# TSZ TO, LAM (FRANCIS)

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A dedicated software engineering student eager to apply knowledge and contribute to a dynamic tech company. Motivated to learn and support the team in delivering exceptional products to clients.

#### **EXPERIENCE**

#### PARTICIPANT, BLUE SALT MEDIA HACKATHON

#### 05/2023

- Contributed to a team of four to produce a TV advertisement control software solution.
- Implement previous knowledge on colour visual cues in Figma prototype and received positive feedback.

#### **SALESPERSON, ICON OPTICAL**

#### 12/2022 - CURRENT

- Provide sales service on quality frames and lenses to English, Mandarin and Cantonese speaking customers.
- Consistently achieve daily sales amount ranging from CAD\$500-1000.

#### **OPTOMETRIST, FAMILY OPTICAL**

#### 08/2021 - 07/2022

- Conduct professional eye examinations, including contact lens fitting and binocular vision testing.
- Collaborate with colleagues to achieve average monthly sales of HKD\$250k-300k.

#### **EDUCATION**

# **DIPLOMA IN SOFTWARE ENGINEERING TECHNICIAN, CENTENNIAL COLLEGE**12/2023

- Acquired comprehensive knowledge in software engineering while leveraging previous experience.
- Developed OptomHub, a website offering real-life examples and exercises for eyecare professionals.

# BSC (HONS) IN OPTOMETRY, THE HONG KONG POLYTECHNIC UNIVERSITY 10/2020

- Acted as Class Representative and Financial Secretary of the Softball Club during university studies.
- Recognized as the Outstanding Student of the Faculty in the final year.

# **SKILLS**

- Proficient in front-end web development languages, including HTML5, CSS3, JavaScript, and jQuery.
- Experienced in object-oriented programming languages, such as C# and C++.
- Knowledgeable in multimedia software and web apps, including Figma, GIMP and DPP4.
- Familiarity with software engineering frameworks, such as SCRUM.

# **ACTIVITIES**

### AMBULANCE OFFICER, ST JOHN AMBULANCE HONG KONG (ONGOING)

- Lead a division of over 30 active members.
- Demonstrate strong leadership and volunteer experience for over ten years.

### **VOLUNTEER, COLLISION (UPCOMING)**

• Provide assistance in the operation of tech conference.