FRANCHESKA GUZMÁN FLORES

Web Developer and Software Tester

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About

Francheska is a ISTQB U.S. Certified Tester with over 6 years of combined experience in quality assurance, software testing, and web development. Strong analytical skills, detail-oriented, problem solver, and interpersonal abilities.

Skills

Coding
HTML5, CSS3, JavaScript, Java

Databases
SQL, PostgreSQL, RESTful API

Libraries and Frameworks
React.js, Node.js, Express.js, jQuery

Hosting, CMS and Cloud Services
Git/GitHub, WordPress, Heroku, Azure DevOps

Languages
Spanish (native), English (intermediate)

Usability/Accessibility Tools
Accessibility Inspector, Axe, SortSite, Wave

Work Experience

Quality Assurance Tester   Oct 2019 - Present
INVID LLC – Information Technology Company   San Juan, PR

- Participate in the process of the Software Development Life Cycle (Scrum).
- Create test plans, test suites, and test cases in Azure Test Plans.
- Run manual tests and perform exploratory testing in web and mobile applications.
- Conduct usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Report and track issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborate in the development of new ideas to resolve system's issues and improve current systems.
- Contribute in the creation of guidelines to improve internal QA/QC procedures.
- Provide training about manual testing activities.

Front End Web Developer   Jul 2018 - Aug 2019
New York Film Academy – School of Film and Acting   New York, NY

- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.
- Kept track of workflows on Asana and worked closely with the Development, Design, and Marketing teams.

Web Developer   Feb 2018 - Jul 2018
Second Language Design – Creative and Marketing Agency   New York, NY
  • Maintained active communication with the team of designers, developers, and clients such as The
    North Carolina State University's College of Veterinary Medicine (https://painfreecats.org) and
    Acupuncture Remedies (https://aprpc.com).
  • Developed WordPress sites for clients based on mockups and provided content.
  • Performed QA testing across modern platforms and devices.
  • Added meta tags for SEO and set up Google Analytics.
  • Used Google Spreadsheets API for data collection.
  • Delivered the website to the client in their private hosting provider.

Software Tester   Sep 2014 - Jul 2018
uTest – Crowdsourced Software Testing Community   Remote
  • Executed test cases in web and native applications.
  • Performed exploratory testing to identify any GUI, functional, or technical bug.
  • Performed localization testing by verifying translations from English to Latin American Spanish.
  • Performed regression testing.
  • Submitted detailed bug reports.

On Campus Student-Employee   Mar 2008 - Jun 2015
Fiscal Office at the University of Puerto Rico, Río Piedras Campus   San Juan, PR
  Accounting Assistant
  • Advised employees on student employment policies and hiring procedures.
  • Facilitated training to employees on how to record payroll entries through the Oracle database.
  • Verified entered data of on-campus student employee payrolls by reviewing, correcting, deleting,
    or reentering data.
  • Resolved deficiencies by using standard procedures or returning incomplete documents to the
    department for resolution.
  • Contributed to generating new spreadsheet files that automate all computations.
  • Processed direct deposit applications for students' financial aid.

  Front Desk Assistant
  • Provided information to students regarding their scholarships, grants, student loans, and payroll.
  • Provided orientation to students on how to claim a lost or stolen check, how to set up or cancel
    the direct deposit service, and address any other concern.
  • Gave feedback about internal written communications, took a physical count of inventory, among
    other clerical duties.

Projects
Weather Forecast
https://francheska-guzman.github.io/weather-forecast
Weather Forecast is a web app that provides information such as temperature, pressure, and humidity
of five cities. Developed with React.js and requesting the data from a third party API.

Check out my GitHub account for more projects: https://github.com/francheska-guzman

Education
Web Development WDI Program, Certificate of Completion   2017
General Assembly   New York, NY

Web Development CodeBridge Program, Certificate of Completion   2017
Per Scholas   Bronx, NY

Bachelor of Business Administration, Accounting and Office Systems Administration   2015
University of Puerto Rico, Río Piedras Campus   San Juan, PR