Requirements Engineering

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We would like to dedicate this book as follows:

To my wife Yvonne, to my children Sebastian, Timothy, Angus, Robin and Felicity, and to my grandchildren Henry, Ethan, Teddy, Tristan and Imogen.

Jeremy Dick

To my late parents John and Edna Hull.

Elizabeth Hull

To my wife Chris, to my children and their spouses Kate, Stef, Andy, Amy and Pete, and to my grandchildren Lizzie, Alice, Emily, Annabel and Sophie.

Ken Jackson

The original version of the book front matter was revised: The affiliation of the third author's name was corrected. The Erratum to the book front matter is available online at: https://doi.org/10.1007/978-3-319-61073-3_10

Preface to the Fourth Edition

We are grateful to the many students and practitioners who have purchased our book, and helped it survive through to this, the fourth edition.

Two of us, Elizabeth Hull and Ken Jackson, are now enjoying retirement, leaving Jeremy Dick to continue gaining experience in practical, tool-supported requirements engineering.

This fourth edition is driven by new insights gained from this ongoing experience, and also by the evolution of the tools referenced in the book.

In particular, we have:

- Strengthened the discussion about the problem and solution spaces by introducing the concept of "design agnosticism."
- Added information about SysML, the systems engineering modelling extensions to UML.
- Reworked most of the diagrams that are models of some kind using Enterprise Architect from Sparx Systems.
- Provided new material on traceability in Chap. 7 gleaned from practical application.
- Rewritten the chapter on DOORS to base it on IBM Rational DOORS Next Generation.
- Swapped the order of Chaps. 8 and 9 so that the book ends with the management section.
- Added a "final word" to the new Chap. 9 about cultural change as the key to success.

We hope that readers will, as a result, find the content fresh for meeting today's Systems Engineering changes.

May 2017

Jeremy Dick Elizabeth Hull Ken Jackson

Preface to the Third Edition

In our desire to keep the material in this book current, the main driver in creating a new edition has been to keep up with the latest release of DOORS. Since the publication of Edition 2, Telelogic—the developers of DOORS—has been acquired by IBM, and the tool has become part of the IBM/Rational stable. While the basic functions of the tool remain unchanged, the look-and-feel has advanced considerably. Therefore, Chap. 9 has been updated for DOORS version 9.2.

At the same time, we felt the need to provide a more explicit definition of requirements engineering. In searching the literature, we could not find a satisfactory definition, and we have addressed this in Chap. 1.

Apart from this, there is an expanded description of Product Family Management in Chap. 8, and a variety of small corrections throughout.

We hope our readers—students and practitioners—continue to find this to be a valuable book in advancing their understanding of the topic.

April 2010

Elizabeth Hull Ken Jackson Jeremy Dick

Preface to the Second Edition

This second edition follows quickly on the first edition and is an indication of how fast the subject is changing and developing. In the past 2 years there have been significant advances and these are reflected in this new edition.

Essentially, this is an update that places more emphasis on modelling by describing a greater range of approaches to system modelling. It introduces the UML2, which is the recent standard approved by the OMG. There is also an enhanced discussion on the relationship between requirements management and modelling, which relates well to the concept of rich traceability.

The chapter on the requirements management tool DOORS has been revised to use version 7 of the tool and this is complemented with examples taken from the DOORS/Analyst tool which demonstrates how the concepts of modelling can be captured and created within DOORS.

The text is still aimed at students and practitioners of systems engineering who are keen to gain knowledge of using requirements engineering for system development.

As before, a website supporting additional material is available at: http://www.requirementsengineer.uk

June 2004

Elizabeth Hull Ken Jackson Jeremy Dick

Preface to the First Edition

Requirements engineering is common sense, but it is perceived to be difficult and is not well understood. For these reasons it is generally not very well done. The ever-increasing pressures on an organisation are often given as the main reasons for not introducing a more disciplined approach to requirements engineering, but its aim will be to do the job properly, so the task of the requirements engineer is to work out how best to help the organisation achieve its goal.

Systems engineering is critical in today's industry and requirements engineering is an important stage of that overall process. A good process is a key to requirements engineering—it determines how efficiently and rapidly products can be generated. This is particularly important in a global competitive market where the "time to market" and meeting stakeholder requirements are the key success factors.

Requirements engineering is also about management and hence issues in relation to requirements and management blend to show how requirements can be used to manage systems development.

The book is concerned with engineering requirements and how systems engineers may be helped to create better requirements. A generic process is presented which assists the reader in gaining a good understanding of the essence of requirements engineering. The process is then instantiated for the problem and solution domains of development. This book also addresses the concept of system modelling and presents various techniques and methods which are widely used. An important feature of the book is the presentation of approaches to traceability, the way in which it is captured and discusses metrics which can be derived from traceability. Finally, the book presents an overview of DOORS which is a tool for requirements management. A case study is used to illustrate the process presented in the book and the features of the tool.

This book should be read by those systems engineers (requirements engineers) in industry, who, being practitioners are keen to gain knowledge of using requirements engineering for system development. The book will also be of interest to final year undergraduate students in Computer Science, Software Engineering and Systems Engineering studying a course in Requirements Engineering and also to postgraduate research students in Computer Science or more generally in Engineering.

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The approach taken in this book is based on current research in requirements engineering, however, it has not only taken the academic view but has also built substantially on current experience of working in industry to enable system engineers to manage requirements (and projects) more successfully. It provides a snapshot, in this rapidly evolving subject, of what we see as best practice in requirements engineering today.

May 2002

Elizabeth Hull Ken Jackson Jeremy Dick

Acknowledgements

Thanks are due to a number of individuals and organisations who helped in various ways:

Richard Stevens, who inspired us with his work on requirements management and who laid the foundation for the work in this book. He was the founder of Requirements Engineering Limited (later Quality Systems and Software Limited) which developed the DOORS tool.

Les Oliver (who worked for Astrium at the time) for his assistance in the development of statecharts for agreement, qualification and satisfaction.

Praxis Critical Systems (now Altran Praxis) for their initial concept of design justification which become *Rich Traceability*.

Keith Collyer, Jill Burnett and other colleagues of Telelogic Limited for their contributions to ideas presented in this book and for reviews, comments, suggestions and encouragement.

Our various employers such as the University of Ulster, Telelogic Limited, IBM, Integrate Systems Engineering Limited and SyntheSys Systems Engineers Limited and our customers over 20 years who have given us, explicitly and implicitly, the latitude and opportunity to develop the ideas, materials and examples of this book.

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