# FRANCHESKA GUZMÁN FLORES

# Automation Specialist



Carolina, PR



787-410-9414



francheska.dev



francheska-guzman@outlook.com

## About

Francheska has 7+ years of combined experience in quality assurance, software testing, and web development. ISTQB/ASTQB Certified Tester with strong analytical skills, detail-oriented, problem solver, and interpersonal abilities.

# **Skills**

# Coding

HTML5, CSS3, JavaScript, JSX

#### Libraries/Frameworks

React.js, Node.js, Express.js, jQuery, Cypress, Mocha, Cucumber

#### Languages

Spanish (native), English (intermediate)

#### Databases/Web APIs

SQL, PostgreSQL, RESTful API

#### Hosting/CMS/Cloud Services

Git/GitHub, WordPress, Heroku, Azure DevOps

#### **Usability/Accessibility Tools**

Accessibility Inspector, Axe, SortSite, Wave

# **Work Experience**

**INVID LLC - Information Technology Company** 

San Juan, PR

#### Oct 2019 - Present

- **QA Automation Engineer** • Participate in the process of the Software Development Life Cycle (Scrum).
- Perform static testing in requirements and design (mockups).
- Code UI automated tests with Cypress for regression testing.
- Create test plans, test suites, and test cases in Azure Test Plans.
- Run manual tests and perform exploratory testing in web and mobile applications.
- Conduct usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Report and track issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborate in the development of new ideas to resolve system's issues and improve current systems.
- Provide training about manual testing activities.
- Contribute to the creation of guidelines to improve internal QA/QC procedures.

New York Film Academy - School of Film and Acting

New York, NY

#### Front End Web Developer

Jul 2018 - Aug 2019

- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- · Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.
- · Kept track of workflows on Asana and worked closely with the Development, Design, and Marketing teams.

Second Language Design - Creative and Marketing Agency

New York, NY

#### **Web Developer**

Feb 2018 - Jul 2018

- Maintained active communication with the team of designers, developers, and clients such as The North Carolina State University's College of Veterinary Medicine (https://painfreecats.org) and Acupuncture Remedies (https://aprpc.com).
- Developed WordPress sites for clients based on mockups and provided content.
- Performed QA testing across modern platforms and devices.
- Added meta tags for SEO and set up Google Analytics.
- Used Google Spreadsheets API for data collection.
- Delivered the website to the client in their private hosting provider.

uTest - Crowdsourced Software Testing Community

Remote

Sep 2014 - Jul 2018

- Software TesterExecuted test cases in web and native applications.
- Performed exploratory testing to identify any GUI, functional, or technical bug.
- · Performed localization testing by verifying translations from English to Latin American Spanish.
- · Submitted detailed bug reports.

# **Projects**

#### **Weather Forecast**

#### https://francheska-guzman.github.io/weather-forecast

Weather Forecast is a web app that provides information such as temperature, pressure, and humidity of five cities. Developed with React.js and requesting the data from a third party API.

## **Education**

# Web Development Immersive Program

2017

Certificate of Completion

New York, NY

General Assembly

## Web Development CodeBridge Program

2017

Certificate of Completion

Bronx, NY

Per Scholas

#### **Bachelor of Business Administration**

2015

Accounting and Office Systems Administration

San Juan, PR

University of Puerto Rico, Río Piedras Campus

## Certifications

## Certified Tester, AT\*SQA Testing Essentials

Association for Testing and Software Quality Assurance, Inc. (AT\*SQA)

Credential ID: 21-AT\*Essentials-00008-USA

Issued Dec 2021 - No Expiration Date

#### Microsoft Certified: Azure Fundamentals

Credential ID: 1041-2121

Issued Nov 2021 - No Expiration Date

#### **Certified Tester, Foundation Level (CTFL)**

American Software Testing Qualifications Board, Inc. (ASTQB) International Software Testing Qualifications Board (ISTQB)

Credential ID: 21-CTFL-01698-USA

Issued Sep 2021 - No Expiration Date

https://atsqa.org/certified-testers/profile/68f29f4f903049f5b415aa0280400854