FRANCHESKA GUZMÁN FLORES

Software Test Automation Engineer

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About

Francheska has 7+ years of combined experience in quality assurance, software testing, and web development. Strong analytical skills, detail-oriented, problem solver, and interpersonal abilities.

Skills

Coding
HTML5, CSS3, JavaScript, JSX

Databases/Web APIs
SQL, PostgreSQL, RESTful API

Libraries/Frameworks
React.js, Node.js, Express.js, jQuery,
Cypress, Mocha, Cucumber

Hosting/CMS/Cloud Services
Git/GitHub, WordPress, Heroku, Azure DevOps

Languages
Spanish (native), English (intermediate)

Usability/Accessibility Tools
Accessibility Inspector, Axe, SortSite, Wave

Work Experience

INVID LLC – Information Technology Company   San Juan, PR
Quality Assurance Tester   Oct 2019 - Present

- Participate in the process of the Software Development Life Cycle (Scrum).
- Perform static testing in requirements and design (mockups).
- Code UI automated tests with Cypress for regression testing.
- Create test plans, test suites, and test cases in Azure Test Plans.
- Run manual tests and perform exploratory testing in web and mobile applications.
- Conduct usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Report and track issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborate in the development of new ideas to resolve system's issues and improve current systems.
- Provide training about manual testing activities.
- Contribute to the creation of guidelines to improve internal QA/QC procedures.

New York Film Academy – School of Film and Acting   New York, NY
Front End Web Developer   Jul 2018 - Aug 2019

- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.
- Kept track of workflows on Asana and worked closely with the Development, Design, and Marketing teams.

Second Language Design – Creative and Marketing Agency   New York, NY
  Web Developer   Feb 2018 - Jul 2018
  · Maintained active communication with the team of designers, developers, and clients such as The
    North Carolina State University's College of Veterinary Medicine (https://painfreecats.org) and
    Acupuncture Remedies (https://aprpc.com).
  · Developed WordPress sites for clients based on mockups and provided content.
  · Performed QA testing across modern platforms and devices.
  · Added meta tags for SEO and set up Google Analytics.
  · Used Google Spreadsheets API for data collection.
  · Delivered the website to the client in their private hosting provider.

uTest – Crowdsourced Software Testing Community   Remote
  Software Tester   Sep 2014 - Jul 2018
  · Executed test cases in web and native applications.
  · Performed exploratory testing to identify any GUI, functional, or technical bug.
  · Performed localization testing by verifying translations from English to Latin American Spanish.
  · Submitted detailed bug reports.

Projects

Weather Forecast

https://francheska-guzman.github.io/weather-forecast

Weather Forecast is a web app that provides information such as temperature, pressure, and humidity
of five cities. Developed with React.js and requesting the data from a third party API.

Education

Web Development Immersive Program   2017
Certificate of Completion   New York, NY
General Assembly

Web Development CodeBridge Program   2017
Certificate of Completion   Bronx, NY
Per Scholas

Bachelor of Business Administration   2015
Accounting and Office Systems Administration   San Juan, PR
University of Puerto Rico, Río Piedras Campus

Certifications

Certified Tester, AT*SQA Testing Essentials
Association for Testing and Software Quality Assurance, Inc. (AT*SQA)
Credential ID: 21-AT*Essentials-00008-USA
Issued Dec 2021 – No Expiration Date

Certified Tester, Foundation Level (CTFL)
American Software Testing Qualifications Board, Inc. (ASTQB)
International Software Testing Qualifications Board (ISTQB)
Credential ID: 21-CTFL-01698-USA
Issued Sep 2021 – No Expiration Date

https://atsqa.org/certified-testers/profile/68f29f4f903049f5b415aa0280400854