

# FRANCES HO

frances-ho.github.io



duyenko2017@gmail.com



470.435.3708



Atlanta, Georgia



linkedin.com/in/frances-ho-279b64113/



github.com/frances-ho

## SKILLS

### Languages:

- Java
- JavaScript
- SQL
- PHP
- HTML/CSS
- MATLAB

### Others:

- Git
- React.js
- AJAX
- Bootstrap
- Firebase
- MySQL
- Agile/Scrum
- PowerBI

## EDUCATION

### Bachelor of Science / Computer Science

Georgia State University

Atlanta, GA

Expected Graduation – May 2019

Upcoming Computer Science graduate with a strong foundation in Java Object-Oriented programming and experience with utilizing multiple frameworks to build front & back-end applications. Familiar with performing non-technical roles in analytics and project planning in an Agile/Scrum environment.

## EXPERIENCE

### SOFTWARE DEVELOPMENT INTERN

#### ***UPS Capital, Atlanta, GA / May 2018 – August 2018***

- Jumpstart initiatives to revamp UPSC's data warehouse by aiding in setting up Master Data Service to increase IT resources and improve reaction time
- Migrate operational databases from SQL Server Management Studio to Master Data Manager to establish a centralized data hub for data consolidation and standardization to improve business processes and decision making
- Automate data collection on web traffic for ParcelPro.com and perform audience analysis for future page redesign by implementing page tracking using Google Analytics
- Refactor legacy scripts to establish a tracking connection and write JavaScript snippets in an Angular framework to target event tagging
- Utilize the Agile/Scrum methodologies to evenly distribute work and host daily stand-ups to maintain team-wide consciousness
- Collaborate closely with product owner on backlog grooming to keep product backlog relevant and prioritized ensuring acceptance criteria are agreed upon

### STUDENT ASSISTANT

#### ***Georgia State University, Atlanta, GA / October 2017 – January 2019***

- Work in a team to provide IT support for over 18,700 students (e.g. password reset, printing issues, wireless connection, software issues)
- Configure and troubleshoot over 30+ student devices weekly (laptops, tablets, and smartphones) for use with the campus wireless network

## PROJECTS

### ***Burger Builder / January 2019 – Ongoing***

- A mobile responsive React application that allows users to dynamically create a burger with ingredients and in the end, purchase that order.
- Using all EcmaScript 6 features to establish AJAX calls using Axios and implement React router to dynamically render components.

### ***AR Insurance / March 2018***

- HackGSU 2018 State Farm Challenge Winner
- Develop an augmented reality application in 24 hours that aims to improve product offering and customer experience by rendering AR objects using Unity to display potential in-home risks

### ***Shelter Source / March 2018 – May 2018***

- Launch a responsive web page that undertakes the role of a web service to connect needy and homeless Atlantans with charitable organizations around the Atlanta metropolitan area
- Utilize Bootstrap's grid system for mobile responsiveness and multi-platform compatibility.