

BUG REPORT 1

Bug ID	Summary
BCR-001	Model pages hang on load and fail to display on Firefox

Type	Status	Resolution	Creation Date
Bug	Open	Unresolved	10/May/2021 8:23 AM
Severity		Priority	Story Points
[S1] Showstopper		Not yet set ⁽¹⁾	Not yet set ⁽¹⁾
Reporter		Assignee	Functional Area
Francisco Ferreira		Not yet set ⁽¹⁾	Page Navigation
Affected Version		Fix Version	Project
10.2.0.1134 ⁽²⁾		Not yet set ⁽¹⁾	Buggy Cars Rating

Environment/Platform

Browser: Firefox 87.0 (not reproducible in other browsers)
OS: Windows 10 Enterprise x64 version 1909

Description

Model/Car pages hang indefinitely on load and are never fully displayed on Firefox browser. This is true for all model pages.

No information is shown other than the page header (login/logout section), page footer (Facebook/Twitter links), and the loading spinner. The comments section is not displayed, and users cannot vote/comment, which defeats the main purpose of the website.

Observed Behavior

- Model pages hang on load and no specific content is shown.
- Voting and commenting functionalities are not featured.

Expected Behavior

- Model pages finish loading completely in timely manner.
- Specific content (images, text, comments) is displayed.
- Voting and commenting functionalities work as intended for both logged in and logged out users,

Reproduction Steps

1. Launch the Firefox browser

2. Navigate to <https://buggy.justtestit.org>
3. Click the Popular Model image on the website's main page
4. Note the page to which you are redirected never loads
5. [optional] Check similar behavior in other model pages

Attachments

[capture-bcr-001.gif]⁽³⁾

Notes:

- (1) Priority, Assignee, Fix Version, and Story Points are usually set at later stages of the bug lifecycle.
- (2) Version of the platform under test I came up with since I could not find the real one in the site.
- (3) These GIFs would be added to the bug tracking application to help with issue reproduction. In this case I have added them to the shared repository for reference.