

CHIARAMAIL PRIVACY POLICY

Updated August 18, 2014

At ChiaraMail Corporation (the “*Company*”), your privacy is very important to us. The purpose of this privacy policy (this “*Policy*”) is to provide you with a description of the types of information we collect about you when you visit the ChiaraMail web site located at <http://www.chiaramail.com>, and associated sub-domains (the “*Site*”) and download and install our Envelope-Content Splitting (ECS) software or any platform extension application or installer application (collectively, the “*Software*”), and how we use that information. By visiting or using the Site and/or Software or using the Services (defined below), you agree to the provisions of our [End User License Agreement](#) and this Policy. If you do not agree to the terms of this Policy, please do not use or access the Site or the Software or use the Services.

Information We Collect

The Software allows you to have greater control over your email, by splitting the content of your email from the sending instructions (the “*Services*”). When you download the Software and register for an account, we ask you to provide certain personally identifiable information, including your name and email address and other information from which your identity is or may be discernible (your “*Account Information*”). We collect Account Information for authentication purposes when you send or receive emails. When you send an email using the Services, the content of your email, including any content pointers (collectively, “*Content*”), is transmitted and stored on our ECS Server. **While we try to provide a secure environment for your Content, we cannot guarantee that Content uploaded to our ECS Server is absolutely secure. No highly sensitive information, such as credit card numbers or regulated data, should be sent using the Services without being encrypted first using the Encrypt content feature.** Your Content will remain stored on our ECS Server until you delete it. If you are unable to access your account to delete your Content, please contact us at extension_support@chiaramail.com.

Disclosure of Information

We do not sell or rent your Account Information or Content to third parties who are not affiliates of the Company. We may share Account Information or Content with third party affiliates of the Company, including strategic alliance affiliates and third party service providers, who assist us in providing the Services. These third party service providers have entered into agreements with us that require that they protect and maintain the confidentiality of your Account Information and Content, and not share or use such information for their direct marketing purposes or any purpose other than to provide you with the Services.

We disclose information that we, in good faith, believe is appropriate to cooperate in investigations of fraud or other illegal activity, or to conduct investigations of violations of our End User License Agreement and in response to a subpoena, warrant, court order, levy, attachment, order of a court-appointed receiver or other comparable legal process, including subpoenas from private parties in a civil action. If the subpoena seeks information about an identified user or limited group of users, we’ll make reasonable business efforts to contact the user(s) before providing information to the party that requests it. We cannot guarantee that we will be able to contact the user(s) in all cases, whether because of a time limit, court order, inability to effectively contact a user, or for any other reason. We may disclose information to your agent or legal representative (such as the holder of a power of attorney that you grant, or a guardian appointed for you).

CHIARAMAIL PRIVACY POLICY

Account Security

Your content server password is provided to you by ChiaraMail when you register for an account. You are responsible for maintaining the security of your password. You are solely responsible for any and all activities that occur under your account. If you believe someone else has obtained access to your password or that an unauthorized access has already occurred, please change your content server password immediately by logging in to your account at <https://www.chiaramail.com/login.jsp>.

Children's Privacy

This Site and our Services are not directed to person under the age of 13 and the Software should not be downloaded by any person under the age of 13. If you become aware that your child has provided us with personal information without your consent, please contact us at extension_support@chiaramail.com. We do not knowingly collect or solicit information from, market to or accept services from children. If we become aware that a child under 13 has provided us with personal information, we take steps to remove such information and terminate the child's account.

Effective Date; Policy Changes

Each time you use the Site or Software, the current version of the Policy will apply. Accordingly, when you use the Site or Software, you should check the date of this Policy (which appears at the top of the Policy) and review any changes since the last version. Our business changes frequently and this Policy is subject to change from time to time. Unless stated otherwise, our current Policy applies to all information that we have about you. We will not materially change our policies and practices to make them less protective of customer information collected in the past without the consent of affected customers.

Governing Law; Notice to California Residents

This Policy is governed by the laws of the State of California, U.S.A. without giving effect to any principles of conflict of law. Please note that our Services are designed for compliance with United States data privacy and security regulations and our servers are located in the United States. The United States and other countries have not harmonized their privacy regulations. We have written this Policy to satisfy United States regulations and the users of the Software and Services agree to that level of privacy protection.

Contact Us

To contact us with your questions or comments regarding this Policy or the information collection and dissemination practices of the Site or Software, please email us at extension_support@chiaramail.com or visit our [Contact page](#). To see the End User License Agreement that applies to the Site and Software, [click here](#).

All trademarks, service marks, and other proprietary materials herein are the property of ChiaraMail Corporation, 2013. All rights reserved.