# FRANCHESKA GUZMÁN FLORES

## Software Test Automation Engineer

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## About

Francheska has 8+ years of combined experience in manual and automated software testing, quality assurance, and web development. ISTQB/ASTQB Certified Tester with strong analytical skills, problem solver, detail-oriented, and interpersonal abilities.

## Skills

**Technical Skills:** HTML5, CSS3, JavaScript, jQuery, Java, Selenium, Cypress, Mocha, Cucumber, Gherkin Language, WordPress, React.js, Node.js, Git, GitHub, Azure DevOps, Xcode Accessibility Inspector, Axe, SortSite (PowerMapper), Wave, Visual Studio Code, Microsoft SQL Server, PostgreSQL, Heroku.

**Languages:** Spanish (native), English (intermediate).

## Work Experience

**INVID LLC – Information Technology Company**                     **San Juan, PR & Remote**

**QA Tester II**                                                                      **Apr 2021 - Apr 2022**

All previous duties and responsibilities plus:
- Provide training of manual testing activities.
- Contribute to the creation of guidelines to improve internal procedures.

**QA Tester I**                                                                      **Oct 2019 - Apr 2021**
- Participate in the process of the Software Development Life Cycle (Agile/Scrum).
- Perform static testing in requirements and design (mockups).
- Create test plans, test suites, and test cases in Azure Test Plans.
- Run manual tests and perform exploratory testing in web and mobile applications.
- Conduct usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Report and track issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborate in the development of new ideas to resolve system's issues and improve current systems.
- Basic query execution over the Microsoft SQL Server database.

**New York Film Academy – School of Film and Acting**                          **New York, NY**

**Front End Web Developer**                                                    **Jul 2018 - Aug 2019**
- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.
- Kept track of workflows on Asana and worked closely with the Development, Design, and Marketing teams.

**Second Language Design – Creative and Marketing Agency**　　　　　　　**New York, NY**
　Web Developer　　　　　　　　　　　　　　　　　　　　　　　　　　**Feb 2018 - Jul 2018**
　• Maintained active communication with the team of designers, developers, and clients such as The North Carolina State University's College of Veterinary Medicine (https://painfreecats.org) and Acupuncture Remedies (https://aprpc.com).
　• Developed WordPress sites for clients based on mockups and provided content.
　• Performed QA testing across modern platforms and devices.
　• Added meta tags for SEO and set up Google Analytics.
　• Used Google Spreadsheets API for data collection.
　• Delivered the website to the client in their private hosting provider.

**uTest – Crowdsourced Software Testing Community**　　　　　　　　　　**Remote**
　Software Tester　　　　　　　　　　　　　　　　　　　　　　　　**Sep 2014 - Jul 2018**
　• Executed test cases in web and native applications.
　• Performed exploratory testing to identify any GUI, functional, or technical bug.
　• Performed localization testing by verifying translations from English to Latin American Spanish.
　• Submitted detailed bug reports.

## Projects
**Weather Forecast**
https://francheska-guzman.github.io/weather-forecast
Weather Forecast is a web app that provides information such as temperature, pressure, and humidity of five cities. Developed with React.js and requesting the data from a third party API.

## Education
**Web Development Immersive Program**　　　　　　　　　　　　　　　　2017
Certificate of Completion　　　　　　　　　　　　　　　　　　　　New York, NY
General Assembly

**Web Development CodeBridge Program**　　　　　　　　　　　　　　　2017
Certificate of Completion　　　　　　　　　　　　　　　　　　　　Bronx, NY
Per Scholas

**Bachelor of Business Administration**　　　　　　　　　　　　　　　　2015
Accounting and Office Systems Administration　　　　　　　　　　　San Juan, PR
University of Puerto Rico, Río Piedras Campus

## Certifications
**Certified Tester, AT*SQA Testing Essentials**
Association for Testing and Software Quality Assurance, Inc. (AT*SQA)
Credential ID: 21-AT*Essentials-00008-USA
Issued Dec 2021 – No Expiration Date

**Microsoft Certified: Azure Fundamentals**
Credential ID: I041-2121
Issued Nov 2021 – No Expiration Date

**Certified Tester, Foundation Level (CTFL)**
American Software Testing Qualifications Board, Inc. (ASTQB)
International Software Testing Qualifications Board (ISTQB)
Credential ID: 21-CTFL-01698-USA
Issued Sep 2021 – No Expiration Date

https://atsqa.org/certified-testers/profile/68f29f4f903049f5b415aa0280400854