



# Hardware Lifecycle Report

**Description:** This report can be used to help predict the end of your hardware's productive lifecycle.

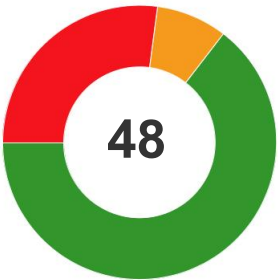
**Create Date:** 05 FEB 2026 09:20 (EAT)

**Sites:** Serenity Spa

**Devices:** 48

SUMMARY

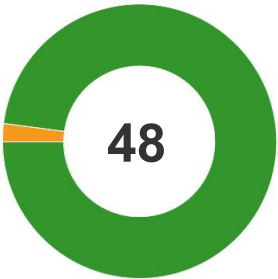
Hardware Replacement Recommendations



- Suitable for 24 months+: 31
- Replacement recommended within 12-24 months: 4
- Replacement recommended within 12 months: 13
- Unknown: 0

| Period                                      | Age       | Quantity |
|---|-----------|----------|
| Replacement recommended within 12 months    | 4 years+  | 13       |
| Replacement recommended within 12-24 months | 3-4 years | 4        |
| Suitable for 24 months+                     | < 3 years | 31       |
| Unknown                                     |           | 0        |
| Total Devices                               |           | 48       |

Operating System Support



- Operating system is supported: 47
- Operating system may be unsupported: 1
- Operating system is unsupported: 0

| Operating System Support*  | Quantity |
|--|----------|
| Operating system is supported  | 47       |
| Operating system is unsupported unless manufacturer extended support has been arranged | 1        |
| Operating system is unsupported  | 0        |
| Total Devices  | 48       |

Windows operating system support only. Non-Windows OS are counted as supported.

SERENITY SPA

Hardware replacement advised within 12 months (Over 4 years old)

| Device Name         | Device Description | Operating System                                    | OS Support | Last User                   | Serial Number | Disk Space | RAM Quantity | Under Warranty | Online Within Last 30 Days | Build Date* |
|---------------------|--------------------|---|------------|-----------------------------|---------------|------------|--------------|----------------|----------------------------|-------------|
| SERKIT-Coffee-shop  | SERKIT-COFFEE SHOP | Microsoft Windows 10 Pro 10.0.19045                 | ✓          | SERKIT-COFFEE-S\hp pc       | MXL04900 KQ   | ✓          | ✓            |                | ✓                          | 09 JUN 2010 |
| SERGIG-Front-HP     | SERGIG-FRONTDESK1  | Microsoft Windows 10 Enterprise 10.0.19045          | ✓          | SERGIG-FRONT-HP\FRONTDESK 1 | TRF327007 F   | ✓          | ✓            |                | ✓                          | 29 OCT 2012 |
| SBTC-ROSE           | Petra Surface      | Microsoft Windows 11 Pro 10.0.26100                 | ✓          | SBTC-ROSE\Rose              | 033450684 953 | ✓          | ✓            |                | ✓                          | 11 AUG 2015 |
| SERKIT-Frontdesk    | SERKIT-FRONTDESK2  | Microsoft Windows 10 Pro 10.0.19045                 | ✓          | SERKIT-FRONTDES\FRONTDESK   | TRF5490S VX   | ✓          | ✓            |                | ✓                          | 28 SEP 2015 |
| SERTIG-SVR          | JANI-QUICKBOOKS    | Microsoft Windows Server 2019 Standard 10.0.17763   | ✓          | SERTIG-SVR\Administrator    | TRF60401P 6   | ✓          | ✓            |                | ✓                          | 28 SEP 2015 |
| SERKAREN-BACKOFFICE | SERGIG-FRONT1      | Microsoft Windows 10 Enterprise 10.0.19045          | ✓          | SERKAREN-BACKOF\Front 1     | CND54872 F2   | ✓          | ✓            |                | ✓                          | 19 OCT 2015 |
| SERGIG-Gabriel      | Kitisuru           | Microsoft Windows 10 Pro 10.0.19045                 | ✓          | SERGIG-GABRIEL\Gabriel      | CND6263Z Z3   | ✓          | ✓            |                | ✗                          | 19 MAY 2016 |
| SERKIT-VANESSA      | SERKIT-VANESSA     | Microsoft Windows 10 Pro 10.0.19045                 | ✓          | SERKIT-VANESSA\Vanessa      | CND7074F 4N   | ✓          | ✓            |                | ✓                          | 27 OCT 2016 |
| SERKRN-DENNIS       | SERGIG-WINIE SPARE | Microsoft Windows 10 Enterprise 10.0.19045          | ✓          | SERKRN-DENNIS\Dennis        | CND65143 NT   | ✓          | ✓            |                | ✓                          | 27 OCT 2016 |
| SERKIT-SVR          | SERKIT-SVR         | Microsoft Windows Server 2012 R2 Standard 6.3.9600  | ⚠          | SERKIT-SVR\Eldama           | 4CE7223JT Q   | ✗          | ✓            |                | ✓                          | 20 APR 2017 |
| SERGIG-SVR          | Gigiri-svr         | Microsoft Windows Server 2019 Essentials 10.0.17763 | ✓          | SERGIG-SVR\Eldama           | PC182A6L      | ✓          | ✓            |                | ✓                          | 14 AUG 2019 |

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| Device Name      | Device Description       | Operating System                           | OS Support | Last User                           | Serial Number | Disk Space | RAM Quantity | Under Warranty | Online Within Last 30 Days | Build Date* |
|------------------|--------------------------|--|------------|-------------------------------------|---------------|------------|--------------|----------------|----------------------------|-------------|
| SERGIG-FOLAPTOP  | Gigiri Front Desk Laptop | Microsoft Windows 10 Enterprise 10.0.19045 | ✓          | SERGIG-FOLAPTOP\Front Office Laptop | CND6369J9C    | ✓          | ✓            |                | ✗                          | 26 JUN 2020 |
| SERGIG-FRONTDESK | SERGIG-FRONTDESK         | Microsoft Windows 11 Pro 10.0.26200        | ✓          | SERGIG-FRONTDESK\FRONT-DESK         | PC1MNZN6      | ✓          | ✓            |                | ✓                          | 08 FEB 2021 |

Hardware replacement advised within 12-24 months (Between 3-4 years old)

| Device Name       | Device Description | Operating System                                  | OS Support | Last User                            | Serial Number | Disk Space | RAM Quantity | Under Warranty | Online Within Last 30 Days | Build Date* |
|-------------------|--------------------|---|------------|--------------------------------------|---------------|------------|--------------|----------------|----------------------------|-------------|
| SERKIT-BACKOFFICE | SERKIT-BACKOFFICE  | Microsoft Windows 10 Enterprise 10.0.19045        | ✓          | SERKIT-BACKOFFICE\Serenity           | CND708228T    | ✓          | ✓            |                | ✓                          | 15 MAR 2022 |
| SERGIG-COFFEESHOP | Jani-Jonathan      | Microsoft Windows 10 Enterprise 10.0.19045        | ✓          | SERGIG-COFFEESHOP\Gigiri Coffee Shop | 49Q32F2       | ✓          | ✓            |                | ✓                          | 14 JUL 2022 |
| SERKRN-SEVR       | SERKRN-SVR         | Microsoft Windows Server 2019 Standard 10.0.17763 | ✓          | SERKRN-SEVR\Administrator            | PC2KY7Q1      | ✓          | ✓            |                | ✓                          | 25 JUL 2022 |
| DESKTOP-VKRMBR2   | DESKTOP-VKRMBR2    | Microsoft Windows 11 Pro 10.0.22631               | ✓          | DESKTOP-VKRMBR2\Administrator        | R90LWUZ9      | ✓          | ✓            |                | ✓                          | 11 OCT 2022 |

Hardware suitable for 24+ months (Less than 3 years old)

| Device Name    | Device Description | Operating System                    | OS Support | Last User                     | Serial Number | Disk Space | RAM Quantity | Under Warranty | Online Within Last 30 Days | Build Date* |
|----------------|--------------------|-------------------------------------|------------|-------------------------------|---------------|------------|--------------|----------------|----------------------------|-------------|
| SERGIG-KITCHEN | SERGIG-KITCHEN     | Microsoft Windows 10 Pro 10.0.19045 | ✓          | SERGIG-KITCHEN\Gigiri Kitchen | 2UA6381S3F    | ✓          | ✓            |                | ✓                          | 14 MAR 2024 |

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| Device Name       | Device Description | Operating System                                     | OS Support | Last User                     | Serial Number | Disk Space | RAM Quantity | Under Warranty | Online Within Last 30 Days | Build Date* |
|-------------------|--------------------|--|------------|-------------------------------|---------------|------------|--------------|----------------|----------------------------|-------------|
| SERKERN-KITCHEN   | SERKERN-KITCHEN    | Microsoft Windows 10 Pro 10.0.19045                  | ✓          | SERKERN-KITCHEN\Kitchen       | 2UA6302DL8    | ✓          | ✓            |                | ✓                          | 14 MAR 2024 |
| SERKIT-KITCHEN    | SERKIT-KITCHEN     | Microsoft Windows 10 Pro 10.0.19045                  | ✓          | SERKIT-KITCHEN\Serenity SPA   | 2UA6482R91    | ✓          | ✓            |                | ✓                          | 14 MAR 2024 |
| SERTIG-KITCHEN    | SERTIG-KITCHEN     | Microsoft Windows 10 Pro 10.0.19045                  | ✓          | SERTIG-KITCHEN\Kitchen        | 2UA6182BS0    | ✓          | ✗            |                | ✓                          | 14 MAR 2024 |
| SBTC-RECEPTION    | SBTC-RECEPTION     | Microsoft Windows 11 Pro 10.0.26200                  | ✓          | SBTC-RECEPTION\Beauty College | GM0LZL9V      | ✓          | ✓            |                | ✓                          | 25 MAR 2024 |
| SERGIG-BACKOFFICE | SERGIG-BACKOFFICE  | Microsoft Windows 11 Pro 10.0.26100                  | ✓          | SERGIG-BACKOFFICE\Lenovo      | GM0LZLAM      | ✓          | ✓            |                | ✓                          | 25 MAR 2024 |
| SERGIG-ELIZABETH  | SERGIG-ELIZABETH   | Microsoft Windows 11 Pro for Workstations 10.0.26200 | ✓          | SERGIG-ELIZABETH\Elizabeth    | 5CD2496MWZ    | ✓          | ✓            |                | ✓                          | 23 APR 2024 |
| SERGIG-EPHRAIM    | SERGIG-EPHRAIM     | Microsoft Windows 11 Pro for Workstations 10.0.26200 | ✓          | SERGIG-EPHRAIM\Ephraim Mbugua | 5CD2496N0V    | ✓          | ✓            |                | ✓                          | 23 APR 2024 |
| SERGIG-GABRIEL    | SERGIG-GABRIEL     | Microsoft Windows 11 Pro 10.0.26200                  | ✓          | SERGIG-GABRIEL\Gabriel        | 5CD34367S2    | ✓          | ✓            |                | ✓                          | 23 APR 2024 |
| SERKIT-BACKOFFICE | SERKIT-BACKOFFICE  | Microsoft Windows 10 Home Single Language 10.0.19045 | ✓          | SERKIT-BACKOFFICE\BACK-OFFICE | CND9131F73    | ✓          | ✓            |                | ✓                          | 20 AUG 2024 |
| SERBTC-JOYCE      | SERBTC-JOYCE       | Microsoft Windows 11 Pro 10.0.26100                  | ✓          | SERBTC-JOYCE\Joyce            | 5CD4462C68    | ✓          | ✓            |                | ✓                          | 23 AUG 2024 |
| DESKTOP-9N2SFLI   | DESKTOP-9N2SFLI    | Microsoft Windows 11 Pro 10.0.26200                  | ✓          | DESKTOP-9N2SFLI\hph           | 5CG5103Y9T    | ✓          | ✓            |                | ✗                          | 25 NOV 2024 |
| SBTC-DORIS        | SBTYC-DORIS        | Microsoft Windows 11 Pro 10.0.26100                  | ✓          | SBTC-DORIS\DORIS              | 5CD4462C3Z    | ✓          | ✓            |                | ✓                          | 20 MAR 2025 |
| SERBTYC-ZAMA      | SERBTYC-ZAMA       | Microsoft Windows 11 Pro 10.0.26100                  | ✓          | SERBTYC-ZAMA\Zama Sokhela     | 5CD4462C3W    | ✓          | ✓            |                | ✓                          | 20 MAR 2025 |

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|-------------------|--------------------|--|------------|------------------------------|----------------|------------|--------------|----------------|----------------------------|-------------|
| SERTIG-SAMUEL     | SERTIG-SAMUEL      | Microsoft Windows 11 Pro 10.0.26200                  | ✓          | SERTIG-SAMUEL\Samuel Angode  | 5CD4462C4T     | ✓          | ✓            |                | ✓                          | 20 MAR 2025 |
| SERGIG-KOINI      | SERGIG-KOINI       | Microsoft Windows 11 Pro 10.0.26100                  | ✓          | SERGIG-KOINI\Winnie Koini    | 5CD1211BWJ     | ✓          | ✓            |                | ✓                          | 09 APR 2025 |
| SERGIG-MORAA      | SERGIG-MORAA       | Microsoft Windows 11 Pro 10.0.26200                  | ✓          | SERGIG-MORAA\Winie Moraa     | 5CD10865L9     | ✓          | ✓            |                | ✓                          | 09 APR 2025 |
| SERGIG-MaryM      | SERGIG-MARYM       | Microsoft Windows 10 Pro 10.0.19045                  | ✓          | SERGIG-MARYM\Mary Mwangi     | 5CG0483Y3      | ✓          | ✓            |                | ✓                          | 27 JUN 2025 |
| SERKAREN-FRONT1   | SERKAREN-FRONT1    | Microsoft Windows 11 Pro 10.0.26100                  | ✓          | SERKAREN-FRONT1\Front Office | 4CE219BF3Q     | ✓          | ✓            |                | ✓                          | 05 AUG 2025 |
| SERKIT-FRONTDESK1 | SERKIT-FRONTDESK1  | Microsoft Windows 11 Pro for Workstations 10.0.26200 | ✓          | SERKIT-FRONTDES\Front desk1  | 4CE331B7B1     | ✓          | ✓            |                | ✓                          | 12 AUG 2025 |
| PSSurface         | PSSurface          | Microsoft Windows 11 Enterprise 10.0.26100           | ✓          | AzureAD\Petra Somen          | 0F37MVD25173GT | ✓          | ✓            |                | ✓                          | 14 AUG 2025 |
| SERGIG-VIOLET     | SERGIG-VIOLET      | Microsoft Windows 11 Pro for Workstations 10.0.26200 | ✓          | SERGIG-VIOLET\Violet Murithi | 5CD245D5C6     | ✓          | ✓            |                | ✓                          | 19 AUG 2025 |
| SERTIG-LENOX      | SERTIG-LENOX       | Microsoft Windows 11 Pro for Workstations 10.0.22631 | ✓          | SERTIG-LENOX\Lenox           | 5CD245D590     | ✓          | ✓            |                | ✓                          | 19 AUG 2025 |
| SERGIG-ESTHER     | Gigiri             | Microsoft Windows 11 Pro 10.0.22621                  | ✓          | SERGIG-ESTHER\Esther         | 5CD10865QX     | ✓          | ✓            |                | ✓                          | 22 AUG 2025 |
| SERGIG-JACK       | SERGIG-JACK        | Microsoft Windows 11 Pro 10.0.26200                  | ✓          | SERGIG-JACK\Jack             | 5CD2026518     | ✓          | ✓            |                | ✓                          | 22 AUG 2025 |
| SERKIT-LYNN       | SERKIT-LYNN        | Microsoft Windows 11 Pro for Workstations 10.0.22621 | ✓          | SERKIT-LYNN\Lynn             | 5CD231JS9L     | ✓          | ✓            |                | ✓                          | 22 AUG 2025 |
| SERKRN-VIVIAN     | SERKIT-GILBERT     | Microsoft Windows 11 Pro 10.0.22631                  | ✓          | SERKRN-VIVIAN\Vivian         | 5CD216462G     | ✓          | ✓            |                | ✓                          | 22 AUG 2025 |

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|-------------------|--------------------|--|------------|--|---------------|------------|--------------|----------------|----------------------------|-------------|
| SERGIG-CHARLES    | SERGIG-CHARLES     | Microsoft Windows 11 Pro for Workstations 10.0.22631 | ✓          | SERGIG-CHARLES\Charles                 | 5CD4024C83    | ✓          | ✓            |                | ✓                          | 26 AUG 2025 |
| SERKAREN-FRONT2   | SERKAREN-FRONT2    | Microsoft Windows 11 Pro for Workstations 10.0.26200 | ✓          | SERKAREN-FRONT2\SPAKAREN               | 4CE219C59Y    | ✓          | ✓            |                | ✓                          | 23 OCT 2025 |
| SERTIG-FRONTDESK1 | SERTIG-FRONTDESK1  | Microsoft Windows 11 Pro for Workstations 10.0.26200 | ✓          | SERTIG-FRONTDES\SE<br>ERTIG-FRONTDESK1 | 4CE336C5WB    | ✓          | ✓            |                | ✓                          | 24 OCT 2025 |
| SERTIG-FRONTDESK2 | SERTIG-FRONTDESK2  | Microsoft Windows 11 Pro for Workstations 10.0.26200 | ✓          | SERTIG-FRONTDES\F<br>RONTDESK2         | 4CE338DDT0    | ✓          | ✓            |                | ✓                          | 24 OCT 2025 |

\*Please note: Build date is based on the BIOS release date. While this is the best metric available, the data should not be treated as definitive since it is not always available