo.Credentials] in VBR8, the list of users is shown. Is there a means to get a password from SQL?

Thank you.

VCP5-DCV

Re: Recover ESXi password in Veeam

by nielsengelen » Apr 18, 2016 2:21 pm

You can't recover passwords from the database.

Personal blog: https://foonet.be

GitHub: https://github.com/nielsengelen

Re: Recover ESXi password in Veeam

by Gostev » Apr 19, 2016 2:32 pm 🖒 1 person likes this post

Correct, using the product UI you certainly cannot look up stored passwords.

But the code itself obviously can do this (to be able to actually leverage those credentials), so generally speaking, it is doable. But it is a manual procedure that has to be performed on backup server using some system calls. Our support can do this for you (ask them to ask me if they've never done it before).

[MERGED] Recover password for CIFS share

by omfk » Feb 10, 2017 11:23 am

Hello,

Frank

is there a way to recover the password which I set for giving B&R for a copy job towards a CIFS share?

[MERGED] Re: Recover password for CIFS share by **PTide** » Feb 10, 2017 11:50 am

Hi,

Unfortunately that is not possible from the UI, however you can contact our support team and ask them to help you.

Thanks

Re: [MERGED] Re: Recover password for CIFS share

by **omfk** » Feb 10, 2017 7:31 pm

Thanks for the reply. I'll give it a try on Monday.

Posts: 6

66

66

66

Liked: never

vmNik

Novice

Joined: Apr 10, 2015 12:14 am

29 posts • Page 1 of 1

Contact: 💬

nielsengelen

Product Manager

Posts: 5766 Liked: 1212 times

Joined: Jul 15, 2013 11:09 am

Full Name: Niels Engelen

Contact: 💬

Gostev

Chief Product Officer

Posts: 31693 Liked: 7201 times Joined: Jan 01, 2006 1:01 am

Location: Baar, Switzerland

Contact: 💬

omfk 66

Expert

Posts: 110 Liked: 9 times

Joined: Nov 30, 2016 9:48 pm Full Name: Frank Knappe

Contact: 💬

PTide

Product Manager

Posts: 6530 Liked: 761 times

Joined: May 19, 2015 1:46 pm

Contact: 💬

66

66

omfk Expert

Posts: 110

Liked: 9 times Joined: Nov 30, 2016 9:48 pm Full Name: Frank Knappe

Re: [MERGED] Re: Recover password for CIFS share

by **omfk** » Feb 13, 2017 7:56 pm

66 PTide wrote:

Hi,

Unfortunately that is not possible from the UI, however you can contact our support team and ask them to help you.

Thanks

The answer from the support team was negative:

"Unfortunatelly it's not possible to recover passwords from Veeam B&R 9.5. Passwords stored in Veeam are encrypted and it's not possible to recover them."

Correct or not?

BR Frank

Re: Recover ESXi password in Veeam

by **Gostev** » Feb 13, 2017 8:08 pm

Not correct, but it is possible that they simply misunderstood your inquiry, and thought that you are talking about backup file password (and not ESXi host password).

66

Chief Product Officer

Posts: 31693 Liked: 7201 times

Joined: Jan 01, 2006 1:01 am Location: Baar, Switzerland

Contact: 💬

Gostev

omfk

Expert

Posts: 110 Liked: 9 times

Contact: 💬

Joined: Nov 30, 2016 9:48 pm

Full Name: Frank Knappe

66

Re: Recover ESXi password in Veeam

by **omfk** » Feb 14, 2017 7:27 am

I replied to their email with a picture showing the dialog in question. I'll keep you informed.

Veeam Support - Case # 02067079

BR Frank

Re: Recover ESXi password in Veeam

by omfk » Mar 02, 2017 8:13 pm 📥 1 person likes this post

Update:

I had a remote session with Veeam support and using a power shell script it was possible to display the password(s) in question.

Thx again

Frank

66 Expert

Posts: 110 Liked: 9 times

omfk

Joined: Nov 30, 2016 9:48 pm Full Name: Frank Knappe

Contact: 💬

omfk

66

66

Expert

Posts: 110

Liked: 9 times

Joined: Nov 30, 2016 9:48 pm Full Name: Frank Knappe

Contact: 💬

[MERGED] Get ESX password out off veeam

by **peter84** » Aug 18, 2017 1:05 pm

Hello,

The backup on our ESX host is running fine at this moment. But my colleague forgot to save our esx password in our database.

So is it possible to get the password out of veeam?

peter84

Service Provider

Posts: 2 Liked: never

Joined: Dec 28, 2015 3:27 pm Full Name: Peter Doesberg Location: Netherlands

Re: Get ESX password out off veeam

by DGrinev » Aug 18, 2017 2:27 pm

Hi Peter and welcome to the community!

You cannot do that yourself using Veeam Backup & Replication UI, however, if you open a support case our team should be able to assist you with this task. Thanks!

DGrinev

Veteran

Posts: 1943 Liked: 247 times

Joined: Dec 01, 2016 3:49 pm Full Name: Dmitry Grinev Location: St.Petersburg

Contact: 💬

Re: Recover ESXi password in Veeam

by **signal** » Jan 05, 2018 12:33 pm

From a security perspective, how are the passwords stored?

Are they encrypted?

I see them in the database, they are not in cleartext, but different passwords share some similar characteristics, so it can't be any form of strong encryption as that would and should produce dissimilar strings.

66

66

signal Enthusiast

Posts: 65

Liked: 4 times Joined: Oct 06, 2016 1:19 pm

Re: Recover ESXi password in Veeam

by **Gostev** » Jan 06, 2018 2:55 pm

We do use strong encryption of Microsoft CryptoAPI to encrypt passwords using machine-specific encryption key, which is an industry-standard approach. It basically guarantees that the decryption can only be performed on the specific machine, so there's no need to worry if someone steals the configuration database, or takes a picture of those values, etc. Thanks!

Gostev Chief P

Chief Product Officer

Liked: 7201 times Joined: Jan 01, 2006 1:01 am Location: Baar, Switzerland Contact: 💬

Posts: 31693

Re: Recover ESXi password in Veeam

by **signal** » Jan 11, 2018 12:46 pm

Which CSP is used?

Which algorithm and key length is used?

66

66

signal Enthusiast

Posts: 65 Liked: 4 times

Joined: Oct 06, 2016 1:19 pm

Contact: 💬

Re: Recover ESXi password in Veeam

by Gostev » Jan 11, 2018 2:40 pm 🖒 2 people like this post

As a matter of fact, we operate "on a higher level" by simply using ProtectedData.Protect method of CryptoAPI to encrypt those credentials, so we don't have to deal with CSP, algorithm and key length. Not sure what Microsoft uses under the hood for those, but if it was not strong encryption - then CryptoAPI would not be FIPS-certified



Chief Product Officer

Posts: 31693 Liked: 7201 times

Joined: Jan 01, 2006 1:01 am Location: Baar, Switzerland

Contact: 💬

Re: Recover ESXi password in Veeam

by **bolnetworks** » Jan 12, 2018 1:52 pm

We have the same issue. Can you recover the password for us also? I've contacted support and they told me to write a reply in this topic.

66

bolnetworks Influencer

Posts: 13 Liked: never

Joined: Aug 03, 2010 11:39 am

Full Name: Bol Networks

Contact: 💬

Re: Recover ESXi password in Veeam

by veremin » Jan 13, 2018 1:36 pm

It's support team that performs password recovery, not the team behind these forums. You might refer to the previously reported ticket 02067079 or escalate the ticket to the higher tier. Thanks.

As a matter of fact, we operate "on a higher level" by simply using ProtectedData. Protect method of CryptoAPI

66

veremin Product Manager

Posts: 20352 Liked: 2284 times

Joined: Oct 26, 2012 3:28 pm Full Name: Vladimir Eremin

Contact: 💬

Re: Recover ESXi password in Veeam

by **mcz** » Jan 16, 2018 7:45 am

66 Gostev wrote:

66

mcz Veeam Legend

Posts: 934 Liked: 214 times

Joined: Jul 19, 2016 8:39 am Full Name: Michael Location: Rheintal, Austria

Contact: 💬

+1 for sharing used API's with us

to encrypt those credentials

Re: Recover ESXi password in Veeam

by vveeaamm » Mar 22, 2019 10:06 am 🖒 2 people like this post

Here is a quick .NET code to recover the pass:

66

vveeaamm Lurker

Posts: 1

Liked: 2 times Joined: Mar 22, 2019 10:04 am

Full Name: ESX

Re: Recover ESXi password in Veeam

by ialvarez » May 30, 2019 9:45 pm 5 people like this post

Connect to sql management studio and to the db for veeam

Run this query.

SELECT TOP (1000) [id]



ialvarez

Posts: 1

Liked: 5 times

Joined: May 30, 2019 9:41 pm Full Name: Isaac Alvarez

```
,[user_name]
,[password]
,[usn]
,[description]
,[visible]
,[change_time_utc]
FROM [VeeamBackup].[dbo].[Credentials]
Get the password hash from the results (match the description to the one you need) then run this in
powershell on the server running the db/veeam service the BR server with the hash you grabbed.
Add-Type -Path "C:\Program Files\Veeam\Backup and Replication\Backup\Veeam.Backup.Common.dll"
$encoded = 'hashed string from above'
[Veeam.Backup.Common.ProtectedStorage]::GetLocalString($encoded)
Re: Recover ESXi password in Veeam
                                                                                                              vcocaud
                                                                                                      66
                                                                                                              Service Provider
by vcocaud » Jun 12, 2019 3:06 pm
                                                                                                              Posts: 2
                                                                                                              Liked: never
I tried to use ialvarez method but getting this error (english translation = "invalid data"):
                                                                                                              Joined: Sep 03, 2013 4:50 pm
                                                                                                              Full Name: Valentin COCAUD
CODE: SELECT ALL
                                                                                                              Contact: 💬
[i]PS C:\Users\Administrateur> [Veeam.Backup.Common.ProtectedStorage]::GetLocalString($encode
Exception lors de l'appel de « GetLocalString » avec « 1 » argument(s) : « Données non valide
 >>
Au caractère Ligne:1 : 1
+ [Veeam.Backup.Common.ProtectedStorage]::GetLocalString($encoded)
: NotSpecified: (:) [], MethodInvocationException
     + FullyQualifiedErrorId : CryptographicException
[/i]
I'm trying to recover a backup encryption password, is it possible with this method or another one?
Re: Recover ESXi password in Veeam
                                                                                                              mcz
                                                                                                      66
                                                                                                              Veeam Legend
by mcz » Jun 18, 2019 8:11 am
                                                                                                              Posts: 934
can you share a screenshot with us?
                                                                                                              Liked: 214 times
                                                                                                              Joined: Jul 19, 2016 8:39 am
                                                                                                              Full Name: Michael
                                                                                                              Location: Rheintal, Austria
                                                                                                              Contact: 💬
Re: Recover ESXi password in Veeam
                                                                                                              Moebius
                                                                                                      66
                                                                                                              Veeam ProPartner
by Moebius » Jun 08, 2020 1:36 pm
                                                                                                              Posts: 206
                                                                                                              Liked: 28 times
                                                                                                              Joined: Jun 09, 2009 2:48 pm
    66 ialvarez wrote: ↑
                                                                                       May 30, 2019 9:45 pm
                                                                                                              Full Name: Lucio Mazzi
                                                                                                              Location: Reggio Emilia, Italy
    Connect to sql management studio and to the db for veeam
                                                                                                              Contact: 💬
    Run this query.
    SELECT TOP (1000) [id]
    ,[user_name]
    ,[password]
    ,[usn]
    ,[description]
    ,[visible]
    ,[change_time_utc]
    FROM [VeeamBackup].[dbo].[Credentials]
    Get the password hash from the results (match the description to the one you need) then run this in
    powershell on the server running the db/veeam service the BR server with the hash you grabbed.
    Add-Type -Path "C:\Program Files\Veeam\Backup and Replication\Backup\Veeam.Backup.Common.dll"
```

This has been working great for me! Also working in v10. Thank you!

[Veeam.Backup.Common.ProtectedStorage]::GetLocalString(\$encoded)

Re: Recover ESXi password in Veeam

\$encoded = 'hashed string from above'

by daesiku » Sep 24, 2020 4:06 pm 📫 1 person likes this post

This worked perfectly for my needs. It also serves to emphasize how important it is to secure your backup infrastructure.

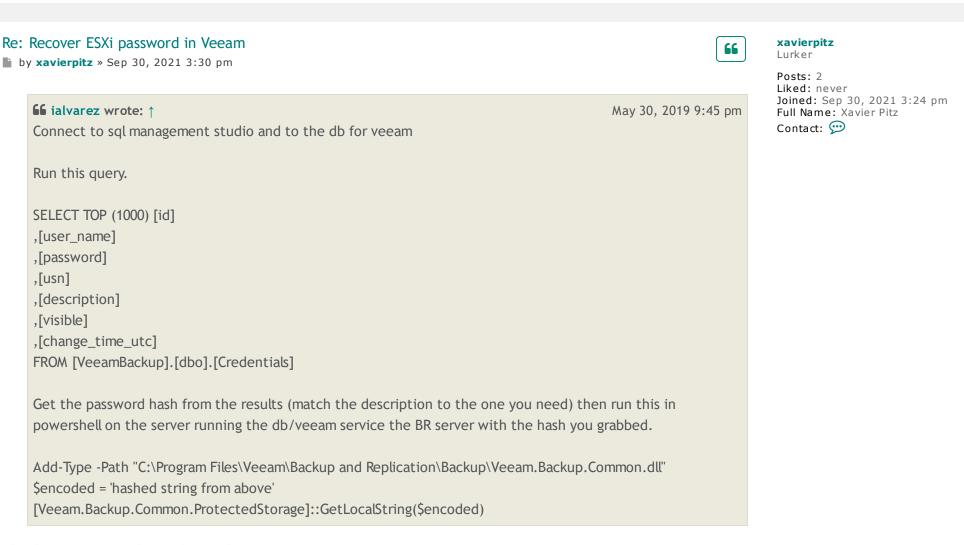


daesiku

Posts: 6 Liked: 1 time

Joined: Nov 20, 2019 4:29 am

Contact:



Thank you very much for this trick.

I was able to retrieve/resurect a private SSH key from table dbo.Ssh_creds with the same method and decrypting private_key/passphrase strings

SELECT TOP (1000) [id] ,[elevatetoroot] ,[rootpassword] ,[private_key]

,[passphrase]

FROM [Veeam].[dbo].[Ssh_creds]

```
Re: Recover ESXi password in Veeam
by tiiash » Oct 08, 2021 2:32 pm
    66 vcocaud wrote: ↑
```

Jun 12, 2019 3:06 pm

I tried to use ialvarez method but getting this error (english translation = "invalid data"):

CODE: SELECT ALL [i]PS C:\Users\Administrateur> [Veeam.Backup.Common.ProtectedStorage]::GetLocalString(\$e Exception lors de l'appel de « GetLocalString » avec « 1 » argument(s) : « Données non v Au caractère Ligne:1 : 1 + [Veeam.Backup.Common.ProtectedStorage]::GetLocalString(\$encoded) : NotSpecified: (:) [], MethodInvocationException + CategoryInfo + FullyQualifiedErrorId : CryptographicException [/i]

I'm trying to recover a backup encryption password, is it possible with this method or another one?

For what it's worth, I experienced the same error message today. As a penetration tester, I am probably not the main audience of this forum (😙) but I figured this might be relevant for backup administrators as well. I understand that the decryption needs to be run on the same system that stores the encrypted passwords due to the data being tied to the local machine key. However, it seems that there can be situations in which the described process does not work as expected.

Since the Veeam backups are running happily everyday, there must be some way to decrypt the data successfully.

Re: Recover ESXi password in Veeam

by **Gostev** » Oct 08, 2021 3:32 pm

Please note that this thread is about recovering credentials specifically. No one ever said the same approach can be used for other encrypted entities, such as backup encryption passwords the person you're quoting is trying to recover.



66

Posts: 2 Liked: 1 time

Joined: Feb 04, 2021 5:25 pm

Contact: 💬

66

Gostev

Chief Product Officer Posts: 31693

Liked: 7201 times Joined: Jan 01, 2006 1:01 am Location: Baar, Switzerland

Other than that, you are definitely an integral part of the main audience. Remember these are Veeam R&D forums and so we're particularly interested in opinions and findings of highly specialized professionals like yourself. Definitely way more than in "something broke in my environment yesterday and backups are no longer working, help!" type of posters ©

Re: Recover ESXi password in Veeam

by tiiash » Nov 11, 2021 1:22 pm 🖒 1 person likes this post

Thanks Gostev, I just found your reply and now activated email notifications for this topic .
You are right that the user vcocaud, who I quoted, tried to decrypt backup encryption passwords. For me, the same error message occurred when trying to decrypt credentials which I retrieved from a Veeam backup server instance.

The approach described in this topic has already helped me multiple times in escalating privileges in a client environment and ultimately, in showing them why it is dangerous to connect your backup infrastructure to your production domain. If this happens, I always link them to your great best practice guide: https://bp.veeam.com/vbr/Security/Security_domains.html

tiiash Lurker

Posts: 2 Liked: 1 time

Joined: Feb 04, 2021 5:25 pm

Contact: 💬







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