



## FOR BUSINESSES

This handout provides you with an overview of free and open source (FOSS) software useful in small to medium sized businesses. . The software described here costs **nothing** and can be redistributed **freely**. Some of the software listed runs on an 'commercial open source' basis – where the software itself costs nothing, but other businesses provide value-added services and support.

### **GNUCash** - <http://www.gnucash.org/>

GNUCash, available for Windows, Linux and Macintosh platforms, is software aimed at basic bookkeeping – like MYOB without the bells and whistles. It provides double entry account keeping functionality and allows a small business to track cash flow.

### **SugarCRM** - <http://www.sugarcrm.com/>

SugarCRM is a customer relationship management system with a free Community Edition, which has a reduced feature set. It runs under PHP and MySQL and requires some advanced skills for installation.

### **CiviCRM** - <http://www.civicrm.org/>

Whereas SugarCRM is aimed at for-profit businesses, CiviCRM is target at the not for profit sector, where the organisation may deal with a multitude of volunteers, supporters and donors. CiviCRM runs under PHP and MySQL and requires some systems administration experience to install.

### **JasperSoft** - <http://www.jaspersoft.com>

JasperSoft is a reports-based open source business intelligence platform for Windows or Linux. It has three editions – the Community Edition is free and open source with a reduced feature set.

### **OpenBravo** - <http://www.openbravo.com/downloads/>

OpenBravo is an enterprise resource planning (ERP) tool which also has a Community Edition, which is free available. It requires installation on a server, and therefore systems administration knowledge and experience.



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