

#### CONTACTS

- Roma
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- https://francescafranz.github.i o/portfolio/

#### LANGUAGE SKILLS

- •••• Italian (Mother language)
- •••• English (C2)
- •••• French (C1)
- •••• Japanese (N2)

#### SKILLS

- •••• Office, iWork, G-Suite, Dropbox, iCloud
- •••• Illustrator, Photoshop,
  InDesign, Canva, Figma,
  Aegisub, VSCode, Github, Miro
- •••• Windows, MacOS, Linux
- ••• SEO and copywriting
- ••• Social Media (Facebook, Instagram, LinkedIn)
- •••• HTML5, CSS

## FRANCESCA FRANZ

#### WORK EXPERIENCE

## Apprenticeship in tax assistance center

CAF MGS | august 2022 - december 2022

- Stress management
- Ability to interact with customers in the correct way depending on the situation
- ISEE, management of INPS services, services of the Municipality of Rome
- Back office
- Interpreter for foreign clients (in English and French)
- Team work
- Payment and cash management

#### **Translator**

Fiverr | october 2020 - october 2021

- Translations of documents from Japanese to Italian (children books covers, generic documents, conversations)
- Translations from French and from English to Italian
- Autonomous management of projects

### JPN-ITA Interpreter

Fondazione Benetton | 22 november 2018

 JPN-ITA interpreter and mediator for a Japanese art curator who had worked with Fondazione Benetton

#### Intern

Fondazione Benetton | july 2018 - august 2018

- Interpreter and linguistic and cultural mediator at Gallerie delle Prigioni, during the exhibit "You Say Yesterday I Hear Tomorrow", that housed works by Japanese artists.
- Participation in the drafting of poster boards
- Support for the international gallery team
- JPN/ITA and JPN/ENG conference interpreter
- Front office

#### **EDUCATION**

### **UX-UI** Design

Start2Impact University | april 2022 - ongoing

- Copywriting; Graphic Design; HTML and CSS; Discovery;
   Accessibility; Wireframing; User Interface; User Testing
- Creation of practical projects

#### CERTIFICATIONS

UX/UI Design - Fastweb Digital Academy (october 2023)

Digital Skills: User Experience - Accenture (march 2022)

#### VOLUNTEERING

Member - ESN Venezia and Buddy Program (2015 - 2017)

Tour guide - Torre civica di Castelfranco Veneto (2015 - 2016)

Italian language Tutor - Ass. Amici d'Italia di Kouchi(2015)

## Japanese to Italian subtitling course

Ass. Takamori | 2-3 march 2021

- JPN-ITA audiovisual translation
- Theory and practice of subtitling of a Japanese movie
- Use of Aegisub and Avidemux

## Master in Global Marketing, Comunication and Made in Italy

Centro Studi Comunicare Impresa | october 2019 - april 2021

- Tourist Advisor
- Export credit risk management; international trade; marketing; international contract law; internationalization and marketing; e-commerce; communication and social media

# Master's Degree in Languages, economies and institutions of Asia and north Africa, curriculum Japan

Ca' Foscari University | september 2016 - 19 march 2019

- Japanese language (JLPT N2 level)
- Political economy; economic policy; micro and macroeconomics; Japanese law; Japanese political framework; Asian markets management; marketing; international relations; informatics (SEO, Xampp, Wordpress, Altervista)

Thesis: "Article 9 and UN. Aiming to a system of collective security in the 21st century" - 106/110

#### Erasmus +

Université Paris Diderot et INALCO | september 2017 - june 2018

• Classes in French and Japanese

# Degree in Languages, cultures and societies of Asia and north Africa, curriculum Japan

Ca' Foscari University | september 2012 - july 2016

- Japanese language
- Cultures, philosophies and literature of Japan
- Economics and management
- Student exchange in Kouchi, Japan (3 months)

#### OTHER ACTIVITIES

## Collaborator and linguistic expert

Objectif Sciences International | 23 march 2020 - ongoing

• Translation and proofreading of texts and contents from French to Italian for the ONG's site <a href="https://www.vacances-scientifiques.com">www.vacances-scientifiques.com</a>

## Member of the press (simulation)

PIMUN |june 2018

- Participation in the Paris International Model of United Nations
- Writing articles, interviews, live documentation of events and conferences

According to law 679/2016 of the Regulation of the European Parliament of 27th April 2016, I hereby express my consent to process and use my data provided in this CV and application for recruiting purposes.