

FRANCHESKA GUZMÁN FLORES

Software QA Tester



Carolina, PR



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About

Francheska has 7+ years of combined experience in quality assurance, software testing, and web development. Strong analytical skills, detail-oriented, problem solver, and interpersonal abilities.

Skills

Coding

HTML5, CSS3, JavaScript, JSX

Libraries/Frameworks

React.js, Node.js, Express.js, jQuery, Cypress, Mocha, Cucumber

Languages

Spanish (native), English (intermediate)

Databases/Web APIs

SQL, PostgreSQL, RESTful API

Hosting/CMS/Cloud Services

Git/GitHub, WordPress, Heroku, Azure DevOps

Usability/Accessibility Tools

Accessibility Inspector, Axe, SortSite, Wave

Work Experience

INVID LLC - Information Technology Company

San Juan, PR

Quality Assurance Tester II

Apr 2021 - Present

- Contribute to the creation of guidelines to improve internal QA/QC procedures.
- Provide training about manual testing activities.
- Perform static testing in requirements and design (mockups).
- Code UI automated tests with Cypress for regression testing.
- Integrate Cucumber framework for acceptance testing.

Quality Assurance Tester I

Oct 2019 - Apr 2021

- Participate in the process of the Software Development Life Cycle (Scrum).
- Create test plans, test suites, and test cases in Azure Test Plans.
- Run manual tests and perform exploratory testing in web and mobile applications.
- Conduct usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Report and track issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborate in the development of new ideas to resolve system's issues and improve current systems.

New York Film Academy - School of Film and Acting

New York, NY

Front End Web Developer

Jul 2018 - Aug 2019

- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.

- Kept track of workflows on Asana and worked closely with the Development, Design, and Marketing teams.

Second Language Design – Creative and Marketing Agency

New York, NY

Web Developer

Feb 2018 - Jul 2018

- Maintained active communication with the team of designers, developers, and clients such as The North Carolina State University's College of Veterinary Medicine (<https://painfreecats.org>) and Acupuncture Remedies (<https://aprpc.com>).
- Developed WordPress sites for clients based on mockups and provided content.
- Performed QA testing across modern platforms and devices.
- Added meta tags for SEO and set up Google Analytics.
- Used Google Spreadsheets API for data collection.
- Delivered the website to the client in their private hosting provider.

uTest – Crowdsourced Software Testing Community

Remote

Software Tester

Sep 2014 - Jul 2018

- Executed test cases in web and native applications.
- Performed exploratory testing to identify any GUI, functional, or technical bug.
- Performed localization testing by verifying translations from English to Latin American Spanish.
- Submitted detailed bug reports.

Projects

Weather Forecast

<https://francheska-guzman.github.io/weather-forecast>

Weather Forecast is a web app that provides information such as temperature, pressure, and humidity of five cities. Developed with React.js and requesting the data from a third party API.

Education

Web Development Immersive Program

2017

Certificate of Completion

New York, NY

General Assembly

Web Development CodeBridge Program

2017

Certificate of Completion

Bronx, NY

Per Scholas

Bachelor of Business Administration

2015

Accounting and Office Systems Administration

San Juan, PR

University of Puerto Rico, Río Piedras Campus

Certifications

Certified Tester, Foundation Level (CTFL)

American Software Testing Qualifications Board, Inc. (ASTQB)

International Software Testing Qualifications Board (ISTQB)

Credential ID: 21-CTFL-01698-USA

Issued Sep 2021 - No Expiration Date

Certified Tester, AT*SQA Testing Essentials

Association for Testing and Software Quality Assurance, Inc. (AT*SQA)

Credential ID: 21-AT*Essentials-00008-USA

Issued Dec 2021 - No Expiration Date

<https://atsqa.org/certified-testers/profile/68f29f4f903049f5b415aa0280400854>