Executive Summary Report

Description: This report shows the health of the delivered Managed Services.
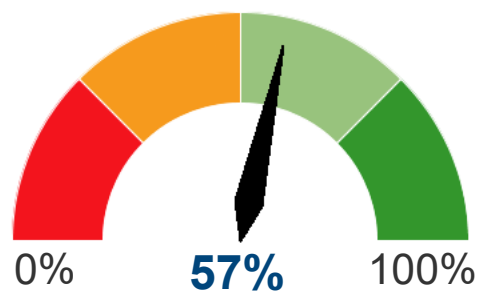
Create Date: 21 JAN 2026 15:29 (EAT)

Sites: Dira Immigration Consultants Ltd

Devices: 15

SUMMARY

The Overall score represents the overall health of the network. The score is influenced by the results of different services that are delivered below.

Services Delivered	Score
Asset Management	100%
Monitoring	59%
Patch Management	26%
Software Management	0%
Antivirus	100%
Average Score	57%

Asset Management

The Asset Management score represents the capability of the network to function as is required by today's standards. Compliancy checks are made against the device to ensure devices meet the set criteria. Included in the checks are Warranty Status, Disk Capacity, Memory Capacity and if the Operating system is still supported.

Monitoring

The Monitoring score is influenced by the open monitoring alerts for the network. The total number of open alerts influence the score, a higher priority is reflected by a increased weight in the calculation. A lower score means that issues are seen but have not yet been resolved.

Patch Management

Regularly installing Microsoft Updates is essential for keeping the network secure. The Patch Management score represents the current state of Microsoft Updates in the network.

Software Management

Keeping commonly used 3rd party software applications updated significantly helps keeping the network secure. Attackers often try to exploit security vulnerabilities in these applications. This score indicates the compliance level of the managed devices.

Antivirus

An Antivirus product on all devices is essential for keeping the network protected against malware and other threats. The Antivirus Score represents if the Antivirus solution is installed, running and up to date on all devices.

Proactive Maintenance

Any network requires proactive maintenance to ensure its availability, security and performance. The report contains a list of regularly scheduled automated activities. No score is calculated based on these activities.
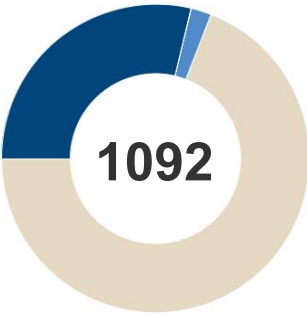
ASSET MANAGEMENT (100%)

Device Type	Total Managed	Added Last 30 Days
Laptop	15	0
Total	**15**	**0**

| Device Health Check	Passed	Failed	Score
Devices must have at least 15% free space on System Drive	15	0	100%
Devices must have at least 3.8 GB of memory installed	15	0	100%
Windows Devices OS must be supported by Microsoft *Unsupported devices are those running Windows 8.1 and under or Windows Server 2012/2012R2 and under.*	15	0	100%
Device must be within warranty	0	0	100%
Average			**100%**

MONITORING (59%)

Total Alerts by Priority

Alert Priority	Raised	Resolved	Unresolved	Score
Critical	0	0	0	100%
High	313	0	313	0%
Moderate	24	0	24	0%
Low	0	0	0	100%
Information	755	754	1	99%
Average				**59%**

1092

- Critical: **0**
- High: **313**
- Moderate: **24**
- Low: **0**
- Information: **755**

Total Alerts by Device Type

Device Type	Raised	Resolved	Unresolved
Laptop	1092	754	338
Total	**1092**	**754**	**338**
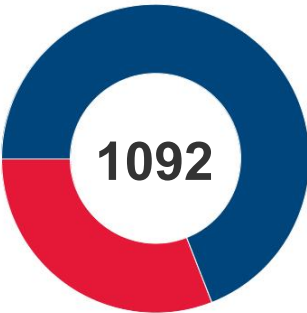
1092

- Unresolved: **338**
- Resolved: **754**

Top 5 Servers by Alerts

No Data

Top 5 Other Devices by Alerts

| Device Name	Description	Critical	High	Moderate	Low	Information
DIRA-STALINM	DIRA-STALIN	0	96	0	0	187
DIRA-FRIDAH	DIRA-FRIDAH	0	128	4	0	128
DIRA-PURITY	DIRA-PURITY	0	27	1	0	126
DIRA-VIVIAN	DIRA-VIVIAN	0	1	2	0	149
DIRA-SAMUEL	DIRA-SAMUEL	0	10	3	0	76

PATCH MANAGEMENT (26%)

Server Patch Status
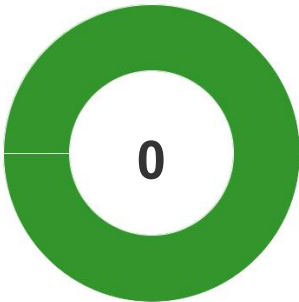
- Fully Patched: **0**
- Approved Pending: **0**
- Install Error: **0**
- Reboot Required: **0**
- No Data: **0**
- No Policy: **0**

Total	Fully Patched	Score
0	0	100%

Workstation Patch Status
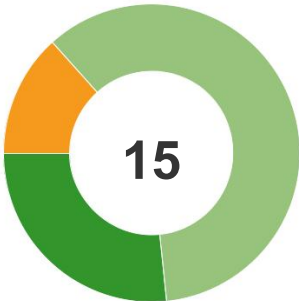
- Fully Patched: **4**
- Approved Pending: **9**
- Install Error: **2**
- Reboot Required: **0**
- No Data: **0**
- No Policy: **0**

Total	Fully Patched	Score
15	4	26%

SOFTWARE MANAGEMENT (0%)

Server Software Status

	Total	Compliant	Score
	0	0	100%
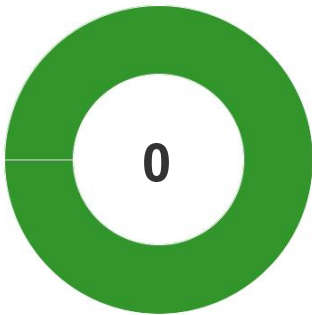
Compliant: **0**

Not Compliant: **0**

Unmanaged: **0**

0

Workstation Software Status

	Total	Compliant	Score
	15	0	0%
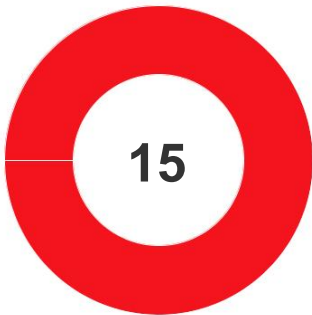
Compliant: **0**

Not Compliant: **15**

Unmanaged: **0**
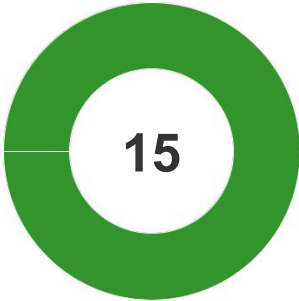
15

ANTIVIRUS (100%)

Server Antivirus Status
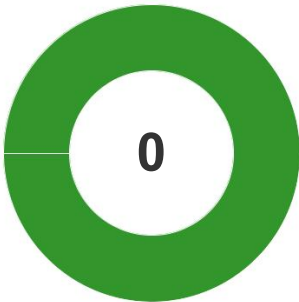
- Running and Up to Date: **0**
- Not up to date: **0**
- Not Running: **0**
- Not Detected: **0**

Total	Up to date	Not up to date	Not Running	Score
0	0	0	0	100%

Workstation Antivirus Status

- Running and Up to Date: **15**
- Not up to date: **0**
- Not Running: **0**
- Not Detected: **0**

Total	Up to date	Not up to date	Not Running	Score
15	15	0	0	100%

PROACTIVE MAINTENANCE

No Data