

VISION | a world where every person is welcomed

PURPOSE | working together to create possibilities for a great life

VALUES

- conviction** ~ we have the courage not to give up
- generosity** ~ we give our hearts and minds in an effort to understand others
- integrity** ~ we do what we say we will do
- collaboration** ~ we work together, nurturing strong relationships

REALISING OUR GOALS

a service that people want

1.1 We maximise growth opportunities

- 1.1a Through the NDIS market
- 1.1b Through mergers and acquisitions
- 1.1c Through inter-service transfers

1.2 We are a quality service, driven by the client

We deliver high quality services that enhance the goal attainment, aspirations and independence of clients

a workforce inspired by purpose

2.1 Our workforce is ready to operate successfully in an individualised, person directed service system

We have highly skilled and engaged employees that respond effectively to the needs and aspirations of our clients

2.2 Our workforce is engaged and embrace the organisation's culture and values

Our workforce are ambassadors of the organisation and act with a high level of personal accountability and integrity

2.3 Our leadership is inspiring and our management structure is efficient and effective

Our leadership team and management structure efficiently and effectively supports employees working in the new disability service system

a resilient organisation

3.1 We manage the impact of growth to ensure it is sustainable

All new growth opportunities are financially viable, implemented in a considered timeframe and central support resources increase in line with expected growth

3.2 Our operations are well supported by the right systems and technology platforms

We have systems in place to enable our staff to thrive in their roles wherever they are located

3.3 All NDIS developments are monitored and responded to appropriately

Unisson Disability and its clients transition seamlessly to the new NDIS processes and take advantage of any new opportunities that arise

3.4 Unisson Disability is an organisation that is well governed

We have the appropriate structures and controls in place to drive organisational performance while at the same time managing risks and ensuring compliance with policy and regulations

3.5 The organisation's brand and positioning strategy is fit for NDIS market opportunities

Brand presence has higher visibility in the market and is evident through an increase in clients