



Executive Summary Report

Description: This report shows the health of the delivered Managed Services.

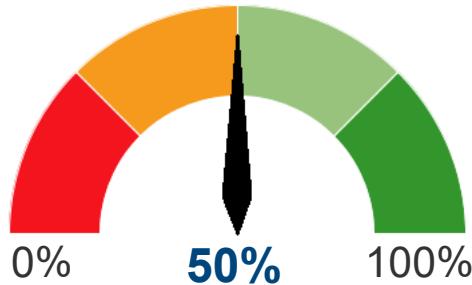
Create Date: 05 FEB 2026 09:18 (EAT)

Sites: REA Vipingo Planatations Ltd.

Devices: 46

SUMMARY

The Overall score represents the overall health of the network. The score is influenced by the results of different services that are delivered below.



Services Delivered	Score
Asset Management	97%
Monitoring	62%
Patch Management	19%
Software Management	0%
Antivirus	76%
Average Score	50%

Asset Management

The Asset Management score represents the capability of the network to function as is required by today's standards. Compliancy checks are made against the device to ensure devices meet the set criteria. Included in the checks are Warranty Status, Disk Capacity, Memory Capacity and if the Operating system is still supported.

Monitoring

The Monitoring score is influenced by the open monitoring alerts for the network. The total number of open alerts influence the score, a higher priority is reflected by a increased weight in the calculation. A lower score means that issues are seen but have not yet been resolved.

Patch Management

Regularly installing Microsoft Updates is essential for keeping the network secure. The Patch Management score represents the current state of Microsoft Updates in the network.

Patch Management

Keeping commonly used 3rd party software applications updated significantly helps keeping the network secure. Attackers often try to exploit security vulnerabilities in these applications. This score indicates the compliance level of the managed devices.

Antivirus

An Antivirus product on all devices is essential for keeping the network protected against malware and other threats. The Antivirus Score represents if the Antivirus solution is installed, running and up to date on all devices.

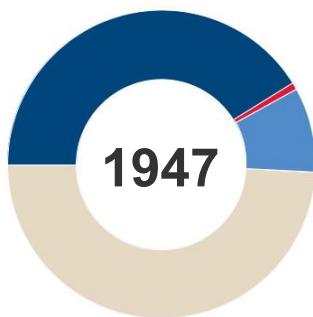
Proactive Maintenance

Any network requires proactive maintenance to ensure its availability, security and performance. The report contains a list of regularly scheduled automated activities. No score is calculated based on these activities.

ASSET MANAGEMENT (97%)

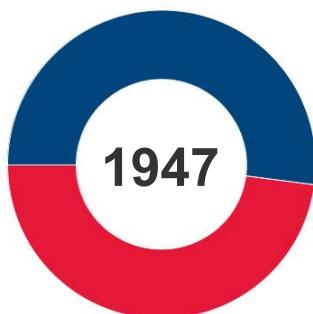
Device Type	Total Managed	Added Last 30 Days
Desktop	42	0
Laptop	3	0
Server	1	0
Total	46	0

Device Health Check	Passed	Failed	Score
Devices must have at least 15% free space on System Drive	45	1	97%
Devices must have at least 3.8 GB of memory installed	44	2	95%
Windows Devices OS must be supported by Microsoft <i>Unsupported devices are those running Windows 8.1 and under or Windows Server 2012/2012R2 and under.</i>	45	1	97%
Device must be within warranty	0	0	100%
Average			97%

MONITORING (62%)**Total Alerts by Priority**

- Critical: 14
- High: 801
- Moderate: 174
- Low: 0
- Information: 958

Alert Priority	Raised	Resolved	Unresolved	Score
Critical	14	14	0	100%
High	801	28	773	3%
Moderate	174	14	160	8%
Low	0	0	0	100%
Information	958	958	0	100%
Average				62%

Total Alerts by Device Type

- Unresolved: 933
- Resolved: 1014

Device Type	Raised	Resolved	Unresolved
Desktop	1644	772	872
Laptop	253	203	50
Server	50	39	11
Total	1947	1014	933

Top 5 Servers by Alerts

Device Name	Description	Critical	High	Moderate	Low	Information
SERVER2025	REA-SERVER2025	14	28	8	0	0

Top 5 Other Devices by Alerts

Device Name	Description	Critical	High	Moderate	Low	Information
DWA-BIOMASS	DWA-Biomass	0	147	0	0	258
DWA-PRODUCTION	DWA-PRODUCTION	0	138	1	0	146
DWA-GEORGE-PAYROLL	DESKTOP-GAH2GD4	0	50	0	0	130
DWA-HORTICULTURE	DWA-HORTICULTURE	0	48	1	0	127
DWA-JOHNMUNYOKI	DWA-JOHNMUNYOKI	0	23	0	0	151

PATCH MANAGEMENT (19%)

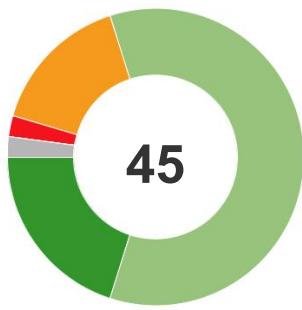
Server Patch Status



- █ Fully Patched: **0**
- █ Approved Pending: **0**
- █ Install Error: **1**
- █ Reboot Required: **0**
- █ No Data: **0**
- █ No Policy: **0**

Total	Fully Patched	Score
1	0	0%

Workstation Patch Status

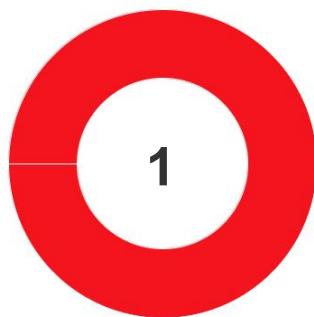


- █ Fully Patched: **9**
- █ Approved Pending: **27**
- █ Install Error: **7**
- █ Reboot Required: **1**
- █ No Data: **0**
- █ No Policy: **1**

Total	Fully Patched	Score
45	9	20%

SOFTWARE MANAGEMENT (0%)

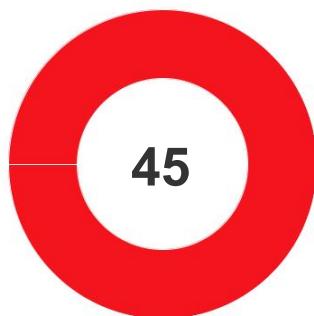
Server Software Status



- Compliant: **0**
- Not Compliant: **1**
- Unmanaged: **0**

Total	Compliant	Score
1	0	0%

Workstation Software Status

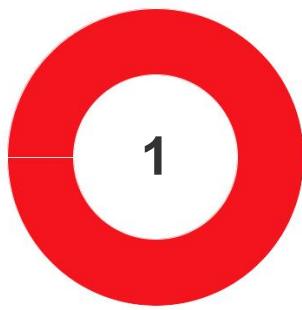


- Compliant: **0**
- Not Compliant: **45**
- Unmanaged: **0**

Total	Compliant	Score
45	0	0%

ANTIVIRUS (76%)

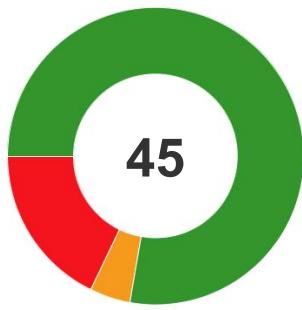
Server Antivirus Status



- █ Running and Up to Date: **0**
- █ Not up to date: **0**
- █ Not Running: **1**
- █ Not Detected: **0**

Total	Up to date	Not up to date	Not Running	Score
1	0	0	1	0%

Workstation Antivirus Status



- █ Running and Up to Date: **35**
- █ Not up to date: **2**
- █ Not Running: **8**
- █ Not Detected: **0**

Total	Up to date	Not up to date	Not Running	Score
45	35	2	8	77%

PROACTIVE MAINTENANCE

No Data