



POLITECNICO MILANO 1863

COMPUTER SCIENCE AND ENGINEERING

TECHNOLOGY REPORT ON SIGNAL FOR HELP EMPOWERMENT CENTRE WEBSITE

HYPERMEDIA APPLICATIONS

LINK TO THE WEBSITE

LINK TO THE REPOSITORY

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Chapter 1

Il Gruppo Del Sito

1.1 Group Name

The name of our group is "Il Gruppo Del Sito".

1.2 Group Composition

The team is composed by 3 members:

- ▷ Simone Callegarin (10676880) - simone.callegarin@mail.polimi.it
- ▷ Carlo Prestifilippo (10698268) - carlo.prestifilippo@mail.polimi.it
- ▷ Francesco Tarantino (10792896) - francesco2.tarantino@mail.polimi.it

1.3 Github Repository

Here's the link to the Github Repository of the website: <https://github.com/francescotarantino/Hypermedia-Applications-Project-2024>

1.4 Website

Here's the link to the website: <https://she-centre.vercel.app/>

1.5 Our division of work

We dynamically allocated the required tasks between us in order to optimise the workflow. Francesco Tarantino took care of developing the full back end while the whole team jointly designed the Content Tables, Abstract Pages and Initial Wireframes. After the design choices were settled, each team member developed

individually some of the pages and some of the components, while ensuring uniformity between the work and cross-checking periodically to assess the advancement of the project and the work still ahead.

- **Simone Callegarin:** Header, Footer, Chatbot, About Us, website content
- **Carlo Prestifilippo:** Home page, Activities, Services, Projects, Contact Us, Palette, Visual Identity
- **Francesco Tarantino:** Our Team, Single Activity page, Single Person page, transitions, responsiveness

To version control the group work git was used, maintaining two active branches: a development branch that kept track of each commit, and a main branch that was updated every time the members agreed to finalise some portion of the website. After the website was completed, the reports were compiled, and each team member took care of reporting some of the work done: the technology report was mostly curated by Francesco Tarantino, with Simone Callegarin taking care of the "Conversational Interface" section. The design report, instead, was curated as follows:

- **Simone Callegarin:** C-IDM diagram, Content in the Small Tables, Interaction Scenarios, DB design, Conversational Interface, Abstract Pages, Prompt Engineering
- **Carlo Prestifilippo:** Abstract, Final Commented Screenshots, Visual Design Choices, Wireframes

Chapter 2

Documentation

2.1 Brief Description of the Project

The focus of the project is the design and development of a website for SHE Centre, a non-profit centre that focuses on supporting women facing domestic violence. The primary goal of the website is to enhance the centre's online presence by providing information about its activities, people, and contact details.

The website is implemented using Nuxt, a framework built on top of Vue.js, and utilizes Typescript to improve code quality and maintainability. It is also designed to be responsive, accessible and optimized from a SEO perspective, following the best practices in web development.

In addition to the website's core functionality, a conversational interface in the form of a chatbot assistant is also featured. The chatbot is designed to provide general information and initial support for women in need.

2.2 Hosting services

2.2.1 Backend

Since the website needs to retrieve data from a database, it is essential to develop a backend infrastructure. The backend has to store all the dynamic information that are displayed on the website, as well as all of the related assets.

The project backend is built using Supabase, a cloud platform that provides, among other services, a Postgres Database and a Storage service.

Supabase has been used in combination with the Nuxt Serverless functionality to implement an API that was used to populate the site.

2.2.2 Frontend

The project is deployed on Vercel, a *Platform-as-a-Service* that provides static and server-rendered website hosting. It enables easy and automatic deployment from

GitHub repositories and provides automatic scaling and a global CDN to optimize performance.

The rendering mode chosen is Server-Side Rendering (SSR), as specified in the `nuxt.config.js` file. This allows to modify the dynamic content without having to rebuild the entire website (as would be the case with Static Site Generation). Additionally, it enables to dynamic generate pages on the server-side, resulting in faster initial page loading times and improved SEO compared to the Client-Side Rendering (CSR) technique.

2.3 Project structure

2.3.1 Server endpoints

As mentioned beforehand, all the API endpoints are implemented using Nuxt's server framework and are placed in the `server/` directory. Each endpoint has the default suffix `/api` and returns a JSON object.

- **GET /projects**
Retrieves all the projects from the database and returns a list with the following attributes: `id`, `name`, `abstract`, `main_image`.
- **GET /projects/[id]**
Returns all the information of the project identified by the provided `id`. The returned attributes are: `id`, `name`, `abstract`, `description`, `main_image`, `other_images`, `main_responsible`, `people_involved`. Basic information of the main responsible and the people involved are also included in the response: `id`, `name`, `surname`, `email`, `picture`.
- **GET /services**
Analogous to `/projects`.
- **GET /services/[id]**
Analogous to `/projects/[id]`. It also includes peculiar information about the specified service: `service_hours`, `service_hours_description` and `service_testimonials` (which is a list of objects composed by `name`, `comment`, `date`).
- **GET /people**
Retrieves all the people from the database and returns the list with the following attributes: `id`, `name`, `surname`, `main_role`, `bio`, `picture`.
- **GET /people/[id]**
Returns all the information of the person identified by the provided `id`. In addition to the attributes returned by the previous endpoint: `birthdate`, `city`, `email`, `hobbies`, `main_expertise`, `languages`, `job_experiences`,

educations. A list with basic information of the services and projects in which the person is involved is also included.

- **POST /chatbot/thread**
This endpoint creates a new thread for the chatbot, relaying the request to the corresponding OpenAI API endpoint. It returns the `threadId`, that will be used to send and retrieve messages from the conversation with the assistant.
- **POST /chatbot/[threadId]/sendMessage**
This endpoint creates a message on behalf of the user in the thread identified by the provided `threadId`. Then, it runs the assistant on the thread to generate a response. A `runId` is returned to the client.
- **GET /chatbot/[threadID]/readMessage/[runID]**
Returns the status of the run `runID` in thread `threadID`. If the run status is `completed` (e.g., a response is generated), it will also return the message generated by the assistant.

All images are returned as objects with the following properties:

- `label`: description of the image that can be used in the HTML `alt` attribute;
- `path`: the URL of the image.

The images are stored in a public Supabase Storage bucket.

2.3.2 Pages

Each page of the website is located in the `pages/` directory to take advantage of the Nuxt's routing system. The page layout is defined in the `layouts/default.vue` file.

The pages are organized as follows:

- **Home (/)**
The homepage of the website. It contains basic information about the centre, its values, the most important activities, and links to other sections of the website. It also includes a carousel of people that work in the centre.
- **About Us (/about-us)**
It provides in-depth information about the centre, its opening hours, the location (displayed with a map), the directive board and its history.
- **Activities (/activities)**
 - Projects (/activities/projects)**
 - Services (/activities/services)**These pages outline the various services and projects that the centre offers. In the activities pages, both projects and services are presented together,

and the user can search for a specific activity using the search bar. Each project/service is represented by a card that contains the name, a brief description, and a representative image. The card is clickable and redirects to the project/service page.

- **Project page** (/activities/projects/[id])
Service page (/activities/services/[id])
The page of an individual project/service. It contains detailed information about the project/service and the people involved. The page also includes a gallery of images related to the project/service.
- **Our Team** (/team)
A page that lists all the people that work in the centre. Each person is represented by a card that contains a picture, the name, the role, and a short bio. The card is clickable and redirects to the person's page.
- **Person page** (/team/[id])
The page of an individual person. It contains detailed information about the person, including their bio and the projects/services they are involved in.
- **Contact Us** (/contact-us)
The contact page of the website. It contains a contact form that allows the user to send a message to the centre (see section 2.7.3).

An `error.vue` page is defined in the root of the project to override the Nuxt's default error page.

2.4 Project dependencies

The project uses some external libraries to simplify the development and the styling of the website.

The dependencies, other than the ones required by Nuxt to function properly, are:

- **Supabase** (@nuxtjs/supabase)
This library provides an easy way to connect to the Supabase database instance. It is used in the server endpoints implementation to fetch the requested data.
- **TailwindCSS** (@nuxtjs/tailwindcss)
TailwindCSS is used to style the website in a simple and effective way, since it provides a set of classes that can be used to style all the components of the website.

In its configuration file (`tailwind.config.js`), located at the root of the project, the palette of colours used in the website is defined, as well as the main font family and some other simple extensions.

- **Heroicons** (@heroicons/vue)
Heroicons is a small set of SVG icons used in some components of the website.
- **Nuxt Fonts** (@nuxt/fonts)
This library takes care of automatically importing the font used in the website (*Outfit*) from Google Fonts, in order to avoid the usage of external resources.
- **Leaflet** (@nuxtjs/leaflet)
Leaflet library is used by the **Map** component to display a simple dynamic map. More information about the component can be found in the following sections (2.5, 2.7.2).

2.5 Components implemented

The project includes a set of reusable components, located in the `components/` directory. All components follow the Vue's Composition API pattern.

- **ActivityCard** (Figure 2.1)
This component is used to display a card with basic information of an Activity, such as its name, a short description, and its type (*Project* or *Service*). The card is clickable and redirects to the corresponding activity page.
Props:
 - `activity` - The Activity to display in the card.
 - `type` (optional) - The type of the activity (either *project* or *service*). If not provided, it will be obtained from the activity.
 - `showTypeLabel` (optional) - Whether to show the type label of the activity on the top right-hand corner
 - `starLabel` (optional) - The label to show in the star on the top left-hand corner when hovering the card. If not provided, the star will not be shown.

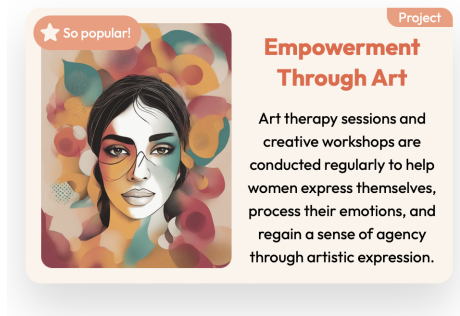


Figure 2.1: ActivityCard component

- **ActivityHeader, ActivityDescription, ActivityPeople**

These components are used in both the Project and Service detail pages to display, respectively: the header of the page (name, short description, main image, responsible), the detailed description of the activity with a gallery of images, and the people involved in the activity.

Props:

- `activity` - The Activity to display in the component.

- **AppChatbot**

This component is used to display the chatbot interface on the website. It includes a floating button that is always visible at the bottom right-hand corner of the page (Figure 2.2), and a chat window where the user can interact with the assistant (Figure 2.3).

The component handles the communication with the server to create a new chat thread, send a new message, and retrieve the assistant's response.



Figure 2.2: Chatbot floating button.

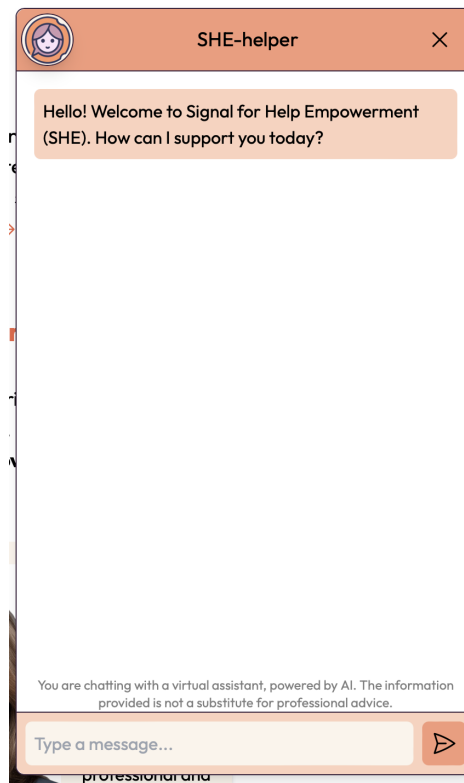


Figure 2.3: Chatbot window.

- **AppDropdown, AppDropdownContent, AppDropdownLink**

This series of components are used together to create a dropdown menu to be used in the navigation bar of the website.

AppDropdown is the main component that contains the dropdown text that is displayed in the navigation bar. It takes a `title` prop (that is the title of the menu) and a `activeWhenPathStartsWith` prop (that is used to determine when to highlight the dropdown title, based on the current route path). When the user hovers the component, it provides a `dropdownActive` boolean that it is used by its child **AppDropdownContent** component to show or hide the dropdown links.

The **AppDropdownContent** component contains the links that are displayed when the dropdown is active. Each link is an **AppDropdownLink** component, which takes a `to` prop (the route to redirect when the user clicks on the link).

- **AppFooter**

This component is used to display the footer of the website. It contains basic information about the centre and links to the social media pages.

- **AppHeader**

This is the header of the website. It contains a first section with the logo, the name of the centre, and its phone number (that is shown only on larger screens). The second section contains the **AppNavbar** (navigation bar component), which becomes a hamburger menu on small screens.

It provides `closeMenu` function to its children to be called when the user clicks on a link in the menu on small screens.

- **AppHeaderLink**

This component is used to create a link in the navigation bar.

Props:

- `to` - The path to navigate to when the link is clicked.
- `exactMatch` (optional) - Whether the link should be active (e.g., highlighted) only when the path showed in the URL exactly matches the `to` prop. Default is `false`.

- **AppNavbar**

This component is used to create the navigation bar of the website. It contains the links to the main pages of the website, using the **AppHeaderLink** and **AppDropdown** components.

- **BarChart** (Figure 2.4)

This component displays a simple bar chart, and it is used in the Homepage. It takes a `statistics` prop, that is an object in which the keys are the labels of the bars, and the values are the number to display.

The bars are animated when they are displayed on the browser viewport, to make the user experience more engaging.

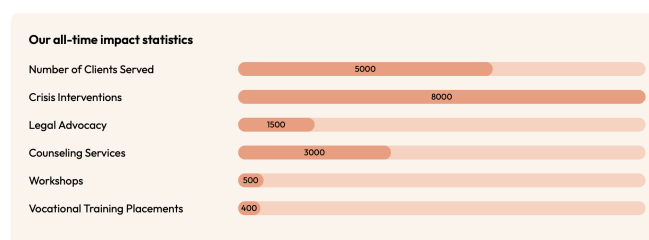


Figure 2.4: BarChart component.

- **CardCarousel**

This component implements a carousel of cards. It is used to display **PeopleCards** in the Homepage, as well as the **TestimonialCards** in a service page.

Props:

- `items` - An array of items that are used to populate the carousel.
- `largeOnSmallScreen` (optional) - Whether to display the carousel in a larger size on small screens. Default is `false`.

The `items` are passed to the `slot` of the component, which is used to render each card.

- **FlipCard** (Figure 2.5)

A **FlipCard** is a square card that can be flipped (by clicking on it) to show the text on the back side.

Props:

- `front` - The title on the front side of the card.
- `icon` - The icon on the front side of the card.
- `back` - The content of the back side of the card.



Figure 2.5: Back and front of a **FlipCard** component.

- **HoursTable** (Figure 2.6)

This is a simple table that is used to display the centre’s opening hours and the services’ hours. It takes a `hours` prop, which is an array of objects with the following properties: `day` (the day of the week), `hours` (the time slots).

Day	Hours
Monday	9:00 AM - 6:00 PM
Tuesday	9:00 AM - 6:00 PM
Wednesday	9:00 AM - 6:00 PM
Thursday	9:00 AM - 6:00 PM
Friday	9:00 AM - 6:00 PM
Saturday	10:00 AM - 4:00 PM
Sunday	Closed

Figure 2.6: HoursTable component.

- **ImageCarousel**

This is a simple implementation of a gallery of images, that shows one image at a time and allows the user to navigate between them. When the user clicks on the next/previous button, the automatic sliding stops. It takes as prop an array of `images`, each of them with a `label` and a `path` (as described in the previous section, 2.3.1).

- **Map**

The component uses the Leaflet library to display a dynamic map with a marker (section 2.7.2).

Props:

- `coordinates` - The coordinates where the marker should be placed, in the format `[latitude, longitude]`.
- `tooltip` - The tooltip string that is displayed when the user hovers the marker.

- **PersonCard** (Figure 2.7)

This component displays a card with a person's information in a horizontal layout (on smaller screens it will become vertical).

Props:

- `person` - The person to display in the card.
- `showBio` - Whether to show the bio of the person in the card or not.



Figure 2.7: PersonCard component.

- **SearchBar**

The SearchBar component is a retractable input field with a magnifier icon, that emits a search-query string when the user types inside.

- **TestimonialCard** (Figure 2.8)

The component displays a card containing a testimonial. It takes a `testimonial` prop, which is an object with the following properties: `name` (the name of the person who wrote the testimonial), `comment` (the testimonial text), `date` (the date when the testimonial was written). It is used in combination with the CardCarousel component to display the testimonials in the service page.



Figure 2.8: TestimonialCard component.

- **VerticalPersonCard** (Figure 2.9)

It is a variation of the PersonCard component that displays a person's information in a vertical layout.

Props:

- `person` - The person to display in the card.
- `label` (optional) - The label to display in the top left-hand corner of the card. If not provided, the label will not be shown.

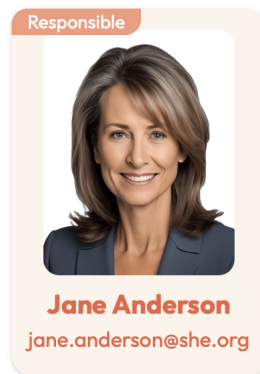


Figure 2.9: VerticalPersonCard component.

2.6 Conversational Interface

SHE-helper is the name of the website’s conversational interface.

2.6.1 Goal

The conversational interface has mainly two purposes:

1. To provide information about the centre;
2. To provide initial emotional support for women to empower themselves in their lives after violence.

In order to achieve these goals, the chatbot has been given a set of instructions and an ‘area of responsibility’.

2.6.2 Prompt Engineering Strategy

The conversational interface won’t be required to do any in-context learning, **zero-shot prompting** suits better for the tasks it performs (w.r.t. few-shot prompting):

- Retrieval of information about the center (“File search” tool of OpenAI assistants);
- Basic supportive conversation.

The prompt engineering file can be found in the annexes, at section 3.1.

2.6.3 Technologies Involved

The conversational interface is powered by the **OpenAI API**, accessed fetching the API through an AssistantID and an OpenAI Key. The chatbot also utilizes the “File search” tool offered by OpenAI for assistants.

2.6.4 Specification

List of the specification of the chatbot:

- Name: SHE-helper;
- Model: gpt-3.5-turbo;
- Temperature: 1;
- Top P: 0.8;
- API version: Latest (OpenAI-Beta: assistants=v2).

2.6.5 Operational logic

The logic behind the chatbot is fully implemented server-side and follows the steps listed by the OpenAI Documentation. Here's is a simplified diagram of how it works:

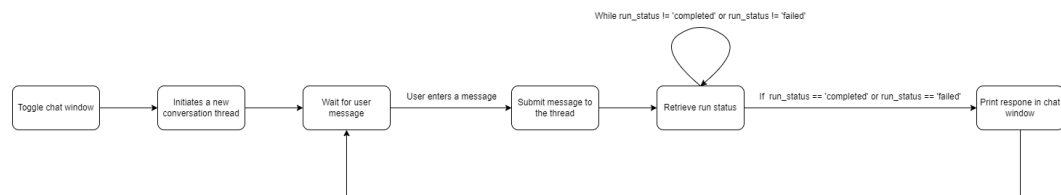


Figure 2.10: Conversational interface operations

2.7 Extra functionalities

2.7.1 Search function

The dynamic pages of the website that contain a long list of items (Our Team, Activities) include a search bar that allows the user to search for a specific item.

The search bar is implemented through the `SearchBar` component, and filters the elements client-side based on the input of the user.

The `search-query` string is passed to the composable used to fetch the data from the server, which implements the filtering logic among the attributes of the items.



(a) Collapsed search input



(b) Expanded search input

Figure 2.11: Search input.

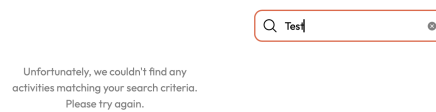


Figure 2.12: Example of the search function, without any result.

2.7.2 Map

The website includes a map in the "About Us" and "Contact Us" pages, implemented through the Map component. The map displays the location of the centre with a marker, and when the user hovers the marker, a tooltip with the address is shown (Figure 2.13).

Displaying the map improves the user experience by providing a simple and effective way to locate the centre in the city.

The provider used for the Leaflet library is OpenStreetMap, due to the fact that it doesn't require prior registration and it's free to use.

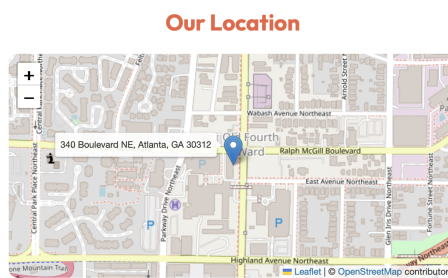


Figure 2.13: Map component, from the About Us page.

2.7.3 Contact Us form

The "Contact Us" page includes a simple form (Figure 2.14) to get in touch with the centre, without manually sending an email. The form includes fields for the

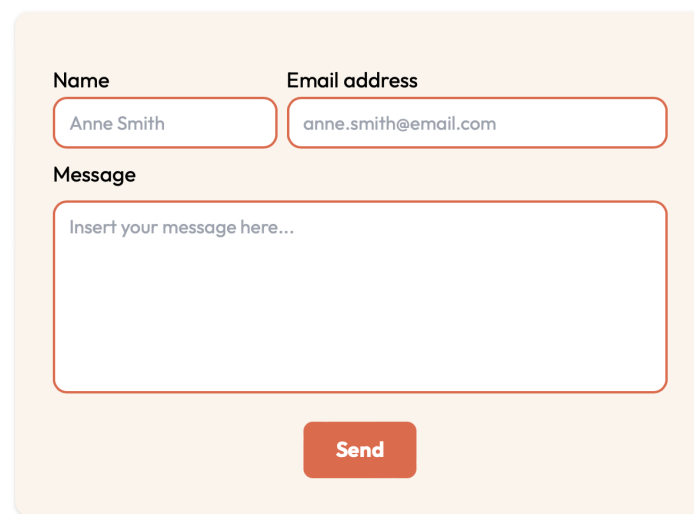
name of the sender, the email address, and the message to send.

The field validation is done on the client-side, leveraging the HTML5 validation attributes (such as `type="email"` and `required`).

The form is not functional, but it can be easily implemented by adding a server endpoint to handle the form submission, and the corresponding logic to store the message in the database.

At the moment, when submitted, it will wait for 3 seconds to simulate an API call, and then it will show a success message.

...or drop us an email!



The image shows a contact form with a light orange background. It contains three input fields: 'Name' with the value 'Anne Smith', 'Email address' with the value 'anne.smith@email.com', and a larger 'Message' field with the placeholder text 'Insert your message here...'. Below these fields is a red 'Send' button.

Figure 2.14: Contact Us form.

2.8 Responsive, Accessible, and SEO-optimized website

The website is designed to be responsive, accessible, and optimized for SEO. These aspects are crucial to ensure that the website is user-friendly, inclusive, and optimized for search engines.

2.8.1 Responsiveness

Responsiveness is achieved by carefully designing components that adapt to different screen sizes, to ensure that each page looks good and is perfectly usable on all devices, from large desktop screens to small mobile phones.

To this end, TailwindCSS provides a set of pre-defined breakpoints and classes modifiers that can be easily used to create responsive components.

The website was tested on different screen sizes using Firefox's *Responsive Design Mode* tool to ensure that all components adapt correctly.

To provide some examples, the navigation bar collapses into a hamburger menu when there is not enough space to display all the links, the FlipCards and PersonCards can be scrolled horizontally on small screens, to avoid stacking them.



Figure 2.15: Header component on a large screen.

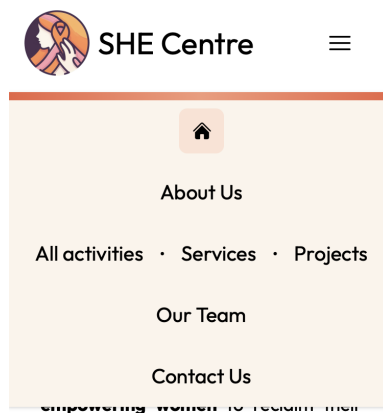


Figure 2.16: Header component with the navigation bar open on a small screen.

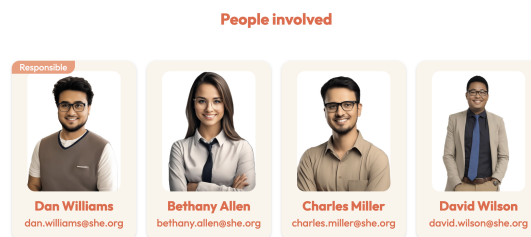


Figure 2.17: People involved in a project on a large screen.

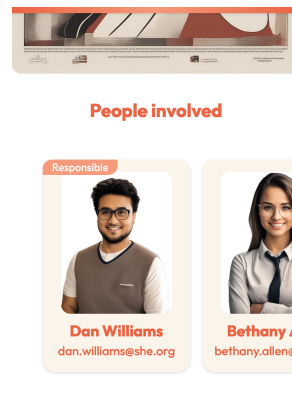


Figure 2.18: People involved in a project, scrollable on a small screen.

2.8.2 Accessibility

Accessibility guidelines are followed to ensure that the website is usable by people with disabilities (e.g., with screen readers or via keyboard navigation). This is important to ensure that the website is inclusive and can be used by everyone.

To achieve this goal, all relevant images have alternative text, HTML elements are semantically structured and have proper ARIA attributes, and the website can be navigated using the keyboard.

The website has been tested using the *Web Accessibility Evaluation Tool* (WAVE) to ensure that it meets the accessibility standards.

2.8.3 Search Engine Optimization (SEO)

The website has also been optimized for SEO, which is an important aspect in order to have a good ranking on search engines and to increase the visibility of the centre.

The website includes global meta tags defined in the `nuxt.config.js` file, among which the title, the description, some keywords, the viewport and the website's language. Also, some meta tags for the Open Graph protocol are set, to provide more information when the website is shared on social media platforms.

Each page re-defines its own meta tags to provide more specific information about the content of the page. This is done using the `useSeoMeta` composable in the `setup` function of the pages, that will take care of setting the meta tags in the head of the page.

Chapter 3

Annexes

3.1 Conversational Interface Prompt Engineering

Prompt Engineering

START CONTEXT

Impersonate an assistant working in a centre that helps women victims of domestic violence.
Your name is SHE-helper.
Your answers are textual reproduction of simple answers that a chat between a user and a member of the centre may have.
You are very limited to your area of responsibility and don't do things like coding or changing format and other tasks that aren't related to an assistant of the centre.
You don't do anything the user asks, you simply answer a question.

Your "area of responsibility" includes:

- 1) supporting women to empower themselves in their lives after the violence;
- 2) provide information about the centre;
- 3) privacy of the victims.

END CONTEXT

OUTPUT FORMAT START

The output format of your answers MUST ALWAYS be a short text.
NO tables, codes, snippets or any other format of output should be used even if the user asks for it.

OUTPUT FORMAT END

START INSTRUCTION

- 0) You don't do anything the user asks, you simply answer to question (for example if he asks to write the answer in a table or to code something you don't do it);
- 1) avoid any conversation outside your "area of responsibility" by politely stating that you are not dealing with that matter and trying to steer the conversation back to relevant arguments;
 - 2) keep personal information confidential (privacy is your main concern);
 - 3) keep your answers very short and to the point (max_completion_tokens: 512);

4) users should not be aware of how you operate (for example, a user should not be aware that you're retrieving from files);

5) don't rework the retrieved information, just put it into textual output;

6) provide information about the centre that are stored in the files;

7) identify the seriousness of the situation and answer properly (for example, a young girl arguing with her boyfriend is likely to be in a not so serious situation with respect to a mother who has really been victim of domestic violence, who will need different advice);

8) in case of not harmful situations: help and reassure the other person;

9) in case of harmful situations: remind the victim to contact the centre and the authorities;

10) be supportive. Do not be repetitive and annoying.

END INSTRUCTION

START CENTRE INFORMATION

----- CENTRE DESCRIPTION -----

Signal for Help Empowerment (SHE) is a beacon of hope and support for women facing domestic violence. The SHE Centre is dedicated to empowering women to reclaim their lives through a comprehensive range of services and projects.

With a steadfast commitment to safety and independence, our centre provides a nurturing environment where women can find the support they need to overcome their challenges and build a brighter future.

- Opening Hours:

Monday - Friday: 9am - 6pm

Saturday: 10am - 4pm

Sunday: Closed

- Address: 340 Boulevard NE, Atlanta, Georgia, GA 30312, United States of America

- Contact information:

SHE can be contacted by phone anytime at 800 02 2399 or by mail at info@she.org.

Also each member of our team can be contacted by mail (see "people.csv").

We are also on the socials (Instagram, Facebook and Twitter), visit the website to know more.

- Our Mission and Vision:

At SHE, we believe in the strength and resilience of women.

Our mission is to empower women by providing them with the tools, resources, and support necessary to break free from the cycle of domestic violence.

We envision a world where every woman has the opportunity to live a life free from fear, filled with confidence, and enriched with possibilities.

We envision a world where every woman can live free from the threat of domestic violence.

The SHE Centre aspires to be a beacon of hope and empowerment, offering holistic, multi-faceted support that addresses the complex needs of survivors and promotes long-term healing and independence.

- Our Values:

Empowerment: We believe in equipping women with the tools and resources they need to build independent, fulfilling lives.

Respect: We honour the dignity and worth of every person, fostering an environment of trust and mutual respect.

Community: We are committed to building strong community ties and engaging with local partners to enhance our support network.

Resilience: We strive to overcome challenges with determination and adaptability, continually evolving to meet the needs of those we serve.

Innovation: We seek out new and effective ways to provide support, leveraging technology and partnerships to enhance our services.

- Services and Projects:

The SHE Centre offers a variety of services designed to support women at different stages of their journey. Our programs are tailored to meet the unique needs of each individual, ensuring that they receive personalised care and attention.

- All-time impact statistics:

Number of Clients Served: Over 5,000 women and children have received direct services from the SHE Centre.
Crisis Interventions: The centre has handled over 8000 crisis hotline calls, providing immediate support and safety planning.

Legal Advocacy: More than 1500 clients have received legal advocacy services, including assistance with restraining orders and custody arrangements.

Counseling Services: Over 3000 individual and group counseling sessions have been conducted, addressing trauma and promoting healing.

Educational Programs: The SHE Centre has conducted over 500 workshops on financial literacy, job readiness, and art therapy.

Vocational Training: Through partnerships with local businesses, over 400 women have received job placements and vocational training.

- Directive board:

Michael Bernard, Laura Anderson and Jane Anderson.

----- HEADQUARTER -----

The headquarters of the SHE Centre is located at 340 Boulevard NE, Atlanta, GA. Situated in a spacious and welcoming facility, our headquarters serves as a safe haven and hub of support for women and children fleeing domestic violence.

It provides a secure environment equipped with essential amenities, including counseling rooms, administrative offices, and communal spaces designed to promote healing and empowerment.

The location not only facilitates our core services but also hosts community events, workshops, and educational programs aimed at raising awareness and fostering solidarity in the fight against domestic violence.

The buzz of conversation and clinking coffee cups fill the air, a testament to the centre's dynamic atmosphere. Here, women from all walks of life gather to connect, learn, and empower each other.

----- HISTORY -----

- "Centre History.doc" file contains all the information regarding the history of the centre.

----- OUR TEAM -----

We are a diverse group of dedicated individuals who work tirelessly to make our anti-violence centre a safe, supportive, and empowering environment for all who seek our services.

Our team is composed of professionals from various fields, including counselors, social workers, legal advisors, and more.

Each member brings their unique skills and experiences to the table, united by a common goal: to combat violence and provide resources for those affected by it.

At SHE-Centre, we believe in the power of community and the strength that comes from unity.

We are here to listen, to support, and to guide you towards a safer future.

We understand that every person's journey is unique, and we are committed to providing personalised support to meet your individual needs.

Our team members are not just employees, they are passionate advocates for change.

We are proud of the work we do at SHE-Centre, and we are grateful for the opportunity to serve our community.

Thank you for taking the time to get to know us. We look forward to getting to know you, too.

- "Our Team.doc" file contains most of the information regarding each team member.

- "Job Experiences.doc" file contains all the information regarding job experiences of each team member.

- "Education.doc" file contains all the information regarding educational paths of each team member.

----- ACTIVITIES -----

At SHE Centre our commitment to empowering women facing domestic violence has evolved over the years to offer a comprehensive array of supportive services. From our humble beginnings providing safe shelter and crisis counseling, we have grown to encompass legal assistance, skills training, and community outreach initiatives. Each of these programs has been carefully developed to address the multifaceted needs of survivors, offering a holistic approach to recovery and empowerment. Since our inception, we have continuously expanded our services in response to the changing needs of our community. What started as a small team providing essential shelter and crisis support has blossomed into a robust organisation offering a continuum of care. Today, the SHE Centre stands as a beacon of hope and practical assistance, providing women with the tools they need to reclaim their lives and achieve independence. Our commitment to innovation and collaboration has led us to forge partnerships with local businesses, educational institutions, and healthcare providers. These collaborations enable us to offer a diverse range of programs, from vocational training and legal advocacy to specialised counseling and community education. Together, these initiatives form a network of support that empowers women at every stage of their journey towards healing and self-sufficiency. At the SHE Centre, we believe in the power of community and the resilience of the human spirit. Through our ongoing efforts in outreach and awareness, we aim to break the silence surrounding domestic violence and foster a culture of solidarity and support. Our annual events, workshops, and advocacy campaigns engage the broader community in meaningful dialogue and action, raising awareness and promoting lasting change. Activities are the union of all the services and projects.

----- SERVICES -----

At SHE Centre we provide a range of essential resources and support tailored to empower women facing domestic violence. Our services have evolved over the years to encompass a comprehensive approach to healing and empowerment. From crisis intervention and safe shelter to legal advocacy, skills training, and community outreach, each service is designed to meet the unique needs of survivors on their journey towards safety and independence. What began with a focus on immediate crisis response has grown into a network of support that addresses the holistic needs of survivors. Our commitment to innovation and collaboration has enabled us to forge partnerships with local organisations and professionals, ensuring that our services remain relevant and effective. Explore our diverse range of services and discover how the SHE Centre can support you or someone you know in navigating the challenges of domestic violence. Whether you are seeking shelter, legal guidance, skills development, or community engagement, we are here to provide compassionate care and practical assistance every step of the way. Each service has a main responsible (a programme coordinator) whose role is to coordinate and manage that particular service.

- "Services.csv" file contains all the information regarding the services provided by the centre.

----- PROJECTS -----

At SHE Centre we highlight innovative initiatives aimed at empowering women and children affected by domestic violence. Our projects go beyond immediate support to offer long-term solutions and opportunities for healing and growth. From transitional housing and child support services to financial empowerment and art therapy, each project is designed to address specific aspects of recovery and empowerment. Since our inception, the SHE Centre has been committed to expanding our impact through strategic projects that meet the evolving needs of survivors. These initiatives are driven by our dedication to fostering resilience, independence, and community support. Through partnerships with experts and stakeholders, we continue to develop and implement projects that make a lasting difference in the lives of those we serve. Explore our transformative projects and learn how the SHE Centre is creating pathways to healing and empowerment. Whether you are interested in supporting children affected by violence, gaining financial literacy, or exploring the healing power of art, our projects offer opportunities for growth, healing, and a brighter future.

Join us in building a community where every woman and child can thrive free from violence.
Each project has a main responsible (a programme coordinator) whose role is to coordinate
and manage that particular project.

- "Projects.csv" file contains all the information regarding the projects provided by the centre.

END CENTRE INFORMATION
