# Francisco Albornoz

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# **Education and Certifications**

### **Postgraduate Certificate Applied AI Solutions Development**

Jan 2024 - Dec 2024

George Brown College - Toronto, ON (GPA: 3.93)

- Developed Tableau dashboards and scorecards leveraging LAPD crime data, revealing actionable insights for a private security company operating in Los Angeles. Identified key business trends and areas for operational improvement.
- Carried out a Neural Network NLP project to summarize scientific articles into abstracts, fine-tuning open-source language models from Hugging Face to improve their performance and accuracy.
- Developed a real-time thief detection system using OpenCV that leverages a baseline image for comparison, accurately identifying and flagging significant deviations in a live video stream of the same scene.
- Implemented a prescription parser using an NLP technique named Conditional Random Fields (CRF) to accurately extract medication information, such as dosage and frequency, from unstructured text input

## **Diploma in Applied Econometrics**

Aug 2020 - May 2021

University of Chile - Santiago, Chile

Diploma in Big Data

Aug 2017 - May 2018

Pontifical Catholic University of Chile - Santiago, Chile

**Bachelor's in Economics** 

Mar 2010 - Dec 2015

University of Chile – Santiago, Chile

**Tableau Data Analyst Certificate** 

May 2024

#### **AWS Cloud Practitioner Certificate**

Aug 2022

# **Professional Experience**

MACH (Fintech)

Aug 2022 – Jan 2024

#### Data Scientist - Santiago, Chile

- Enabled targeting of high-potential-value app users by integrating PySpark machine learning models with transactional data through SQL pipelines on Apache Airflow.
- Trained predictive machine learning models using AWS cloud infrastructure (SageMaker, Athena and Glue) and PySpark.
- Increased marketing spend efficiency by conceiving and evaluating high-ROI initiatives through ideation and A/B testing
  process, leveraging tools like Amplitude and Agile methodologies.
- Assessed ROI of referral campaigns via advanced causal inference techniques when A/B Testing was not feasible.

# **University for Development**

Apr 2023 - Aug 2023

## Data Science and Al Bootcamp Instructor - Santiago, Chile

• Delivered 5-hour weekly lectures on machine learning with Python' sklearn and graded students' work.

# Marketing Advance

May 2022 - Aug 2022

- Data Scientist (Contractor) San Francisco, USA (Remote)
  - Optimized advertising budget allocation through Marketing Mix Modelling, leveraging Meta's Robyn package.
  - Performed validation and fine-tuning of Marketing Mix models with out-of-sample data.
  - Estimated ROI for different advertising channels and provided compelling visualizations and reports to stakeholders.

# **WOM (Telecommunications)**

Jan 2020 - Oct 2021

# Data Scientist - Santiago, Chile

- Guided deployment of new network infrastructure, identifying areas where upgrades would reduce churn the most.
- Tracked network deployment results via geospatial dashboards blending network KQIs with churn and NPS metrics.
- Boosted conversion of tele sales by developing purchase propensity models with LightGBM.

### Ministry of Education, Government of Chile

May 2020 - Aug 2020

#### Data Specialist (Contractor) - Santiago, Chile

• Developed R scripts to automatically create custom forms for a survey of higher education institutions, and then consolidated the filled forms into a single, ready-to-use Stata dataset by using Python scripts.

#### **Walmart Chile**

Data Scientist - Santiago, Chile

Nov 2018 - Jan 2020

- Trained and deployed clustering and predictive models to personalize marketing communications for loyalty program members.
- Developed an internal R package to facilitate the delivery of advanced analyses (e.g. market basket using the apriori algorithm) and the execution of complex recurrent SQL queries.
- Quantified the impact of personalized marketing campaigns through A/B testing, leveraging the CUPED technique to increase statistical power in the presence of small treatment effects and limited sample sizes.

### Data Analyst - Santiago, Chile

Nov 2017 - Nov 2018

- Provided data-driven insights to marketing and merchants, leveraging econometrics and clear storytelling.
- Automated complex, ad-hoc reports through R Markdown and Tableau, increasing throughput of our team.
- Assessed the impact of key, C-level decisions via causal inference techniques such as Difference in Differences.

# KMA Asset (Real Estate Investment Trust)

Aug 2017 – Jan 2018

#### Data Consultant and Power BI Dashboard Developer - Santiago, Chile

- Leveraged R to extract, transform, and load (ETL) data from multiple CRM systems.
- Developed interactive Power BI dashboards showcasing critical sales funnel KPIs and trends.

# Personal Projects and Coursework

### Data Pipeline on Apache Airflow with AWS Integration

Jun 2024

End-to-end ETL data process with Apache Airflow that communicates with Amazon's cloud services such as S3 (bucket storage) and RDS (databases) to transform data into a format that is more suitable for dashboards and make it available on PostgreSQL.

### **Blog Posts about Causal Inference with R**

Jun 2021 - Ongoing

Authoring a series of accessible blog posts explaining key causal inference concepts and methods (e.g., Potential Outcomes, A/B Testing and Matching) for a non-academic audience.

#### Advent of Code Solutions with Python and R

Dec 2023

Wrote solutions and detailed explanations to puzzles from this global competition, demonstrating coding and communication skills.

#### **Big Data with PySpark (DataCamp Track)**

Dec 2023

Completed 24-hour course track on PySpark, covering from Spark basics to predictive modelling and recommendation engines with large datasets.

#### Dashboard on AWS Monitoring Engagement with Politicians' Tweets

May 2022

Developed an R Shiny app displaying interactive visualizations about data retrieved using Twitter's API. Data was auto refreshed and stored on S3, and the app was deployed on Amazon's EC2.

#### **DevOps on AWS (Coursera Specialization)**

Mar 2022

Completed this 30-hour course track, gaining familiarity with CI/CD pipelines, infrastructure as code (IaC), and test automation using AWS services (e.g., CodePipeline, CloudFormation, CodeDeploy).

#### Analyzing My Music Collection with Python and R

Dec 2021

Imported and wrangled iTunes data from XML file with Python's *ElementTree* and *pandas*, then used the *reticulate* package to integrate R in a single analysis script and output a nicely formatted table.

### Solutions to Exercises of "Introduction to Statistical Learning"

**Sept 2020** 

Solved exercises from this foundational textbook, demonstrating proficiency in key machine learning algorithms and statistical concepts (e.g., XGBoost, Bootstrap, SVM).