

# FRANCHESKA GUZMÁN FLORES

## Software Tester



Carolina, PR



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francheska.dev



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## About

Francheska has 8+ years of combined experience in manual and automated software testing, quality assurance, and web development. ISTQB/ASTQB Certified Tester with strong analytical skills, problem solver, detail-oriented, and interpersonal abilities.

## Skills

**Technical Skills:** HTML5, CSS3, JavaScript, jQuery, Java, Selenium, Cypress, Mocha, Cucumber, Gherkin Language, WordPress, React.js, Node.js, Git, GitHub, Azure DevOps, Xcode Accessibility Inspector, Axe, SortSite (PowerMapper), Wave, Visual Studio Code, Microsoft SQL Server, PostgreSQL, Heroku.

**Languages:** Spanish (native), English (intermediate).

## Work Experience

**Abarca Health LLC - Pharmacy Benefit Management (PBM) Company**  
Software Test Engineer II

**San Juan, PR**  
Apr 2022 - Present

**INVID LLC - Information Technology Company**  
QA Tester II

**San Juan, PR**  
Apr 2021 - Apr 2022

All previous duties and responsibilities plus:

- Provide training of manual testing activities.
- Contribute to the creation of guidelines to improve internal procedures.

**QA Tester I**

**Oct 2019 - Apr 2021**

- Participate in the process of the Software Development Life Cycle (Agile/Scrum).
- Perform static testing in requirements and design (mockups).
- Create test plans, test suites, and test cases in Azure Test Plans.
- Run manual tests and perform exploratory testing in web and mobile applications.
- Conduct usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Report and track issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborate in the development of new ideas to resolve system's issues and improve current systems.
- Basic query execution over the Microsoft SQL Server database.

**New York Film Academy - School of Film and Acting**  
Front End Web Developer

**New York, NY**  
Jul 2018 - Aug 2019

- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.
- Kept track of workflows on Asana and worked closely with the Development, Design, and Marketing teams.

## Second Language Design - Creative and Marketing Agency Web Developer

New York, NY  
Feb 2018 - Jul 2018

- Maintained active communication with the team of designers, developers, and clients such as The North Carolina State University's College of Veterinary Medicine (<https://painfreecats.org>) and Acupuncture Remedies (<https://aprpc.com>).
- Developed WordPress sites for clients based on mockups and provided content.
- Performed QA testing across modern platforms and devices.
- Added meta tags for SEO and set up Google Analytics.
- Used Google Spreadsheets API for data collection.
- Delivered the website to the client in their private hosting provider.

## uTest - Crowdsourced Software Testing Community Software Tester

Remote  
Sep 2014 - Jul 2018

- Executed test cases in web and native applications.
- Performed exploratory testing to identify any GUI, functional, or technical bug.
- Performed localization testing by verifying translations from English to Latin American Spanish.
- Submitted detailed bug reports.

## Projects

### Weather Forecast

<https://francheska-guzman.github.io/weather-forecast>

Weather Forecast is a web app that provides information such as temperature, pressure, and humidity of five cities. Developed with React.js and requesting the data from a third party API.

## Education

### Web Development Immersive Program

Certificate of Completion  
General Assembly

2017  
New York, NY

### Web Development CodeBridge Program

Certificate of Completion  
Per Scholas

2017  
Bronx, NY

### Bachelor of Business Administration

Accounting and Office Systems Administration  
University of Puerto Rico, Río Piedras Campus

2015  
San Juan, PR

## Certifications

### Certified Tester, AT\*SQA Testing Essentials

Association for Testing and Software Quality Assurance, Inc. (AT\*SQA)  
Credential ID: 21-AT\*Essentials-00008-USA  
Issued Dec 2021 - No Expiration Date

### Microsoft Certified: Azure Fundamentals

Credential ID: I041-2121  
Issued Nov 2021 - No Expiration Date

### Certified Tester, Foundation Level (CTFL)

American Software Testing Qualifications Board, Inc. (ASTQB)  
International Software Testing Qualifications Board (ISTQB)  
Credential ID: 21-CTFL-01698-USA  
Issued Sep 2021 - No Expiration Date

<https://atsqa.org/certified-testers/profile/68f29f4f903049f5b415aa0280400854>