

# Upgrade Guide

Written before the upgrade: The upgrade requires the upgrade tool and the corresponding programme provided. Please download them on your computer in advance.

**Step 1:** Turn on the KVM Switch, and press the front panel "1" to switch the KVM to the PC1 input port group.

**Step 2:** Use a USB-A to USB-B cable to connect the computer to the PC1 USB input port on the KVM.

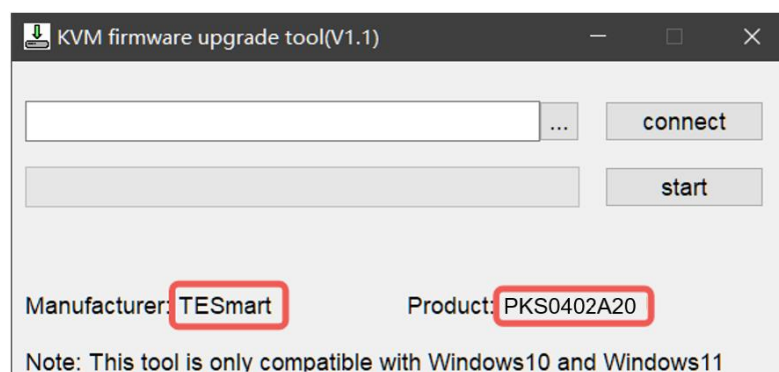
**Note:** If you have connected and used the KVM for a while, you do not need to reconnect. Make sure in advance that when you switch the KVM to PC1 input, the keyboard and mouse connected to the KVM can work normally on the laptop connected to PC 1 input port. If not, please directly connect your keyboard and mouse to your laptop to process the upgrade.

**Step 3:** Run the upgrade tool "KVM firmware upgrade tool(V1.1).exe" on the computer connected.

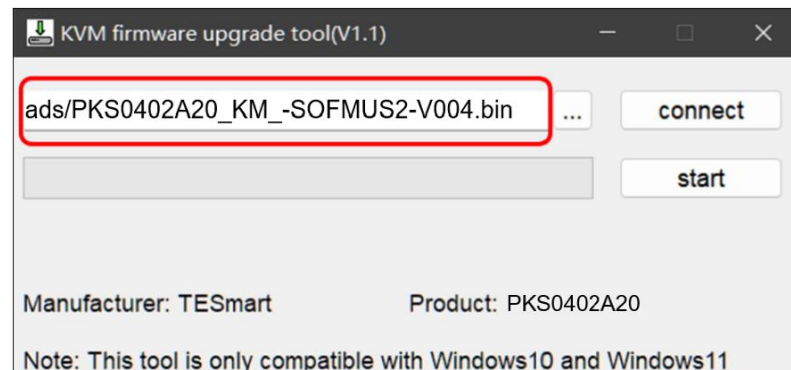
**Note:** This upgrade tool can only run on Windows System

**Step 4:** Click on "Connect" , you will see the following information:

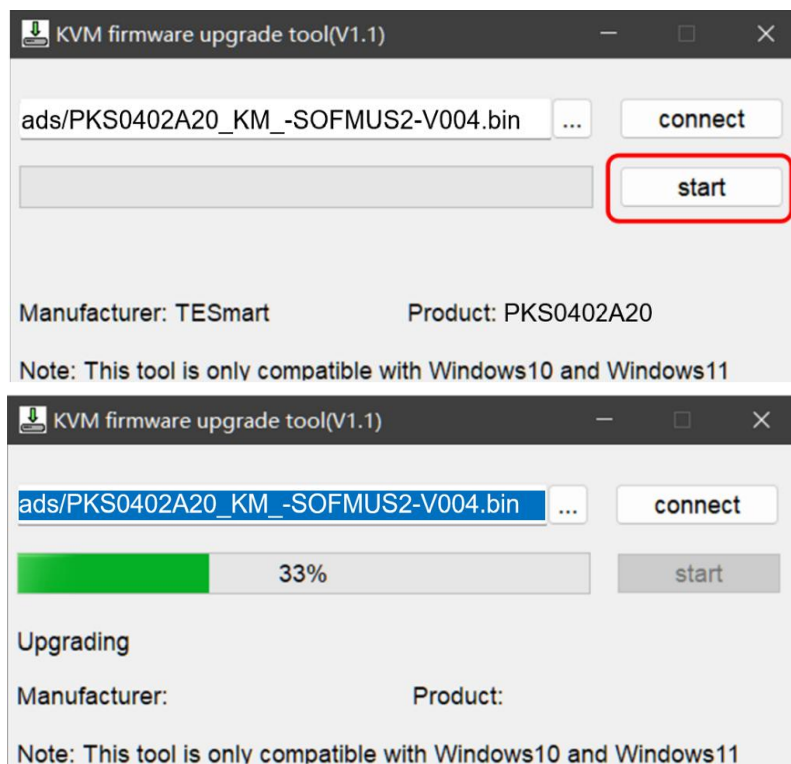
**Ensure that the Manufacturer and Product are identified as "TESmart" and "PKS0402A20"**



**Step 5:** Select the upgrade file "**PKS0402A20\_KM\_-SOFMUS2-V004.bin**" in the folder options.



**Step 6:** Click "Start" to process the upgrade.



**Step 7:** The upgrade process is complete. **Please reboot the KVM.**

