Frances Ho

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EDUCATION

Georgia State University   Atlanta, GA
B.S. in Computer Science   May 2019
Hope Scholarship Recipient & Dean's List

EXPERIENCE

UPS Capital   Atlanta, GA
Software Development Intern   May 2018 – August 2018
- Jumpstarted Master Data Service solution by migrating a logistic database from SQL Server Management Studio to Master Data Manager
- Generated and applied business rules in MDM to standardize data and ensure the quality and accuracy of master data
- Implemented page tracking using Google Analytics for ParcelPro.com
  - Refactored legacy JavaScript
  - Optimized data collection on website traffic and audience analysis for GA reporting
  - Executed and organized page and event tags using triggers and variables through Google Tag Manager
- Utilized the Agile/Scrum methodologies by participating in daily stand-ups, two-week sprints, retrospectives, and planning poker for story point estimation
  - Collaborated closely with product owner on backlog grooming to keep product backlog relevant and prioritized ensuring acceptance criteria are agreed upon

PROJECTS

AR Insurance - *[github.com/frances-ho/ARInsurance]*   March 2018
Mobile Application
- HackGSU 2018 State Farm Challenge Winner
- Developed an augmented reality application in 24 hours for State Farm that aims to improve product offering and enhance the customer experience
- Rendered augmented reality objects and effects via Unity and Vuforia for image processing, object recognition and animation

Shelter Source - *[github.com/frances-ho/ShelterSource]*   March 2018 – May 2018
Web Application
- Launched a responsive web page that undertakes the role of a web service to connect needy and homeless Atlantans with charitable organizations and other sources of support
- Built the back-end database with MySQL and connected to the front-end via PHP for querying purpose
- Bootstrapped with the grid system for scalable capability on different devices and platforms

TECHNICAL SKILLS

- **Languages (ordered by proficiency):** Java, HTML/CSS,PHP, JavaScript, SQL, MATLAB
- **Utilities:** Git, Bootstrap, Agile/Scrum, MySQL, Visual Studio, IntelliJ, Heroku