LUCILA GOMEZ

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ABOUT ME

Software Engineering student at the Catholic University of Córdoba with a passion for technology and customer support. Skilled in both Back-End and Front-End development, with hands-on experience in cloud infrastructure and a proactive approach to problem-solving. Fluent in English and Spanish, seeking to leverage technical skills and customer service experience in a Support Specialist role.

WORK EXPERIENCE

Intern in Software Engineering

Zaple, Cordoba. August 2023- june 2024

- Configuration and management of cloud servers, primarily on AWS.
- Collaborated closely with the development team to optimize infrastructure and resolve issues.
- Proactively monitored and maintained servers to ensure high availability and system performance.
- Provided technical support to internal teams, enhancing problem-solving and customer interaction skills.

ACADEMIC BACKGROUND

Colegio Bilingue Mark Twain
2009 - 2020
Humanities Bachelor
International Baccaularete
2015 - 2020
Bachelor's Degree in English Language and Literature
Univerisdad Catolica de Cordoba
2021 - Presente
Software Engineering

Certifications and courses

- FCF - Introduction to the Threat Landscape 2.0
- Fortinet Certified Fundamentals in Cybersecurity

SKILLS

- **Technical Skills**: Python, C, C++, Go, MySQL, HTML, CSS, React.js, JavaScript, Assembly (ARM), AWS
- **System Administration**: Experience in configuring, managing, and monitoring cloud servers
- **Customer Support**: Experience in troubleshooting, problem-solving, and technical support
- **Soft Skills**: Organization and time management, excellent communication skills, proactive, self-motivated, quick learner

LANGUAGES

Spanish
Native

English
Advanced