

Jul 14, 2023

FRANCO CESAR TABOADA

Customer Bill

6115 BANGOR DR
ALEXANDRIA, VA 22303

Starting August 1, 2023, disconnection for nonpayment and the assessment of late payment charges will resume. To avoid a late payment charge, please pay the amount due by the due date. To avoid disconnection for nonpayment, there are extended payment plans and bill payment assistance options available. For more information, please visit www.dominionenergy.com/help.

Billing and Payment Summary

Account # 005279216013 Due Date: Aug 8, 2023

Total Amount Due: \$ 382.20

Previous Amount Due: \$ 239.75
Payments as of Jul 13: \$ 90.68CR

For service emergencies and power outages please call
1-866-DOM-HELP (1-866-366-4357). Visit us at www.dominionenergy.com.

Meter and Usage

Current Billing Days: 32

Billable Usage

Schedule 1 06/09-07/10
Total kWh 1628

Measured Usage

Meter: 0115341048 06/09-07/10
Current Reading 13723
Previous Reading 12095
Total kWh 1628

Usage History

Mo	Yr	kWh
Aug	22	524
Sep	22	1870
Oct	22	1293
Nov	22	506
Dec	22	613
Jan	23	552
Feb	23	526
Mar	23	504
Apr	23	605
May	23	584
Jun	23	997
Jul	23	1628

Explanation of Bill Detail

Customer Service 1-866-DOM-HELP (1-866-366-4357)

Previous Balance 239.75
Payment Received 90.68CR
Balance Forward 149.07

Residential (Schedule 1) 06/09-07/10
Distribution Service 39.91
Electricity Supply Svc (ESS)
Generation 97.73
Transmission 21.01
Fuel 54.14

Non-Bypassable Charges
Rider CE Clean Energy Projects 2.76
Rider RPS Renewable Energy Pgm 2.95
Rider CCR Coal Ash Closure 4.81
Rider OSW Off-shore Wind 2.36
Rider PPA Power Purchase Agreement 0.12CR
Rider PIPP Universal Service Fee 0.04
Sales and Use Surcharge 0.99

State/Local Consumption Tax 2.55
Fairfax County Utility Tax 4.00
Total Current Charges 233.13

Total Account Balance 382.20

To better understand how your bill is calculated, visit
www.dominionenergy.com/yourbill.

Important Customer Information from Dominion Energy Virginia

At Dominion Energy, we value the trust you place in us when you provide us with your personal information. We take your privacy seriously and are committed to protecting it. To learn more, please visit: DominionEnergy.com/privacy. If you would like to request a mailed copy, please contact 1-866-DOM-HELP (1-866-366-4357).

PRINT SUPPRESSED

Please detach and return this payment coupon with your check made payable to Dominion Energy Virginia. Please see reverse side for mailing address change instructions.

Payment Coupon

Inv#: 800210103983

Bill Date Jul 14 23

Please Pay by 08/08
\$382.20

Amount Enclosed

Account No. 005279216013

Send Payment to:

000027196

I=00000



FRANCO CESAR TABOADA
6115 BANGOR DR
ALEXANDRIA VA 22303-2318

DOMINION ENERGY VIRGINIA
P O BOX 26543
RICHMOND VA 23290-0001



222 005279216013 0000023313 0000038220 91

(continued)

Your previous bill has not been paid in full. Please make payment immediately or call us if there is a problem.

Payments by check or eCheck cannot be accepted until Jan. 10, 2024 because your account reflects multiple returned checks within the last 12 months. To make a payment, you have several options: money order by mail; cash or money order at any Dominion Energy Authorized Payment Centers; or credit/debit card by calling 1-866-366-4357 or by visiting dominionenergy.com. Convenience fees apply when paying by credit/debit cards and at Dominion Energy Authorized Payment Centers.

If you would like to learn more about the charges on your bill, you can use our Bill Calculator Worksheet to help understand how your bill is calculated. For more information, please visit DominionEnergy.com/virginia/billing/understand-my-bill. If you would like to request a paper copy of the Bill Calculator Worksheet, please contact 1-866-DOM-HELP (1-866-366-4357) or email us at BillCalculatorWorksheetSupport@dominionenergy.com.

Visit 'Manage Account' at DominionEnergy.com or call us to join our AutoPay program. It is a free service.

If you'd like to donate to EnergyShare and help those in need with their energy bills, visit DominionEnergy.com and sign-in or register for an online account, click 'Billing' in the navigation bar and select 'Donate to EnergyShare'. You can also mail a check for any amount payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-1717.

Account Changes

Mailing Address: To update your mailing address, visit DominionEnergy.com and sign in or register to manage your account online.

Moving: Visit DominionEnergy.com and select Manage Service to start, stop or transfer your service. You can also view the status of your existing order, change/cancel your order or check your account balances.

Phone Number: Having an accurate phone number on your account helps report your outage quicker. Visit DominionEnergy.com and sign in or register to manage your account online and update your phone number, or call 1-800-222-0401.

Services

Braille Billing/Large Print Bills: Visually impaired customers may request their bill printed in Braille or large print by calling us.

Budget Billing: Bills are averaged over a 12-month period and the averaged amount is paid monthly. Periodic reviews are done to assure the amount is accurate. Enroll at DominionEnergy.com/budgetbilling.

eBill: Dominion Energy's paperless billing option is convenient, easy and secure. You can make free, same-day payments from your checking/savings account. You'll also receive a payment reminder three days before your bill is due. Learn more at DominionEnergy.com/eBill.

EnergyShare: Help a family in need through EnergyShare. You may mail a separate check for any amount payable to EnergyShare to P.O. Box 91717, Richmond, VA 23291-9717.

Outage Reporting: Visit us on your mobile device at DominionEnergy.com to report/check outages anytime, anywhere. Our voice response system is also available 24/7 to report or check the status of an outage.

Payment Plans: Visit DominionEnergy.com, search: Payment Arrangements to learn if you qualify for an extension to your due date or scheduled monthly payments.

Third Party Notification: At your request, we will send a copy of any past-due notice to a person of your choice. Enroll at DominionEnergy.com, search: Third Party Notice.

Customer Contact Information

Self Service: DominionEnergy.com, search: Manage Account, or call 1-866-DOM-HELP to use the automated phone transaction center.

Customer Care: 1-866-DOM-HELP (1-866-366-4357) Monday-Friday, 8:00 a.m. – 5:00 p.m. EST.

Correspondence: P.O. Box 26666, Richmond, VA 23261-6666.

Payment Options

Here are some payment options for your convenience. As a reminder, payments by check or eCheck cannot be accepted if an account has two or more returned payments within the last 12 months. Customer bills will display a special message if an account is not eligible to pay by check or eCheck.

AutoPay: Enroll in AutoPay to have your bill automatically deducted from your checking or savings account. Enroll online at DominionEnergy.com, search: AutoPay.

Free Online Payment: Make a one-time, same-day payment or schedule a payment for free from your bank account. You can also enroll in eBill, our paperless billing program. With eBill, you'll also receive an email and have the option to also receive a text notification when your bill is ready and a payment reminder three days before your bill is due. Sign in or register at DominionEnergy.com to manage account online.

Credit/Debit/Purchasing Card and Electronic Checks: Pay online at DominionEnergy.com, search: Credit Card, or call 866-DOM-HELP. Convenience fee applies.

In Person: For an Authorized Payment Center near you, visit DominionEnergy.com, search: Payment Centers. Be sure to have either your Dominion Energy account number or your printed payment coupon available when paying in person. Convenience fee applies.

U.S. Mail: Mail your check or money order to Dominion Energy Virginia, P.O. Box 26543, Richmond, VA 23290-0001. Checks sent to Dominion Energy will be processed upon receipt regardless of the date included on the check. Dominion Energy will not send you the original check or its electronic image. As a reminder, please **DO NOT INCLUDE CORRESPONDENCE OR CASH** with your payment.

- **Electronic Check Conversion:** Paying by check authorizes Dominion Energy to use the information from your check to make a one-time electronic funds transfer from your bank account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

Understanding Your Bill

Applicable Riders: Charges are applied to certain rate schedules to recover various costs associated with Dominion Energy's electric operations and production.

Demand Charge (kW): Largest electrical use of highest "demand" for electricity averaged in any 30-minute period per month measured in kilowatts (kW). Charge is calculated based on cost per kW used.

Distribution Service: Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to your home or business. This service must be purchased from Dominion Energy Virginia.

Electric Supply Service (ESS): Charges for the generation and transmission of electricity, including fuel. This service may be purchased from a licensed competitive service provider.

- **Generation:** Charges for the production of electricity from Dominion Energy's power plants.
- **Transmission:** Charges for moving electricity from Dominion Energy's power plants to substations.
- **Fuel:** Charges associated with the cost for fuel used to produce electricity, including transportation.

kWh (kilowatt hour): A measurement of electrical energy.

Late Payment Charge: Fee assessed on any unpaid Dominion Energy Virginia charges past due at the time of billing.

Multiplier: Some meters are programmed to record energy at a slower rate due to the demand needed. Once the readings are obtained, the usage is increased by the programmed rate (multiplier).

Rate Schedule: Price used to calculate your bill. View our rate schedules at DominionEnergy.com, search: Rates.

Re-Regulation/Energy Choice

Competitive Service Provider (CSP) or Supplier: A person or company who is licensed by the State Corporation Commission to sell competitive energy services such as ESS.

Opt-Out: Under Energy Choice, Dominion Energy Virginia must provide your name, address, account number, and electricity usage information to CSPs. If you do not want your information released, call us to "opt-out".

Price to Compare: The price per kWh of ESS to be used to compare prices with CSPs. Call us to obtain your price compare.

