

Dear Hiring Manager:

Please accept this letter and the attached resume as an indication of my sincere interest in the Software Developer I position at CentralSquare Technologies. I began my career in technology in 2010 where I worked for 5 years repairing devices and troubleshooting software at two of Apple's retail stores. With this I gained a lot of experience of how a product impacts its customers. Directly dealing with the result of software defects and hardware malfunctions. In 2014 I decided to pursue my education at the University of Central Florida. There I earned a bachelor's degree in interdisciplinary studies, with a minor in Business Administration. While at UCF and still until today I and some colleagues began a record label and event company where we created unique dance music experiences and produced weeks' worth of content. In this role I gained skills in time management, web development, and release cycles for content. Currently I work at CentralSquare as a Product Support Specialist on the CryWolf outsource team. Here I kept a daily workload current to date with little error ensuring accuracy in a timely manner. In the time I've worked here I've also used python, SQL, and C# to create programs and scripts to create workflow solutions and automations. I'm also part of a team that manages a test server which is used for onboarding training, and to test different automation projects.

In your job posting of Software Developer I, I see many qualities and skills that I already use and succeed with daily. With this information I welcome you to contact me, and I look forward to speaking with you.

Phone: (954) 383-4890

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Regards,

Francisco Costoya