

# FRANCHESKA GUZMÁN FLORES

## Software Tester



Carolina, PR



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## About

Francheska has 8+ years of combined experience in manual and automated software testing, quality assurance, and web development. ISTQB/ASTQB Certified Tester with strong analytical skills, problem solver, detail-oriented, and interpersonal abilities.

## Skills

**Technical Skills:** HTML5, CSS3, JavaScript, jQuery, Java, Selenium, Cypress, Mocha, Cucumber, Gherkin Language, WordPress, React.js, Node.js, Git, GitHub, Azure DevOps, Xcode Accessibility Inspector, Axe, SortSite (PowerMapper), Wave, Visual Studio Code, Microsoft SQL Server, PostgreSQL, Heroku.

**Languages:** Spanish (native), English (intermediate).

## Work Experience

### Abarca Health LLC - Pharmacy Benefit Management (PBM) Company

San Juan, PR

Software Test Engineer II

Apr 2022 - Present

### INVID LLC - Information Technology Company

San Juan, PR

QA Tester II

Apr 2021 - Apr 2022

- Provided training about manual testing activities.
- Contributed to the creation of guidelines to improve internal QA/QC procedures.
- All duties and responsibilities mentioned in the previous role (QA Tester I).

QA Tester I

Oct 2019 - Apr 2021

- Participated in the process of the Software Development Life Cycle (Scrum).
- Performed static testing in requirements and design (mockups).
- Created test plans, test suites, and test cases in Azure Test Plans.
- Ran manual tests and performed exploratory testing in web and mobile applications.
- Conducted usability/accessibility testing for WCAG 2.1, ADA, and Section 508 compliance by using tools such as the Xcode Accessibility Inspector, Axe, SortSite, and Wave.
- Reported and tracked issues identified during testing activities to ensure defect resolution and testing completion.
- Collaborated in the development of new ideas to resolve system issues and improve current systems.
- Basic query execution over the Microsoft SQL Server database.

### New York Film Academy - School of Film and Acting

New York, NY

Front End Web Developer

Jul 2018 - Aug 2019

- Coded e-mail marketing campaigns and landing pages based on mockups and provided content.
- Segmented mailing lists by making queries on the database.
- Delivered approved e-mail campaigns to the target market using both Campaigner and iContact e-mail marketing automation platforms.
- Made updates to the New York Film Academy websites and WordPress sites.
- Coded the new version of the online applications.
- Debugged e-mail campaigns, landing pages, online applications, and websites.

## Second Language Design - Creative and Marketing Agency

New York, NY  
Feb 2018 - Jul 2018

### Web Developer

- Developed WordPress sites for clients based on mockups and provided content.
- Performed QA testing across modern platforms and devices.
- Added meta tags for SEO and set up Google Analytics.
- Used Google Spreadsheets API for data collection.

## uTest - Crowdsourced Software Testing Community

Remote  
Sep 2014 - Jul 2018

### Software Tester

- Executed test cases in web and native applications.
- Performed exploratory testing to identify any GUI, functional, or technical bug.
- Performed localization testing by verifying translations from English to Latin American Spanish.
- Submitted detailed bug reports.

## Projects

### Weather Forecast

<https://francheska-guzman.github.io/weather-forecast>

Weather Forecast is a web app that provides information such as temperature, pressure, and humidity of five cities. Developed with React.js and requesting the data from a third party API.

## Education

### Web Development Immersive Program

New York, NY  
2017

Certificate of Completion  
General Assembly

### Web Development CodeBridge Program

Bronx, NY  
2017

Certificate of Completion  
Per Scholas

### Bachelor of Business Administration (BBA)

San Juan, PR  
2015

Accounting and Office Systems Administration  
University of Puerto Rico, Río Piedras Campus

## Certifications

### Certified Tester, Foundation Level Agile Tester (CTFL-AT)

American Software Testing Qualifications Board, Inc. (ASTQB)  
International Software Testing Qualifications Board (ISTQB)  
Credential ID: 22-CTFL-AT-00111-USA  
Issued Apr 2022 - No Expiration Date

### Certified Tester, AT\*SQA Testing Essentials

Association for Testing and Software Quality Assurance, Inc. (AT\*SQA)  
Credential ID: 21-AT\*Essentials-00008-USA  
Issued Dec 2021 - No Expiration Date

### Microsoft Certified: Azure Fundamentals

Credential ID: I041-2121  
Issued Nov 2021 - No Expiration Date

### Certified Tester, Foundation Level (CTFL)

American Software Testing Qualifications Board, Inc. (ASTQB)  
International Software Testing Qualifications Board (ISTQB)  
Credential ID: 21-CTFL-01698-USA  
Issued Sep 2021 - No Expiration Date