# SMART INVENTORY MANAGEMENT & OPTIMIZATION (SIMO)

**Project S34 Review 2** 





### **OUR TEAM**



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#### **OVERVIEW**

Company Background, Problem Framing, Problem Analysis, Milestones, User Needs & Constraints, Refined Problem Statement

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CONCLUSION

### **Overview**

**Company Background Problem Framing Problem Analysis** Milestones **User Needs & Constraints Refined Problem Statement** 



### Company Background<sup>1</sup>

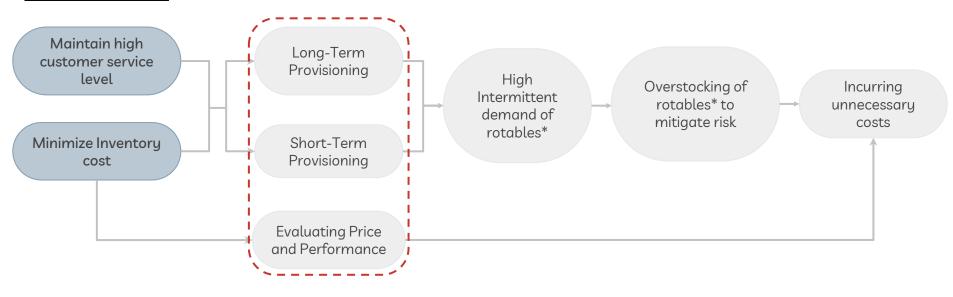
- Singapore Airlines Engineering Company (SIAEC) is Asia's foremost maintenance, repair and overhaul (MRO) provider
- Delivers integrated solutions to large client bases consisting of both international airline and aerospace companies.
- Provides frontline maintenance services to more than 60 airlines\* that fly through Singapore whilst ensuring a high level of punctuality for their customers' flight takeoffs.

### **Problem Framing**

Despite efforts by SIAEC in deploying inventory management practices, the company *still overprovision rotables*, incurring *unnecessary capital*. The underlying causes of this overprovisioning include *inefficient inventory* management practices, forecasting techniques, and inflexible interface for managing inventory.

### **Problem Analysis**

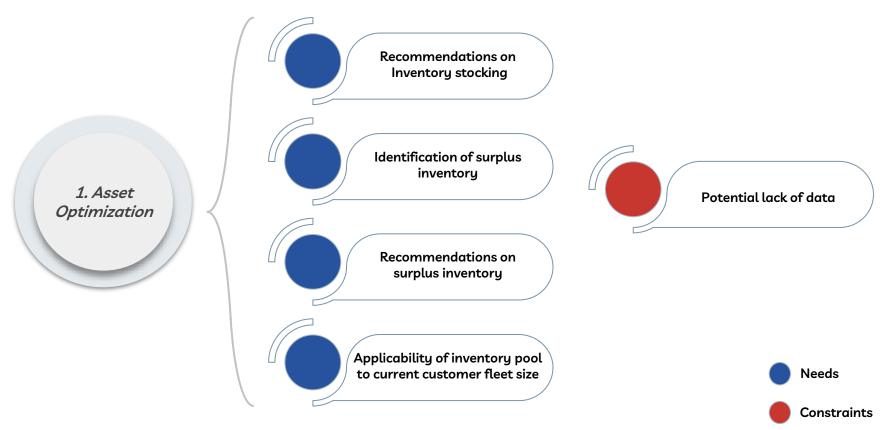
#### **Goals for SIAEC**

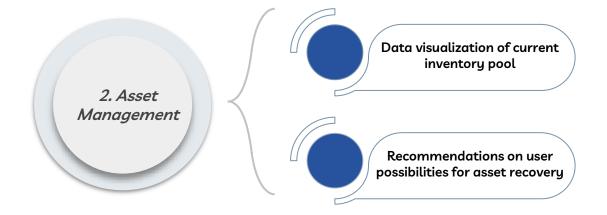


<sup>\*</sup>Rotables are aircraft components which are removed, replace or inspected at intervals and they consist a significant percentage in a typical commercial aircraft.

### Milestone













Constraints



Needs

Constraints

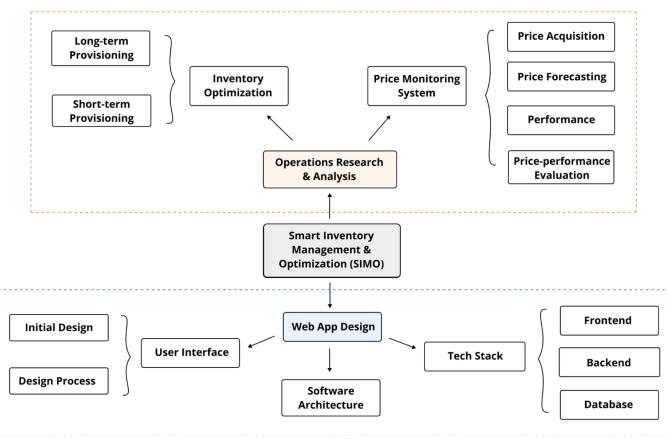
### Refined Problem Statement

This project aims to **create a web-based application** with dynamic features such as having **variable inputs**, **scenario-based optimization** and **data visualization** to help manage and optimize rotables in hopes of a more **user-friendly and cost-saving alternative** for the company to fit into their current workflow.

# **Design Direction**

**Concept Generation Optimizations Research & Analysis Web Application Design** 

### **Concept Generation**



## Operations Research & Analysis

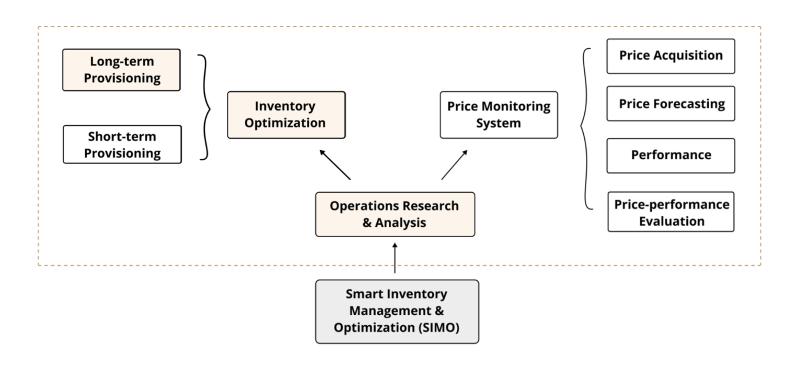
#### **Inventory Optimization**

Long-term Provisioning Short-term Provisioning

#### **Price Monitoring System**

Price Acquisition
Performance
Price-performance Evaluation

### **Long-term Provisioning**



### Milestone



### Milestone (Long-term Provisioning)

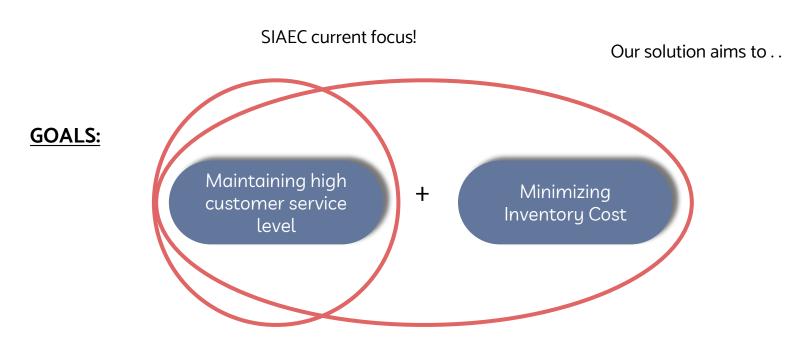


### **Long-Term Provisioning**

Determine Number of Quantity to be topped up <u>6</u> months in advance for each type of rotable



### **Long-Term Provisioning**





### Approach A

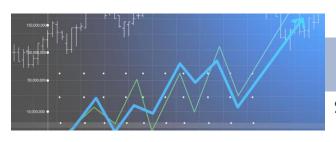
**Optimization model** 

### Long-term Provisioning

### **Approach B**

Improving Accuracy & Quality of Input Data





#### Approach C

**Statistical Distribution of Demand** 



#### **Approach A**

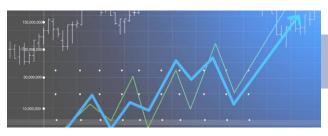
**Optimization model** 

### Long-term Provisioning

### **Approach B**

Improving Accuracy & Quality of Input Data





#### Approach C

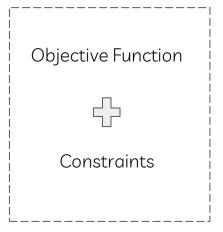
**Statistical Distribution of Demand** 

#### **Optimization Model**

Sift out rotable parts that are no longer applicable\* +

**Extract** relevant data columns



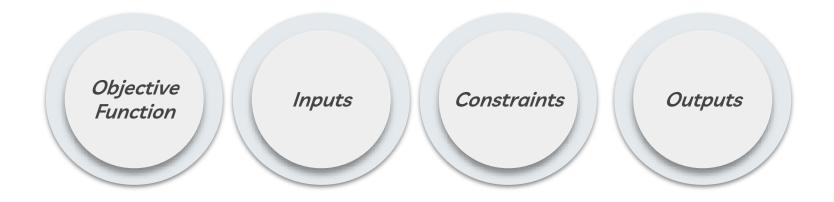




Outputs

<sup>\*</sup> Applicable: Non-applicable rotable parts are parts that are no longer part of the contractual agreement between SIAEC and their customers hence, SIAEC will not need to provide for these parts to customer

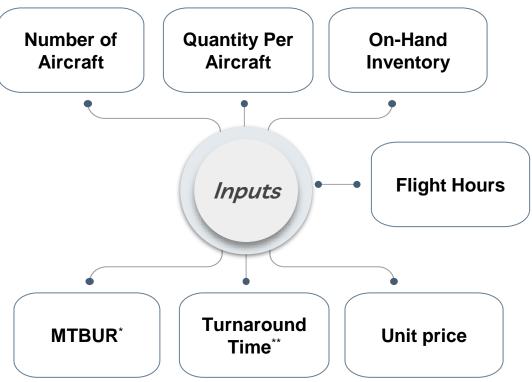
### Optimization Model (Formulation)



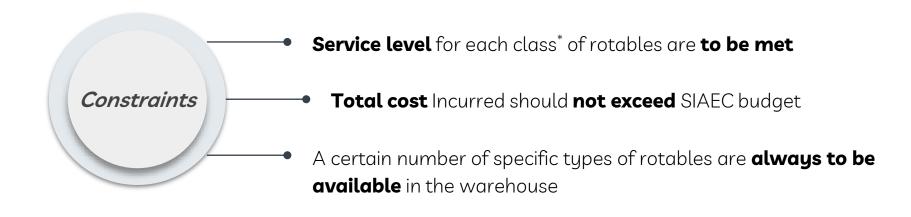
### Optimization Model (Objective Function)



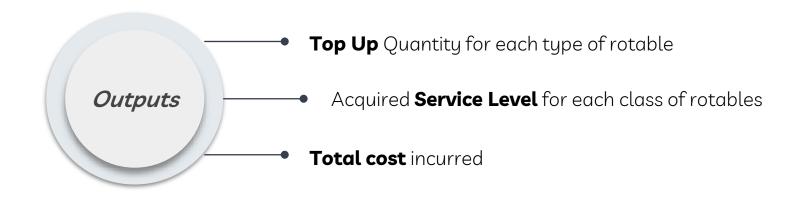
Optimization Model (Inputs)



### Optimization Model (Constraints)



### Optimization Model (Outputs)

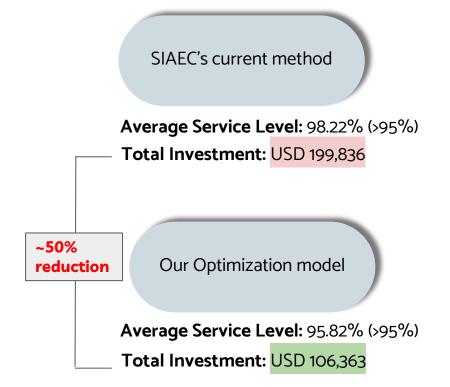


### Optimization Model (Experiment)

Optimization model Integer Binary Program Using lpsolve()\* in R Using a **small test** sample size of 5 rotables + Assume **zero** on-hand inventories

### Optimization Model (Experiment\* result)

Class**	Part Number	Unit Price (\$)	Quantity to hold (SIAEC's method)	Quantity to hold (Our optimization model)
2	12-34	17,712	1	1
2	12-35	17,712	0	0
2	12-36	9501	1	0
2	12-37	4678	1	1
2	12-38	83,971	2	1



<sup>\*</sup>Experiment: To simplify our model, we have assumed on-hand inventory to be zero for this experiment
\*\*Class: Class 2 rotables need to achieve on average a service level of 95%



### Approach A

**Optimization model** 

### Long-term Provisioning

#### **Approach B**

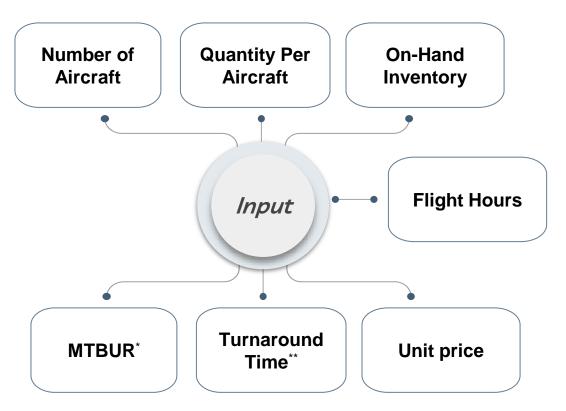
Improving Accuracy & Quality of Input Data

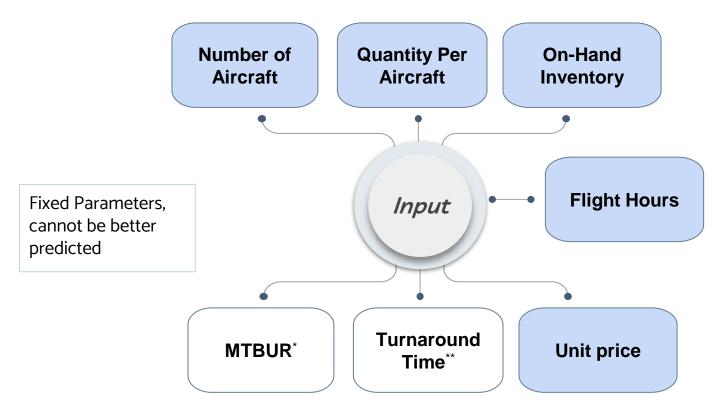


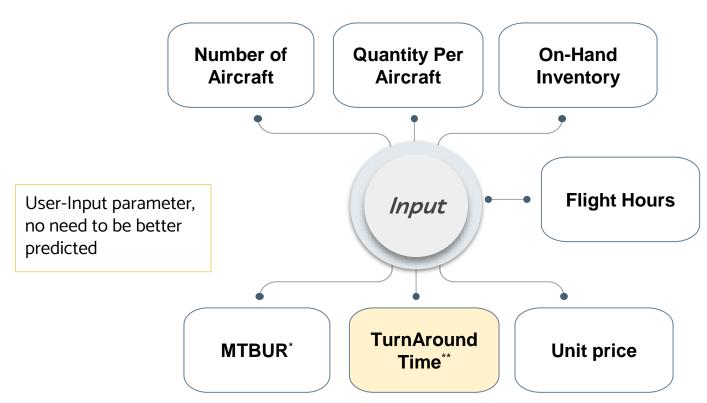


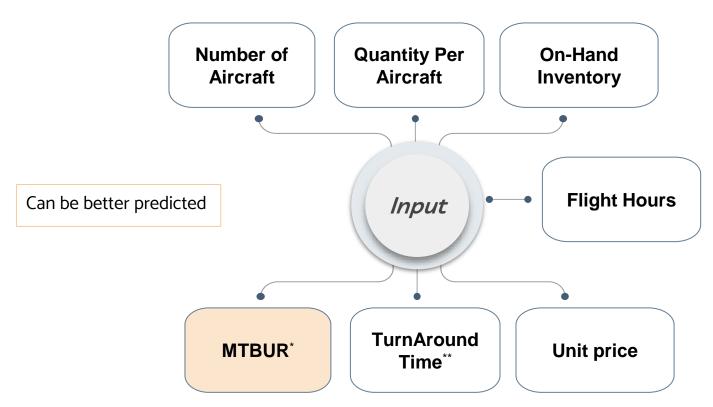
#### Approach C

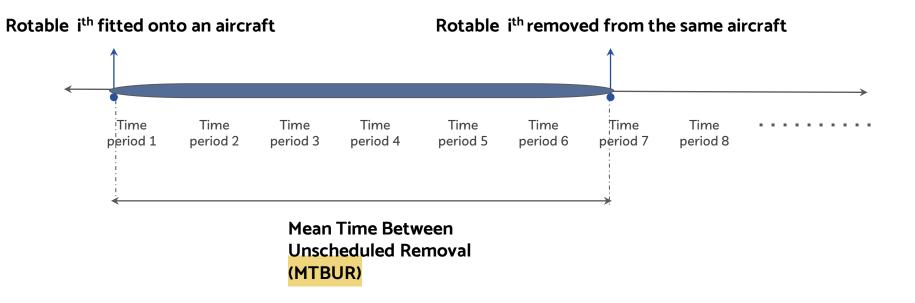
**Statistical Distribution of Demand** 



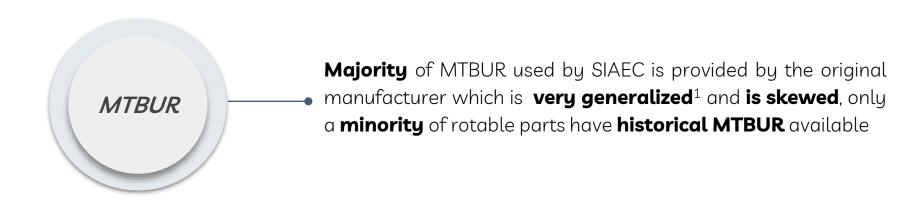


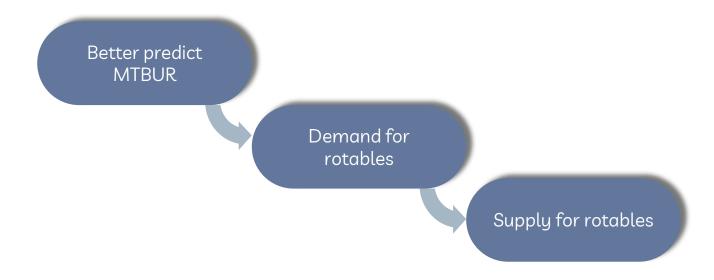


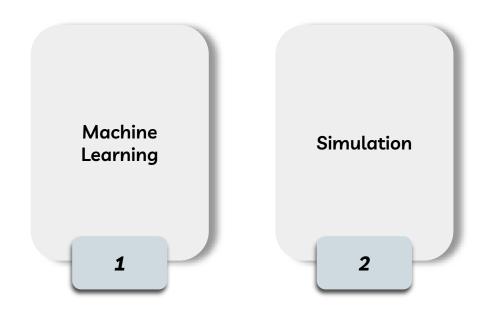




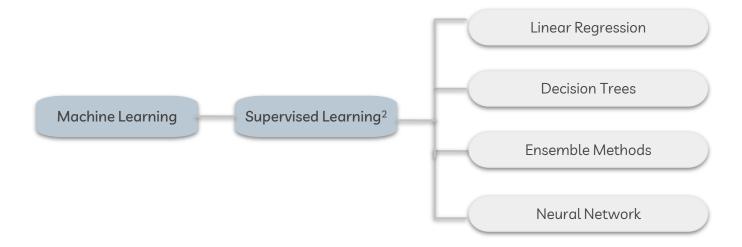
Each rotable type will have a MTBUR value of its own



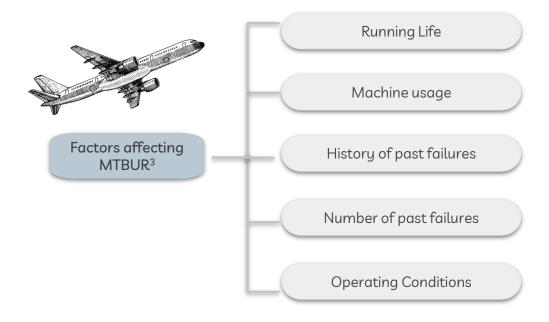




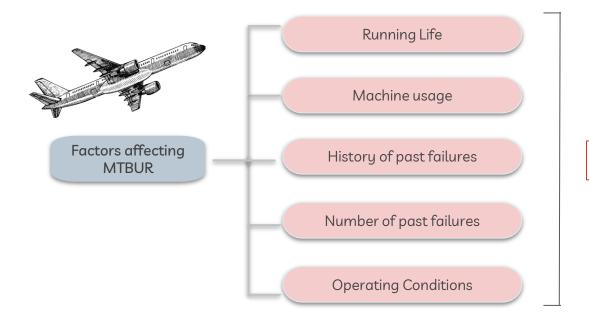
# **Machine Learning**



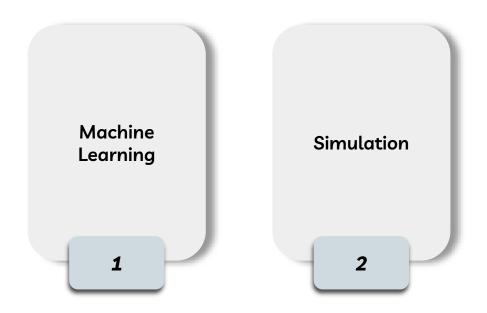
# **Machine Learning**



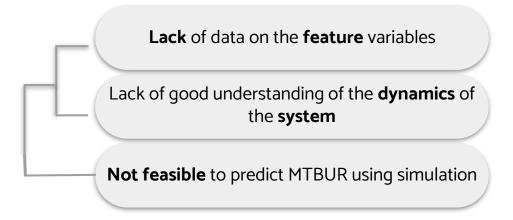
# **Machine Learning**



Lack of these data



#### Simulation<sup>4</sup>





#### Approach A

**Optimization model** 

# Long-term Provisioning

#### **Approach B**

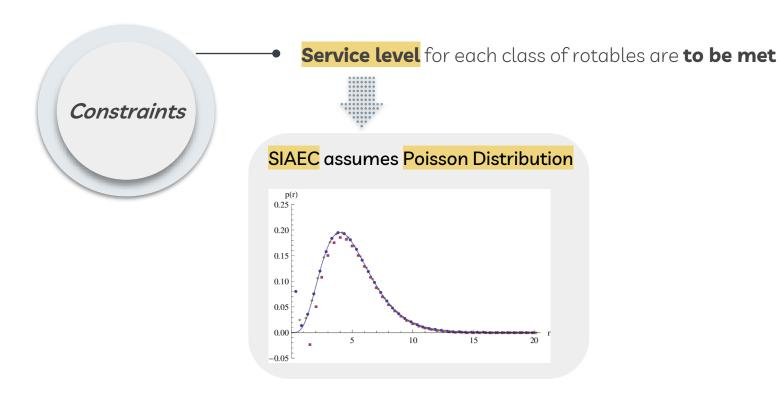
Improving Accuracy & Quality of Input Data

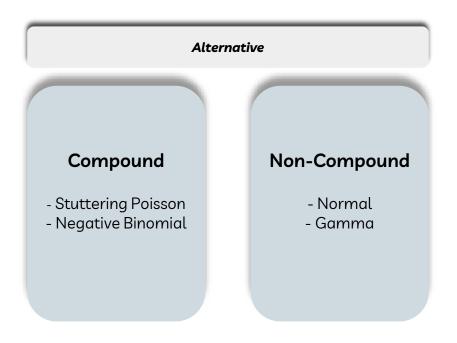


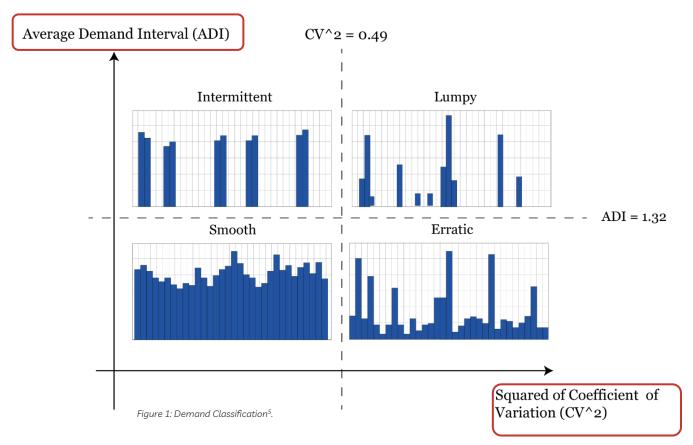


#### **Approach C**

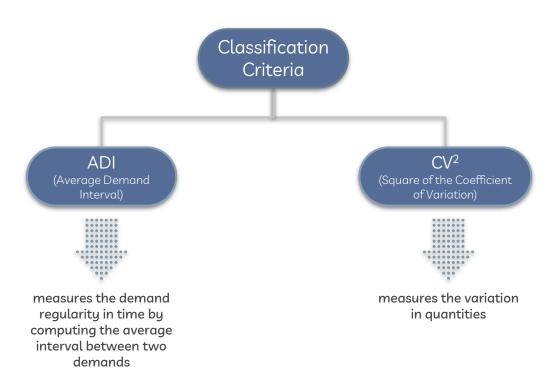




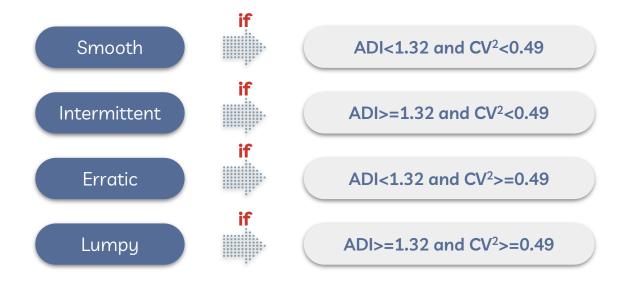


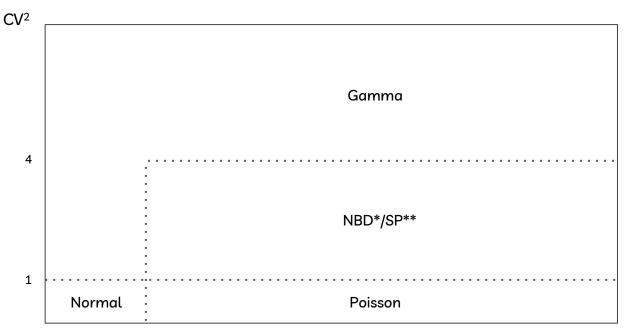


#### Statistical Distribution of Demand<sup>6</sup>



#### Statistical Distribution of Demand<sup>6</sup>





Adapted from Syntetos, A.A., Babai, M.Z., Lengu, D., Altay, N. (2011). Distributional Assumptions for Parametric Forecasting of Intermittent Demand. In: Altay, N., Litteral, L. (eds) Service Parts Management. Springer, London. Distributional Assumptions for Parametric Forecasting of Intermittent Demand | SpringerLink

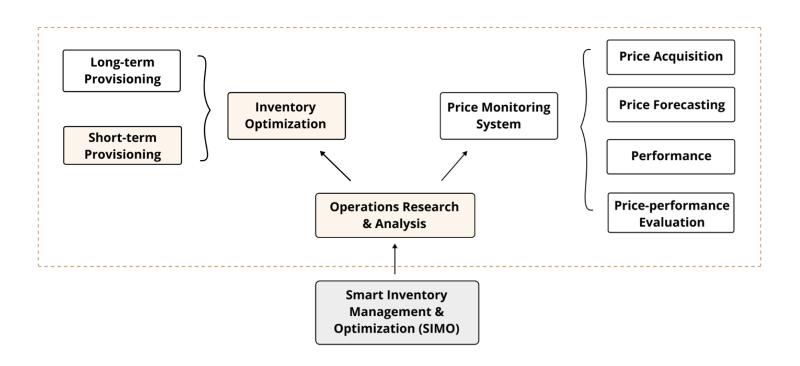
ADI

### Milestone



#### Milestone

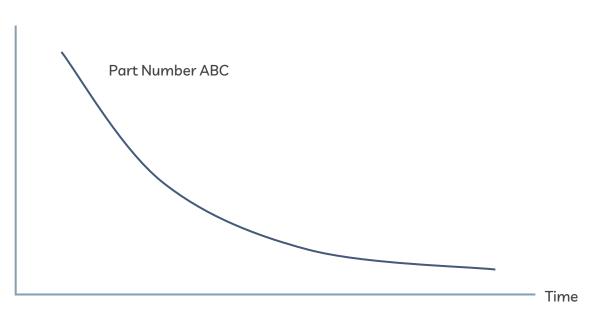


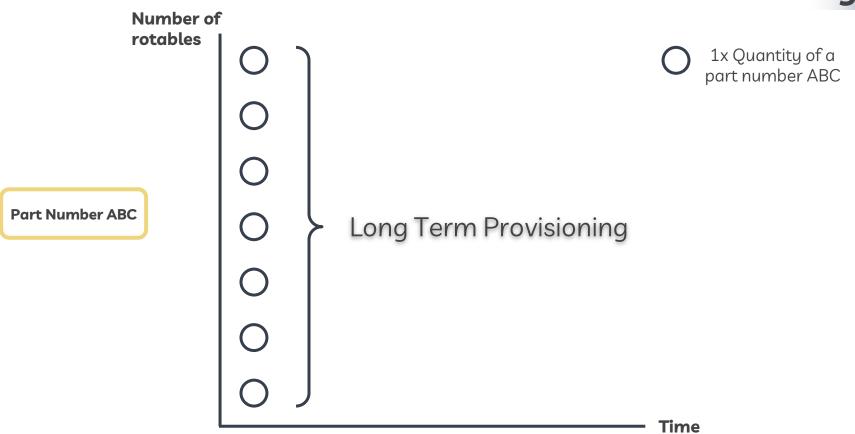


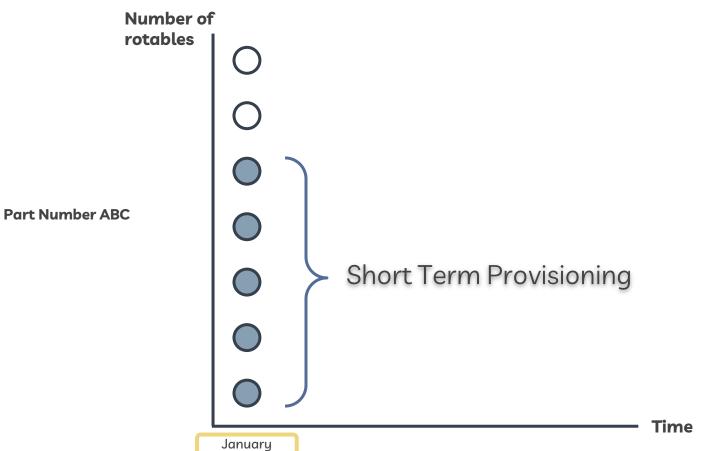
#### Milestone

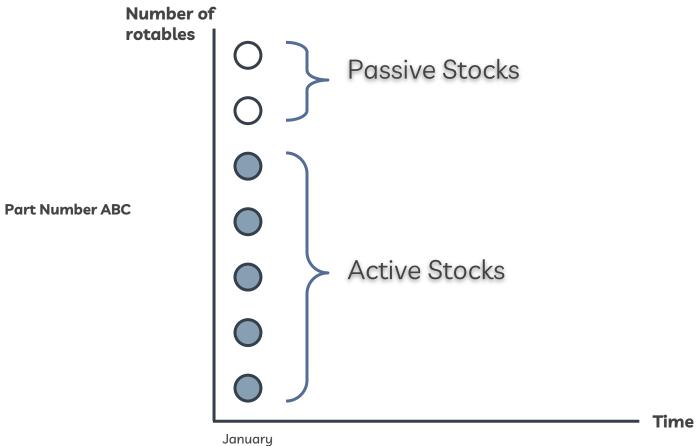


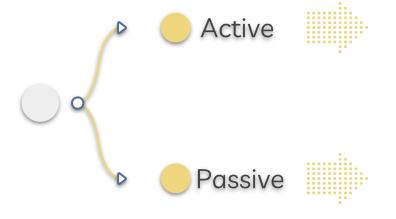
#### **Rotables Condition**











- Freshly Repaired
- Optimal Condition (Tip-top condition)

- To preserve rotables
- Slow down the deterioration rate

So what are our approaches to forecasting for active rotables?

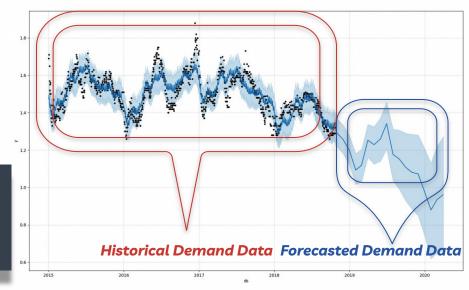
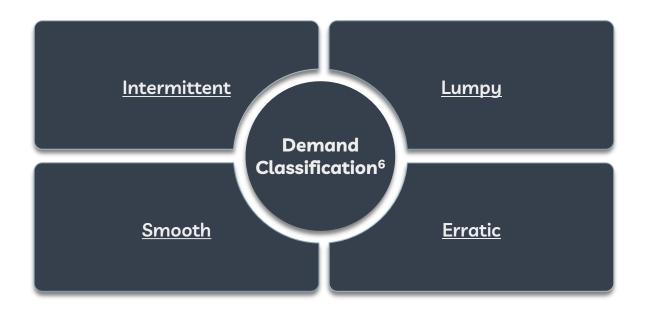
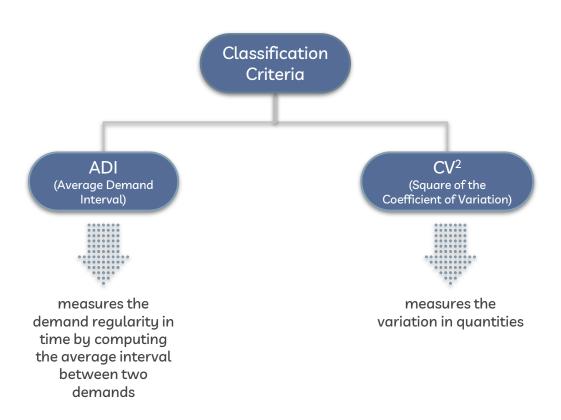
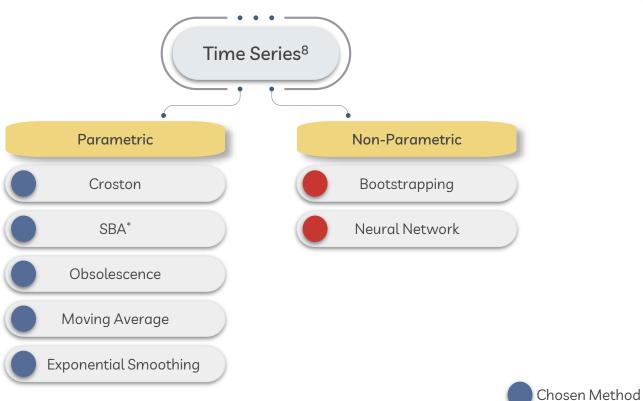


Figure 2: Time Series Forecasting. Adapted from Colin.catlin. (n.d.). Syllepsis. Retrieved April 12, 2022, from https://syllepsis.live/2019/10/08/time-series-forecasting-a-quick-reference/







Not Chosen Method

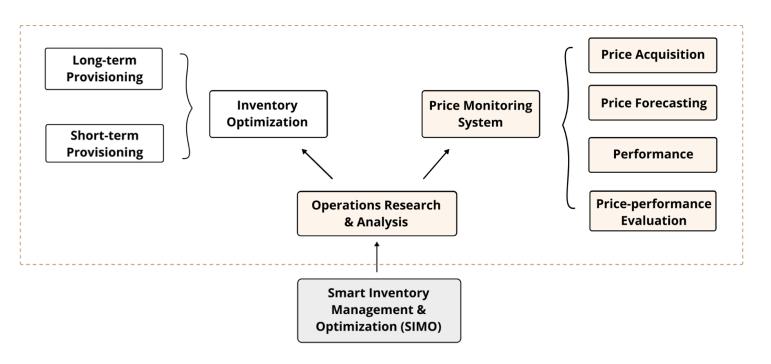
Design Criteria	Alternative Design Concepts	
	Parametric	Non-Parametric
Data Requirement	+	0
Accuracy	0	+
Time	+	0
Ease of implementation	+	0
Totals	+++	+

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.1





# Price Monitoring System (Price Acquisition)



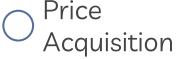
# **Price Monitoring System**

- Price monitoring or price intelligence refers to the awareness of pricing in the market and the response to these changes in pricing.
- Metasearch engine<sup>9</sup> → Sending queries through multiple search engines and aggregating these results
  - Ranking
  - Combine





# **Price Monitoring System**







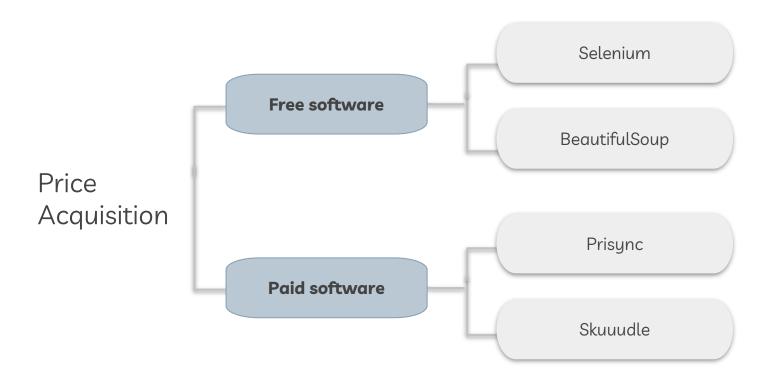
# **Price Monitoring System**







# **Price Monitoring System**



# **Price Monitoring System** (Price Acquisition)

Design Criteria	Alternative Design Concepts			
	Skuuudle	Priscync	BeautifulSoup	Selenium
Affordability	-	0	+	+
Ease of Integration	-	0	+	+
Adaptability	+	+	-	0
Total	-	+	+	++

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.2









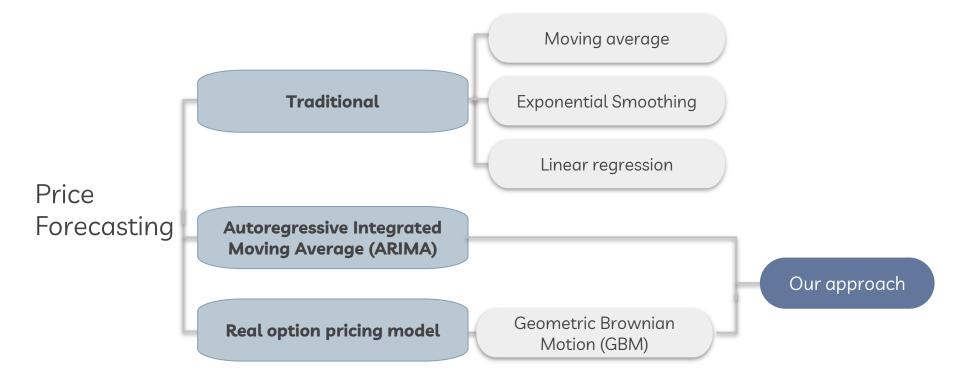
# **Price Monitoring System**







# Price Monitoring System (Price Forecasting)<sup>10</sup>



# Price Monitoring System (Price Forecasting)<sup>10</sup>

Doolana Cultania	Alternative Design Concepts		
Design Criteria	Geometric Brownian Motion	ARIMA	
Data Requirement	+	+	
Accuracy	+	0	
Time	0	0	
Ease of implementation	+	+	
Totals	+++	++	

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.3

# **Price Monitoring System**







# Price Monitoring System (Performance)



Time Lasted on Wing (TSI) across each vendor

Original Equipment Manufacturer (OEM) MTBUR

 $\frac{TSI}{MTBUR}$ 

# Price Monitoring System (Price to Performance)



MTBUR v.s Time Lasted on Wing (TSI)

Price given by OEMs v.s. Prices quoted

MTBUR
Price given by OEMs

**Benchmark** 

TSI Price quoted

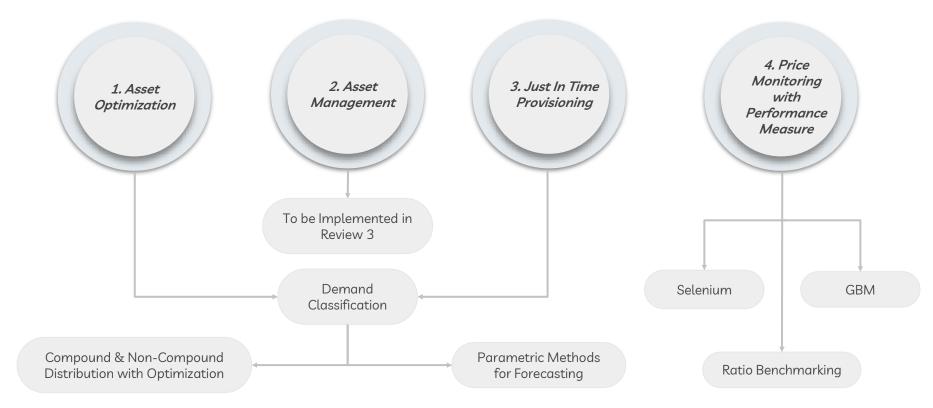
# **Price Monitoring System**



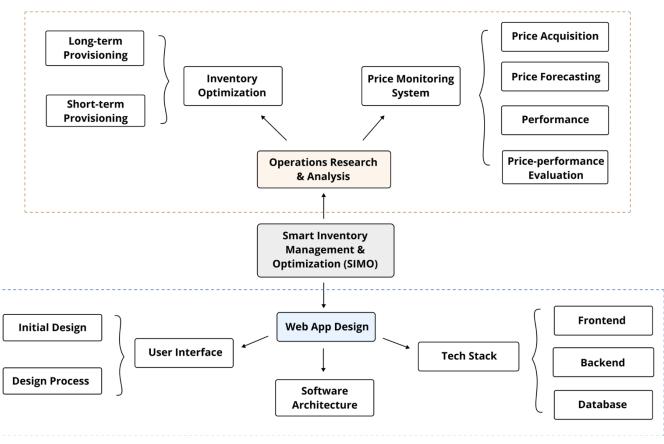




# Summary



# **Concept Generation**

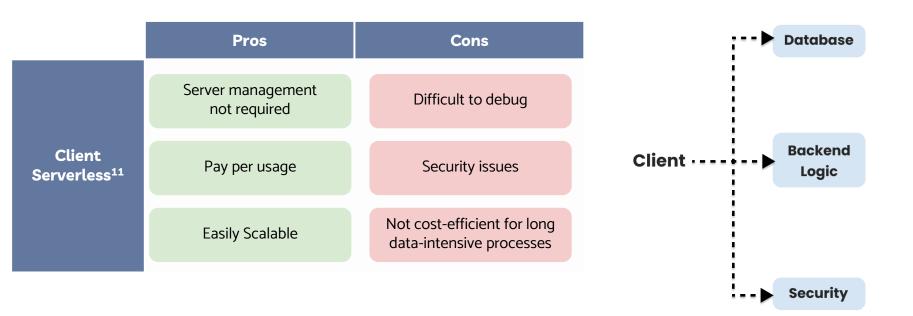


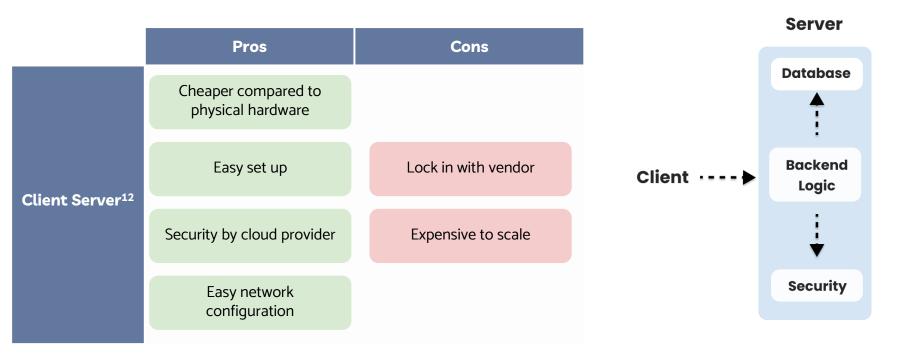
# Web Application Design

Software Architecture
User Interface
Tech stack

Client Serverless

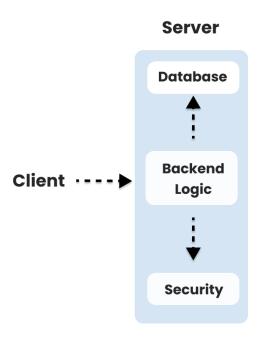




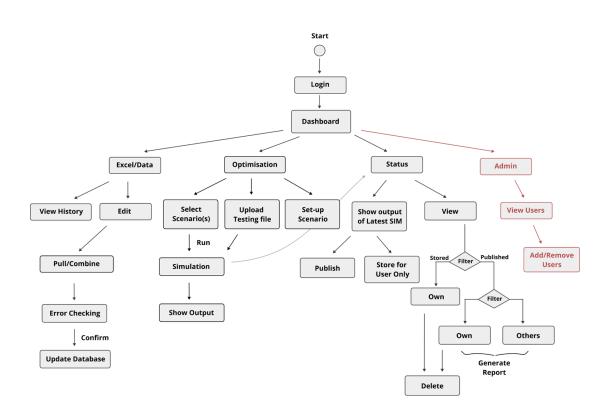


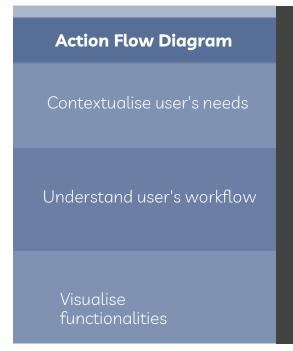
Client Serverless

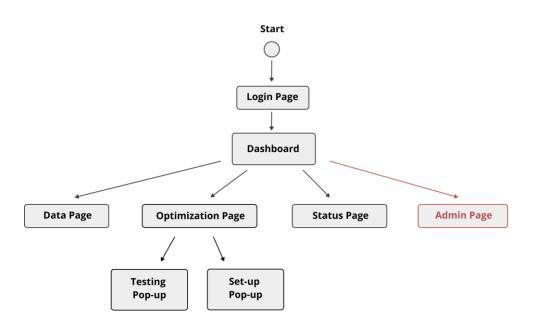






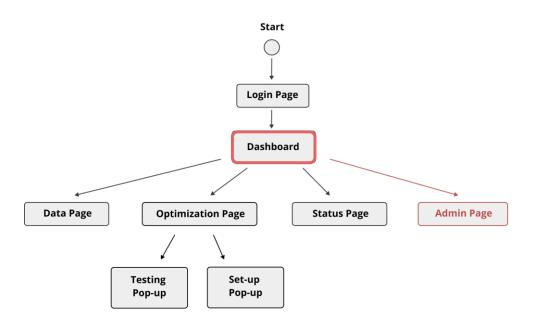






### **Page Flow**

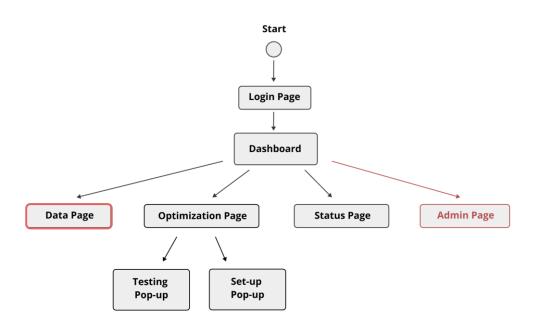
Dashboard page
Data page
Optimization Page
Status Page
Admin Page (for admin user only)



#### **Dashboard**

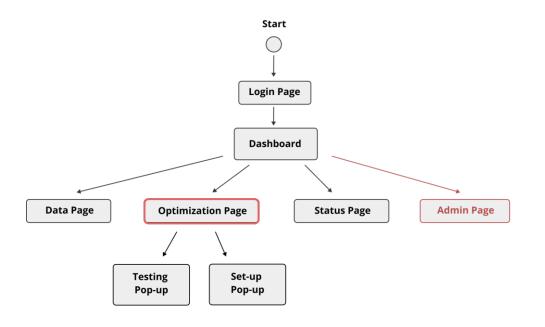
#### **Inventory Management**

Asset Management Live Price Monitoring Report and recommendation



### **Data Page**

**Data Management**Update data file
View/Edit data file
Export data file



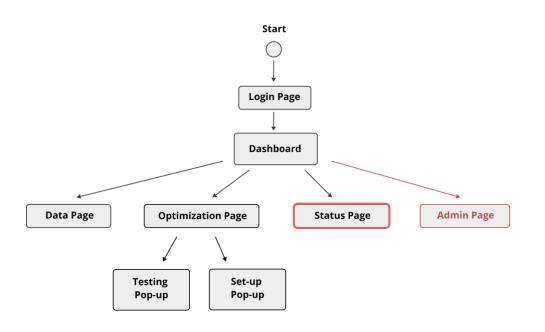
### **Optimization Page**

#### Simulation Model

Select Scenario Set Constraints Save Simulation output Testing on temporary file

#### **Supporting Features**

Set new Scenarios Adjust parameter values



#### **Status Page**

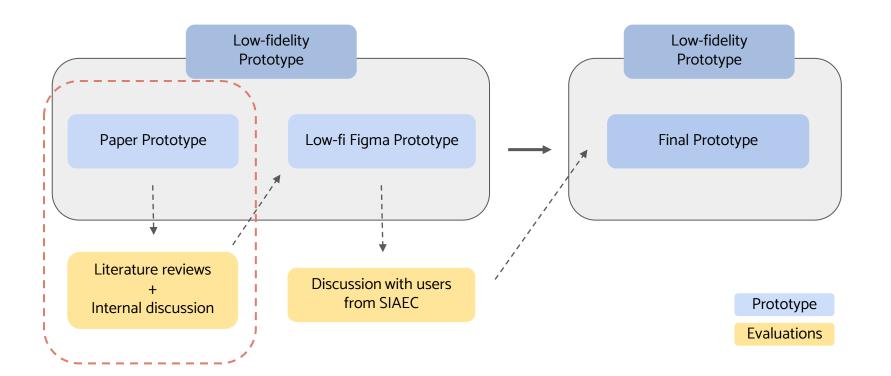
#### **Managing Reports**

View/delete/publish report Export report files

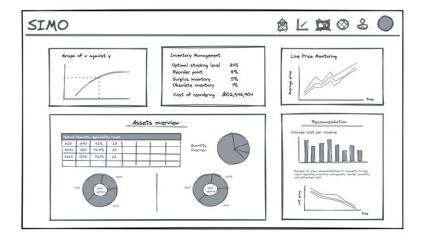
#### **Sharing of Results**

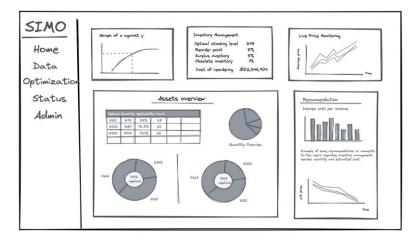
Export published report files View published reports by other users

#### **Prototypes Iterations**



#### Navigation Bar<sup>13</sup>

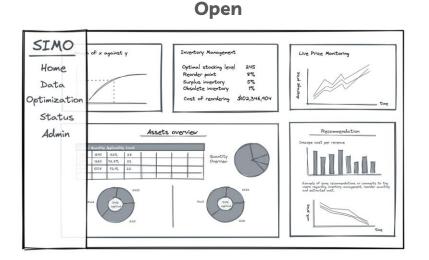


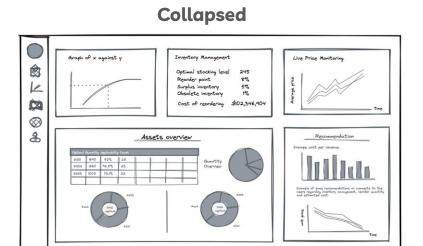


**Top Navigation Bar** 

**Left Navigation Bar** 

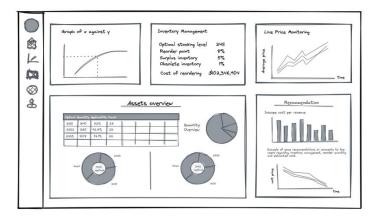
#### **Navigation Bar**





Collapsible Left Bar

#### Improved Dashboard



Conceptual Model

Consolidate
Screen Contents

Navigation & Task flow

Explore Various Alternative

Functionality

Terminology

# **Tech Stack**

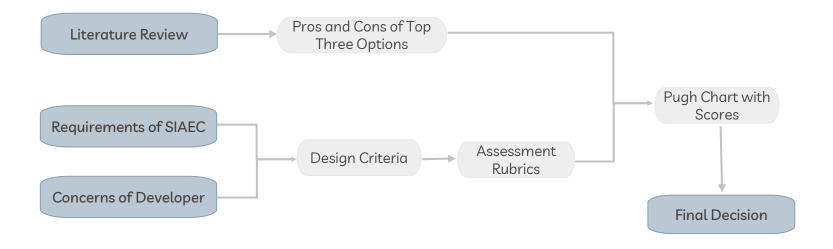
Frontend

Backend

**Database Service** 

# **General Approach**

For frontend, backend, and database exploration



Design Criteria	Alternative Design Concepts		
	React	Angular	Vue
Ease of Learning	+	-	-
Performance	+	-	+
Applicability of Features	+	+	0
Total	+++	-	0

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.4







### **Frontend Framework**

	React	Angular	Vue
Ease of Learning	+	-	-
Familiarity to	Some team members have prior experience	No team members has experience	No team members has experience

Pros

Cons

		React	Angular	Vue
	Performance <sup>14</sup>	+	-	+
•	Rendering speed Response speed	Only re-render when needed	MVC structure* allows separation of tasks	Bundle size and Tree-shaking
		Support server-side rendering	Slower response due to the number of features	Code splitting
		Virtual DOM* increases performance		

Pros

Cons

	React	Angular	Vue
Applicability of Features <sup>14</sup>	+	+	0
<ul> <li>Number of relevant features</li> </ul>	Reusable components	Modular development	Template Syntax
	Unidirectional data flow	Code conventions	Track dependencies
	Changeable state	Real-time synchronization	

Pros

Cons

Design Criteria	Alternative Design Concepts		
	React	Angular	Vue
Ease of Learning	+	-	-
Performance	+	-	+
Applicability of Features	+	+	0
Total	+++	-	0

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.4







Doolan Cultoria	Alternative Design Concepts		
Design Criteria	Golang Gin	Express.js	Django
Ease of Learning	-	+	0
Ease of Implementation	0	-	+
Performance	0	-	+
Total	-	-	++

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.5









	Golang Gin	Express.js	Django
Ease of Learning	-	+	0
<ul><li>Familiarity to framework</li><li>Available learning</li></ul>	Relative small community	Available learning resources	Available learning resources
resources	Relative bad documentation	Some team members have experience	No team members has experience

Pros

	Golang Gin <sup>15</sup>	Express.js <sup>16</sup>	Django <sup>17</sup>
Ease of Implementation	0	+	+
<ul><li>Code size</li><li>Flexibility</li></ul>	Syntax is relatively easy to learn	Same language for both frontend and backend	Readymade packages
	Easy to create middlewares	Heavy code changes due to unstable API	Model View Template
	Low reusability of code due to no OOP*	Callback functions are hard to read but needed	Lack of code conventions

Pros

	Golang Gin <sup>18</sup>	Express.js <sup>16</sup>	Django <sup>19</sup>
Performance	0	-	+
<ul><li>Response time</li><li>Processing speed</li></ul>	Radix tree	Event-driven	MTV Architecture
	Built to handle concurrent tasks	Unable to handle CPU intensive task	Same language as our optimization model
	Hard to integrate with optimization model (Python)		

Pros

Declara Cultonia	Alternative Design Concepts		
Design Criteria	Golang Gin	Express.js	Django
Ease of Learning	-	+	0
Ease of Implementation	0	-	+
Performance	0	-	+
Total	-	-	++

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.5







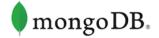


	Alternative Design Concepts			
Design Criteria	Firebase	AWS RDS (Relational Database Service)	MongoDB Atlas	
Performance	-	+	+	
Applicability of Features	-	+	0	
Cost-Efficiency	-	0	0	
Total		++	+	

<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.6







	Firebase	AWS RDS (Relational Database Service)	MongoDB Atlas
Performance <sup>20</sup>	+	+	+

- Query speed
- Concurrency capabilities

Inefficient for complex queries

Instant provisioning and auto scaling with EC2\*

Sharding for cloud-base storage

Pros

		Firebase	AWS RDS (Relational Database Service)	MongoDB Atlas
	Applicability of Features <sup>21</sup>	<del>-</del>	+	0
•	Number of relevant features	Non-Relational	Data Replication (High Availability)	Data Replication (High Availability)
			Robust Security Support	Dynamic Schemas
			Convenient integration with AWS Redshift	Limited document size
	Pros Cons		Only vertical scaling which is costly	Non-Relational

	Firebase	AWS RDS (Relational Database Service)	MongoDB Atlas
Cost-Efficiency	-	0	0

• Monthly expenditure

> SGD 300

Between SGD 100 -300

Between SGD 300 - 100

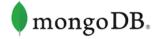
Pros

	Alternative Design Concepts			
Design Criteria	Firebase	AWS RDS (Relational Database Service)	MongoDB Atlas	
Performance	-	+	+	
Applicability of Features	-	+	0	
Cost-Efficiency	-	0	0	
Total		++	+	

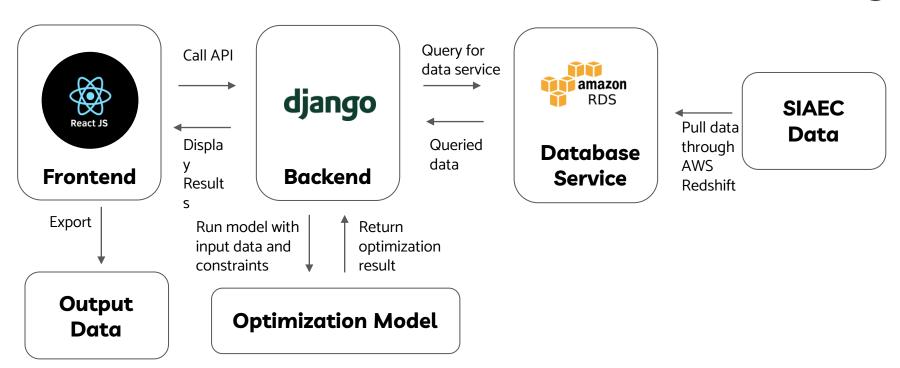
<sup>\*</sup> Further explanation of the Criteria used and assessment Rubrics can be find in Annex 1.6







# Web Application Architecture Summary



# **Risk Assessment**

**Consequence Frequency Matrix Potential Risk & Precautions** EHS

# Consequence-frequency Matrix<sup>22</sup>

		Impact		
		Small	Moderate	High
	Very High			
Frequency	High			
	Medium		Inaccurate Data Entry	Inaccurate Forecasting
	Low		Server Failure	Data Loss Security Breach

# **Potential Risk and Precautions**

Event	Consequences	Mitigations
Inaccurate Forecasting	Potential increase in investment costs for SIAEC, leading to over provisioning	Writing test cases for algorithms
Inaccurate Data Entry	Inaccurate data displayed Decisions made based on incorrect data	Input validation
Security Breach	Stolen data Web application down	Follow the latest established security practices
Data Loss	Loss of valuable company data Web application unable to function	Data loss is hence mitigated by measures implemented by the cloud provider such as data replication
Server Failure	Web application would be down.	Will be using cloud service. Only physical disasters or virus attacks can result in a server failure

Low Risk

Moderate Risk

Moderate High
Risk

High Risk

<sup>\*</sup> More details can be found in Annex 1.7

# **Environment, Health & Safety**

Safety	Sustainability
Security of Database	Ease of maintenance and update
Availability of service	Vulnerability of open source library
Confidentiality of user info	Flexibility to respond to future changes

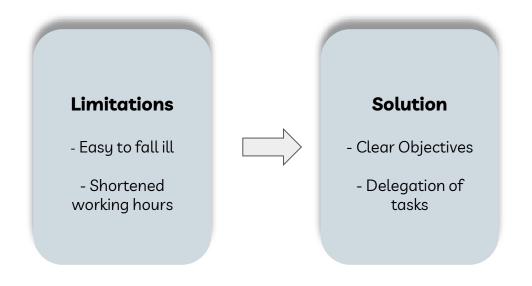
**Project Management** 

Conclusion

# Project Management

Limitations due to Covid-19 Project Task Allocation Project Schedule Budget Allocation

# **Limitations due to COVID-19**



# **Project Task Allocation**

Respo	Responsibility Matrix (Exploration and Design Phase for Prototype)  R - Responsible							
	Task	Justin	Olivia	Kairan	Chester	YuYing	Devid	Wenqi
1	UI/UX design	s	R					
2	Database Schema	R		R	s		s	R
3	Data Cleaning	R		R				R
4	Data Integration	R		R				
5	Operations Research				s	R	s	
6	Risk Management	R			R			
7	Project Management	R			R			
8	Updating of schedule	s			R			
9	Updates to budget		R				R	
10	Report	s	s	s	s	R	R	s
11	Slides	s	R	s	s	s	s	s
12	Exploration for frontend	s	R					
13	Exploration for database	R		s				
14	Exploration for backend	s		R				
15	Exploration for system architecture	s		R				

# **Project Schedule**

	March			Ap	April			May			
Con	cept and app	lication selec	ction								
		Wirefrar	ne for UI								
		Research :	theory and a	pplication							
	Formulation and completion of Just In Ti			of Just In Tir	me Provision	ing					
					Database	Planning					
		Frontend and Backend Exploration									
			Review	2 Report and	d Slides						
					Just ir	Time Provis	ioning				
						Asset Ma	nagement				
										tend and Bac nplementatio Testing	
									Price Monitoring System		ystem

# **Project Schedule**

June				August				
Fronter	nd and Backend I	mplementation <sup>-</sup>	Testing					
Price Monitoring System								
Review	3 slides							
	Model Fine Tuning							
				Deploy Fronter	nd and Backend			
					User T	esting		
				Final Report	and software do	cumentation		
				Poster and summary of analysis result				
								Exhibition and Final Presentation

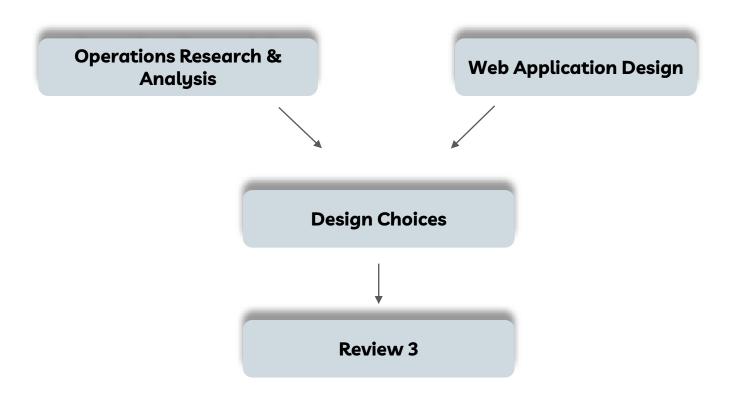
Expected Expenditure (SGD)	May	Jun	Jul	Aug		
Tools						
Jira	52.50	52.50	52.50	52.50		
Softwares						
RDS	200	200	200	200		
EC2	287.50	287.50	287.50	287.50		
Cloudfront	0	0	0	10		
SSL Cert	0	0	0	25		
Transportation	Transportation					
Taxi	100	100	100	100		
Total Expenditure	590	590	590	625		

# **Budget Allocation**

	May	Jun	Jul	Aug
Total Fund Available (SGD)	4,000	3,410	2,820	2,230
Total Expenditure (SGD)	590	590	590	625
Total Fund Remaining (SGD)	3,410	2,820	2,230	1,605

# Conclusion

# Conclusion





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https://www.simplilearn.com/data-analysis-methods-process-types-article https://www.123rf.com/photo\_36638346\_modern-notebook-computer-with-future-technology-media-symbols.html



Conclusion

# **Short-term Provisioning**

Criteria\Score	-	0	+
Data Requirement	The method requires a few years of historical data	The method requires a few months a historical data	The method requires a month worth of historical data
Accuracy	The method produces poor accuracy result	The method produces acceptable accuracy result	The method produces exceptional accuracy result
Time	The method requires a lot of time to implement	The method uses moderate amount of time to implement	The method requires very little time to implement
Ease of implementation	The method is computationally intensive with many mathematical equations and concepts	The method is moderately easy to implement with fair amount of mathematical equations and concepts	The method is easy to implement with little mathematical equations and concepts

# **Price Monitoring System (Price Acquisition)**

Criteria\Score	-	0	+
Affordability	Software costs more than SGD 100	Software costs less than SGD 100	This software is free to use
Ease of Integration	Software is difficult to integrate relative to the other alternatives	Software is reasonably difficult to integrate relative to the other alternatives	Software is easy to integrate relative to the other alternatives
Adaptability	Requires major tuning whenever website is changed relative to the other alternatives	Requires moderate tuning whenever website is changed relative to the other alternatives	Requires little to no tuning whenever website is changed relative to the other alternatives

# **Price Monitoring System (Price Forecasting)**

Criteria\Score	-	0	+
Data Requirement	The method requires a few years of historical data	The method requires a few months a historical data	The method requires a month worth of historical data
Accuracy	The method produces poor accuracy result	The method produces acceptable accuracy result	The method produces exceptional accuracy result
Time	The method requires a lot of time to implement	The method uses moderate amount of time to implement	The method requires very little time to implement
Ease of implementation	The method is computationally intensive with many mathematical equations and concepts	The method is moderately easy to implement with fair amount of mathematical equations and concepts	The method is easy to implement with little mathematical equations and concepts

### **Frontend Framework**

Criteria\Score	-	0	+
Ease of Learning	All team members have no prior knowledge with the framework	Some team members have some prior knowledge with the framework	Every members have prior experience with the framework
Performance	Has slow rendering speed, slower response speed with increased number of features relative to the other alternatives	Has a moderate rendering speed, no significant reduction in response speed with increased number of features relative to the other alternatives	Has fast rendering speed, no significant reduction in response speed with increased number of features relative to the other alternatives
Applicability of Features	Offers few relevant features fulfilling the needs and constraint of the project relative to the other alternatives	Offers some relevant features fulfilling the needs and constraint of the project relative to the other alternatives	Offers many relevant and useful features fulfilling the needs and constraint of the project relative to the other alternatives

### **Backend Framework**

Criteria\Score	-	0	+
Ease of Learning	All team members have no experience with the framework, few learning resources available	All team members have no experience with the framework, some learning resources available	Some team members have experience with the framework, some learning resources available
Ease of Implementation	Framework requires a lot of code, rigid in implementation	Framework requires a moderate amount of code, relatively flexible in implementation	Framework requires a moderate amount of code, flexible in implementation
Performance	Slow response time relative to the other alternatives	Moderate response time relative to the other alternatives	Fast response time relative to the other alternatives

### **Database Service**

Criteria\Score	-	0	+
Performance	Slow reads and writes with poor concurrency capabilities relative to the other alternatives	Fast reads and writes with moderate concurrency capabilities relative to the other alternatives	Fast reads and writes with good concurrency capabilities relative to the other alternatives
Applicability of Features	Has few relevant features offered by service provider relative to the other alternatives	Has some relevant features offered by service provider relative to the other alternatives	Has many relevant and useful features offered by service provider relative to the other alternatives
Cost-Efficiency	Monthly expenditure is above SGD 300	Monthly expenditure is between SGD 300 and SGD 100	Monthly expenditure is below SGD 100

### **Potential Risk and Precautions**

Event	Description	Consequences	Mitigations
Inaccurate Forecasting	Caused by the algorithm's inaccuracy to forecast out the optimal number of parts for SIAEC to provision or to keep as active stock	Potential increase in investment costs for SIAEC, leading to over provisioning	Writing test cases for algorithms
Inaccurate Data Entry	Data input into the database is wrong	Inaccurate data displayed Decisions made based on incorrect data	Input validation
Security Breach	Caused by human error and loopholes in software.	Stolen data Web application down	Follow the latest established security practices
Data Loss	Caused by human error, viruses, natural disasters, power failure	Loss of valuable company data Web application unable to function	Data loss is hence mitigated by measures implemented by the cloud provider such as data replication
Server Failure	Caused by disk failure, virus attack, failed updates and physical disasters	Web application would be down.	Will be using cloud service. Only physical disasters or virus attacks can result in a server failure