TREND | Business

Search Threat Encyclopedia
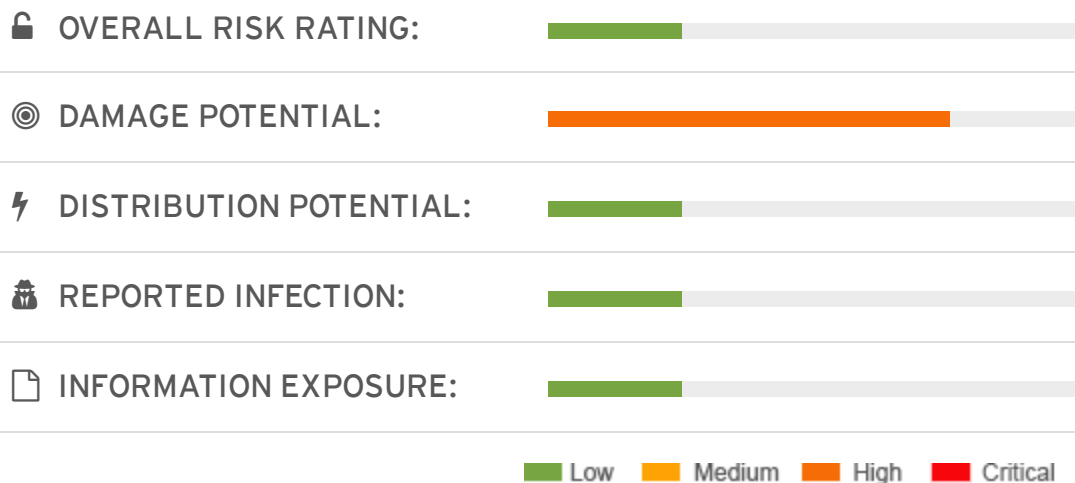
Ransom.BAT.ZARLOCK.A

August 01, 2019

TREND MICRO | Business

Windows

🔒 **OVERALL RISK RATING:**

◎ **DAMAGE POTENTIAL:**

⚡ **DISTRIBUTION POTENTIAL:**

🕵 **REPORTED INFECTION:**

📄 **INFORMATION EXPOSURE:**

■ Low   ■ Medium   ■ High   ■ Critical

Threat Type: Ransomware	Destructiveness: No	Encrypted: No	In the wild: Yes

🔭 OVERVIEW ⌄

📄 TECHNICAL DETAILS ⌄

🧩 SOLUTION ⌃

Minimum Scan Engine: 9.850
FIRST VSAPI PATTERN FILE: 15.252.07
FIRST VSAPI PATTERN DATE: 23 Jul 2019
VSAPI OPR PATTERN File: 15.253.00
VSAPI OPR PATTERN Date: 24 Jul 2019

Step 1

TREND | Business

Step 2

Note that not all files, folders, and registry keys and entries are installed on your computer during this malware's/spyware's/grayware's execution. This may be due to incomplete installation or other operating system conditions. If you do not find the same files/folders/registry information, please proceed to the next step.

Step 3

Search and delete this file

[Learn More]
There may be some files that are hidden. Please make sure you check the *Search Hidden Files and Folders* checkbox in the "More advanced options" option to include all hidden files and folders in the search result.
DATA_GENERIC

- Once located, select the file then press *SHIFT+DELETE* to delete it.
  *Note: Read the following Microsoft page if these steps do not work on Windows 7 and Windows Server 2008 (R2).

Step 4

Scan your computer with your Trend Micro product to delete files detected as Ransom.BAT.ZARLOCK.A. If the detected files have already been cleaned, deleted, or quarantined by your Trend Micro product, no further step is required. You may opt to simply delete the quarantined files. Please check the following Trend Micro Support pages for more information:

- Home and Home Office Support
- Business Support

TREND | Business

Restore encrypted files from backup.

Did this description help? Tell us how we did.

Try our services free for 30 days

Start your free trial today

Resources

Support

About Trend

Country Headquarters

Trend Micro - Vietnam (VN)

10th Floor,
VINACONEX Building,
34 Lang Ha Street,
Dong Da District
Hanoi, Vietnam

Phone: +84 4 37186424

TREND | Business

Việt Nam