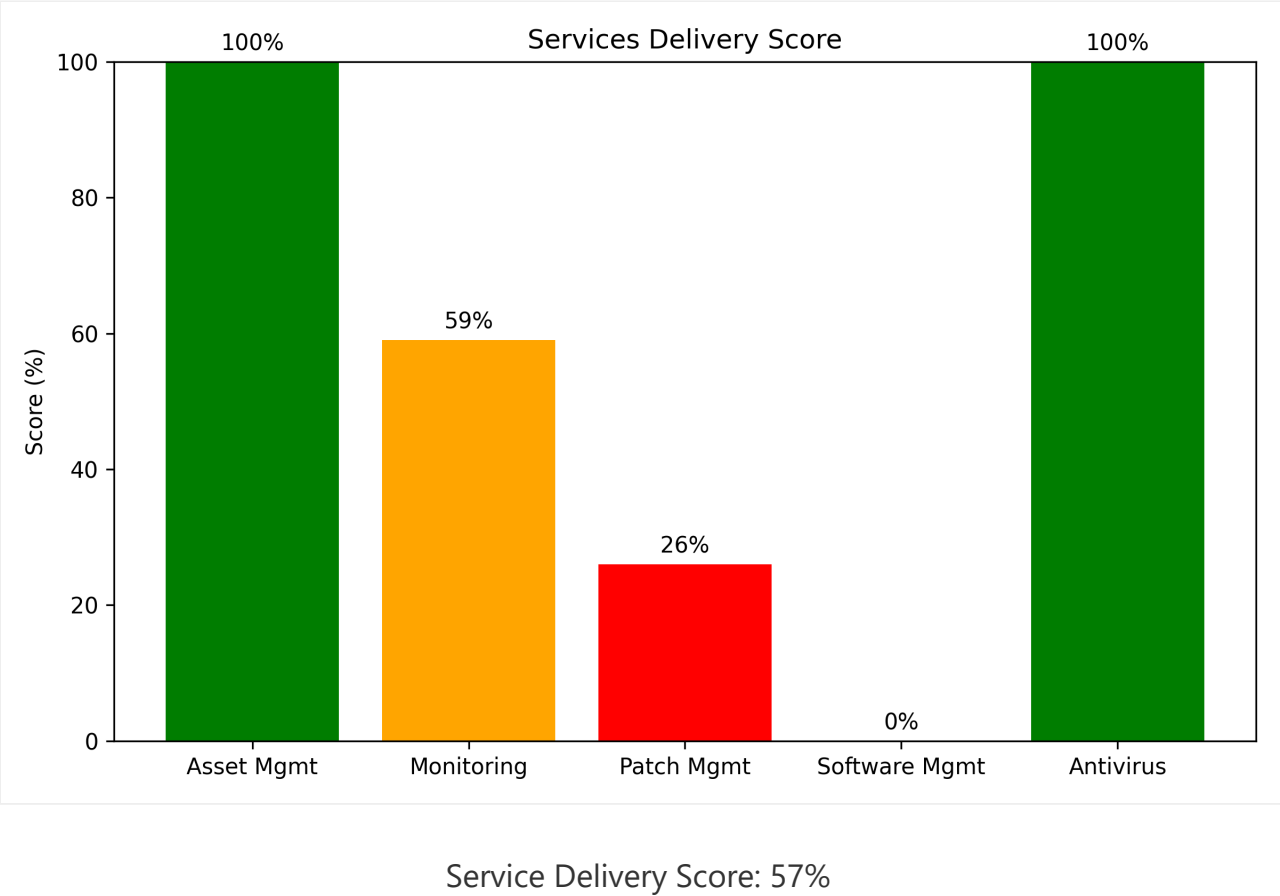


## Executive Summary

This monthly report for Dira Immigration Consultants Ltd covers January 2026. Overall network health score is 57%. Key areas include Asset Management at 100%, Monitoring at 59%, Patch Management at 26%, Software Management at 0%, and Antivirus at 100%.

<div>Tickets</div> <div>1092</div> <div>Resolved</div>	<div>Antivirus</div> <div>15</div> <div>Protected</div>	<div>Patch Status</div> <div>4</div> <div>Fully Patched</div>	<div>Score</div> <div>57%</div> <div>Service Score</div>
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## Monthly Overview



# Ticket Summary

In January 2026, a total of **1092** tickets were submitted and resolved within the SLA.

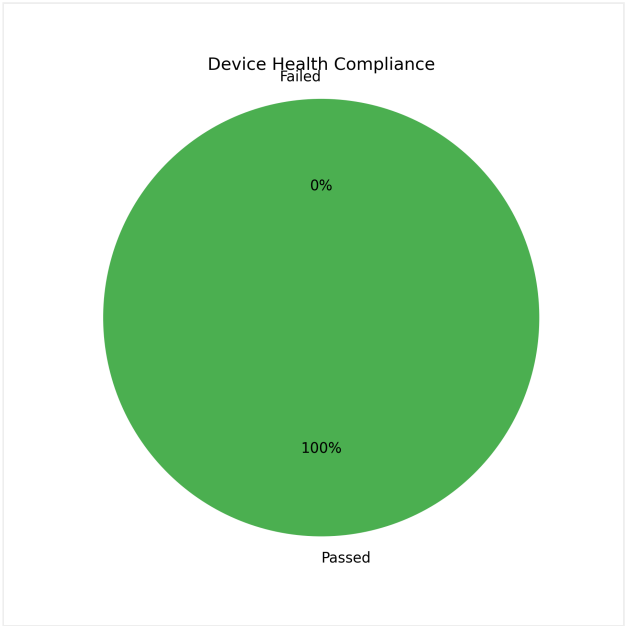
- **Software:** 800
- **Hardware:** 292

# Device Health & Compliance

**Managed Devices:** 15

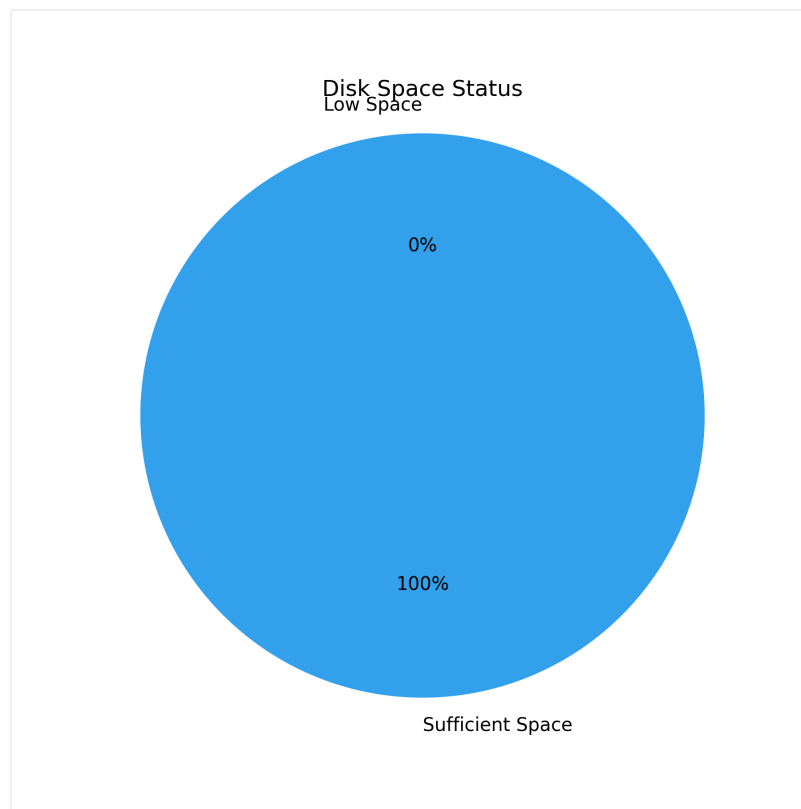
**Compliance Score:** 100%

- **Disk Space:** 15/15 Passed
- **RAM:** 15/15 Passed
- **OS Support:** 15/15 Passed



## Disk Space Analysis

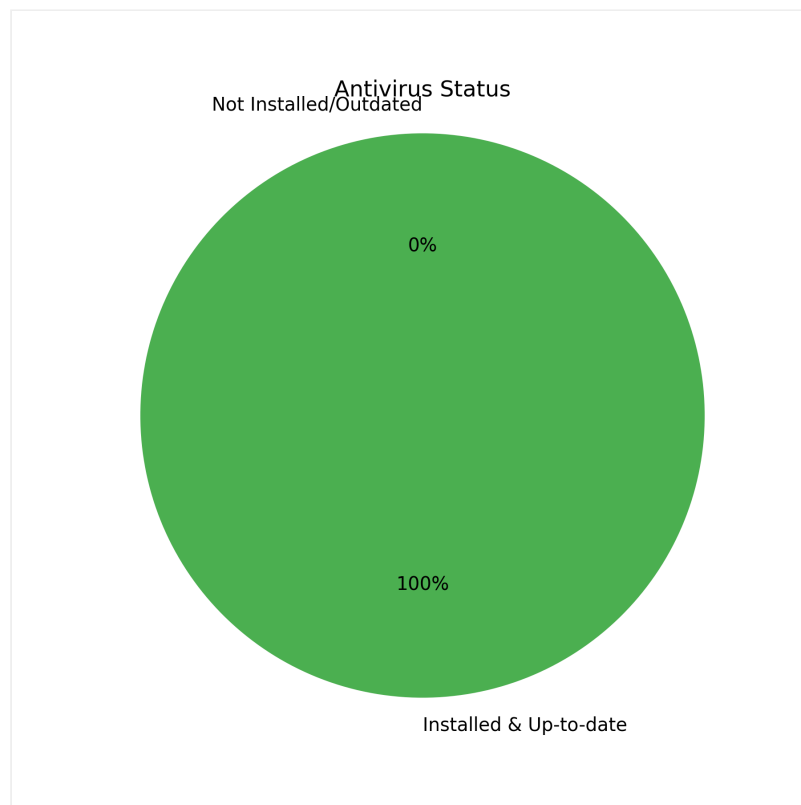
Devices with low disk space: 0



## Antivirus Status

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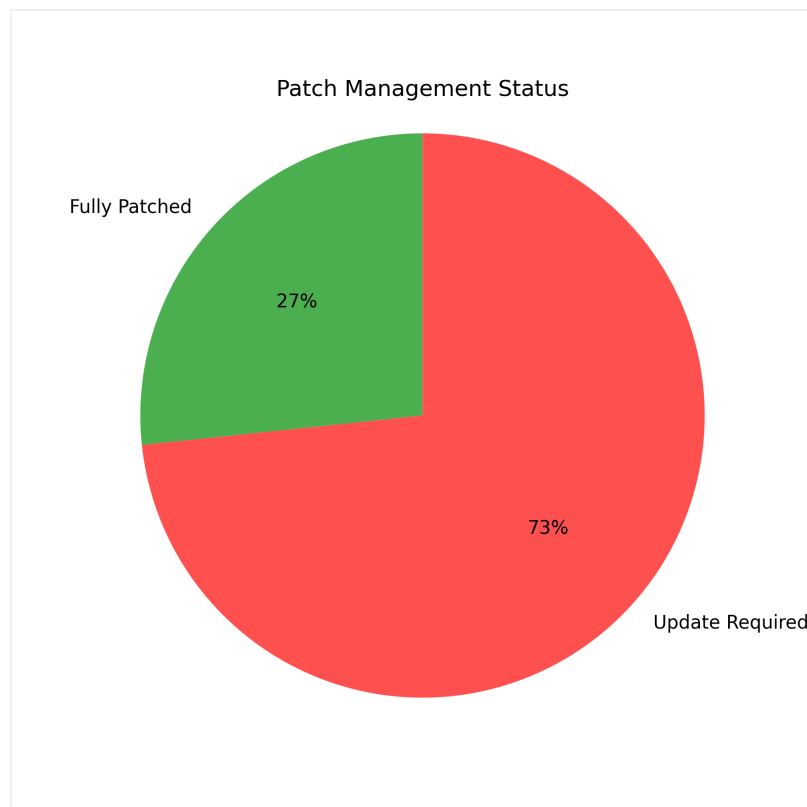
15 endpoints have Webroot installed and active.



## Patch Management

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4 devices are fully patched. 11 require updates/reboot.



## Windows 10 Upgrade Recommended

The following users are recommended to upgrade to Windows 11:

- DIRA-PURITY
- DESKTOP-THLH11P
- DIRA-DUNCAN
- DIRA-MONICAH
- DIRA-FRIDAH
- DIRA-SAMUEL
- DESKTOP-U5RTEDI
- DIRA-STALIN
- DIRA-DAVIS
- DIRA-STALINM
- DIRA-VIVIAN
- DESKTOP-F0MRD7V
- DIRA-CAROLINEM
- DIRA-MERCY

## Recommendations

- Improve patch management compliance by ensuring updates are installed promptly.

- Address high-priority monitoring alerts to improve network health.