



## CONTACTS

 Roma

 francesca.franz.33@gmail.com

 [Linkedin profile](#)

 [Sito web](#)

## LANGUAGE SKILLS

●●●● Italian (Mother language)

●●●● English (C2)

●●●● French (C1)

●●●● Japanese (N2)

## SKILLS

●●●● Office, iWork, G-Suite, Dropbox, iCloud

●●●● Illustrator, Photoshop, InDesign, Canva, Figma, Aegisub, VSCode, Github, Miro

●●●● Windows, MacOS, Linux

●●●● SEO and copywriting

●●●● Social Media (Facebook, Instagram, LinkedIn)

●●●● HTML5, CSS

# FRANCESCA FRANZ

## WORK EXPERIENCE

### Apprenticeship in tax assistance center

CAF MGS | august 2022 - december 2022

- Stress management
- Ability to interact with customers in the correct way depending on the situation
- ISEE, management of INPS services, services of the Municipality of Rome
- Back office
- Interpreter for foreign clients (in English and French)
- Team work
- Payment and cash management

### Translator

Fiverr | october 2020 - october 2021

- Translations of documents from Japanese to Italian (children books covers, generic documents, conversations)
- Translations from French and from English to Italian
- Autonomous management of projects

### JPN-ITA Interpreter

Fondazione Benetton | 22 november 2018

- JPN-ITA interpreter and mediator for a Japanese art curator who had worked with Fondazione Benetton

### Intern

Fondazione Benetton | july 2018 - august 2018

- Interpreter and linguistic and cultural mediator at Gallerie delle Prigioni, during the exhibit "You Say Yesterday I Hear Tomorrow", that housed works by Japanese artists.
- Participation in the drafting of poster boards
- Support for the international gallery team
- JPN/ITA and JPN/ENG conference interpreter
- Front office

## EDUCATION

### UX-UI Design

Start2Impact University | april 2022 - ongoing

- Copywriting; Graphic Design; HTML and CSS; Discovery; Accessibility; Wireframing; User Interface; User Testing
- Creation of practical projects

## CERTIFICATIONS

UX/UI Design - Fastweb Digital Academy (october 2023)

Digital Skills: User Experience - Accenture (march 2022)

## VOLUNTEERING

Member - ESN Venezia and Buddy Program (2015 - 2017)

Tour guide - Torre civica di Castelfranco Veneto (2015 - 2016)

Italian language Tutor - Ass. Amici d'Italia di Kouchi(2015)

## Japanese to Italian subtitling course

Ass. Takamori | 2-3 march 2021

- JPN-ITA audiovisual translation
- Theory and practice of subtitling of a Japanese movie
- Use of Aegisub and Avidemux

## Master in Global Marketing, Communication and Made in Italy

Centro Studi Comunicare Impresa | october 2019 - april 2021

- Tourist Advisor
- Export credit risk management; international trade; marketing; international contract law; internationalization and marketing; e-commerce; communication and social media

## Master's Degree in Languages, economies and institutions of Asia and north Africa, curriculum Japan

Ca' Foscari University | september 2016 - 19 march 2019

- Japanese language (JLPT N2 level)
- Political economy; economic policy; micro and macroeconomics; Japanese law; Japanese political framework; Asian markets management; marketing; international relations; informatics (SEO, Xampp, Wordpress, Altervista)

Thesis: "Article 9 and UN. Aiming to a system of collective security in the 21st century" - 106/110

## Erasmus +

Université Paris Diderot et INALCO | september 2017 - june 2018

- Classes in French and Japanese

## Degree in Languages, cultures and societies of Asia and north Africa, curriculum Japan

Ca' Foscari University | september 2012 - july 2016

- Japanese language
- Cultures, philosophies and literature of Japan
- Economics and management
- Student exchange in Kouchi, Japan (3 months)

## OTHER ACTIVITIES

### Collaborator and linguistic expert

Objectif Sciences International | 23 march 2020 - ongoing

- Translation and proofreading of texts and contents from French to Italian for the ONG's site [www.vacances-scientifiques.com](http://www.vacances-scientifiques.com)

### Member of the press (simulation)

PIMUN | june 2018

- Participation in the Paris International Model of United Nations
- Writing articles, interviews, live documentation of events and conferences