

# FRANCHESKA GUZMÁN FLORES

Software Tester | Web Developer



Carolina, PR



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## About

Francheska is an ISTQB U.S. Certified Software Tester with over 6 years of combined experience in quality assurance, software testing, and web development. Strong analytical skills, detail-oriented, problem solver, and interpersonal abilities.

## Skills

### Coding

HTML5, CSS3, JavaScript

### Libraries and Frameworks

React.js, Node.js, Express.js, jQuery, Cypress

### Languages

Spanish (native), English (intermediate)

### Databases

SQL, PostgreSQL, RESTful API

### Hosting, CMS and Cloud Services

Git/GitHub, WordPress, Heroku, Azure DevOps

### Usability/Accessibility Tools

Accessibility Inspector, Axe, SortSite, Wave

## Work Experience

### Quality Assurance Tester

Oct 2019 - Present

INVID LLC - Information Technology Company

San Juan, PR

- Participate in the process of the Software Development Life Cycle (Scrum).
- Create test plans, test suites, and test cases in Azure Test Plans.
- Run manual tests and perform exploratory testing in web and mobile applications.
- Conduct usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Report and track issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborate in the development of new ideas to resolve system's issues and improve current systems.
- Contribute in the creation of guidelines to improve internal QA/QC procedures.
- Provide training about manual testing activities.

### Front End Web Developer

Jul 2018 - Aug 2019

New York Film Academy - School of Film and Acting

New York, NY

- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.
- Kept track of workflows on Asana and worked closely with the Development, Design, and Marketing teams.

## Web Developer

Feb 2018 - Jul 2018

Second Language Design - Creative and Marketing Agency

New York, NY

- Maintained active communication with the team of designers, developers, and clients such as The North Carolina State University's College of Veterinary Medicine (<https://painfreecats.org>) and Acupuncture Remedies (<https://aprpc.com>).
- Developed WordPress sites for clients based on mockups and provided content.
- Performed QA testing across modern platforms and devices.
- Added meta tags for SEO and set up Google Analytics.
- Used Google Spreadsheets API for data collection.
- Delivered the website to the client in their private hosting provider.

## Software Tester

Sep 2014 - Jul 2018

uTest - Crowdsourced Software Testing Community

Remote

- Executed test cases in web and native applications.
- Performed exploratory testing to identify any GUI, functional, or technical bug.
- Performed localization testing by verifying translations from English to Latin American Spanish.
- Performed regression testing.
- Submitted detailed bug reports.

## On Campus Student-Employee

Mar 2008 - Jun 2015

Fiscal Office at the University of Puerto Rico, Río Piedras Campus

San Juan, PR

### *Accounting Assistant*

- Advised employees on student employment policies and hiring procedures.
- Facilitated training to employees on how to record payroll entries through the Oracle database.
- Verified entered data of on-campus student employee payrolls by reviewing, correcting, deleting, or reentering data.
- Resolved deficiencies by using standard procedures or returning incomplete documents to the department for resolution.
- Contributed to generating new spreadsheet files that automate all computations.
- Processed direct deposit applications for students' financial aid.

### *Front Desk Assistant*

- Provided information to students regarding their scholarships, grants, student loans, and payroll.
- Provided orientation to students on how to claim a lost or stolen check, how to set up or cancel the direct deposit service, and address any other concern.
- Gave feedback about internal written communications, took a physical count of inventory, among other clerical duties.

## Projects

### Weather Forecast

<https://francheska-guzman.github.io/weather-forecast>

Weather Forecast is a web app that provides information such as temperature, pressure, and humidity of five cities. Developed with React.js and requesting the data from a third party API.

Check out my GitHub account for more projects: <https://github.com/francheska-guzman>

## Education

**Web Development WDI Program**, Certificate of Completion

2017

General Assembly

New York, NY

**Web Development CodeBridge Program**, Certificate of Completion

2017

Per Scholas

Bronx, NY

**Bachelor of Business Administration**, Accounting and Office Systems Administration

2015

University of Puerto Rico, Río Piedras Campus

San Juan, PR