

Tomislav Kućar
Draga Baščanska n
51522 Baška

30 November, 2017

Customer Service
PIMORONI LTD.
2 Manton Street,
Sheffield, S2 4BA,
United Kingdom

Subject: Pi Zero W Starter Kit (order number: 19239107)

To Whom It May Concern:

I am unhappy with Pi Zero W Starter Kit, which was purchased over your website on November 14th. The problem is that mini-HDMI slot shield has indentation which makes it unusable. I have tried to straighten the shield but it's no good, the port is broken. There are also visible damage marks on the box and on the other parts I have received.

I would very much like your help by either sending me a new board or giving me a refund. Obviously, the Pi is unusable in this state.

Enclosed are the board itself, pictures of unopened, damaged package and parts. I have also sent you a copy of the receipt. I look forward to receiving your reply within the next two weeks.

Sincerely,

A handwritten signature in black ink, appearing to be 'Tomislav Kućar', with a stylized flourish at the end.

Tomislav Kućar.