FRANCESCA RAMUNNO

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SUMMARY AND TECHNICAL SKILLS

- A Bachelor's (BS) in Computer Science graduate working as a Software Development Engineer for Amazon with a passion for technology shown through research projects and hackathons.
- Experience working as a Mathematics & Statistics Tutor, Supplemental Learning (SL)
 Leader and Computer Mentor requiring excellent communication and interpersonal
 skills.

LANGUAGES: Java, Go, Python, C/C#, SQL, Swift, Bash, Haskell, Prolog. **WEB TECHNOLOGIES:** HTML5/CSS3, React, Node, Typescript, JavaScript/JQuery, PHP, Django, Jest, Selenium. **TOOLS:** Git, Docker, Visual Studio Code.

WORK EXPERIENCE (TECHNICAL)

SOFTWARE DEVELOPMENT ENGINEER (August 2020 – Present)

Amazon, Seattle, WA.

- Working on a team of 14 to develop and maintain Java-based microservices for Prime Video's costing and pricing management systems.
- Created an internal tool using React, Typescript, Node, AWS CloudFormation and Lambda used by team members to trace the status of a pricing offer within the service workflow to decrease debugging time for on-calls.

SOFTWARE ENGINEER / SCRUM MASTER (June 2019 – August 2020)

Veritone, Costa Mesa, CA.

 Owning truly full-stack projects end-to-end including design, implementation, testing, deployment and maintenance from UI updates in ReactJS to API and servicelevel updates using GraphQL and NSQ messaging.

SOFTWARE DEVELOPER (May 2018 – Sept 2018)

Greenspace Mental Health, Kelowna, BC.

- Working closely with the dev team to design and build high-quality, responsive software features using HTML5/Sass, JavaScript/JQuery, Bootstrap, Django, and Selenium.
- Participating in an Agile development environment which includes code reviews, weekly scrum meetings, and a highly collaborative environment requiring proficiency with git.

SYSTEM ADMINISTRATOR (May 2016 – Dec 2016)

British Columbia Lottery Corporation, Kamloops, BC.

- Designed and developed a web-based app to increase efficiency of reserving server environments for testing.
- Completed numerous Red Hat Certified System Administrator (RHCSA) courses.

TECHNICAL PROJECTS

RESEARCH PROJECTS

SATELLITE CLUSTERING (2019)

Working with BC Wildfire Services to use K-Means and Agglomerative clustering to visualize clusters of fuel type layers in satellite images which will lead to better allocation of resources during fire season.

DETECTING PHISHING URLS (2019)

Comparing efficiencies of classification algorithms such as Random Forest, kNN, and Decision Tree to classify a given URL as phishing or non-phishing, achieved over 80% accuracy.

HACKATHONS

STARTUP WEEKEND (2017)

Worked on a team of six as team lead to create a prototype and business plan of an app that combines fashion, blogging and online shopping; placed second.

GLOBAL AI HACKATHON (2017)

Worked on a team of eight to create a web-based app that pulls Instagram images and compares their hashtags to the emotions detected utilizing the Microsoft Emotion API.

PROFESSIONAL PROJECTS

WHERE IS MY OFFER - AMAZON (2020)

Created an internal tool used by developers to trace workflow statuses for a given pricing offer to decrease debugging time for on-calls. Used React, Node, Typescript, AWS Lambda and CloudFormation, and introduced > 90% test coverage with Jest.

ENGINE CERTIFICATION - VERITONE (2019)

Designed, developed, tested and deployed a new UI and service to perform a series of checks before onboarding cognitive engines to the platform to ensure they conform to standards. Used SQL, Javascript, ReactJS, Go, NSQ, GraphQL and Docker.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTING SCIENCE (Sept 2013 – April 2019)

Thompson Rivers University, Kamloops, BC

- Major in computing science with co-op.
- TRU Co-op Student of the Year 2018 award recipient.
- Upper-level GPA: 4.08/4.33, Dean's List recognition: Fall 2015, Winter 2018.

WORK EXPERIENCE (OTHER)

MATHEMATICS & STATISTICS TUTOR (Sept 2017 – April 2019)

Thompson Rivers University, Kamloops, BC

 Using strong problem-solving abilities to help students solve a wide range of mathematical problems in courses such as Calculus I/II, Linear Algebra, Statistics, and Discrete Mathematics.

SUPPLEMENTARY LEARNING (SL) LEADER (Jan 2018 – May 2018)

Thompson Rivers University, Kamloops, BC

• Conducting two weekly SL group study sessions for an intro programming course in Java.

VOLUNTEER EXPERIENCE

COMPUTER MENTOR	TUTOR	MENTOR
Kamloops Immigrant Services	TRU Support Lab	Discover the World of I.T. (DWIT)
Sept 2018 – May 2019	Sept 2016 – May 2018	Nov 2016