# Peter W. Fairley

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Website

https://framples.github.io/PeterFairley

GitHub https://github.com/framples

Upon leaving the health insurance industry I decided that it was time to pursue something that I've always thought to be fun and challenging: **coding**. I'm new to the industry but I'm eager to get started. In my limited time learning the ins and outs of web development I've found that I made the right decision in pursuing a job in development - I love it.

### **Education**

2019-06 - present

#### University of Minnesota - Full Stack Flex

24-week Full Stack flex course -- A rigorous and fast-paced course that covers both the theory and application of web development.

Skills Learned: Java, JavaScript, React.js, MySQL, MongoDB, Node.js(Express, MERN), Git/GitHub, HTML5, CSS, JQuery, Bootstrap, Data Structures & Algorithms, Quality Assurance.

2008 - 2012

University of Minnesota, Psychology, BA

## **Experience**

2017-05 - 2018-12

#### Sales Development Representative

Gravie, Sales/Marketing Department

- Engaged and generated interest in Gravie through strategic outreach to businesses throughout the country.
- Evaluated campaign effectiveness including content, subject lines, etc. to refine and improve upon current success.
- Managed all inbound leads by following up for additional information and organizing within CRM.
- Identified and pursued new ways to reach specific target markets associations, affiliations, and existing employer groups.
- Implemented and trained team on new software: SalesForce, Act-On, Fuze, & MonsterConnect.

2016-04 - 2017-05

#### Advisor

Gravie, Client Services Department

- Assisted members in understanding their health insurance policy coverage options and available subsidies, if applicable.
- Reviewed policy details, comparing coverage options and selecting a health insurance option most suited to their needs and helped members enroll.
- Assisted members in managing their payment information and in resolving any payment discrepancies with insurance carriers.
- Resolved and documented member issues accurately and thoroughly; communicated results in a manner that results in an outstanding member experience.

2015-07 - 2016-04

#### Behavioral Health Navigator

HealthPartners, Behavioral Health Department

- Provided network and benefit information for HealthPartners members and patients specifically regarding mental and chemical healthcare.
- Coordinated with HealthPartners Behavioral Health department to ensure members are familiar with authorization process.
- Arranged urgently needed psychiatric appointments for HealthPartners members.
- -Suggested crisis options for patients/members when the need arose.

## Skills

Developer - Java, JavaScript, React.js, MySQL, MongoDB, Node.js(Express, MERN), Git/GitHub, HTML5, CSS, JQuery, Bootstrap, Data Structures & Algorithms, Quality Assurance.

Problem Solving/Troubleshooting - identifying and addressing problems in an efficient and constructive manner

Adaptability - able to change gears and focus quickly to deliver results where we need them Communication and Interpersonal Skills - lead meetings and understand needs and wishes of peers

#### Volunteer

2019-03 - present

#### Minnesota Valley | National Wildlife Refuge

Community Science Project: Nature's Notebook - Track seasonal changes of plants and animals on Phenology Trails.