

Family Dinneroo

Dish Analysis

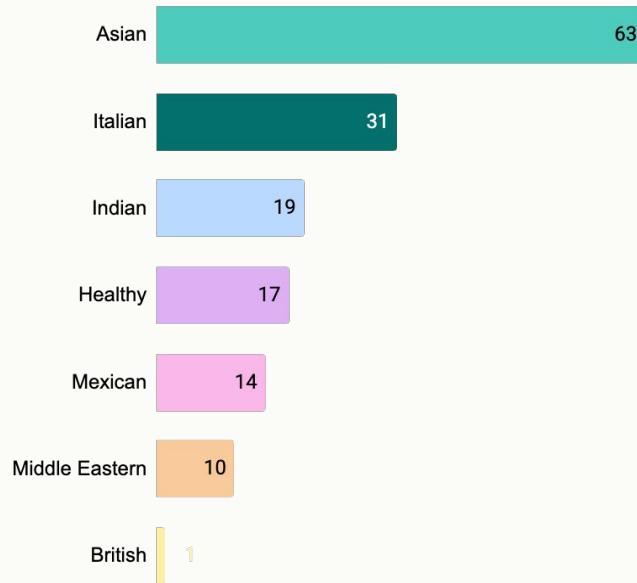
December 2025



In aggregate, we offer c.155¹ Family Dinneroo dishes, with a strong skew towards Asian and Italian cuisines and dish groups

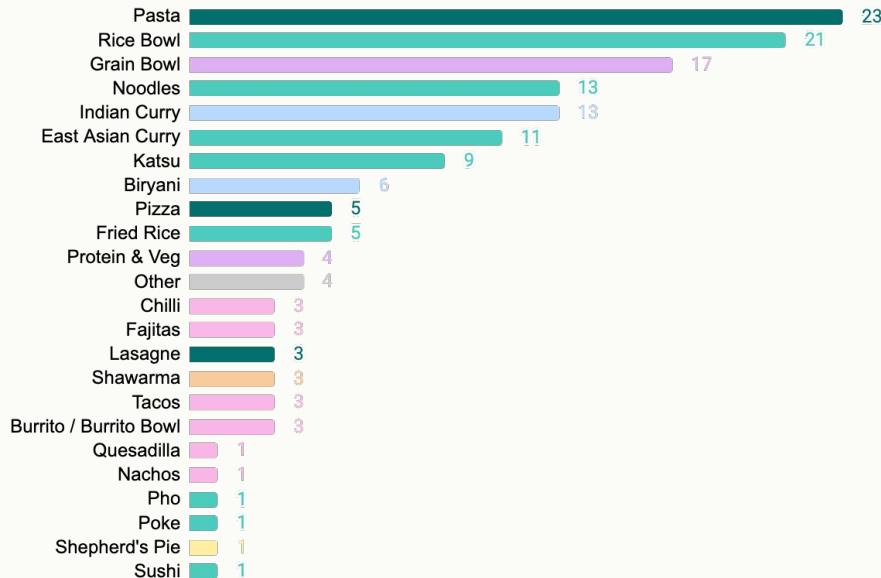
Dish by Cuisine (# Dishes)

As at 12-Dec



Dish by Dish Group² (# Dishes)

As at 12-Dec



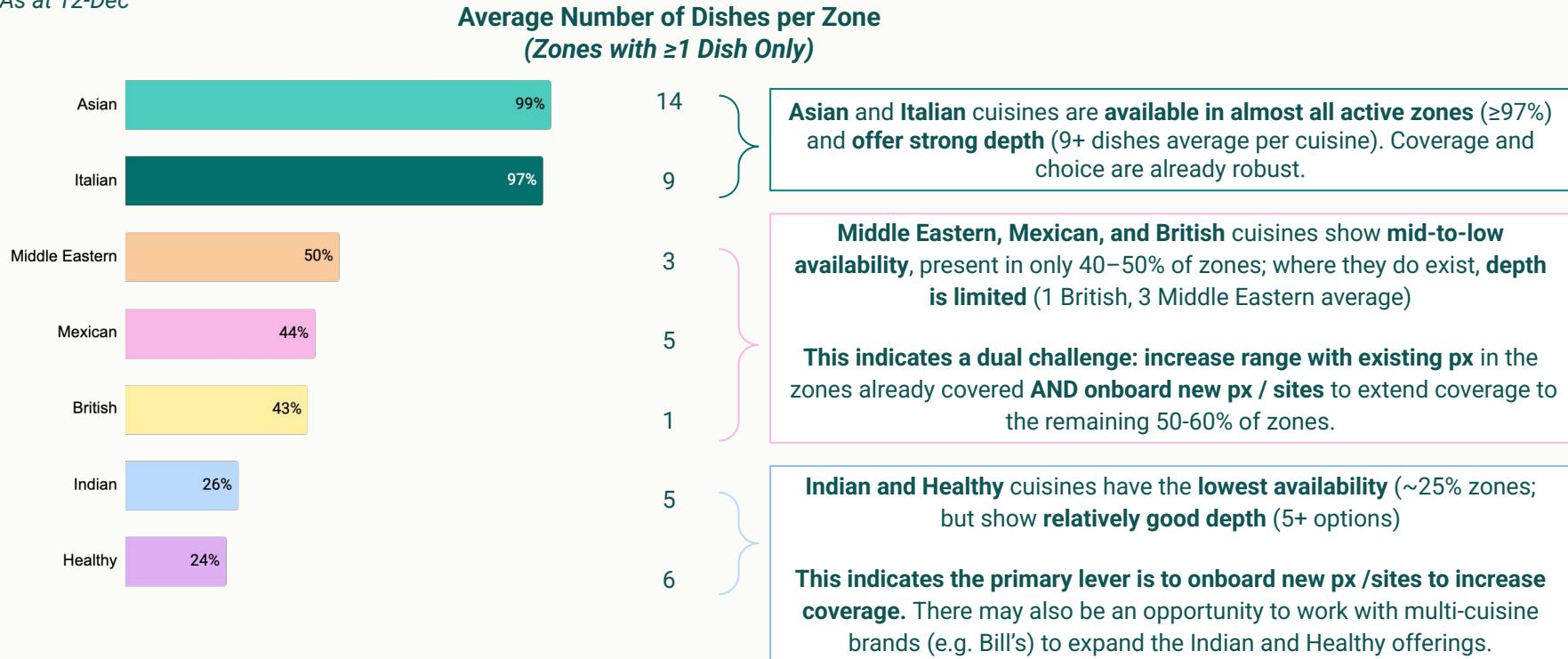
1. Dish counts are based on the number of listed items. Where bundles offer a choice of 2+ distinct dish types (e.g. noodle dishes, rice bowls, or curries), each option is counted as a separate item.

2. Colours indicate the predominant cuisine. This mapping is not one-to-one; e.g. "Grain Bowls" appear under both "Healthy" and "Middle Eastern" cuisines.

At the zone level, Asian and Italian continue to dominate on both breadth and depth of coverage

Zone Cuisine Coverage (% of Active Zones with ≥ 1 Dish per Cuisine)

As at 12-Dec

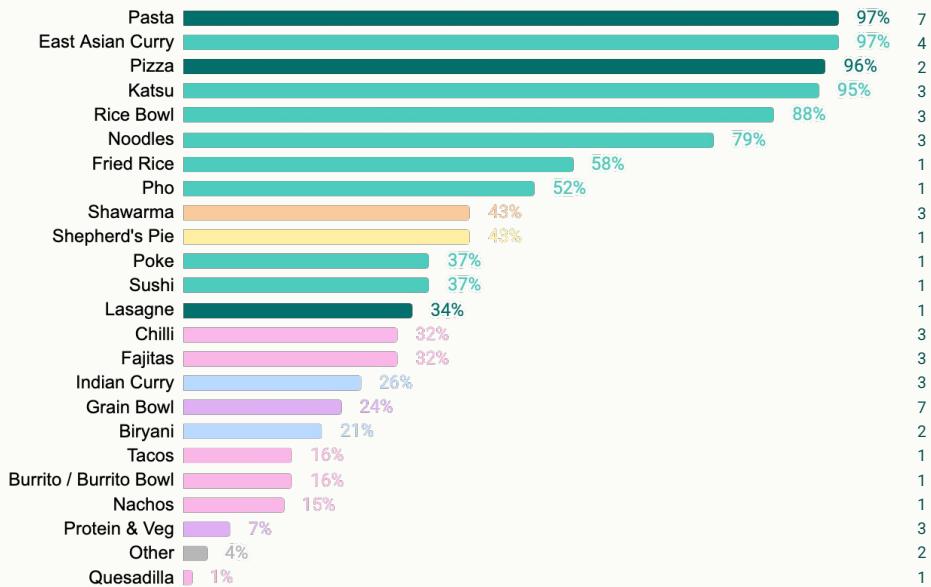


This is reflected at dish level, with East Asian curries, rice, noodles, pasta & pizza well covered, while other dishes remain underrepresented

Zone Dish Coverage (% of Active Zones with ≥ 1 Dish)

As at 12-Dec

Average Number of Dishes per Zone
(Zones with ≥ 1 Dish Only)



Asian and Italian dishes dominate on both breadth and depth of coverage, with particularly strong representation across East Asian curries, katsu, rice bowls, noodle dishes (Asian) and pasta and pizza (Italian)

Dishes like shawarma and shepherd's pie have moderate breadth driven by px like Bill's offering them

Lasagne underperforms relative to other Italian staples, despite being a family favourite

Mexican, Indian, and Healthy dishes show constrained breadth, in part due to the limited geographic footprint of px



We propose a zone MVP of 5+ px, 5+ cuisines, 20+ dishes

5+
Px

5+
Cuisines

20+ Dishes

Fran to fill out rationale with data on RHS
We should have data that shows variety complaints decrease a lot after
20+ dishes, 5+ px, 5+ cuisines



Currently, X zones meet all 3 criteria, with the primary shortfall in cuisine breadth

5+ Px

5+ Cuisines

20+ Dishes

All 3 Criteria

90%

90%

90%

90%

Anna to fill out at end - dummy data

10%

10%

10%

10%

Availability alone is not sufficient - specific dishes also matter; thus, alongside MVP criteria, we have defined a set of minimum dishes by zone

Dish Group	Description	Example Dishes	Requirement
Core Drivers	Dishes with both high customer demand and strong preference	Indian Curry Protein & Veg Noodles	100% coverage of these dishes
Demand Builders	Anna and Fran to fill out at end - once we have the 'final' ratings by dish		
Preference Builders	lower demand (loved by those who try them, but not widely discovered)	Lasagne Fajitas Shawarma	Invest in merchandising to drive demand.

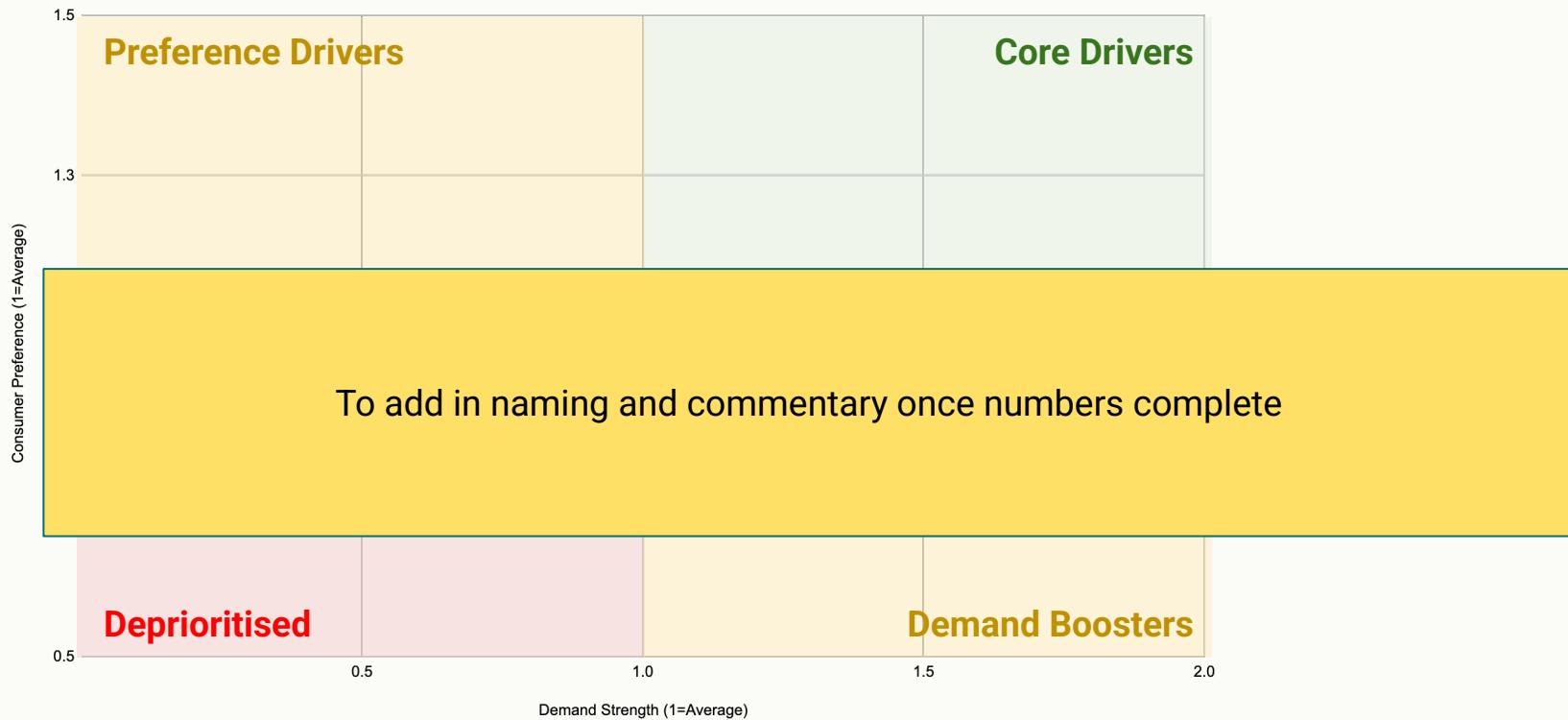


We have grouped dishes by overall attractiveness, using a combination of demand signals and customer preference indicators

Grouping	Measure	Description	Source	Weight	Rationale
Demand Indicators	Average Sales per Dish <i>(Existing Dishes Only)</i>	Total orders for the dish divided by the number of times it is listed (accounting for both variations in dish and number of zones it is listed in).	Looker		Indicates demand for dish, normalised for availability
	% of Relevant Zones Where Dish Ranks Top #5 <i>(Existing Dishes Only)</i>	Percentage of zones in which the dish is a top 5 selling item, considering only zones where the dish is available	Looker		Indicates demand for dish, normalised for both availability and zone-level demand differences (e.g. higher baseline volumes in Core London zones)
	Open-Text Requests for Dish <i>(All Dishes)</i>	[Fran to edit: Number of times a dish is mentioned when customers are asked what they would like to see added]	Post-Launch Survey		[Fran to edit: Captures explicit unmet demand for dish]
Consumer Preference Indicators	Deliveroo Rating <i>(Existing Dishes Only)</i>	Average rating for the dish on Family Dinneroo orders	Looker		Measures overall consumer satisfaction with the dish
	Meal Satisfaction Score <i>(Existing Dishes Only)</i>	Percentage of cx who report being "satisfied" or "very satisfied" with the dish	Post Order Survey		
	Repeat Intent Score <i>(Existing Dishes Only)</i>	Percentage of customers who are "likely" or "very likely" to order the same dish again	Post Order Survey		
	Dish Suitability Rating <i>(New Dishes Only)</i>	[Fran to edit: Suitability score out of 5 based on frequency of consumption, difficulty to cook at home, and desire to see the dish on the app]	Pre-Launch R&I Research		[Fran to edit: Provides early, survey-driven insight into consumer appeal of dish]



We have identified X Core Driver dishes, Y Preference Drivers and Z Demand Boosters; ZZ can be deprioritised





Backup: The data for each indicator was collected, normalised to an index of 1 (where 1=average), and then multiplied by the relevant weighting

	Demand Indicators				Consumer Preference Indicators			
	Average Sales per Dish	% of Relevant Zones Where Dish Ranks #1	% of Relevant Zones Where Dish Ranks Top #5	Open-Text Requests for Dish	Deliveroo Rating	Meal Satisfaction Score	Repeat Intent Score	Dish Suitability Rating
Dishes on Dinneroo	Pasta	8	1%	25%	4.2	78%	74%	2.5
	Rice Bowl	29	11%	41%	4.4	84%	77%	2.5
	Grain Bowl	21	4%	18%	4.7	86%	90%	2.5
	Noodles	28	2%	37%	4.5	88%	88%	2.5

Update with final data

Dishes on
Dinneroo

Fried Rice	41	4%	17%	4.3	79%	81%	2.3
Protein & Veg	44	6%	44%	4.4	71%		3.5
Chilli	6	0%	5%	3.8			3.3
Fajitas	9	2%	12%	4.2	96%	100%	2.5
Lasagne	13	4%	22%	4.6	77%	75%	3.3
Shawarma	10	1%	10%	4.5	90%	86%	2.5
Tacos	7	0%	18%	4.1			3.2
Burrito /							

Demand Strength	Consumer Preference
0.6	0.9
1.2	1.0
0.7	1.0
1.2	1.0
2.9	1.1
0.9	1.0
1.2	1.0
2.5	1.0
1.0	0.9
1.0	1.0
1.6	0.9
0.2	0.9
0.4	1.1
0.6	0.9
0.3	1.0
0.4	0.9

Add commentary explaining what we're seeing



Very few zones meet these dish-level criteria today, highlighting a material gap in our ability to meet consumer demand

Anna to fill out at end - once we have the 'final' ratings by dish



Several high level themes emerge

Anna and Fran to fill out at end - once we have the 'final' ratings by dish



To strengthen dish supply, we can broaden the range with existing partners, but we will also need to onboard new ones

Wagamama									
PizzaExpress									
Pho									
Bill's									
Giggling Squid									
Prezzo									
Itsu									
Bella Italia									
Las Iguanas									
Iro Sushi									
Banana Tree									
LEON									
Dishoom	18%			^					
Kokoro	17%	x							
Zambrero UK	15%					x			

Anna to neaten and add commentary

Purpose = to show there are very few brands that have a lot of coverage AND can do multiple cuisines (basically bills and leon)

Therefore we can work with existing px, but we also need to onboard new px



Against each dish, we have mapped the coverage gaps and next steps (this can also be seen at the zone level [HERE](#))

		Demand Strength	Consumer Preference	Coverage Gap	Next Steps
	South Asian / Indian Curry	2.9	1.1	74%	Work with Bills, Leon to introduce curry menu Add new Indian rx

Core Drivers

more similar

Preference Dr

le available

Demand Boo

tein and veg

To fill in once we've done groupings
For each group show the coverage gap and suggest next steps

Pasta	0.6	0.9
Tacos	0.4	0.9
Chilli	0.2	0.9
Burrito / Burrito Bowl	0.1	#DIV/0!

Deprioritised

3%	Deprioritised
84%	Deprioritised
68%	Deprioritised
84%	Deprioritised



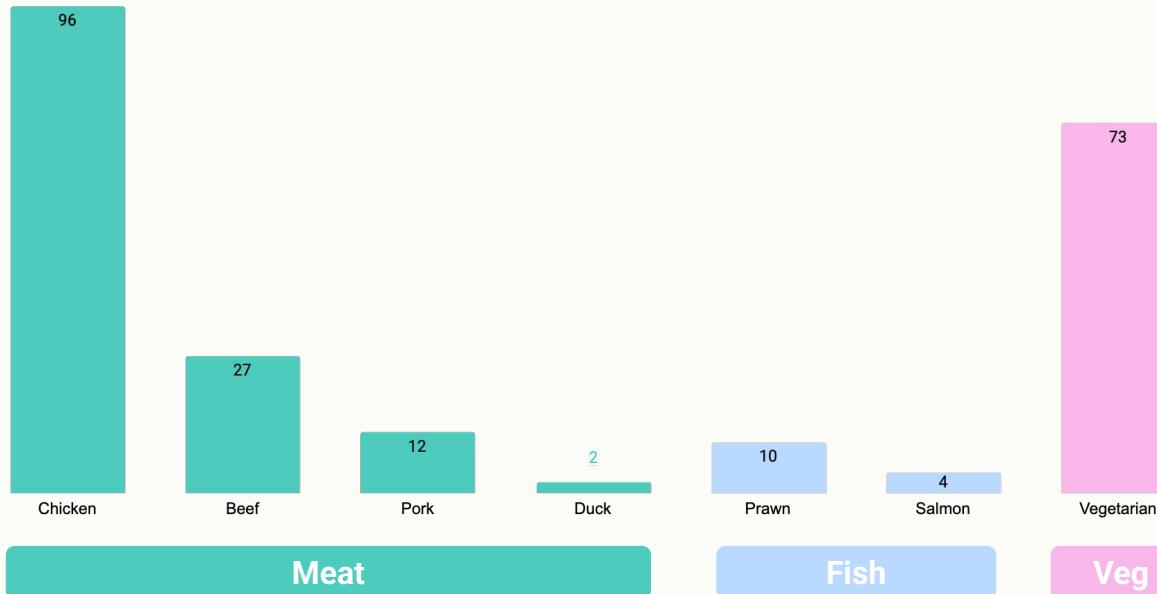
Appendix >>>



Chicken options dominate, while other meats, fish, and vegetarian choices are less well represented

Dish by Protein / Vegetarian Option (# Dishes)

As at 12-Dec



1. Sums to >155 as certain dishes offer >1 protein / vegetarian option