



# FRANC OTIENO

*Web designer and  
System designer*

## About Me

A motivated, adaptable and responsible computing graduate seeking a position in an IT position which utilizes the professional and technical skills developed through past work experience in this field. I have a methodical, customer-focused approach to work and strong drive to see things to completion.



+254799512195



ofranc929@gmail.com

## LANGUAGE

- English
- Swahili

## EXPERTISE

- Management Skills
- Creativity
- Negotiation
- Critical Thinking
- Leadership

## EXPERIENCE

**Telkom Kenya LTD**  
2021- 2023

Acted as a customer service representative handling customers concerns and ticketing them for further assistance

## EDUCATION

**Zetech University**

Bachelor of Information In Science and Technology  
2020 to date

**PLP Africa**

Software Engineering  
2024 september to 2024 december

## SKILLS SUMMARY

Web design  78 %

Customer Service  81 %